

**PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265**

Public Meeting held May 21, 2026

Commissioners Present:

Stephen M. DeFrank, Chairman
Kimberly Barrow, Vice Chair
Kathryn L. Zerfuss
John F. Coleman, Jr.
Ralph V. Yanora

Patrice Jenkins

v.

Philadelphia Gas Works

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C-2025-3057322

ORDER

BY THE COMMISSION:

We adopt as our action the Initial Decision of Administrative Law Judge
Eranda Vero dated March 26, 2026;

THEREFORE,

IT IS ORDERED:

1. That Complainant late-filed Exhibits 5-7 are admitted into the record.

2. That the Formal Complaint of Patrice Jenkins in Patrice Jenkins v. Philadelphia Gas Works at Docket No. C-2025-3057322 is granted, in part, and denied, in part.

3. That the Formal Complaint is denied as to Patrice Jenkins' claim that Philadelphia Gas Works improperly denied her application for enrollment in its Customer Responsibility Program upon erroneously concluding that she had submitted fraudulent documentation.

4. That the Complaint is granted as to Patrice Jenkins' request for a payment arrangement.

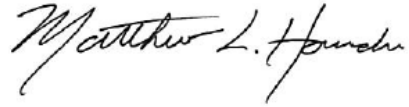
5. That Patrice Jenkins shall make monthly payments consisting of her current charges or budget bill, plus one sixth ($1/6^{\text{th}}$) of the balance accrued on her account, beginning with the first billing due date following the entry of a final Commission Order in this case.

6. That, as long as Patrice Jenkins adheres to the terms of this Order, Philadelphia Gas Works shall not assess any late payment charges nor shall Philadelphia Gas Works terminate service to Patrice Jenkins, except for valid safety and/or emergency reasons.

7. That if Patrice Jenkins fails to keep the payment schedule, Philadelphia Gas Works is authorized to suspend or terminate her utility service in accordance with the Commission's statute and regulations.

8. That the Secretary's Bureau mark this matter closed.

BY THE COMMISSION,

A handwritten signature in cursive script, reading "Matthew L. Homsher".

Matthew L. Homsher
Secretary

(SEAL)

ORDER ADOPTED: May 21, 2026

ORDER ENTERED: May 21, 2026