

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

CELESTE PONTERI	:	
	:	
v.	:	C-2025-3058233
	:	
CONSOLIDATED COMMUNICATIONS OF	:	
PENNSYLVANIA COMPANY, LLC	:	
D/B/A FIDIUM	:	

**INTERIM ORDER  
SETTING RESOLUTION CONFERENCE**

On or about October 9, 2025, CELESTE PONTERI ("Complainant"), filed a Complaint against CONSOLIDATED COMMUNICATIONS OF PENNSYLVANIA COMPANY, LLC D/B/A FIDIUM ("Respondent"), at the above-captioned docket number. To my knowledge, Respondent has not filed an Answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant to set a mutually convenient date and time for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than June 23, 2026, unless this is not possible.

**Within ten (10) days following the conference, by July 6, 2026, Respondent shall file a short report with Mediator Teri-Lee Rhoades ("Mediator"), setting forth:**

- (a) The date of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of Complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.



**C-2025-3058233 - CELESTE PONTERI v. CONSOLIDATED COMMUNICATIONS OF PENNSYLVANIA COMPANY, LLC D/B/A FIDIUM**

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Served via USPS First Class Mail May 27, 2026

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Served via eService May 27, 2026

*(Counsel for Consolidated Communications of Pennsylvania Company, LLC d/b/a Fidium)*