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May 21, 2026
Via E-Filing

Matthew L. Homsher, Commission Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Bldg.
400 North Street 2nd Floor
Harrisburg, PA 17120

RE: Custom Teleconnect, Inc.
Application for Approval of Abandonment or Discontinuance of Service
Docket A-2026-3062655

Dear Homsher:

Please accept this filing submitted on behalf of Custom Teleconnect, Inc. ("CTI") to provide corrected pages to CTI's Application for Approval of Abandonment or Discontinuance of Service.

The corrected pages replace the previously submitted application pages and reflect the proper applicant, Custom Teleconnect, Inc., throughout the filing.

Any questions you may have regarding this filing should be directed via email to kristina.beck@jsitel.com. Thank you for your assistance in this matter.

Sincerely,

/s/Kristina Beck

Kristina Beck
Senior Associate Consultant

tms: PAX2601a

Enclosures
LC/kb

4. Provide a statement of change in service proposed by the company for which Commission approval is sought.

Applicant does not currently provide telecommunications services in Pennsylvania and has not provided such services for an extended period of time. Applicant seeks approval to abandon any Certificate of Public Convenience it holds pursuant to 66 Pa. C.S. § 1102(a)(2).

5. Provide a summary of the revenue derived from the operation of the service sought to be discontinued, together with a statement of the expenses accruing from the maintenance of that service. This information may be furnished in detail and attached to the application.

As Applicant does not currently provide service in Pennsylvania, there is no service being discontinued, nor any statement of expenses accruing from the maintenance of that service.

6. Approval of the application is necessary or proper for the following reasons:

Approval of CTI's application is necessary and proper because the company does not currently provide service in Pennsylvania and has no plans to provide service there in the future. Furthermore, the telecommunications field in Pennsylvania is competitive and there are many providers to serve the public. Additionally, the Commission's recent order, *Cancellation of Certificate of Public Convenience for Telecommunication Utilities; Failure to Operate or Report any Intrastate Operating Revenue*, Docket No. M-2022-3037353 (June 15, 2023), states that cancellation of Applicant's unused CPC would be the public interest. Therefore, abandonment of any CPC CTI holds is necessary and proper.

7. Provide a detailed explanation of why the company wishes to abandon its certificate.

Please see response to Item 6.

8. Provide the number of customers served and date last served.

CTI has zero customers in Pennsylvania since October 06, 2025.

9. What happened to these customers? Who is serving them now?

The Company experienced a natural attrition of its customers as the telecommunication marketplace has changed and advanced. The Company does not have any customers in Pennsylvania. Therefore, there are no affected customers.

10. Are there any NXX Codes assigned to your company? If yes, how many?

No.

11. How are the NXX Codes affected by this abandonment?

Not applicable. There are no NXX codes assigned to CTI.

12. Has the company contacted NANPA regarding returning the NXX Codes?

Not applicable. CTI does not have any NXX Codes to return.

13. Has the company contacted the appropriate municipal/city authority of the abandonment for 911 purposes?

Not applicable. CTI does not have any customers in Pennsylvania, so there is no impact to 911 services.



(Signature of Applicant)



Each application to be accompanied by required filing fee. (See 52 Pa. Code §1.43, relating to schedule of fees payable to the Commission.)

To be attested by affidavit in form prescribed by 52 Pa. Code §1.35 and §1.36, relating to execution and verification.

§ 1.58 Form of Certificate of Service

Certificate of Service

I hereby certify that I have on this day, the 20th day of May 2026, served a true copy of the foregoing document(s) upon the participants, listed below, in accordance with the requirements of § 1.54 (relating to service by a participant):

Office of Consumer Advocate
555 Walnut Street
5th Floor, Forum Place
Harrisburg, PA 17101-1923

Office of Small Business Advocate
Commerce Building Suite 1102
300 North Second Street
Harrisburg, PA 17101

Office of Attorney General
Bureau of Consumer Protection
16th Floor, Strawberry Square
Harrisburg, PA 17120

Dated this 20th day of May, 2026.

Kristina Beck

Signature