



Todd S. Stewart
717.703.0806
tsstewart@hmslegal.com

Regulation is a maze. We can show you the way!

501 Corporate Circle, Suite 302, Harrisburg, PA 17110 Phone: 717.236.1300 Fax: 717.236.4841 www.hmslegal.com

May 21, 2026

VIA ELECTRONIC FILING

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Karen McAndrew-Bush v. Interstate Gas Supply, LLC d/b/a IGS Energy, PPL Electric Utilities Corporation and Direct Energy Services LLC; Docket No. F-2026-3062523; **CERTIFICATE OF SATISFACTION TO THE FORMAL COMPLAINT OF KAREN MCANDREW-BUSH**

Dear Secretary Homsher:

Enclosed for filing with the Commission is a Certificate of Satisfaction to the Formal Complaint of Karen McAndrew-Bush in the above-referenced docket. This Certificate indicates that Interstate Gas Supply, LLC d/b/a IGS Energy ("IGS") and the Complainant have resolved the issues raised in the Formal Complaint filed at Docket No. F-2026-3062523. Unless the Complainant files an objection to the enclosed Certificate of Satisfaction within ten (10) days, the Formal Complaint can be withdrawn and the Commission's file closed.

Thank you for your attention to this matter. If you have any questions regarding this filing, please do not hesitate to contact the undersigned.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Todd S. Stewart", is written over the typed name.

Todd S. Stewart
Counsel for Respondent
Interstate Gas Supply, LLC d/b/a IGS Energy

TSS/jld
Enclosure

cc: Tara McGraw (via electronic mail – tara.mcgraw@igs.com)
Per Certificate of Service

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Karen McAndrew-Bush	:	
Complainant	:	
v.	:	Docket No. F-2026-3062523
	:	
Interstate Gas Supply, LLC d/b/a IGS Energy,	:	
PPL Electric Utilities Corporation and Direct	:	
Energy Services LLC	:	
Respondent	:	

CERTIFICATE OF SATISFACTION

I, Karen McAndrew-Bush, hereby certify that Interstate Gas Supply, LLC d/b/a IGS Energy (“IGS”) has satisfied the Formal Complaint at the above-captioned docket and that I no longer wish to pursue the issues raised in my Formal Complaint filed with the Pennsylvania Public Utility Commission (“Commission”) at Docket No. F-2026-3062523 against IGS.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code § 5.24(b). Accordingly, my Formal Complaint filed at Docket No. F-2026-3062523 shall be withdrawn with prejudice and the Commission’s file closed.



Karen McAndrew-Bush

DATED: 5/20/26

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties listed below in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

VIA ELECTRONIC MAIL

Karen McAndrew-Bush
1942 Rockingham Drive
Bethlehem, PA 18018
Generalemailk9@gmail.com

Spencer Halstead
Direct Energy Services LLC
2929 Arch Street, Suite 1902
Philadelphia, PA 19104
contactdirectenergy@nrg.com
spencer.halstead@nrg.com
Counsel for Direct Energy Services LLC

Kimberly A. Klock
Michael J. Shafer
PPL Services Corporation
645 Hamilton Street, Suite 700
Allentown, PA 18101
kklock@pplweb.com
mjshafer@pplweb.com
Counsel for PPL Electric Utilities Corporation



Todd S. Stewart

DATED: May 21, 2026