
 Kristin Green, |
 v. | Docket No.:
 Duquesne Light Company | F-2025-3059512
 |
 Initial Call-In |
Telephonic Hearing
 Pages 1 - 99

Judge's Chambers
 Piatt Place
 301 5th Avenue
 Suite 220
 Pittsburgh, PA

INDEX TO EXHIBITS

Docket No. F-2025-3059512

Hearing Date: April 29, 2026

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Form

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Meter Data Form



FORMAL COMPLAINT - FILLABLE FORM

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.



Please complete this fillable form.

1. CUSTOMER (COMPLAINANT) INFORMATION

Provide your contact information and utility account number. *It is your responsibility to update the PUC with any changes to your address and to where you want documents sent to you.*

Name KRISTIN GREEN

Street/P.O. Box 5700 MUNHALL RD Apt# 4

City PITTSBURGH State PA Zip 15217

County ALLEGHENY

Telephone Number(s) Where We Can Contact You During the Day:
Home: 407-476-5257 Mobile: _____

Email Address BBALL.KRIS@GMAIL.COM

Utility Account Number (from your bill) 4846-471-567

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____ Apt# _____

City _____ State _____ Zip _____

2. NAME OF UTILITY OR COMPANY (RESPONDENT)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

Duquesne Light Company

3. TYPE OF UTILITY SERVICE

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- | | |
|--|--|
| <input checked="" type="checkbox"/> Electric | <input type="checkbox"/> Storm Water |
| <input type="checkbox"/> Gas | <input type="checkbox"/> Steam Heat |
| <input type="checkbox"/> Water | <input type="checkbox"/> Motor Carrier (taxi, moving company, limo) |
| <input type="checkbox"/> Wastewater/Sewer | <input type="checkbox"/> Telephone/Telecommunications (local, long distance) |

Note: The PUC does not regulate high-speed internet service, cell phones or cable TV.

4. REASON FOR COMPLAINT

What kind of problem are you having with the utility or company?

Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
- Other (explain). If you need additional space, use the space provided on Page 9. Please indicate the number of the question that you are answering."

5. REQUESTED RELIEF

How do you want your complaint to be resolved?

Explain what you want the PUC to order the utility or company to do. If you need additional space, use the space provided on Page 9. Please indicate the number of the question that you are answering.

I want for the bill to be adjusted accordingly, based on historical usage.

The bill in question is for usage from Oct 23 - Nov 23. The amount due is \$244.97. That is 2x higher as my highest bill (Jan 2024 \$115) and 3x higher than the prior months bill (\$70). For the Oct23 - Nov23 billing period, I was not in town from Nov 5 - Nov 19.

Apart from the fridge/freezer and stove supplied by the apartment complex, I have a small freezer. I also have the regular electronics (tv, laptop, wifi). I also have a small space heater that is turned on when needed and was not running while I was out of town.

Per the lease: OTHER: **LANDLORD PROVIDES HEAT BETWEEN NOVEMBER 15TH & MARCH 31ST. TENANT HAS SECONDARY SOURCE OF HEAT ON BUILT IN UNIT IN LIVING ROOM AND BASEBOARD IN BEDROOM (ELECTRIC) - I rarely turn on the baseboard heater in the bedroom. The AC unit in the living room is rarely turn on as well.(continued on page 9)

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. PROTECTION FROM ABUSE (PFA)/DOMESTIC VIOLENCE

Has a court granted you a PFA order or any other order which provides clear evidence of domestic violence against you that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Has a court granted a PFA order or any other order for your personal safety or welfare?

Yes If your answer is "yes," attach a copy of the current PFA order to this Formal Complaint form. *Due to the confidential nature of the PFA, you cannot eFile your Formal Complaint. You will need to print out this form and mail it to the Secretary of the Commission.*

No

Note: You **MUST** answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

ADDITIONAL SPACE (IF NEEDED)

(con't from page 3)

When I received the bill, I contacted Duquesne Light to dispute the charges. The representative asked me about additional appliances and heat. After providing the answers and explaining I was not in town for a portion of my bill and them looking at prior bills, they couldn't determine the reason for the high bill. I agreed to have my meter inspected. I met with the inspector and we reviewed the meter but they determined it was in working order. I called again, talked to another rep, they couldn't figure it out either. I do know the apartment complex was/is working on the boiler. I have contacted the apartment complex, they said let them know when the next bill arrives and also asked about additional appliances/electrical elements and said to make sure all windows are locked (they are because it is getting colder).

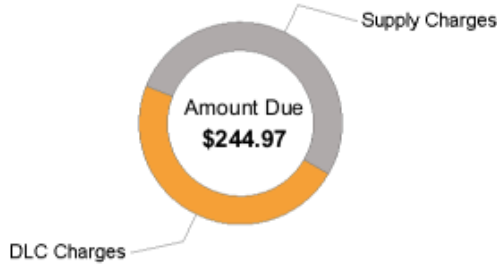


KRISTIN GREEN
bball.kris@gmail.com
Account # 4846-471-567

Due Date	Amount Due
12/15/2025	\$244.97

Bill Summary

Bill ID: 484524511972 Date Prepared: 11/23/2025



Previous Account Balance	\$70.95
Payment(s) Received as of 11/13/2025	-\$70.95
Balance Forward	\$0.00
DLC Charges	\$116.78
Supply Charges	\$128.19
AMOUNT DUE BY 12/15/2025	\$244.97

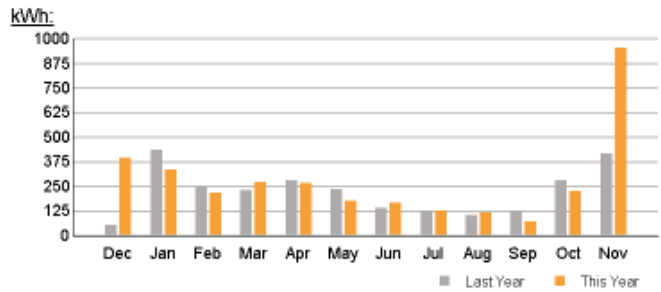
Message Center

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	964	31	31	41
Last Month	238	8	29	62
Same Month Last Year	429	15	29	56



Average Monthly Usage for the last 12 months: 288 kWh
Total Annual Usage for the last 12 months: 3451 kWh

BI_EBILL_20251123PRD.xml

Online: www.DuquesneLight.com

Phone: 888-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Due Date	Amount Due
12/15/2025	\$244.97



Account # 4846-471-567

\$ **DO NOT PAY**

USD Amount Enclosed

A late charge of 1.25% may be assessed after 2025-12-15

KRISTIN GREEN
bball.kris@gmail.com

Please mail payment to:
DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324



DO NOT PAY. YOUR AUTOPAY PAYMENT WILL BE PROCESSED ON 12/15/2025.




 KRISTIN GREEN

Account # 4846-471-567

Page 2 of 3

General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

-  **Online:** www.DuquesneLight.com
-  **Phone:** 888-393-7100 **TTY Users:** 711
-  **Mail:** Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942





Billing and Service Options

Sign up online for any of the following services:

- **Phone:** 888-393-7100 **TTY Users:** 711
- **Budget Billing** - Levels out payments across the year
- **Start/Stop Service** - If you're moving and need to have your service turned on or off, you must call Customer Service at 888-393-7100 or visit our website
- **Double Notice Protection** - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

-  **Text:** Make a one-time donation of \$5 by texting POWER to 50000
-  **Online:** Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu
-  **Phone:** 888-393-7100
-  **Mail:** Make a donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 14-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- **Customer Charge** – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
- **Distribution Charges** – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
- **Distribution System Improvement Charge (DSIC)** – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
- **DLC Charges** – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
- **Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
- **Meter Reading** – An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
- **Non-Basic Service Charges** – Any category of service not related to basic service.
- **Smart Meter Charge** – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
- **Supply Charges** – Basic service charges for generation supply to retail customers.
- **Transmission Charges** – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.



SCAN HERE to register for AutoPay.



DuquesneLight.com/autopay



BL_EBILL_20251123PRD.xml

 KRISTIN GREEN

Account # 4846-471-567

Page 3 of 3

Account Detail

 5700 MUNHALL RD APT 4

Supplier Agreement ID: 4849024254

Meter Reading Usage Information

Meter Number	F77141948
Present 11/23/2025 Act	26,345.3580
Prior 10/23/2025 Act	25,381.4650
Difference	963.8930
Your Meter Multiplier	1
Total kWh Used	963.8930

Current Bill Details

DLC Rate	RS-Residential Service	
Price to Compare	\$0.1243 / kWh	
DLC Charges		\$116.78
Customer Charge		\$13.00
Distribution	963.8930 kWh@ \$0.099869	\$96.26
DSIC Surcharge	0.02%	\$0.02
Pennsylvania Tax Adjustment		-\$0.14
Sales Tax		\$7.64
Supply Charges		\$128.19
Supply	963.8930 kWh@ \$0.097093	\$93.59
Transmission	963.8930 kWh@ \$0.027187	\$26.21
Sales Tax		\$8.39

Total kWh Used 963.8930

Service Charges \$244.97

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 4849024254
Rate Schedule: RS-Residential Service

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 14-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit WattChoices.com
- Join our Budget Plan for consistent bills at DuquesneLight.com/budget. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- Your bill contains \$15.57 in estimated PA State Taxes, of which \$13.51 is PA Gross Receipts Tax.



Duquesne Light Company - Statement Of Account

Prepared: April 20, 2026

Page: 1 of 1

Account #:	4846471567
Name:	GREEN, KRISTIN

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$353.38

Premise ID	Service Address
5161900783	5700 MUNHALL RD APT 4, PITTSBURGH, PA 15217

Residential

Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
09/12/24	09/24/24	Payment							-\$38.19	\$0.00	-\$38.19	\$0.00
09/24/24	09/24/24	Bill - Actual	5161900783	10/15/24	09/24/24	33	22,172.59	135.57	\$42.60	\$42.60	\$42.60	\$42.60
10/15/24	10/23/24	Payment							-\$42.60	\$0.00	-\$42.60	\$0.00
10/23/24	10/23/24	Bill - Actual	5161900783	11/13/24	10/23/24	29	22,464.64	292.06	\$80.13	\$80.13	\$80.13	\$80.13
11/13/24	11/21/24	Payment							-\$80.13	\$0.00	-\$80.13	\$0.00
11/22/24	11/21/24	Bill - Actual	5161900783	12/12/24	11/21/24	29	22,893.96	429.32	\$111.43	\$111.43	\$111.43	\$111.43
12/12/24	12/25/24	Payment							-\$111.43	\$0.00	-\$111.43	\$0.00
12/25/24	12/25/24	Bill - Actual	5161900783	01/15/25	12/25/24	34	23,297.34	403.38	\$100.74	\$100.74	\$100.74	\$100.74
01/15/25	01/27/25	Payment							-\$100.74	\$0.00	-\$100.74	\$0.00
01/27/25	01/27/25	Bill - Actual	5161900783	02/17/25	01/27/25	33	23,644.95	347.61	\$91.47	\$91.47	\$91.47	\$91.47



Duquesne Light Company - Statement Of Account

Prepared: April 20, 2026

Page: 1 of 1

Account #:	4846471567
Name:	GREEN,KRISTIN

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$353.38

Premise ID	Service Address
5161900783	5700 MUNHALL RD APT 4, PITTSBURGH, PA 15217

Residential

Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
09/15/25	09/24/25	Payment							-\$44.83	\$0.00	-\$44.83	\$0.00
09/24/25	09/24/25	Bill - Actual	5161900783	10/15/25	09/24/25	30	25,143.50	84.42	\$34.13	\$34.13	\$34.13	\$34.13
10/15/25	10/23/25	Payment							-\$34.13	\$0.00	-\$34.13	\$0.00
10/23/25	10/23/25	Bill - Actual	5161900783	11/13/25	10/23/25	29	25,381.47	237.96	\$70.95	\$70.95	\$70.95	\$70.95
11/13/25	11/23/25	Payment							-\$70.95	\$0.00	-\$70.95	\$0.00
11/23/25	11/23/25	Bill - Actual	5161900783	12/15/25	11/23/25	31	26,345.36	963.89	\$244.97	\$244.97	\$244.97	\$244.97
11/25/25	12/25/25	Meter Inspection Fee							\$20.00	\$264.97	\$20.00	\$264.97
12/09/25	12/25/25	Dispute							-\$264.97	\$0.00	\$0.00	\$264.97
12/15/25	12/25/25	Dispute - Cancel Transaction							\$264.97	\$264.97	\$0.00	\$264.97
12/22/25	12/25/25	Late Payment Charge							\$3.06	\$268.03	\$3.06	\$268.03
12/25/25	12/25/25	Bill - Actual	5161900783	01/15/26	12/25/25	32	26,630.83	285.47	\$85.35	\$353.38	\$85.35	\$353.38
01/06/26	01/27/26	Dispute							-\$353.38	\$0.00	\$0.00	\$353.38
01/27/26	01/27/26	Bill - Actual	5161900783	02/17/26	01/27/26	33	26,762.90	132.07	\$47.60	\$47.60	\$47.60	\$400.98



KRISTIN GREEN
bball.kris@gmail.com
Account # 4846-471-567

Due Date	Amount Due
11/13/2025	\$70.95

Bill Summary

Bill ID: 484794148650 Date Prepared: 10/23/2025



Previous Account Balance	\$34.13
Payment(s) Received as of 10/15/2025	-\$34.13
Balance Forward	\$0.00
DLC Charges	\$39.30
Supply Charges	\$31.65
AMOUNT DUE BY 11/13/2025	\$70.95

Message Center

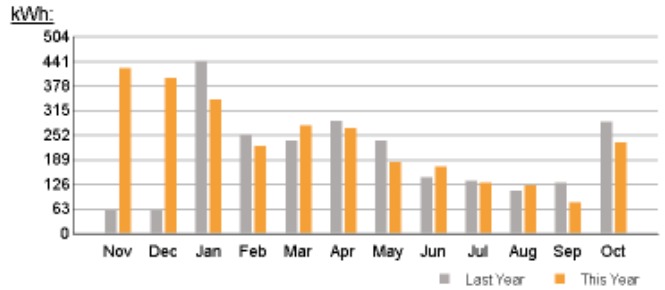
Looking for ways to save on your bills? Visit our website or use the DLC Mobile app to review your home's energy usage and find tips to save. We also have easy to use tools, rebates, incentives and a store of energy-efficient products. Get started today by visiting DuquesneLight.com/home-energy-center.

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	238	8	29	59
Last Month	84	3	30	68
Same Month Last Year	292	10	29	62



Average Monthly Usage for the last 12 months: 243 kWh
Total Annual Usage for the last 12 months: 2917 kWh

BL_EBILL_20251023PRD.xml

Online: www.DuquesneLight.com

Phone: 888-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.

Due Date	Amount Due
11/13/2025	\$70.95



Account # 4846-471-567

\$ DO NOT PAY

USD Amount Enclosed

A late charge of 1.25% may be assessed after 2025-11-13

KRISTIN GREEN
bball.kris@gmail.com

Please mail payment to:
DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324



DO NOT PAY. YOUR AUTOPAY PAYMENT WILL BE PROCESSED ON 11/13/2025.

 KRISTIN GREEN


Account # 4846-471-567


Page 2 of 3

General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

 **Online:** www.DuquesneLight.com

 **Phone:** 888-393-7100 **TTY Users:** 711

 **Mail:** Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

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Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

 **Text:** Make a one-time donation of \$5 by texting POWER to 50000

 **Online:** Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

 **Phone:** 888-393-7100

 **Mail:** Make a donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 14-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

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- **DLC Charges** – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
- **Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
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Struggling to pay?

We offer payment plans.

ENROLL TODAY at
DuquesneLight.com/arrangement

SCAN HERE
to register for **AutoPay**.



DuquesneLight.com/autopay



BI_EBILL_20251023PRD.xml

 KRISTIN GREEN

Account # 4846-471-567

Page 3 of 3

Account Detail

 **5700 MUNHALL RD APT 4**

Supplier Agreement ID: 4849024254

Meter Reading Usage Information

Meter Number	F77141948
Present 10/23/2025 Act	25,381.4650
Prior 09/24/2025 Act	25,143.5040
Difference	237.9610
Your Meter Multiplier	1
Total kWh Used	237.9610

Current Bill Details

DLC Rate	RS-Residential Service	
Price to Compare	\$0.1243 / kWh	
DLC Charges		\$39.30
Customer Charge		\$13.00
Distribution	237.9610 kWh@ \$0.099869	\$23.76
DSIC Surcharge	0.02%	\$0.01
Pennsylvania Tax Adjustment		-\$0.05
Sales Tax		\$2.58
Supply Charges		\$31.65
Supply	237.9610 kWh@ \$0.097093	\$23.10
Transmission	237.9610 kWh@ \$0.027187	\$6.47
Sales Tax		\$2.08

Total kWh Used 237.9610

Service Charges \$70.95

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 4849024254
Rate Schedule: RS-Residential Service

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

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- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit WattChoices.com
- Join our Budget Plan for consistent bills at DuquesneLight.com/budget. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- Your bill contains \$4.51 in estimated PA State Taxes, of which \$3.91 is PA Gross Receipts Tax.



KRISTIN GREEN
 bball.kris@gmail.com
Account # 4846-471-567

Due Date	Amount Due
01/15/2026	\$353.38

Bill Summary

Bill ID: 484339388959 **Date Prepared: 12/25/2025**



Previous Account Balance	\$244.97
Payment(s) Received	\$0.00
Balance Forward	\$244.97
DLC Charges	\$47.43
Supply Charges	\$40.98
Miscellaneous Adjustments	\$20.00
AMOUNT DUE BY 01/15/2026	\$353.38

Message Center

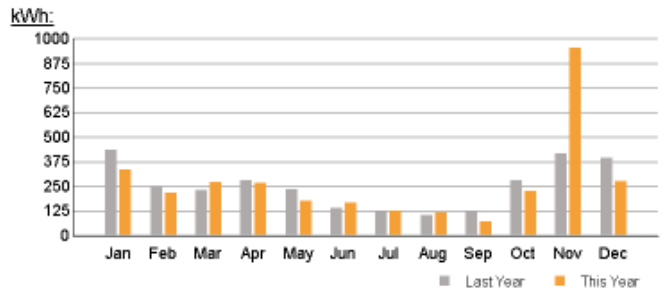
Energy costs are on the rise. Learn what you can do to find the best electric rate and save money at DuquesneLight.com/PTC.

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	285	9	32	25
Last Month	964	31	31	45
Same Month Last Year	403	12	34	36



Average Monthly Usage for the last 12 months: 278 kWh
 Total Annual Usage for the last 12 months: 3333 kWh

BLEBILL_20251225PRD.xml

Online: www.DuquesneLight.com

Phone: 888-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Due Date	Amount Due
01/15/2026	\$353.38



Account #
4846-471-567

\$

USD Amount Enclosed

A late charge of 1.25% may be assessed after 2026-01-15

KRISTIN GREEN
 bball.kris@gmail.com

Please mail payment to:

DUQUESNE LIGHT COMPANY
 PO BOX 371324
 PITTSBURGH PA 15250-7324



48464715670 00000000000 000000353388 000000353388




 KRISTIN GREEN

Account # 4846-471-567

Page 2 of 3

General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

-  **Online:** www.DuquesneLight.com
-  **Phone:** 888-393-7100 **TTY Users:** 711
-  **Mail:** Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942





Billing and Service Options

Sign up online for any of the following services:

- **Phone:** 888-393-7100 **TTY Users:** 711
- **Budget Billing** - Levels out payments across the year
- **Start/Stop Service** - If you're moving and need to have your service turned on or off, you must call Customer Service at 888-393-7100 or visit our website
- **Double Notice Protection** - Sends a payment reminder to you and a person you designate

Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

-  **Text:** Make a one-time donation of \$5 by texting POWER to 50000
-  **Online:** Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu
-  **Phone:** 888-393-7100
-  **Mail:** Make a donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 14-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- **Customer Charge** – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
- **Distribution Charges** – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
- **Distribution System Improvement Charge (DSIC)** – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
- **DLC Charges** – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
- **Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
- **Meter Reading** – An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
- **Non-Basic Service Charges** – Any category of service not related to basic service.
- **Smart Meter Charge** – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
- **Supply Charges** – Basic service charges for generation supply to retail customers.
- **Transmission Charges** – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

Customer Assistance Program (CAP)

CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.



SCAN HERE to register for **AutoPay**.



DuquesneLight.com/autopay



BI_EBILL_20251225PRD.xml

 KRISTIN GREEN

Account # 4846-471-567

Page 3 of 3

Account Detail

 5700 MUNHALL RD APT 4

Supplier Agreement ID: 4849024254

Meter Reading Usage Information

Meter Number	F77141948
Present 12/25/2025 Act	26,630.8260
Prior 11/23/2025 Act	26,345.3580
Difference	285.4680
Your Meter Multiplier	1
Total kWh Used	285.4680

Current Bill Details

DLC Rate	RS-Residential Service	
Price to Compare	\$0.1375 / kWh	
DLC Charges		\$47.43
Customer Charge		\$13.00
Distribution	285.4680 kWh@ \$0.099869	\$28.51
DSIC Surcharge	0.02%	\$0.01
Pennsylvania Tax Adjustment		-\$0.05
Sales Tax		\$2.90
Late Payment Charge		\$3.06
Supply Charges		\$40.98
Supply	71.3670 kWh@ \$0.097093	\$6.93
Supply	214.1010 kWh@ \$0.110275	\$23.61
Transmission	285.4680 kWh@ \$0.027187	\$7.76
Sales Tax		\$2.68
Miscellaneous Charges		\$20.00
Meter Inspection Fee		\$20.00

Total kWh Used 285.4680

Service Charges \$108.41

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 4849024254
Rate Schedule: RS-Residential Service

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Effective December 1, a change in the Default Service Supply rate increased the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from Duquesne Light by about \$7.91, or 5%.
- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 14-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit WattChoices.com
- **YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.**
- Join our Budget Plan for consistent bills at DuquesneLight.com/budget. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- Sign up for AutoPay and learn about other convenient payment options by visiting DuquesneLight.com
- Your bill contains \$5.42 in estimated PA State Taxes, of which \$4.71 is PA Gross Receipts Tax.

BI_EBILL_20251225PRD.xml

2. Page 2 - Lease

2.1 X

6. UTILITIES:

A) Provided by:

1. SEWAGE: LANDLORD
2. WATER: LANDLORD
3. HOT WATER: LANDLORD
4. GARBAGE SERVICE: PRESENTLY LANDLORD
5. SNOW REMOVAL: LANDLORD
6. LANDSCAPING: LANDLORD
7. COOKING: TENANT IF ELECTRIC
8. GAS: LANDLORD**
9. ELECTRIC: TENANT
10. A/C: TENANT
11. PARKING: STREET PARKING ONLY, CITY PERMIT REQUIRED
12. OTHER: **LANDLORD PROVIDES HEAT BETWEEN NOVEMBER 15TH & MARCH 31ST. TENANT HAS SECONDARY SOURCE OF HEAT ON BUILT IN UNIT IN LIVING ROOM AND BASEBOARD IN BEDROOM (ELECTRIC)

***If a utility is incorrectly assigned/marked LANDLORD is not responsible to provide the utility.*

If LANDLORD provides heat, it will be maintained at 68 – 72 degrees, at LANDLORDS discretion.

DLC EXHIBIT NO. 2
REDACTED



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
400 NORTH STREET, HARRISBURG, PA 17120

12/12/2025

BCS No: 4108301

Kristin Green
5700 Munhall Rd
Apt 4
Pittsburgh PA 15217

Dear Kristin Green,

The Public Utility Commission has completed its investigation into your informal complaint. Our decision is attached. We sent a copy of this decision information to your utility company. You and the company must both follow this decision. Both parties may appeal this decision. If no one appeals, the decision will become final 20 days after the date of this letter.

If you do not agree with this decision you can appeal it by filing a formal complaint. Complete and return the attached Notification of Intent to Appeal within 20 days of the date on the form. The Commission will mail you formal complaint forms. When you complete and return the formal complaint forms, your appeal begins. The Commission will assign your complaint to the Office of Administrative Law Judge. They will contact you about your formal complaint.

You do not need a lawyer to file an appeal.

You must make all of the payments required by this decision. If you do not make these payments the utility company has the right to shut off your utility service.

Do not mail your payments to the Public Utility Commission. Mail your payments directly to your company.

If you have any questions, please call 1-800-692-7380.

Sincerely,

Holly Pyle
Investigator

**INFORMAL COMPLAINT DECISION
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Kristin Green
5700 Munhall Rd
Apt 4
Pittsburgh PA 15217

Date: 12/12/2025

V.

BCS: 4108301

Acct. No: [REDACTED]

Duquesne Light Company

INFORMAL COMPLAINT DECISION BY THE BUREAU OF CONSUMER SERVICES:

The Bureau of Consumer Services investigates and issues final determinations on all informal consumer complaints. (66 Pa. C.S. § 308(d)(1), 66 Pa. C.S. § 308.1(a), and 52 Pa. Code § 56.166)

STATEMENT OF COMPLAINT:

You contacted the Bureau of Consumer Services on 12/9/2025. In the complaint, you stated that your November bill was \$244.00, which is three times higher than your October bill and two times higher than your highest bill ever. You stated that you were out of town for half of the billing cycle. You requested an investigation into why the bill is so high.

INVESTIGATION BY STAFF OF THE PUBLIC UTILITY COMMISSION FOUND THAT:

1. Duquesne Light Company reported that on 6/23/2023, you established service at 5700 Munhall Rd, Apt 4, Pittsburgh, PA 15217.
2. Duquesne Light Company reported that on 11/23/2025, they issued a bill based on an actual meter reading in the amount of \$244.97 for 963 kWh of service from 10/23/2025 through 11/23/2025.
3. Duquesne Light Company reported that on 11/25/2025, you contacted them concerning the high bill and stated that the apartment is small. You discussed the details of the apartment and scheduled to have the meter inspected on 12/2/2025. Duquesne Light Company billed your account for \$20.00 for the meter test.
4. According to 52 Pa. Code §57.22 (c) Meter testing fees for wathour and demand meters shall be as follows: (1) Direct current and single-phase self-contained wathour meters operating on 600 volts or less shall be \$20.
5. Duquesne Light Company reported that on 12/2/2025, a technician visited the property and tested the meter. The meter tested 100.155% on full load and 100.114% on light load which is accurate within approved guidelines. The technician ruled out foreign load at the property.
6. According to 52 Pa. Code §57.20 (c) No wathour meter which has an error in registration of more than 2.0% at light load or heavy load may be placed in service or allowed to remain in service without adjustment.

7. A review of your statement of account shows that your bills are based on actual meter readings.
8. According to 52 Pa. Code §56.12, Except as provided in this section, a public utility shall render bills based on actual meter readings by public utility company personnel.
9. A review of your usage history shows significantly increased use for the period of service from 10/23/25 to 11/23/25.
10. Per our phone conversation on 12/12/2025, we discussed your usage history, recent increased usage, reasons for increased usage, the results of the meter test, and you were advised of your right to file a formal appeal.
11. Duquesne Light Company reported that your total account balance is \$264.97. This balance does not include any bills issued or payments made on or after 12/11/2025.

BASED ON THESE FINDINGS, WE CONCLUDE THAT:

1. At the informal level of investigation, in the absence of evidence to the contrary, actual readings are deemed correct.
2. Your meter tested accurate within PUC approved guidelines.
3. Your account balance is correct as rendered.

THEREFORE, IT IS DECIDED THAT:

This informal complaint is dismissed.

If you have questions about the terms of this decision or how to appeal this decision, please call us at 1-800-692-7380.

Holly Pyle
Investigator

Notification of Intent to Appeal BCS Decision
and
Request for Formal Complaint Forms

Send this ONLY if you want to appeal this informal decision.

If you intend to appeal this decision, you must return this form to the Secretary of the Commission by 1/1/2026.
(You MUST meet this filing deadline).

This form is NOT your Formal Complaint form. The formal complaint form will be sent to you when the Secretary's Office receives this document. (This form is your *intent* to appeal).

- Your appeal begins when your signed and dated formal complaint form is received by the Secretary, who will then serve your formal complaint on the utility. (Please know the utility may also appeal the BCS decision).
- The utility must file an Answer to your complaint and they must send you a copy. The Complaint and Answer is then sent to the Office of Administrative Law Judge to schedule a hearing and assign a Judge to your case.
- The Judge will then send you directions to follow as your complaint proceeds through the process.
- *You do not need a lawyer to file an appeal or a formal complaint.*
- **You must attend the hearing and offer evidence to prove your complaint has merit.**
Hearings may be held in person or by telephone.

Even if you appeal the informal decision, **you must continue to pay current bills and undisputed charges from your utility.** Failure to pay your current bill and undisputed charges could result in the termination of your utility service.

Yes, I want to appeal this decision.

Customer name and address:
(Please correct any mistakes)

Kristin Green
5700 Munhall Rd
Apt 4
Pittsburgh PA 15217

(Area Code) Telephone Number

Signature

(Cell Phone Number)

Permission to Text: Yes: ____ No: ____

BCS: 4108301
Company: Duquesne Light
Company

Date of Mailing: 12/12/2025
Filing Due Date: 1/1/2026**(You MUST meet this deadline).**

Send this completed appeal form one of three ways:

1. **Mail by overnight delivery to (deposit date preserves your filing date):**

Secretary - Pennsylvania Public Utility Commission
Commonwealth Keystone Building, 2nd Floor
400 North Street
Harrisburg, PA 17120

(Note: if you send by regular mail, you risk not meeting the filing deadline).

2. **Email to: RA-PCAppeals@pa.gov**
3. **Fax to: 717-265-8273**

DLC EXHIBIT NO. 3
REDACTED



Duquesne Light Company - Statement Of Account

Prepared: April 21, 2026

Page: 1 of 4

Account #:	[REDACTED]
Name:	GREEN, KRISTIN

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$353.38

Premise ID	Service Address
[REDACTED]	5700 MUNHALL RD APT 4, PITTSBURGH, PA 15217

Residential

Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
06/29/23	06/29/23	Bill - Actual	[REDACTED]	07/20/23	06/29/23	6	19,575.06	20.79	\$6.70	\$6.70	\$6.70	\$6.70
07/26/23	07/26/23	Late Payment Charge							\$0.08	\$6.78	\$0.08	\$6.78
07/26/23	07/26/23	Bill - Actual	[REDACTED]	08/16/23	07/26/23	27	19,648.32	73.25	\$27.55	\$34.33	\$27.55	\$34.33
08/16/23	08/24/23	Payment							-\$34.33	\$0.00	-\$34.33	\$0.00
08/24/23	08/24/23	Bill - Actual	[REDACTED]	09/14/23	08/24/23	29	19,752.89	104.57	\$35.31	\$35.31	\$35.31	\$35.31
09/14/23	09/25/23	Payment							-\$35.31	\$0.00	-\$35.31	\$0.00
09/25/23	09/25/23	Bill - Actual	[REDACTED]	10/16/23	09/25/23	32	19,865.93	113.04	\$38.15	\$38.15	\$38.15	\$38.15
10/16/23	10/24/23	Payment							-\$38.15	\$0.00	-\$38.15	\$0.00
10/24/23	10/24/23	Bill - Actual	[REDACTED]	11/14/23	10/24/23	29	20,018.93	153.00	\$47.26	\$47.26	\$47.26	\$47.26
11/14/23	11/23/23	Payment							-\$47.26	\$0.00	-\$47.26	\$0.00
11/23/23	11/23/23	Bill - Actual	[REDACTED]	12/14/23	11/23/23	30	20,084.19	65.26	\$28.03	\$28.03	\$28.03	\$28.03
12/14/23	12/25/23	Payment							-\$28.03	\$0.00	-\$28.03	\$0.00
12/25/23	12/25/23	Bill - Actual	[REDACTED]	01/16/24	12/25/23	32	20,148.72	64.53	\$27.36	\$27.36	\$27.36	\$27.36
01/16/24	01/25/24	Payment							-\$27.36	\$0.00	-\$27.36	\$0.00
01/25/24	01/25/24	Bill - Actual	[REDACTED]	02/15/24	01/25/24	31	20,595.11	446.39	\$107.48	\$107.48	\$107.48	\$107.48
02/15/24	02/25/24	Payment							-\$107.48	\$0.00	-\$107.48	\$0.00
02/25/24	02/25/24	Bill - Actual	[REDACTED]	03/18/24	02/25/24	31	20,853.38	258.27	\$68.05	\$68.05	\$68.05	\$68.05
03/18/24	03/25/24	Payment							-\$68.05	\$0.00	-\$68.05	\$0.00



Duquesne Light Company - Statement Of Account

Prepared: April 21, 2026

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Residential												
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
03/25/24	03/25/24	Bill - Actual	████████	04/15/24	03/25/24	29	21,096.18	242.80	\$64.82	\$64.82	\$64.82	\$64.82
04/15/24	04/24/24	Payment							-\$64.82	\$0.00	-\$64.82	\$0.00
04/24/24	04/24/24	Bill - Actual	████████	05/15/24	04/24/24	30	21,389.56	293.39	\$75.65	\$75.65	\$75.65	\$75.65
05/15/24	05/23/24	Payment							-\$75.65	\$0.00	-\$75.65	\$0.00
05/23/24	05/23/24	Bill - Actual	████████	06/13/24	05/23/24	29	21,633.58	244.02	\$65.25	\$65.25	\$65.25	\$65.25
06/13/24	06/24/24	Payment							-\$65.25	\$0.00	-\$65.25	\$0.00
06/24/24	06/24/24	Bill - Actual	████████	07/15/24	06/24/24	32	21,783.32	149.73	\$45.59	\$45.59	\$45.59	\$45.59
07/15/24	07/24/24	Payment							-\$45.59	\$0.00	-\$45.59	\$0.00
07/24/24	07/24/24	Bill - Actual	████████	08/14/24	07/24/24	30	21,922.21	138.90	\$43.30	\$43.30	\$43.30	\$43.30
08/14/24	08/22/24	Payment							-\$43.30	\$0.00	-\$43.30	\$0.00
08/22/24	08/22/24	Bill - Actual	████████	09/12/24	08/22/24	29	22,037.02	114.80	\$38.19	\$38.19	\$38.19	\$38.19
09/12/24	09/24/24	Payment							-\$38.19	\$0.00	-\$38.19	\$0.00
09/24/24	09/24/24	Bill - Actual	████████	10/15/24	09/24/24	33	22,172.59	135.57	\$42.60	\$42.60	\$42.60	\$42.60
10/15/24	10/23/24	Payment							-\$42.60	\$0.00	-\$42.60	\$0.00
10/23/24	10/23/24	Bill - Actual	████████	11/13/24	10/23/24	29	22,464.64	292.06	\$80.13	\$80.13	\$80.13	\$80.13
11/13/24	11/21/24	Payment							-\$80.13	\$0.00	-\$80.13	\$0.00
11/22/24	11/21/24	Bill - Actual	████████	12/12/24	11/21/24	29	22,893.96	429.32	\$111.43	\$111.43	\$111.43	\$111.43
12/12/24	12/25/24	Payment							-\$111.43	\$0.00	-\$111.43	\$0.00
12/25/24	12/25/24	Bill - Actual	████████	01/15/25	12/25/24	34	23,297.34	403.38	\$100.74	\$100.74	\$100.74	\$100.74
01/15/25	01/27/25	Payment							-\$100.74	\$0.00	-\$100.74	\$0.00
01/27/25	01/27/25	Bill - Actual	████████	02/17/25	01/27/25	33	23,644.95	347.61	\$91.47	\$91.47	\$91.47	\$91.47
02/17/25	02/25/25	Payment							-\$91.47	\$0.00	-\$91.47	\$0.00
02/25/25	02/25/25	Bill - Actual	████████	03/18/25	02/25/25	29	23,873.51	228.56	\$64.84	\$64.84	\$64.84	\$64.84



Duquesne Light Company - Statement Of Account

Prepared: April 21, 2026

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Residential												
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
03/18/25	03/26/25	Payment							-\$64.84	\$0.00	-\$64.84	\$0.00
03/26/25	03/26/25	Bill - Actual	████████	04/16/25	03/26/25	29	24,154.89	281.38	\$76.63	\$76.63	\$76.63	\$76.63
04/16/25	04/27/25	Payment							-\$76.63	\$0.00	-\$76.63	\$0.00
04/27/25	04/27/25	Bill - Actual	████████	05/19/25	04/27/25	32	24,431.28	276.39	\$75.57	\$75.57	\$75.57	\$75.57
05/19/25	05/27/25	Payment							-\$75.57	\$0.00	-\$75.57	\$0.00
05/27/25	05/27/25	Bill - Actual	████████	06/17/25	05/27/25	30	24,619.09	187.81	\$55.80	\$55.80	\$55.80	\$55.80
06/17/25	06/25/25	Payment							-\$55.80	\$0.00	-\$55.80	\$0.00
06/25/25	06/25/25	Bill - Actual	████████	07/16/25	06/25/25	29	24,795.32	176.23	\$55.66	\$55.66	\$55.66	\$55.66
07/16/25	07/27/25	Payment							-\$55.66	\$0.00	-\$55.66	\$0.00
07/27/25	07/27/25	Bill - Actual	████████	08/18/25	07/27/25	32	24,930.09	134.77	\$46.21	\$46.21	\$46.21	\$46.21
08/18/25	08/25/25	Payment							-\$46.21	\$0.00	-\$46.21	\$0.00
08/25/25	08/25/25	Bill - Actual	████████	09/15/25	08/25/25	29	25,059.09	129.00	\$44.83	\$44.83	\$44.83	\$44.83
09/15/25	09/24/25	Payment							-\$44.83	\$0.00	-\$44.83	\$0.00
09/24/25	09/24/25	Bill - Actual	████████	10/15/25	09/24/25	30	25,143.50	84.42	\$34.13	\$34.13	\$34.13	\$34.13
10/15/25	10/23/25	Payment							-\$34.13	\$0.00	-\$34.13	\$0.00
10/23/25	10/23/25	Bill - Actual	████████	11/13/25	10/23/25	29	25,381.47	237.96	\$70.95	\$70.95	\$70.95	\$70.95
11/13/25	11/23/25	Payment							-\$70.95	\$0.00	-\$70.95	\$0.00
11/23/25	11/23/25	Bill - Actual	████████	12/15/25	11/23/25	31	26,345.36	963.89	\$244.97	\$244.97	\$244.97	\$244.97
11/25/25	12/25/25	Meter Inspection Fee							\$20.00	\$264.97	\$20.00	\$264.97
12/09/25	12/25/25	Dispute							-\$264.97	\$0.00	\$0.00	\$264.97
12/15/25	12/25/25	Dispute - Cancel Transaction							\$264.97	\$264.97	\$0.00	\$264.97
12/22/25	12/25/25	Late Payment Charge							\$3.06	\$268.03	\$3.06	\$268.03



Duquesne Light Company - Statement Of Account

Prepared: April 21, 2026

Page: 4 of 4

Residential												
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
12/25/25	12/25/25	Bill - Actual	██████████	01/15/26	12/25/25	32	26,630.83	285.47	\$85.35	\$353.38	\$85.35	\$353.38
01/06/26	01/27/26	Dispute							-\$353.38	\$0.00	\$0.00	\$353.38
01/27/26	01/27/26	Bill - Actual	██████████	02/17/26	01/27/26	33	26,762.90	132.07	\$47.60	\$47.60	\$47.60	\$400.98
02/19/26	02/25/26	Payment							-\$47.60	\$0.00	-\$47.60	\$353.38
02/25/26	02/25/26	Bill - Actual	██████████	03/18/26	02/25/26	29	26,873.01	110.11	\$42.03	\$42.03	\$42.03	\$395.41
03/18/26	03/26/26	Payment							-\$42.03	\$0.00	-\$42.03	\$353.38
03/26/26	03/26/26	Bill - Actual	██████████	04/16/26	03/26/26	29	26,982.02	109.01	\$41.75	\$41.75	\$41.75	\$395.13
04/16/26		Payment							-\$41.75	\$0.00	-\$41.75	\$353.38

DLC EXHIBIT NO. 4
REDACTED

Usage Comparison Report

Account ID		BCS Case #	F-2025-3059512
Service Name	GREEN,KRISTIN	Account Status	Active
Service Street	5700 MUNHALL RD APT 4	Rate	RS
City/State/Zip	PITTSBURGH, PA 152172042042	Period Covered	4/24/2024 to 3/26/2026

Date	Days	KWH	Avg		Date	Days	KWH	Avg
02/25/26 to 03/26/26	29	109.01	3.76		03/26/25 to 02/25/25	29	281.38	9.70
01/27/26 to 02/25/26	29	110.11	3.80		02/25/25 to 01/27/25	29	228.56	7.88
12/25/25 to 01/27/26	33	132.07	4.00		01/27/25 to 12/25/24	33	347.61	10.53
11/23/25 to 12/25/25	32	285.47	8.92		12/25/24 to 11/21/24	34	403.38	11.86
10/23/25 to 11/23/25	31	963.89	31.09		11/21/24 to 10/23/24	29	429.32	14.80
09/24/25 to 10/23/25	29	237.96	8.21		10/23/24 to 09/24/24	29	292.06	10.07
08/25/25 to 09/24/25	30	84.42	2.81		09/24/24 to 08/22/24	33	135.57	4.11
07/27/25 to 08/25/25	29	129.00	4.45		08/22/24 to 07/24/24	29	114.80	3.96
06/25/25 to 07/27/25	32	134.77	4.21		07/24/24 to 06/24/24	30	138.90	4.63
05/27/25 to 06/25/25	29	176.23	6.08		06/24/24 to 05/23/24	32	149.73	4.68
04/27/25 to 05/27/25	30	187.81	6.26		05/23/24 to 04/24/24	29	244.02	8.41
03/26/25 to 04/27/25	32	276.39	8.64		04/24/24 to 03/25/24	30	293.39	9.78
Total	365	2,827.13	7.75			366	3,058.72	8.36

Key

Date: The billing period
 KWH: The kilowatt hours (kWh) measured in the billing period
 Days: Number of days in the billing period
 Average: Average kWh for the billing period

DLC EXHIBIT NO. 5
REDACTED

GREEN, KRISTIN, General Customer Contact/General
Customer Contact, Contacted 03-20-2026




 GREEN, KRISTIN - Primary Phone: (407) 476-5257

 GREEN, KRISTIN, Residential, \$41.75,



d Primary Phone: (407) 476-5257, Cellular Phone: (407) 476-5257, Cellular Phone: (407) 476-5257

/

 General Customer Contact



GREEN, KRISTIN, Legal / Regulatory/PUC Formal Complaint,
Contacted 01-06-2026



User ID

 GREEN, KRISTIN - Primary Phone: (407) 476-5257

 GREEN, KRISTIN, Residential, \$41.75,



d

/

 PUC Formal Complaint



GREEN, KRISTIN, 5700 MUNHALL RD APT 4, PITTSBURGH,
General Customer Contact/General Customer Contact,
Contacted 01-05-2026

GREEN, KRISTIN - Primary Phone: (407) 476-5257

GREEN, KRISTIN, Residential, \$41.75, ██████████

5700 MUNHALL RD APT 4, PITTSBURGH, PA, 152172042042

j /

General Customer Contact

██████████ SPOKE W/ KRISTIN. FILED COMPLAINT W/ PUC. CUS REFUSING TO PAY \$244.97. CASE DIMISSED. METER INSPECTION FOUND METER READING CORRECT. CUS APPEALED DECISION. WILL PAY NEW BILL PF \$85.35. CS

GREEN, KRISTIN, 5700 MUNHALL RD APT 4, PITTSBURGH,
Holds/PUC/Regulatory, Contacted 12-18-2025

User ID ██████████

GREEN, KRISTIN - Primary Phone: (407) 476-5257

GREEN, KRISTIN, Residential, \$41.75, ██████████

5700 MUNHALL RD APT 4, PITTSBURGH, PA, 152172042042

d

/

PUC/Regulatory

██████████ - RECEIVED CORRS CUSTOMER INTENDS TO APPEAL BCS DECISION #4108301 CRD 01/20/26

GREEN, KRISTIN, Holds/PUC/Regulatory, Contacted
12-15-2025

User ID [REDACTED]

GREEN, KRISTIN - Primary Phone: (407) 476-5257

GREEN, KRISTIN, Residential, \$41.75, [REDACTED]



d

12-15-2025 / 07:11AM

Holds

PUC/Regulatory

[REDACTED] BCS CASE #4108301 CLOSED 12/12/25. EXTENDED CC DATE TO 01/01/26.) DECISION ISSUED: THIS INFORMAL COMPLAINT IS DISMISSED. AT THE INFORMAL LEVEL OF INVESTIGATION, IN THE ABSENCE OF EVIDENCE TO THE CONTRARY, ACTUAL READINGS ARE DEEMED CORRECT. THE CUSTOMER'S METER TESTED ACCURATE WITHIN PUC APPROVED GUIDELINES. THE ACCOUNT BALANCE IS CORRECT AS RENDERED.



GREEN, KRISTIN, Legal / Regulatory/PUC Complaint Letter,
Contacted 12-09-2025

User ID [REDACTED]

GREEN, KRISTIN - Primary Phone: (407) 476-5257

GREEN, KRISTIN, Residential, \$41.75, [REDACTED]



d

12-09-2025 / 11:04AM

Legal / Regulatory

PUC Complaint Letter

[REDACTED] BILLING COMPLAINT - BCS CASE #4108301 FILED 12/09/25 BY KRISTIN GREEN. ASSIGNED TO [REDACTED]



Bill Reminder PUC Complaint - PUCPRF (PUCPRF) was printed on 12-10-2025 12:41AM.

GREEN, KRISTIN, 5700 MUNHALL RD APT 4, PITTSBURGH,
Field Work/Field Work Informational, Contacted 12-02-2025

User ID [REDACTED]

[REDACTED] GREEN, KRISTIN - Primary Phone: (407) 476-5257

[REDACTED] GREEN, KRISTIN, Residential, \$41.75, [REDACTED]

[REDACTED] 5700 MUNHALL RD APT 4, PITTSBURGH, PA, 152172042042

[REDACTED]

12-02-2025 / 03:26PM

Field Work

FWINFO Field Work Informational

[REDACTED] METER INSPECTION COMPLETED 12/2/2025 FOR 5700 MUNHALL RD APT 4, PITTSBURGH, PA, 15217. THE CUSTOMER WAS PRESENT. THE METER REGISTERED CORRECTLY. METER [REDACTED] READ 26533, FULL LOAD 100.155, LIGHT LOAD 100.114. LOAD AT INSPECTION TIME WAS 157. TECHNICIAN MARKED YES TO ASSIGNMENT VERIFIED, NO TO METER TWIST, NO TO FOREIGN LOAD AND NO TO CUT-IN ERROR. SENT MI UR/SOA.

GREEN, KRISTIN, 5700 MUNHALL RD APT 4, PITTSBURGH,
Billing / Payment/Billing Inquiries, Contacted 12-02-2025

User ID [REDACTED]

[REDACTED] GREEN, KRISTIN - Primary Phone: (407) 476-5257

[REDACTED] GREEN, KRISTIN, Residential, \$41.75, [REDACTED]

[REDACTED] 5700 MUNHALL RD APT 4, PITTSBURGH, PA, 152172042042

[REDACTED] Not Applicable

12-02-2025 / 03:15PM

Billing / Payment

BILL INQ Billing Inquiries

[REDACTED] STOPPED AUTO PAY PER LAST CUSTOMER CONTACT. SENT EMAIL TO TECH. [REDACTED] REQUESTED COPY OF 12/2/2025 MI COMPLETED 12/2/2025.

GREEN, KRISTIN, General Customer Contact/General
Customer Contact, Contacted 12-02-2025

User ID [REDACTED]

[REDACTED] GREEN, KRISTIN - Primary Phone: (407) 476-5257

[REDACTED] GREEN, KRISTIN, Residential, \$41.75, [REDACTED]

[REDACTED]

d [REDACTED]

12-02-2025 / 02:05PM

General Customer Contact

GCC General Customer Contact

[REDACTED] KRISTIN GOT HER MTR CHECKED WHICH WAS CORRECT SHE STOPPED AUTO PAY AND ADV NOT PAYING THIS BILL IN FULL WILL CALCULATE WHAT SHE THINKS HER BILL SHOULD OF BEEN AND PAY THAT

GREEN, KRISTIN, 5700 MUNHALL RD APT 4, PITTSBURGH,
General Customer Contact/General Customer Contact,
Contacted 12-02-2025

[REDACTED] GREEN, KRISTIN - Primary Phone: (407) 476-5257

[REDACTED] GREEN, KRISTIN, Residential, \$41.75, [REDACTED]

[REDACTED] 5700 MUNHALL RD APT 4, PITTSBURGH, PA, 152172042042

d Phone Primary Phone: (407) 476-5257, Cellular Phone: (407) 476-5257, Cellular Phone: (407) 476-5257

12-02-2025 / 09:40AM

General Customer Contact

GCC General Customer Contact

[REDACTED] KRISTIN, CALLED TO CONF MI APPT RESCHEDULED FOR NOON TODAY 12/02 DUE TO WEATHER, CALLED SCHEDULING TO CONFIRM INFO, ADV CALLER YES APPT RESCHEDULED FOR NOON, CS

GREEN, KRISTIN, 5700 MUNHALL RD APT 4, PITTSBURGH,
General Customer Contact/General Customer Contact,
Contacted 12-02-2025



GREEN, KRISTIN - Primary Phone: (407) 476-5257

GREEN, KRISTIN, Residential, \$41.75

5700 MUNHALL RD APT 4, PITTSBURGH, PA, 152172042042

d Primary Phone: (407) 476-5257, Cellular Phone: (407) 476-5257, Cellular Phone: (407) 476-5257

/

General Customer Contact

KRISTEN GREEN ... CALLED SCHEDULING, ... THEY NEED TO RESCHEDULE AS WAS ON PHONE WITH ARTHUR FROM SCHEDULING ... THEY HAD NOON AVAILABLE DUE TO INCLIAMTE WEATHER... KRISTEN DROPPED CALL AND I CALLED BACK AND LEFT VM...

GREEN, KRISTIN, 5700 MUNHALL RD APT 4, PITTSBURGH,
Billing / Payment/Billing Inquiries, Contacted 11-25-2025



User ID

GREEN, KRISTIN - Primary Phone: (407) 476-5257

GREEN, KRISTIN, Residential, \$41.75

5700 MUNHALL RD APT 4, PITTSBURGH, PA, 152172042042

d

/

Billing Inquiries

KRISTIN GREEN HIGH BILL COMP REV USAGE IN MDM REV BILLS THIS BILL SEEMS LIKE AN ANOMALY IN ITSELF WHEN LOOKING AT BILL HIST ANSW APP QUEST ADV CUST IT SEEMS REASONABLE BASED ON INFO GIVEN AND THAT THE HEATING UNIT IS CONTROLLED OCT 22ND TO NOV. 4TH CAME BACK NOV 19TH APP SET FOR DEC 2ND @ 9AM FOR METR INSP 244.97 DUE ON 12-15-2025 CUST NOT SAT ADV UR ADV PUC PHN #

GREEN, KRISTIN, 5700 MUNHALL RD APT 4, PITTSBURGH,
Billing / Payment/Billing Inquiries, Contacted 11-25-2025

User ID [REDACTED]

[REDACTED] GREEN, KRISTIN - Primary Phone: (407) 476-5257

[REDACTED] GREEN, KRISTIN, Residential, \$41.75, [REDACTED]

[REDACTED] 5700 MUNHALL RD APT 4, PITTSBURGH, PA, 152172042042

j [REDACTED] v

11-25-2025 / 09:13AM

Billing / Payment v

BILL INQ [REDACTED] Billing Inquiries

[REDACTED] HIGH BILL REVIEW - ACTUAL READS. USAGE BEGAN TO SIGNIFICANTLY INCREASE ON 10/22/2025 AND HAS REMAINED HIGHER TO DATE.



DLC EXHIBIT NO. 7
REDACTED



METER INSPECTION

NAME: Kristin Green
 ADDRESS: 5700 Munhall Rd Apt 4
 CITY: Pittsburgh STATE: PA ZIP: 15217
 ACCOUNT #: [REDACTED] DATE: 12/02/25 TIME: 12 pm

METER TEST RESULTS

METER TESTED: [REDACTED] PREFIX/Form #: 28
 KWH: 26533 DEM: _____ KVAR: _____
 FULL LOAD: 100.155 LIGHT LOAD: 100.114 LOAD AT INSP TIME: 157
 METER SEALED: YES NO _____ SOCKET SEALED: YES NO _____
 SEAL COLOR AS FOUND: yellow
 STANDARD #: 400524 METER REGISTERING CORRECTLY: YES NO _____
 TECH: [REDACTED] EMPLOYEE ID: [REDACTED]

METER EXCHANGE INFORMATION IF NECESSARY

NEW METER # _____ PREFIX/Form #: _____

ADDITIONAL INFORMATION

ASSIGNMENT VERIFIED: YES NO _____ METER TWIST: YES _____ NO
 FOREIGN LOAD: YES _____ NO CUT-IN ERROR: YES _____ NO

COMMENTS/FINDINGS/FURTHER ACTION

CUSTOMER PRESENT: YES NO _____

DLC EXHIBIT NO. 8
REDACTED

Account Number: [REDACTED] Meter Number: [REDACTED]

Start Date/Time	Reading Value	Measurement Consumption (kWh)	Additional Details	Measurement Date/Time
12-31-2025 0:00:00 EST	26,659.05	3.632	Condition: Regular, Combined Multiplier: 1.000000	01-01-2026 0:00:00 EST
12-30-2025 0:00:00 EST	26,655.41	4.025	Condition: Regular, Combined Multiplier: 1.000000	12-31-2025 0:00:00 EST
12-29-2025 0:00:00 EST	26,651.39	4.051	Condition: Regular, Combined Multiplier: 1.000000	12-30-2025 0:00:00 EST
12-28-2025 0:00:00 EST	26,647.34	8.25	Condition: Regular, Combined Multiplier: 1.000000	12-29-2025 0:00:00 EST
12-27-2025 0:00:00 EST	26,639.09	3.083	Condition: Regular, Combined Multiplier: 1.000000	12-28-2025 0:00:00 EST
12-26-2025 0:00:00 EST	26,636.01	2.665	Condition: Regular, Combined Multiplier: 1.000000	12-27-2025 0:00:00 EST
12-25-2025 0:00:00 EST	26,633.34	2.514	Condition: Regular, Combined Multiplier: 1.000000	12-26-2025 0:00:00 EST
12-24-2025 0:00:00 EST	26,630.83	2.438	Condition: Regular, Combined Multiplier: 1.000000	12-25-2025 0:00:00 EST
12-23-2025 0:00:00 EST	26,628.39	2.546	Condition: Regular, Combined Multiplier: 1.000000	12-24-2025 0:00:00 EST
12-22-2025 0:00:00 EST	26,625.84	2.717	Condition: Regular, Combined Multiplier: 1.000000	12-23-2025 0:00:00 EST
12-21-2025 0:00:00 EST	26,623.13	2.585	Condition: Regular, Combined Multiplier: 1.000000	12-22-2025 0:00:00 EST
12-20-2025 0:00:00 EST	26,620.54	2.633	Condition: Regular, Combined Multiplier: 1.000000	12-21-2025 0:00:00 EST
12-19-2025 0:00:00 EST	26,617.91	2.619	Condition: Regular, Combined Multiplier: 1.000000	12-20-2025 0:00:00 EST
12-18-2025 0:00:00 EST	26,615.29	2.624	Condition: Regular, Combined Multiplier: 1.000000	12-19-2025 0:00:00 EST
12-17-2025 0:00:00 EST	26,612.66	2.572	Condition: Regular, Combined Multiplier: 1.000000	12-18-2025 0:00:00 EST
12-16-2025 0:00:00 EST	26,610.09	2.692	Condition: Regular, Combined Multiplier: 1.000000	12-17-2025 0:00:00 EST
12-15-2025 0:00:00 EST	26,607.40	2.689	Condition: Regular, Combined Multiplier: 1.000000	12-16-2025 0:00:00 EST
12-14-2025 0:00:00 EST	26,604.71	2.605	Condition: Regular, Combined Multiplier: 1.000000	12-15-2025 0:00:00 EST
12-13-2025 0:00:00 EST	26,602.11	2.602	Condition: Regular, Combined Multiplier: 1.000000	12-14-2025 0:00:00 EST
12-12-2025 0:00:00 EST	26,599.50	2.228	Condition: Regular, Combined Multiplier: 1.000000	12-13-2025 0:00:00 EST
12-11-2025 0:00:00 EST	26,597.28	2.131	Condition: Regular, Combined Multiplier: 1.000000	12-12-2025 0:00:00 EST
12-10-2025 0:00:00 EST	26,595.15	2.157	Condition: Regular, Combined Multiplier: 1.000000	12-11-2025 0:00:00 EST
12-09-2025 0:00:00 EST	26,592.99	4.292	Condition: Regular, Combined Multiplier: 1.000000	12-10-2025 0:00:00 EST
12-08-2025 0:00:00 EST	26,588.70	4.465	Condition: Regular, Combined Multiplier: 1.000000	12-09-2025 0:00:00 EST
12-07-2025 0:00:00 EST	26,584.23	3.203	Condition: Regular, Combined Multiplier: 1.000000	12-08-2025 0:00:00 EST
12-06-2025 0:00:00 EST	26,581.03	5.306	Condition: Regular, Combined Multiplier: 1.000000	12-07-2025 0:00:00 EST
12-05-2025 0:00:00 EST	26,575.72	27.534	Condition: Regular, Combined Multiplier: 1.000000	12-06-2025 0:00:00 EST
12-04-2025 0:00:00 EST	26,548.19	6.018	Condition: Regular, Combined Multiplier: 1.000000	12-05-2025 0:00:00 EST
12-03-2025 0:00:00 EST	26,542.17	3.704	Condition: Regular, Combined Multiplier: 1.000000	12-04-2025 0:00:00 EST
12-02-2025 11:48:36 EST	26,538.47	5.466	Condition: Regular, Combined Multiplier: 1.000000	12-03-2025 0:00:00 EST
12-02-2025 0:00:00 EST	26,533.00	1.635	Condition: Regular, Combined Multiplier: 1.000000	12-02-2025 11:48:36 EST
12-01-2025 0:00:00 EST	26,531.37	6.273	Condition: Regular, Combined Multiplier: 1.000000	12-02-2025 0:00:00 EST
11-30-2025 0:00:00 EST	26,525.09	11.259	Condition: Regular, Combined Multiplier: 1.000000	12-01-2025 0:00:00 EST
11-29-2025 0:00:00 EST	26,513.83	5.947	Condition: Regular, Combined Multiplier: 1.000000	11-30-2025 0:00:00 EST
11-28-2025 0:00:00 EST	26,507.89	20.166	Condition: Regular, Combined Multiplier: 1.000000	11-29-2025 0:00:00 EST
11-27-2025 0:00:00 EST	26,487.72	27.778	Condition: Regular, Combined Multiplier: 1.000000	11-28-2025 0:00:00 EST
11-26-2025 0:00:00 EST	26,459.94	9.743	Condition: Regular, Combined Multiplier: 1.000000	11-27-2025 0:00:00 EST
11-25-2025 0:00:00 EST	26,450.20	30.241	Condition: Regular, Combined Multiplier: 1.000000	11-26-2025 0:00:00 EST
11-24-2025 0:00:00 EST	26,419.96	37.597	Condition: Regular, Combined Multiplier: 1.000000	11-25-2025 0:00:00 EST
11-23-2025 0:00:00 EST	26,382.36	37.003	Condition: Regular, Combined Multiplier: 1.000000	11-24-2025 0:00:00 EST
11-22-2025 0:00:00 EST	26,345.36	38.104	Condition: Regular, Combined Multiplier: 1.000000	11-23-2025 0:00:00 EST
11-21-2025 0:00:00 EST	26,307.25	37.539	Condition: Regular, Combined Multiplier: 1.000000	11-22-2025 0:00:00 EST
11-20-2025 0:00:00 EST	26,269.72	47.213	Condition: Regular, Combined Multiplier: 1.000000	11-21-2025 0:00:00 EST
11-19-2025 0:00:00 EST	26,222.50	39.105	Condition: Regular, Combined Multiplier: 1.000000	11-20-2025 0:00:00 EST
11-18-2025 0:00:00 EST	26,183.40	39.951	Condition: Regular, Combined Multiplier: 1.000000	11-19-2025 0:00:00 EST
11-17-2025 0:00:00 EST	26,143.45	29.771	Condition: Regular, Combined Multiplier: 1.000000	11-18-2025 0:00:00 EST
11-16-2025 0:00:00 EST	26,113.68	23.251	Condition: Regular, Combined Multiplier: 1.000000	11-17-2025 0:00:00 EST
11-15-2025 0:00:00 EST	26,090.42	28.694	Condition: Regular, Combined Multiplier: 1.000000	11-16-2025 0:00:00 EST
11-14-2025 0:00:00 EST	26,061.73	31.057	Condition: Regular, Combined Multiplier: 1.000000	11-15-2025 0:00:00 EST
11-13-2025 0:00:00 EST	26,030.67	30.828	Condition: Regular, Combined Multiplier: 1.000000	11-14-2025 0:00:00 EST
11-12-2025 0:00:00 EST	25,999.85	42.326	Condition: Regular, Combined Multiplier: 1.000000	11-13-2025 0:00:00 EST
11-11-2025 0:00:00 EST	25,957.52	47.777	Condition: Regular, Combined Multiplier: 1.000000	11-12-2025 0:00:00 EST
11-10-2025 0:00:00 EST	25,909.74	36.144	Condition: Regular, Combined Multiplier: 1.000000	11-11-2025 0:00:00 EST
11-09-2025 0:00:00 EST	25,873.60	26.597	Condition: Regular, Combined Multiplier: 1.000000	11-10-2025 0:00:00 EST
11-08-2025 0:00:00 EST	25,847.00	23.994	Condition: Regular, Combined Multiplier: 1.000000	11-09-2025 0:00:00 EST
11-07-2025 0:00:00 EST	25,823.01	29.211	Condition: Regular, Combined Multiplier: 1.000000	11-08-2025 0:00:00 EST
11-06-2025 0:00:00 EST	25,793.80	21.775	Condition: Regular, Combined Multiplier: 1.000000	11-07-2025 0:00:00 EST
11-05-2025 0:00:00 EST	25,772.02	22.897	Condition: Regular, Combined Multiplier: 1.000000	11-06-2025 0:00:00 EST
11-04-2025 0:00:00 EST	25,749.12	24.719	Condition: Regular, Combined Multiplier: 1.000000	11-05-2025 0:00:00 EST
11-03-2025 0:00:00 EST	25,724.41	28.196	Condition: Regular, Combined Multiplier: 1.000000	11-04-2025 0:00:00 EST
11-02-2025 0:00:00 EDT	25,696.21	27.576	Condition: Regular, Combined Multiplier: 1.000000	11-03-2025 0:00:00 EST
11-01-2025 0:00:00 EDT	25,668.63	27.202	Condition: Regular, Combined Multiplier: 1.000000	11-02-2025 0:00:00 EDT
10-31-2025 0:00:00 EDT	25,641.43	27.047	Condition: Regular, Combined Multiplier: 1.000000	11-01-2025 0:00:00 EDT

10-30-2025 0:00:00 EDT	25,614.38	28.962 Condition: Regular , Combined Multiplier: 1.000000	10-31-2025 0:00:00 EDT
10-29-2025 0:00:00 EDT	25,585.42	27.115 Condition: Regular , Combined Multiplier: 1.000000	10-30-2025 0:00:00 EDT
10-28-2025 0:00:00 EDT	25,558.31	27.467 Condition: Regular , Combined Multiplier: 1.000000	10-29-2025 0:00:00 EDT
10-27-2025 0:00:00 EDT	25,530.84	26.548 Condition: Regular , Combined Multiplier: 1.000000	10-28-2025 0:00:00 EDT
10-26-2025 0:00:00 EDT	25,504.29	29.85 Condition: Regular , Combined Multiplier: 1.000000	10-27-2025 0:00:00 EDT
10-25-2025 0:00:00 EDT	25,474.44	29.229 Condition: Regular , Combined Multiplier: 1.000000	10-26-2025 0:00:00 EDT
10-24-2025 0:00:00 EDT	25,445.21	32.945 Condition: Regular , Combined Multiplier: 1.000000	10-25-2025 0:00:00 EDT
10-23-2025 0:00:00 EDT	25,412.27	30.803 Condition: Regular , Combined Multiplier: 1.000000	10-24-2025 0:00:00 EDT
10-22-2025 0:00:00 EDT	25,381.47	31.482 Condition: Regular , Combined Multiplier: 1.000000	10-23-2025 0:00:00 EDT
10-21-2025 0:00:00 EDT	25,349.98	25.448 Condition: Regular , Combined Multiplier: 1.000000	10-22-2025 0:00:00 EDT
10-20-2025 0:00:00 EDT	25,324.54	16.537 Condition: Regular , Combined Multiplier: 1.000000	10-21-2025 0:00:00 EDT
10-19-2025 0:00:00 EDT	25,308.00	3.232 Condition: Regular , Combined Multiplier: 1.000000	10-20-2025 0:00:00 EDT
10-18-2025 0:00:00 EDT	25,304.77	13.739 Condition: Regular , Combined Multiplier: 1.000000	10-19-2025 0:00:00 EDT
10-17-2025 0:00:00 EDT	25,291.03	18.437 Condition: Regular , Combined Multiplier: 1.000000	10-18-2025 0:00:00 EDT
10-16-2025 0:00:00 EDT	25,272.59	13.762 Condition: Regular , Combined Multiplier: 1.000000	10-17-2025 0:00:00 EDT
10-15-2025 0:00:00 EDT	25,258.83	6.588 Condition: Regular , Combined Multiplier: 1.000000	10-16-2025 0:00:00 EDT
10-14-2025 0:00:00 EDT	25,252.24	7.801 Condition: Regular , Combined Multiplier: 1.000000	10-15-2025 0:00:00 EDT
10-13-2025 0:00:00 EDT	25,244.44	10.58 Condition: Regular , Combined Multiplier: 1.000000	10-14-2025 0:00:00 EDT
10-12-2025 0:00:00 EDT	25,233.86	10.624 Condition: Regular , Combined Multiplier: 1.000000	10-13-2025 0:00:00 EDT
10-11-2025 0:00:00 EDT	25,223.24	16.088 Condition: Regular , Combined Multiplier: 1.000000	10-12-2025 0:00:00 EDT
10-10-2025 0:00:00 EDT	25,207.15	17.565 Condition: Regular , Combined Multiplier: 1.000000	10-11-2025 0:00:00 EDT
10-09-2025 0:00:00 EDT	25,189.58	10.25 Condition: Regular , Combined Multiplier: 1.000000	10-10-2025 0:00:00 EDT
10-08-2025 0:00:00 EDT	25,179.33	2.375 Condition: Regular , Combined Multiplier: 1.000000	10-09-2025 0:00:00 EDT
10-07-2025 0:00:00 EDT	25,176.96	2.44 Condition: Regular , Combined Multiplier: 1.000000	10-08-2025 0:00:00 EDT
10-06-2025 0:00:00 EDT	25,174.52	2.341 Condition: Regular , Combined Multiplier: 1.000000	10-07-2025 0:00:00 EDT
10-05-2025 0:00:00 EDT	25,172.18	2.384 Condition: Regular , Combined Multiplier: 1.000000	10-06-2025 0:00:00 EDT
10-04-2025 0:00:00 EDT	25,169.79	2.331 Condition: Regular , Combined Multiplier: 1.000000	10-05-2025 0:00:00 EDT
10-03-2025 0:00:00 EDT	25,167.46	2.268 Condition: Regular , Combined Multiplier: 1.000000	10-04-2025 0:00:00 EDT
10-02-2025 0:00:00 EDT	25,165.19	2.232 Condition: Regular , Combined Multiplier: 1.000000	10-03-2025 0:00:00 EDT
10-01-2025 0:00:00 EDT	25,162.96	2.414 Condition: Regular , Combined Multiplier: 1.000000	10-02-2025 0:00:00 EDT
09-30-2025 0:00:00 EDT	25,160.55	2.461 Condition: Regular , Combined Multiplier: 1.000000	10-01-2025 0:00:00 EDT
09-29-2025 0:00:00 EDT	25,158.09	2.447 Condition: Regular , Combined Multiplier: 1.000000	09-30-2025 0:00:00 EDT
09-28-2025 0:00:00 EDT	25,155.64	2.411 Condition: Regular , Combined Multiplier: 1.000000	09-29-2025 0:00:00 EDT
09-27-2025 0:00:00 EDT	25,153.23	2.436 Condition: Regular , Combined Multiplier: 1.000000	09-28-2025 0:00:00 EDT
09-26-2025 0:00:00 EDT	25,150.79	2.357 Condition: Regular , Combined Multiplier: 1.000000	09-27-2025 0:00:00 EDT
09-25-2025 0:00:00 EDT	25,148.44	2.465 Condition: Regular , Combined Multiplier: 1.000000	09-26-2025 0:00:00 EDT
09-24-2025 0:00:00 EDT	25,145.97	2.466 Condition: Regular , Combined Multiplier: 1.000000	09-25-2025 0:00:00 EDT
09-23-2025 0:00:00 EDT	25,143.50	2.53 Condition: Regular , Combined Multiplier: 1.000000	09-24-2025 0:00:00 EDT
09-22-2025 0:00:00 EDT	25,140.97	2.572 Condition: Regular , Combined Multiplier: 1.000000	09-23-2025 0:00:00 EDT
09-21-2025 0:00:00 EDT	25,138.40	2.556 Condition: Regular , Combined Multiplier: 1.000000	09-22-2025 0:00:00 EDT
09-20-2025 0:00:00 EDT	25,135.85	2.486 Condition: Regular , Combined Multiplier: 1.000000	09-21-2025 0:00:00 EDT
09-19-2025 0:00:00 EDT	25,133.36	2.533 Condition: Regular , Combined Multiplier: 1.000000	09-20-2025 0:00:00 EDT
09-18-2025 0:00:00 EDT	25,130.83	2.53 Condition: Regular , Combined Multiplier: 1.000000	09-19-2025 0:00:00 EDT
09-17-2025 0:00:00 EDT	25,128.30	2.541 Condition: Regular , Combined Multiplier: 1.000000	09-18-2025 0:00:00 EDT
09-16-2025 0:00:00 EDT	25,125.76	2.546 Condition: Regular , Combined Multiplier: 1.000000	09-17-2025 0:00:00 EDT
09-15-2025 0:00:00 EDT	25,123.21	2.53 Condition: Regular , Combined Multiplier: 1.000000	09-16-2025 0:00:00 EDT
09-14-2025 0:00:00 EDT	25,120.68	2.484 Condition: Regular , Combined Multiplier: 1.000000	09-15-2025 0:00:00 EDT
09-13-2025 0:00:00 EDT	25,118.20	2.369 Condition: Regular , Combined Multiplier: 1.000000	09-14-2025 0:00:00 EDT
09-12-2025 0:00:00 EDT	25,115.83	2.401 Condition: Regular , Combined Multiplier: 1.000000	09-13-2025 0:00:00 EDT
09-11-2025 0:00:00 EDT	25,113.43	2.513 Condition: Regular , Combined Multiplier: 1.000000	09-12-2025 0:00:00 EDT
09-10-2025 0:00:00 EDT	25,110.91	2.251 Condition: Regular , Combined Multiplier: 1.000000	09-11-2025 0:00:00 EDT
09-09-2025 0:00:00 EDT	25,108.66	4.658 Condition: Regular , Combined Multiplier: 1.000000	09-10-2025 0:00:00 EDT
09-08-2025 0:00:00 EDT	25,104.00	4.878 Condition: Regular , Combined Multiplier: 1.000000	09-09-2025 0:00:00 EDT
09-07-2025 0:00:00 EDT	25,099.13	2.272 Condition: Regular , Combined Multiplier: 1.000000	09-08-2025 0:00:00 EDT
09-06-2025 0:00:00 EDT	25,096.85	2.368 Condition: Regular , Combined Multiplier: 1.000000	09-07-2025 0:00:00 EDT
09-05-2025 0:00:00 EDT	25,094.49	2.363 Condition: Regular , Combined Multiplier: 1.000000	09-06-2025 0:00:00 EDT
09-04-2025 0:00:00 EDT	25,092.12	2.442 Condition: Regular , Combined Multiplier: 1.000000	09-05-2025 0:00:00 EDT
09-03-2025 0:00:00 EDT	25,089.68	2.321 Condition: Regular , Combined Multiplier: 1.000000	09-04-2025 0:00:00 EDT
09-02-2025 0:00:00 EDT	25,087.36	2.331 Condition: Regular , Combined Multiplier: 1.000000	09-03-2025 0:00:00 EDT
09-01-2025 0:00:00 EDT	25,085.03	2.298 Condition: Regular , Combined Multiplier: 1.000000	09-02-2025 0:00:00 EDT