

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Dawn R. Ford	:	
	:	
v.	:	F-2025-3055070
	:	
FirstEnergy Pennsylvania Electric Company	:	
(Met-Ed Rate District)	:	

INTERIM ORDER
LATE-FILED EXHIBITS

An Initial Telephonic Hearing was held on May 21, 2026 at 1:00 p.m. The hearing convened as scheduled with both Dawn R. Ford (“Complainant”) and FirstEnergy Pennsylvania Electric Company (“Respondent”) in attendance. At the hearing, Complainant introduced three exhibits for the record. The exhibits were not submitted in accordance with the Prehearing Order dated March 23, 2026 and were deemed to be late filed exhibits.¹ Attorney Margaret A. Morris, representing Respondent, requested additional time to confirm the data contained within Complainant’s Exhibits before advising if there were any objections.

The request to hold the record open to grant Respondent additional time was granted to review the following Complainant Exhibits:

- Complainant Exhibit 1² – Spreadsheet showing Complainant’s billed kilowatt hour usage between 2017 and 2026

¹ Complainant’s Exhibit 1 was initially submitted timely. However, during the hearing it was determined that only a portion of the exhibit was submitted and the full exhibit was provided after the hearing started.

² During the hearing, Complainant agreed to redaction of the temperature ranges listed on Complainant’s Exhibit 1 based on an objection from Respondent.

- Complainant Ex. 2 – PPL bill for period of November 21, 2024 to December 19, 2024
- Complainant Ex. 3 – PPL bill for period of December 20, 2024 to January 2025

Complainant's Exhibits have been redacted in accordance with Commission rules and are attached to this Order as Appendix A.

Any objections to Complainant Exhibits 1 through 3 are to be in writing and served no later than close of business (4:30 p.m.) on Monday, June 1, 2026. Any objection(s) is to be served on the opposing party and the undersigned.

If an objection is filed, Complainant shall have ten calendar days after the objection(s) is filed to file a written response. Any response to the objection(s) is to be served on opposing counsel and the undersigned. My email address is callenswor@pa.gov

If no objection is filed, then Complainant's Exhibits 1 through 3 will be admitted into the record and the parties will await the Initial Decision of the undersigned.

THEREFORE;

IT IS ORDERED:

1. That FirstEnergy Pennsylvania Electric Company shall raise any objections to Complainant's Exhibits 1 through 3, attached hereto as Appendix A, in writing on or before June 1, 2026.
2. That if an objection is filed, Complainant, Dawn R. Ford, shall have ten days from the filing of the objection to file a response.

Appendix A

Complainant Exhibit 1

Month	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	min	max	average
January													
kWh	no data	1875	2094	2594	2549	2853	3308	2747	4219	2841	1875	4219	2787
Avg daily tem	[REDACTED]												
February													
kWh	no data	1041	2071	2420	2712	2200	2884(meter)	2277	2540(meter)	2496	1041	2884	2293
avg daily tem	[REDACTED]												
March													
kWh	no data	965	1539	1790	2261	1733	2053	1697	211	1683	211	2261	1548
avg daily tem	[REDACTED]												
April													
kWh	no data	833	905	1421	1238	1155	1088	2075	1129	1329	833	2075	1241
avg daily tem	[REDACTED]												
May													
kWh	no data	641	723	1161	1159	1098	1109	1346	977	no data	641	1346	1027
avg daily tem	[REDACTED]												
June													
kWh	no data	1218	1215	1579	1996	1800	975	1447	1566	no data	975	1996	1475
avg daily tem	[REDACTED]												
July													
kWh	451 (estimate)	2040	2445	2456	2645	2797	1901	2479	2478	no data	1901	2797	2138
avg daily tem	[REDACTED]												
August													
kWh	915 (estimate)	1624	1855	2423	2396	2701	2005	2063	2124	no data	1624	2701	1910
avg daily tem	[REDACTED]												
September													
kWh	70 (estimated)	1644	1763	1869	2319	2443	1685	1742	1595	no data	1595	2443	1673
avg daily tem	[REDACTED]												
October													
kWh	69 (estimated)	1127	1576	875	938	1252	1063	1350	1213	no data	769	1576	1044
avg daily tem	[REDACTED]												
November													
kWh	836	1377	1622	1603	1306	2197	2237	2514	1662	no data	836	2514	1671
avg daily tem	[REDACTED]												
December													
kWh	1591	1767	2473	2205	1947	3258	2378	5569	2508	no data	1591	5569	2076
avg daily tem	[REDACTED]												

Complainant Exhibit 2



Bill Based On: Actual Usage Equal Payment Plan, Annual Review

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Billing Period: Nov 21 to Dec 19, 2024 for 29 days
Bill For: DAWN FORD
 96 S 2ND ST
 MOUNT WOLF PA 17347

December 26, 2024
Account Number: [REDACTED]
Amount Due: \$1,525.26
Due Date: January 15, 2025

To report an emergency or an outage, call 24 hours a day 1-888-644-4877.
Bill Issued by: Met-Ed, PO Box 16001, Reading, PA 19612-6001
 To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com
 For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848.



Shopping Information		Account Summary	Amount Due
Customer Number	Rate Category	Previous Balance	880.18
	Standard Residential ME-RESF	Payments/Adjustments	-437.00
Messages		Balance at Billing on Dec 26, 2024	443.18

**** REMINDER NOTICE ****
 When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.

Standard Residential - [REDACTED] 10.80 cents per KWH
 Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 22, 2025.

Your bill includes \$64.11 in PA taxes, of which \$56.46 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

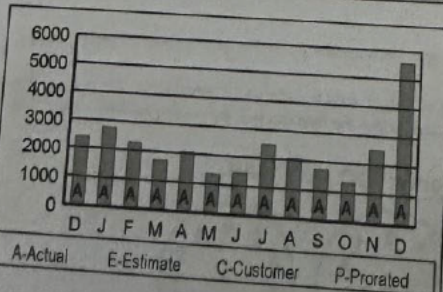
This is your last bill on the current budget season. The Amount Due on this bill is the amount that will bring your account balance to zero before the new budget season begins. If you are unable to pay the Amount Due in full, please contact us to make special payment arrangements. Starting next month, your Equal Payment Plan amount due will be \$389.00. During the budget season, this amount will be reviewed and adjusted if necessary.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

In January, bank draft (ACH) payments will be processed through ACH Speedpay. If you make automatic payments with a bank account, you will be transitioned into our AutoPay Bank Account program. If you make individual payments, you may need to update your bank details. Please visit firstenergycorp.com/PAPayFAQ for more information.

Additional messages, if any, can be found on back.

Usage History

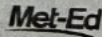


Comparisons	Last Year	This Year
Average Daily Use (KWH)	82	192
Average Daily Temperature	41	37
Days in Billing Period	29	29
Last 12 Months Use (KWH)		27,306
Average Monthly Use (KWH)		2,276

Met-Ed - Payment Plan Amount	412	412.00
Met-Ed - Payment Plan Balance	25	638.90
Consumption Inst. Plan Amount	437	25.00
Late Payment Charges		6.18
Total Current Charges		1,082.08
Amount Due by Jan 15, 2025		\$1,525.26
Your actual account balance is \$2,321.23.		
Usage Information for Meter Number 5000591108		
Dec 19, 2024 KWH Reading (Actual)		43,565
Nov 21, 2024 KWH Reading (Actual)		37,986
KWH used		5,569
Charges From Met-Ed		
When contacting an Electric Generation Supplier, please provide the following:		
Customer Number:	[REDACTED]	
Rate:	Standard Residential ME-RESF	
Price to Compare Default Service	1,920 KWH x 0.10404	199.76
	3,849 KWH x 0.110110	401.79
Customer Charge		10.25
Distribution System Improvement Charge		14.91
Distribution Charge	5,569 KWH x 0.059230	329.85
Solar Requirements Charge	5,569 KWH x -0.000010	-0.06
Default Service Support Charge	5,569 KWH x 0.003170	17.65
TCJA Voluntary Surcharge		-10.88
Refund for Non-Eligible Costs		-6.53
State Tax Surcharge		0.19
Current Consumption Bill Charges		958.92
Late payment charge		6.18
Total Charges		\$ 983.10

Detail Payment and Adjustment Information

11/30/24 Payment		-437.00
Equal Payment Plan (EPP) Summary		
Actual Charges Billed During 12 EPP Months		4,805.90
EPP Amount During 12 EPP Months		4,167.00
Difference Between Actual Charges and EPP Amount		638.90
Consumption Installment Plan		
Installment Date		09/13/2023
Installment Amount		1,220.97
Paid to date		375.00
Balance Dec 26, 2024		845.97



Bill Based On: Actual Meter Reading, Equal Payment Plan

Billing Period: Dec 20 to Jan 21, 2025 for 33 days
 Bill For: DAWN FORD
 96 S 2ND ST
 MOUNT WOLF PA 17347

January 24, 2025
 Account Number: [REDACTED]
 Amount Due: \$1,506.08
 Due Date: February 13, 2025

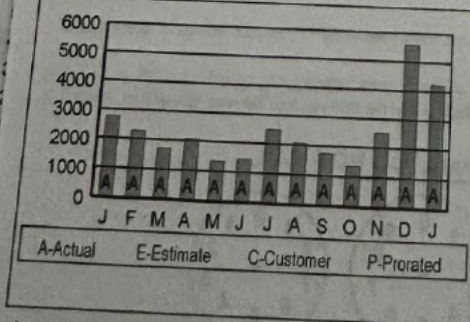
To report an emergency or an outage, call 24 hours a day 1-888-544-4877
Bill issued by: Met-Ed, PO Box 18001, Reading PA 19612-6001
 To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
 For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-562-4848.



Shipping Information		Account Summary	
Customer Number	Rate Category		Amount Due
[REDACTED]	Standard Residential ME-RESF	Previous Balance	1,525.26
	Messages	Payments/Adjustments	-443.18
	** REMINDER NOTICE **	Balance at Billing on Jan 24, 2025	1,082.08
	When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.	Met-Ed - Payment Plan Amount	399.00
	Your bill includes an amount that is under dispute. While this matter is under investigation, you are still required to pay any undisputed charges.	Consumption Inst. Plan Amount	25.00
	To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Total Current Charges	424.00
	Your current PRICE TO COMPARE for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.	Amount Due by Feb 13, 2025	\$1,506.08
	Standard Residential - [REDACTED] - 11.01 cents per KWH	Your actual account balance is \$2,617.02.	
	Customer reserves the right to shop for an electric supplier.	Usage Information for Meter Number 5000501108	
	Your next meter reading is scheduled to occur on or about Feb 20, 2025.	Jan 21, 2025 KWH Reading (Actual)	47,774
	Your bill includes \$53.87 in PA taxes, of which \$43.60 is PA gross receipts tax.	Dec 20, 2024 KWH Reading (Actual)	43,555
	Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.	KWH used	4,219
	With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.	Charges From Met-Ed	
	The Pennsylvania Public Utility Commission approved rate increases for all FirstEnergy Pennsylvania Electric Company customers effective January 1, 2025. If you have any questions, please call 1-800-545-7741.	When contacting an Electric Generation Company, please provide the following:	
	Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your	Customer Number: [REDACTED]	
		Rate: Standard Residential ME-RESF	
		Price to Compare Default Service	1,534 KWH x 0.110110 168.91
		Customer Charge	2,685 KWH x 0.110110 295.65
		Distribution Charge	1,534 KWH x 0.059231 90.86
		Solar Requirements Charge	2,685 KWH x 0.058263 156.12
		Default Service Support Charge	1,534 KWH x -0.000010 -0.02
		State Tax Surcharge	2,685 KWH x -0.000010 -0.03
			1,534 KWH x 0.003170 4.86
			2,685 KWH x 0.003170 8.51
			0.05
			0.09
		Current Consumption Bill Charges	738.97
		Detail Payment and Adjustment Information	
		12/26/24 Payment	-443.18
		Equal Payment Plan (EPP) Summary	
		Actual Charges Billed During 1 EPP Months	738.97
		EPP Amount During 1 EPP Months	399.00
		Difference Between Actual Charges and EPP Amount	339.97
		Consumption Installment Plan	
		Installment Date	09/13/2023
		Installment Amount	1,220.97
		Paid to date	400.00
		Balance Jan 24, 2025	820.97

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	83	128
Average Daily Temperature	37	30
Days in Billing Period	33	33
Last 12 Months Use (KWH)		28,778
Average Monthly Use (KWH)		2,398

F-2025-3055070 - DAWN R FORD v. FIRSTENERGY PENNSYLVANIA ELECTRIC COMPANY

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Served via email and eService May 26, 2026

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Served via eService May 26, 2026

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