

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

Kristen Flaherty	:	
	:	
v.	:	C-2025-3057707
	:	
Columbia Gas of Pennsylvania, Inc.	:	

**FINAL ORDER**

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Katrina L. Dunderdale dated April 24, 2026, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That Columbia Gas of Pennsylvania, Inc.’s Motion to Dismiss Formal Complaint and to Preclude Further Informal or Formal Complaints Due to Abuse of Process and Frivolous Litigation of Kristen Flaherty at Docket No. C-2025-3057707 is granted.

2. That the Formal Complaint filed by Kristen Flaherty in Kristen Flaherty v. Columbia Gas of Pennsylvania, Inc., Docket No. C-2025-3057707 is hereby dismissed with prejudice.

3. That Kristen Flaherty is precluded from filing further informal or formal complaints with the Commission regarding the arrearages on the account for natural gas service rendered by Columbia Gas of Pennsylvania, Inc., until such time as the outstanding arrearages in the amount of \$3,961.14, are paid in full, and that the filing of any complaint pertaining to those arrearages which are the subject of this proceeding shall be rejected without further proceedings

4. That the filing of any other pleading related to this case, concerning the same subject matter be, and hereby is, deemed not to stay implementation of this Order.

5. That Commission staff (including but not limited to the Bureau of Consumer Services and the Secretary's Bureau) shall reject any formal or informal complaint that is filed with the Commission by Kristen Flaherty, any member of her family, or any other person in the household, pertaining to the service address of 3998 Millers Run Road, McDonald, Pennsylvania, until the outstanding arrearages in the amount of \$3,961.14 are paid in full.

6. That any filing of a new informal or formal complaint by Kristen Flaherty against Columbia Gas Company of Pennsylvania, Inc., must include proof that the arrearages in the amount of \$3,961.14 have been paid in full (e.g. billing statement, account statement, receipt of payment, cancelled check, bank statement, proof of discharge of the arrearages in bankruptcy, or correspondence with the utility confirming payment in full).

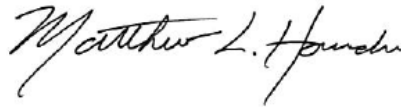
7. That if proof that the outstanding arrearages have been paid in full is not provided, the Secretary's Bureau and Bureau of Consumer Services are directed to reject the complaint, without a hearing before the Office of Administrative Law Judge.

8. That the failure of Kristen Flaherty to pay the outstanding arrearages in the amount of \$3,961.14, in full, shall be grounds for Columbia Gas of Pennsylvania, Inc., to take any necessary steps and actions under the Pennsylvania Public Utility Code and Commission Regulations, including but not limited to termination of service, to address Kristen Flaherty's outstanding balance

9. That a copy of this Initial Decision shall be served to the Commission's Bureau of Consumer Services and the Secretary's Bureau.

10. That the Secretary's Bureau shall mark Docket No. C-2025-3057707 as closed.

BY THE COMMISSION,



Matthew L. Homsher  
Secretary

(SEAL)

ORDER ENTERED: May 27, 2026