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Sandra Bush,	
v.	
PPL Electric Utilities	
Corporation	
Initial Call-In	
Telephonic Hearing	
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Docket No.:  
C-2026-3059720

Pages 1 - 84

Judge's Chambers  
Commonwealth Keystone  
Building - Plaza Level  
400 North Street  
Harrisburg, PA

Wednesday, April 29, 2026  
Commencing at 10:25 a.m.

INDEX TO EXHIBITS

Docket No. C-2026-3059720

Hearing Date: April 29, 2026

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
PPL Electric Exhibit 3	29	35
Customer Informal		
Complaint		

PPL Electric Exhibit 4	54	65
Customer Outage History		
PPL Electric Exhibit 5	43	47
Bush' Bill from 12/3/25		
through 01/15/26		
PPL Electric Exhibit 6	23	35
Release of Claims		
PPL Electric Exhibit 7	54	65
Customers Momentary		
Outage History		

**PPL ELECTRIC EXHIBIT NO. 3**

Opening Pending Mediations Informals Formals Admin

Home  
My Work  
Case Search  
Reports

**Informal Case View**

General

BCS Case No.	4042095	Case Notes	Count : 1 <a href="#">Detail...</a>
CSS Account No.	[REDACTED]	Received Date	02/13/2025
CSS Name	SONDRA BUSH	Due Date	03/14/2025
Name	SANDRA BUSH	Investigator Name	CASE POOL, BCS
Service Address 1	1580 FOX HOLLOW RD	Mailing Address 1	
Service Address 2		Mailing Address 2	
Service City, State Zip	SHERMANS DALE, PA 17090-	Mailing City, State Zip	, -
PUC Address	1580 FOX HOLLOW RD,,SHERMANSDALE,PA,17090-		
Service Class	RESIDENTIAL	Case Origin	TELEPHONE
Phone Number		Prior Case Number	0
Income Level		On Track	No
Reason For Contact	PEOPLE-DELIVERED SERVICE (I.E., SCHEDULING DELAYS, PERSONNEL, DAMAGES) (# 58)		
Customer Position	CUSTOMER STATES THAT THEY HAVE HAD ONGOING ISSUES WITH THEIR ELECTRIC SERVICE SINCE MOVING INTO THEIR RESIDENCE IN NOVEMBER 2023. THERE ARE TREES LAYING ON THE POWER LINES AND PPL HAS SAID THEY WOULD REMOVE THEM AND THEY NEVER DO. CUSTOMER STATES THAT SHE ALSO HAS A LINE RUNNING THROUGH HER PROPERTY THAT THERE IS NO EASEMENT FOR. - RELIEF SOUGHT - CUSTOMER WOULD LIKE THE TREES REMOVED FROM THE LINES AND THE LINE REMOVED FROM HER YARD. THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS [REDACTED] HAS BEEN ALLOWED TO BE SHARED.		
Company Position	02/12/2025 THEY TOLD THE CUSTOMER THEIR AREA IS NOT A PRIORITY.		
Related Information			
Misc Info			
Heating	Yes	Service	On
Acct Bal Due Date	03/27/2025	Total Account Balance	650.24
Budget Bill Amount	373.00		
Arrearage	0.00	Reported Income Amount	0.00
Date of Last Customer Contact prior to Complaint			

Type Assignment

Case Type	Informal
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Category and Section

Primary Category	Tree Trimming
Secondary Category	
Tertiary Category	
Assign To Section	Support Field Services-East-

Ownership

Contact Person	E02030 - Worthington,Dennis R
Written By	308213
Written By Date	03/14/2025

Other Information

Adults	0	Children	0
Amount Needed to Update Most Recent Payment Arrangement		Universal Service Program	No

Informal Final Report

Details of the Company's Original Investigation
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11/17/2023 - The Company records show Sandra Bush established an electric service account at 1580 Fox Hollow Road, Shermans Dale, PA 17090.

02/13/2024 - The customer was out of power for 3446 minutes due to trees outside of Company trimming right-of-way during a period of ice/sleet/snow.

03/04/2024 - The customer was out of power for 164 minutes due to trees in windy conditions.

03/11/2024 - The customer was out of power for 34 minutes due to trees outside of Company trimming right-of-way in windy conditions.

05/08/2024 - The customer was out of power for 249 minutes due to equipment failures.

05/08/2024 - The customer was out of power for 37 minutes due to trees in rainy conditions.

06/26/2024 - The customer was out of power for 1469 minutes due to trees outside of Company trimming right-of-way in windy conditions.

07/11/2024 - The customer was out of power for 79 minutes due to trees in windy conditions.

07/11/2024 - Sandra Bush requested information regarding the recent power problems.

07/15/2024 - A member of the Company's Reliability Department called the customer. The Reliability Department reviewed the outage history and discussed the planned reliability projects for the circuit. The customer expressed tree trimming concerns and right-of-way concerns for line going through property. The Reliability Department referred the line issue to a Right of Way (ROW) agent.

07/16/2024 - The ROW agent contacted the customer and explained PPL's rights per the easement. The ROW agent provided the history of the easement and explained why the information might not appear in the deed for the property.

Note: The ROW Agreement was established in March 1971. PPL does have rights for the facilities in question; the rights are per the documents (attached) and would not necessarily appear in her deed. At the time the grant was signed by the previous property owner, PPL was providing service to that previous owner's cabin. The ROW agent explained this to her; additionally, sometimes distribution rights will not be in deeds as they are what is called, "easements visible upon the ground," meaning, since the poles and facilities are easily viewable on the property, they will not appear in the property's deeds and/or title searches that might be conducted on the property.

08/09/2024 - The customer was out of power for 286 minutes due to trees in windy conditions.

01/21/2025 - The customer was out of power for 467 minutes due to equipment failures in extreme temperature conditions.

01/22/2025 - The customer submitted a damage claim.

02/05/2025 - The Company completed review of the damage claim, and it was denied based on the language within its tariff (Rule 4F and 5A). The Company sent a letter regarding results of damage claim.

Company's Final Position to the Customer

The Company completed review of the damage claim on 02/05/2025.

The Company denied the claim based on the language within its tariff (Rule 4F and 5A).

The Company sent a letter regarding results of damage claim.

Details of Company's Investigation after BCS Contact

02/13/2025 - The Company received an email inquiry from the Office of Consumer Advocate (OCA) regarding the denial of the customer's damage claim. The customer alleged \$2400 in losses.

02/24/2025 (3:09 PM) - The Company records show the customer experienced a momentary interruption.

03/07/2025 - The Company contacted the customer regarding the PUC complaint and the OCA inquiry. The customer expressed frustration with the power issues in the past, as well as a concern about the Company's ability to access its facilities via the ROW agreement. The customer stated the ROW agreement was invalid, since it is not listed on her deed. The Company offered to research and get back to her. The Company offered to settle the claim. The customer said she would withdraw her PUC complaint if the Company paid the entire \$2400. The Company agreed to the terms. The Company required the customer to sign a Release. The customer agreed to sign. The customer said she would withdraw her PUC complaint.

03/11/2025 - The Company contacted the customer and explained the Release was prepared. The Company emailed it to the customer. The customer returned the signed document. The Company sent a follow-up email to acknowledge receipt of the email. The Company asked the customer to acknowledge her satisfaction with the outcome. The customer said she would indicate she was satisfied after she

received the check from PPL.

03/12/2025 - The payment was approved internally. The check will be delivered via express delivery. The expected delivery date is Saturday, March 15.

03/13/2025 - The Company contacted Sandra Bush to inform her that it does not yet have a tracking number. The Company did inform the customer that it requested Federal Express delivery and that the delivery would be 03/15/2025. The Company reminded the customer to notify it that she is satisfied after receiving the package.

Company's Final Position to BCS

The Company's Forestry Department reviewed the customer's area of concern and found there was no vegetation on its lines.

The Company found vegetation on the communication facilities nearby that would not have an impact on PPL facilities.

The Company completed three projects between April 2024 and February 2025 to improve reliability on circuit.

Since the most recent project, the customer experienced one momentary interruption on 02/24/2025.

The Company is reviewing this circuit for 2026 storm hardening projects. This review includes evaluation of reconductoring, upgrading sectionalizing devices, circuit ties, and line relocations to improve circuit reliability and storm performance.

The Company provided details regarding its ROW agreement, and explained that even though it might not be displayed on her deed, the easement is valid.

The Company and the customer agreed to settle this complaint for \$2400.

The customer signed a Release acknowledging the agreement.

The customer said she would mail the hard copy of the Release to the Company.

The customer is waiting for the check to be delivered before notifying the PUC that it can close her complaint.

[Analysis Information](#)

Justified	No
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**No Analysis Items Found**

Return To Search	Case History	Print	Delete
Violations	Decision	Analysis	Change State
Dismiss			

Opening    Pending    Mediations    Informals    Formals    Admin

Home

## Decision Detail

My Work

Case Search

Reports

General			
BCS Case No.	4042095	CSS Account No.	██████████
Customer Name	SANDRA BUSH	Investigator Name	CASE POOL, BCS
Address 1	1580 FOX HOLLOW RD	Service Class	RESIDENTIAL
Address 2		Case Origin	TELEPHONE
City, State Zip	SHERMANS DALE , PA 17090	Head Date	
Service Restore Amount		Current Monthly Payment	
Service Continue Amount		Service Continue Date	
Decision Issue	No	Ending Monthly Payment	
Chapter		Oral/Written	Written
Section Rule		Violation	NO
Total Balance	650.24	Closed Date	03/18/2025
Reconnect Amount	0.00	Balance Date	03/14/2025
Special Budget Amount		Regular Budget Amount	
Arrears Payment Plus		Final Monthly Payment	
Resolution	VERBAL CLOSE: SPOKE WITH CUSTOMER, ADVISED THE COMPANY PROVIDED A \$2400.00 CHECK TO SETTLE THIS CASE. CUSTOMER CONFIRMED THAT SHE RECEIVED THE CHECK TODAY AND AGREED TO A VERBAL CLOSING OF THIS CASE. CUSTOMER DECLINED A LETTER. CASE CLOSED		
Terms			
Letter Description			

### Action Required Options

Action Required	<input type="radio"/> Yes <input checked="" type="radio"/> No
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WorkQ Category	<input type="text" value=""/>		
Sub Category	<input type="text" value=""/>		
Up Front Amount	<input type="text" value=""/>	Up Front Due Date	<input type="text" value=""/>
Bill Type	<input type="text" value=""/>		
Plus Amount	<input type="text" value=""/>		
Beginning Date	<input type="text" value=""/>		
Write-Off Amount	<input type="text" value=""/>		
Comments	BCS#4042095 DEC CLOSED03/18/2025 SPOKE W/CUST ADVISED COMPANY PROVIDED \$2400.00 CHECK TO SETTLE THIS CASE. CUST CONFIRM RECEIPT OF CHECK TODAY AND AGREED TO VERBAL CLOSE. CASE CLOSED		
Processed By	E169452	Processed Date	3/18/2025 4:11:01 PM

[Return to Case](#)

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**PPL ELECTRIC EXHIBIT NO. 4**

### Customer History

Customer Information:

Bill Account Number	Customer Name	Customer Type	Service Address	Area Code	Primary Phone Num	Transformer Grid	Map Links
██████████	SONDRA BUSH	Individual	1580 FOX HOLLOW RD	717	██████████	██████████	Google Maps

OMS Outage History:

Trouble Date & Time	Restored Date & Time	Duration	Job Number	Order Description	Cause	Weather Type	Comments
2/13/2024 5:40:00 AM	2/15/2024 3:06:00 PM	3446	7178807-1	NL Order	Trees-Not Trimming Related	Ice/Sleet/Snow	::MDT No Required Permit per E175190 :::MDT undefined::Crew:305503::Comments:Order Assessed::Date:February 13th 2024, 1:43:35 pm:: non network customers  Replayed to combine 7157389, 7166977
3/4/2024 12:46:42 PM	3/4/2024 3:30:00 PM	164	7178590-1	NL Order	Trees-Trimming Related	Wind	::MDT Required Permit190631 as per E190631 ::
3/11/2024 3:19:43 PM	3/11/2024 3:53:00 PM	34	7183702-1	NL Order	Trees-Not Trimming Related	Wind	::MDT No Required Permit per E153790 ::
5/8/2024 4:39:28 AM	5/8/2024 8:48:00 AM	249	7252728-1	NL Order	Equipment Failures	Not a Factor	::MDT No Required Permit per E03372 ::24008118 Open B phase near ██████████ VCR at 74/06 tripped once and did not reclose. B phase loop burnt open at ██████████. Crew patrolled and did not find any trouble. c/o Josh Shoop, Joel Stuck & Luke Lower  Replay of 7252216
5/8/2024 9:08:58 AM	5/8/2024 9:45:00 AM	37	7252343-1	NL Order	Trees-Trimming Related	Rain	::MDT No Required Permit per E03372 ::
6/26/2024 4:58:09 PM	6/27/2024 5:27:00 PM	1469	7286247-1	NL Order	Trees-Not Trimming Related	Wind	
7/11/2024 11:16:29 AM	7/11/2024 12:35:00 PM	79	7296180-1	NL Order	Trees-Trimming Related	Wind	::MDT No Required Permit per E04833 ::
8/9/2024 8:28:15 AM	8/9/2024 1:46:00 PM	286	7458793-1	NL Order	Trees-Trimming Related	Wind	::MDT No Required Permit per E20795 pole ██████████ needs replaced; Pole - Braced; Needs to be replaced; WAM WR Created; - eichelberger reports he closed this device at 1400 and sent ticket back  24014089 - Replay of NL 7316484
1/21/2025 7:17:20 AM	1/21/2025 11:31:00 AM	254	7723359-1	NL Order	Equipment Failures	Extreme Temperatures	25001734 Crew patrolled 3 phase nothing found. Line closed and restored after transferring 24-2 CB on inspection bus due to failed close coil (NL 7723688)
1/21/2025 11:37:18 AM	1/21/2025 3:08:00 PM	198	7724686-1	NL Order	Non PPL Problem-Other	Extreme Temperatures	25001765
1/21/2025 5:13:16 PM	1/21/2025 5:28:00 PM	15	7723929-1	NL Order	Other-Controllable (Explain)	Extreme Temperatures	25001780 Phase swap to balance load B to A phase
4/15/2025 4:25:36 PM	4/15/2025 9:24:00 PM	299	7764366-1	NL Order	Trees-Not Trimming Related	Wind	ADMS: 25009468
11/3/2025 12:51:37 PM	11/3/2025 12:58:00 PM	7	7952719-1	NL Order	Trees-Trimming Related	Wind	25028598
12/19/2025 2:12:11 PM	12/19/2025 10:56:00 PM	524	8040677-1	NL Order	Trees-Not Trimming Related	Wind	::MDT Required Permit25032645 as per 316677 ::25032645

**PPL ELECTRIC EXHIBIT NO. 5**



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter [redacted] Page 1 Account [redacted]

Table with 2 columns: Due Date (1/26/26) and Amount Due (\$754.66)

Billing Details on Back

Service to: SONDRA BUSH, 1580 FOX HOLLOW RD, SHERMANS DALE, PA 17090

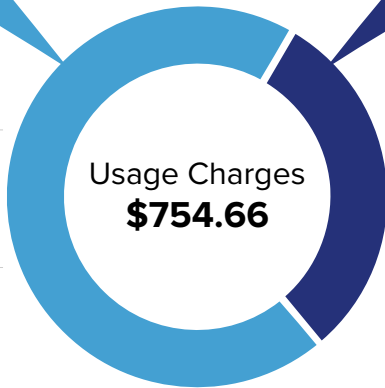
Supply \$525.37, Usage from Dec 3 - Jan 5, Delivery \$229.29, PPL Electric Utilities, Effective Date 11/17/23

PPL Electric Utilities Price to Compare

\$0.12953 Use this price when comparing supplier offers.

SHOP FOR ELECTRICITY

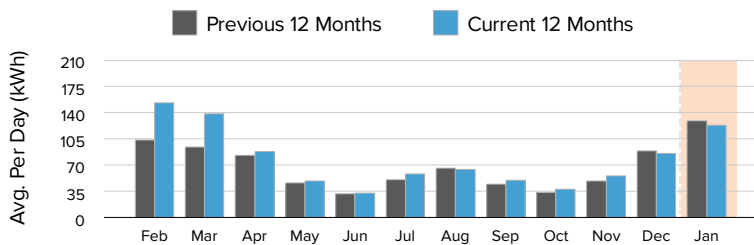
Visit PAPowerSwitch.com or www.oca.state.pa.us. If you're shopping, know your contract expiration date. Account Number: [redacted]. The price to compare is updated June 1st and December 1st. Rate: RS. View schedule at pplelectric.com/rates



Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

WANT TO SAVE? Reduce heating costs by sealing air leaks with caulk, spray foam or weather stripping.

Usage Summary



For usage and billing details, visit us online at pplelectric.com

January

Table with 3 columns: Electricity Usage (kWh), Avg. Temperature, Avg. Daily Cost. Values for 2025 and 2026.

Questions/concerns? Contact us by 1/26/26

Sign back of bill stub to enroll in auto bill pay.

1-800-342-5775 Visit pplelectric.com for hours of operation.

Correspondence to: PPL Customer Service, 827 Hausman Road, Allentown, PA 18104-9392



Table with 3 columns: Account Number, Due Date (1/26/26), Amount Due (\$754.66)

Amount Enclosed:

Grid for entering amount enclosed: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

SONDRA BUSH, 1580 FOX HOLLOW RD, SHERMANS DALE, PA 17090

Please make check payable to: PPL ELECTRIC UTILITIES, PO BOX 419054, ST LOUIS, MO 63141-9054



kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
[REDACTED]	Jan 5	77719	4056
	Dec 3	73663	
Days Billed: 33		Avg. kWh/Day: 123	Total Delivered: 4056
Date Range	Annual Total Usage	Avg Monthly	
Feb 2025 - Jan 2026	28409 kWh	2367 kWh	

Next meter reading on or about: Feb 4, 2026.  
 State taxes this bill: About \$7.32. PA Gross Receipts Tax: About \$44.52.

Supply Details



**Generation & Transmission Charges for Dec 3-Jan 5**

Transmission Charge:	
4,056 kWh at 3.343¢ per kWh	135.59
Generation Charge:	
Capacity and Energy	
4,056 kWh at 9.61¢ per kWh	389.78
<b>Total PPL Electric Utilities Charges</b>	<b>\$525.37</b>

For questions on these charges, please contact this supplier at:



1-800-342-5775



**PPL Electric Utilities**  
**Customer Services**  
 827 Hausman Rd  
 Allentown, PA 18104-9392

General information: Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Billing Summary

Previous Balance	\$472.62
Payment Received Dec 31, 2025 - Thank You!	-\$472.62
Balance as of Jan 5, 2026	\$0.00
Total Supply Charges	\$525.37
Total Delivery Charges	\$229.29

**Amount Due By 1/26/26** **\$754.66**

Account Balance \$754.66

Delivery Details



**Distribution Charges**

**Residential Rate: RS for Dec 3 - Jan 5**

Customer Charge	15.51
4,056 kWh at 5.0367¢ per kWh	204.29
Tax Cut and Jobs Act Credit at -3.75%	-5.90
System Improvement Charge at 7.50%	16.04
PA Tax Adj Surcharge at -0.2847%	-0.65
<b>Total Delivery Charges</b>	<b>\$229.29</b>

Understanding Your Bill

- Act 129 Compliance Rider** - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.
- Customer Charge** - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill.
- Distribution Charge (Delivery)** - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission. This charge will vary according to how much electricity you use.
- Generation Charge (Supply)** - Part of the basic service charges on every customer's bill for producing electricity. Generation service is competitively priced and is not regulated by the Public Utility Commission. This charge depends on the contract between the customer and the supplier.
- Kilowatt-hour (kWh)** - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.
- kWh Delivered** - The amount of electricity we delivered to you for your use.
- Storm Damage Expense Rider** - Monthly charge to recover certain costs to make repairs after major storms.
- System Improvement Charge** - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.
- Smart Meter Rider** - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.

Enroll in Automatic Bill Pay

Enroll in Automatic Bill Pay (ABP) and your monthly electric payment will be automatically deducted from your bank checking account. To enroll, sign and date this form and return your check payment (voided check not required). Money orders, cashier and foreign checks do not qualify for enrollment.

I authorize PPL Electric Utilities to automatically deduct from the checking account as shown on my enclosed check, all future payments for the PPL Electric Utility bill account number listed on this payment stub. I will notify PPL Electric Utilities if I decide to cancel this authorization.

To enroll in automatic bill payment, \_\_\_\_\_ Date \_\_\_\_\_  
 Checking Account holder sign here

**Note:** To enroll a savings account in automatic bill pay visit pplelectric.com/autopay.

\$754.66



Account Number	Due Date	<b>Amount Due</b>
██████████	1/26/26	<b>\$754.66</b>

**Understanding Your Bill - Continued**

**State Tax Adjustment Surcharge** - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.

**Transmission Charge** - Part of the basic service charges on every customer's bill for transporting electricity from the source of supply to the electric distribution company. The Federal Energy Regulatory Commission regulates retail transmission prices and services. This charge will vary with your source of supply.

**Tax Cut and Jobs Act Credit** - Monthly adjustment for federal tax changes.

**Type(s) of Meter Readings:**

**Actual** - Measures your monthly electricity use based on an actual reading.

**PPL ELECTRIC EXHIBIT NO. 6**

Bill Account No. [REDACTED]

**GENERAL RELEASE OF CLAIMS**

This release is hereby executed by Sandra Bush ("Releasor"), in favor of PPL Electric Utilities Corporation (PPL). Whereas, Releasor is the owner of the property located at 1580 Fox Hollow Road, Shermans Dale, PA 17090 in which the Releasor alleges her property suffered damages as a result of power quality issues; and

Whereas, PPL has agreed to make the payment of a sum certain in return for the elimination of further controversy and uncertainty as to this incident and the release of past, present, and future claims as set forth herein.

Now Therefore, in consideration of the sum of Two Thousand Four Hundred Dollars and 00/100 (\$2,400.00) paid by PPL, and conditioned upon receipt of same, Releasor hereby releases and discharges PPL from any and all property damage claims, subrogation claims and demands, and causes of action, that Releasor has ever had, now has, or may have in the future, known or unknown, arising from the above-referenced incident. It is understood that this release shall inure to the benefit of PPL and its affiliates and their directors, officers, agents, employees, contractors, successors, assigns, and insurers and that it shall bind Releasor and Releasor's partners, assigns, affiliates, agents, employees, contractors, insurers and successors in interest.

It is understood that this release reflects the payment of a disputed claim, that the payment by PPL is made to avoid further controversy and/or litigation, and that such payment is not to be construed as an admission of liability by PPL.

Releasor also hereby agrees that the terms of this settlement shall not be disclosed, publicized or otherwise made known to others in any way except as may be required by law. Each party agrees that, following the execution of this General Release of Claims, such party will not make any public statements which disparage the other party. Notwithstanding the foregoing, nothing in this Section shall prohibit any person from making truthful statements when required by law, order of a court or other body having jurisdiction.

In Witness Hereof, Releasor has executed this release as set forth below.

Signed and delivered this 11 day of March, 2025.

Signature: Sandra Bush

Printed Name: Sandra Bush

[REDACTED]

[REDACTED]

**PPL ELECTRIC EXHIBIT NO. 7**

1/14/24 12:39 PM	Trees during a period of wind
1/21/24 5:45 AM	Equipment failure during a period of wind
2/16/24 3:38 AM	Trees during a period of ice/sleet/snow
3/14/24 8:18 PM	Trees during a period of rain
4/3/24 9:37 PM	Trees during a period of rain
4/14/24 8:20 PM	Trees during a period of wind
6/26/24 4:54 PM	Trees during a period of wind
7/13/24 4:37 AM	Trees
7/15/24 11:45 AM	Trees
7/31/24 5:58 AM	Equipment failure during period of rain
8/7/24 6:12 PM	Trees during a period of wind
10/1/24 3:18 AM	No corresponding permanent outage
11/28/24 4:09 PM	No corresponding permanent outage
12/16/24 7:05 PM	Equipment failure during a period of rain
1/19/25 3:57 PM	No corresponding permanent outage
1/20/25 2:11 PM	No corresponding permanent outage
3/17/25 12:03 PM	Trees during a period of wind
5/9/25 6:29 PM	No corresponding permanent outage
7/5/25 1:28 PM	No corresponding permanent outage
7/25/25 3:27 PM	Trees during a period of wind
9/11/25 12:29 AM	Trees
9/21/25 7:04 AM	No corresponding permanent outage
10/18/25 11:17 AM	Trees
10/19/25 8:47 PM	Equipment failure
11/19/25 3:22 AM	Equipment failure during a period of ice/sleet/snow
11/22/25 4:05 AM	No corresponding permanent outage
12/21/25 3:00 AM	No corresponding permanent outage