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May 27, 2026

Via Electronic Filing

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
400 North Street Harrisburg, PA 17120

RE: Application of Stratus Networks, Inc. for Approval to Offer, Render, Furnish or Supply Telecommunications Services to the Public as a Competitive Local Exchange Carrier; Docket No. A-2024-3051366 – Compliance Tariff

Dear Secretary Homsher:

On behalf of Stratus Networks, Inc. (“Stratus”) and in compliance with the Commission’s Order dated April 30, 2026, enclosed please find the following: (1) Stratus’s Tariff PA PUC No. 2; and (2) a listing of the requested changes identified in Appendix A of the April 30, 2026 Order noting where the changes were made in the enclosed tariff. In addition to the changes identified in Appendix A of the Order, Stratus incorporated formatting and section numbering changes for consistency throughout the tariff.

Copies of the tariff are being provided as indicated on the Certificate of Service.

Should you have any questions, please contact the undersigned at 415-735-5933 or via email mdonahue@scalefirm.com.

Respectfully submitted,



Michael P. Donahue
Counsel to Stratus Networks, Inc.

CERTIFICATE OF SERVICE

I hereby certify that on this day I served a copy of Stratus Network, Inc.'s PA P.U.C. Tariff No. 2 upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54.

Via Electronic Mail

Office of Consumer Advocate
555 Walnut Street
5th Floor, Forum Place
Harrisburg, PA 17101-1923
ra-oca@paoca.org

Office of Attorney General
Office of Consumer Protection
Strawberry Square
Harrisburg, PA 17120
Bcadmin@attorneygeneral.gov

Office of Small Business Advocate
Commerce Building, Suite 1102
300 North Second Street
Harrisburg, PA 17101
ra-sba@pa.gov

Dated: May 27, 2026



Compliance Tariff

STRATUS NETWORKS, INC.
COMPETITIVE LOCAL EXCHANGE CARRIER
Regulations and Schedule of Charges

Stratus seeks authority to offer local exchange services throughout the services areas of Verizon Pennsylvania LLC (PA P.U.C. Tariff Nos. 180A, 182, 182A, 185B, 185C), Verizon North LLC (PA P.U.C. Tariff Nos. 1, 3, 5, 6), Brightspeed of Pennsylvania, LLC (PA P.U.C. Tariff No. 27), Consolidated Communications of Pennsylvania Company, LLC d/b/a Consolidated Communications - CC d/b/a Fidium (PA P.U.C. Tariff No. 11), Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company (PA P.U.C. Tariff No. 23) and Windstream Pennsylvania LLC (PA P.U.C. Tariff No. 7).

This Tariff Establishes Rates and Regulations for Local Exchange Service.

This tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available for inspection at the Company's place of business:

Stratus Networks, Inc.
416 N. Main Street, Suite 601
Peoria, IL 61602

The Company's Tariff is in concurrence with all applicable State and Federal Laws (including but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rule and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with foregoing mentioned will be deemed inoperative and superseded.

Issued: May 27, 2026
Issued by: Tyler Evans
VP, Operations
416 N. Main Street, Suite 601
Peoria, IL 61602

Effective: May 28, 2026

LIST OF MODIFICATIONS

Issued: May 27, 2026
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CHECK SHEET

Sheets 1 through 102 inclusive of this tariff are effective as of the date shown at the bottom of each respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
1	Original	30	Original	59	Original
2	Original	31	Original	60	Original
3	Original	32	Original	61	Original
4	Original	33	Original	62	Original
5	Original	34	Original	63	Original
6	Original	35	Original	64	Original
7	Original	36	Original	65	Original
8	Original	37	Original	66	Original
9	Original	38	Original	67	Original
10	Original	39	Original	68	Original
11	Original	40	Original	69	Original
12	Original	41	Original	70	Original
13	Original	42	Original	71	Original
14	Original	43	Original	72	Original
15	Original	44	Original	73	Original
16	Original	45	Original	74	Original
17	Original	46	Original	75	Original
18	Original	47	Original	76	Original
19	Original	48	Original	77	Original
20	Original	49	Original	78	Original
21	Original	50	Original	79	Original
22	Original	51	Original	80	Original
23	Original	52	Original	81	Original
24	Original	53	Original	82	Original
25	Original	54	Original	83	Original
26	Original	55	Original	84	Original
27	Original	56	Original	85	Original
28	Original	57	Original	86	Original
29	Original	58	Original	87	Original

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CHECK SHEET (Cont'd)

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
88	Original	117	Original		
89	Original	118	Original		
90	Original	119	Original		
91	Original	120	Original		
92	Original	121	Original		
93	Original				
94	Original				
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97	Original				
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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- I Change Resulting in an Increase to a Customer's Bill
- D Change Resulting in a Reduction to a Customer's Bill
- C Change In Text or Regulation but no Change in Rate or Charge

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TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the third revised Sheet 14. PAPUC cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the PAPUC.

APPLICATION OF TARIFF

The regulations and schedules of charges in this tariff govern the furnishing of local telephone service and facilities by Stratus Network, Inc., hereafter referred to as the Company within the service areas of Verizon Pennsylvania LLC, Verizon North LLC, Brightspeed of Pennsylvania, LLC, Consolidated Communications of Pennsylvania Company, LLC d/b/a Consolidated Communications - CC d/b/a Fidium, Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company and Windstream Pennsylvania LLC.as identified in their respective tariffs.

This Tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., and the Communications Act of 1934, as amended), and with the Pennsylvania Public Utility Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

This tariff supplements and governs all other applicable tariffs of the Company and also any tariffs or portions of tariffs of other companies with which this Company concurs.

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DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Access Line: A circuit between the station protector on the Customer's telephone service or PBX to, and including, the serving central office main frame.

Advance Payment: Part or all of a payment required before the start of service.

Authorized User: A person, firm corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business Customer: In general, Business Customers are those who have access lines that terminate at offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location, or if the access line has a business directory listing.

Call: A completed connection established between a calling station and one or more called stations.

Collect Billing: A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission: The Pennsylvania Public Utilities Commission.

Company: Stratus Networks, Inc., the issuer of this tariff.

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

DEFINITIONS (CONT'D)

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Carrier or (LEC): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

MSAG Content: The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Nonrecurring Charges or NRCs: One-time charges most often associated with installation, ordering, or account establishment.

Person-to-Person Call: A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Recurring Charges (MRCs): The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

DEFINITIONS (CONT'D)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Telephone Company system: Reference to a service provider's own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Pennsylvania.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities described herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to any other cause beyond the Company's control.

B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one (1) month. If a Customer must pay the regular tariffed rate for the service they subscriber to for the minimum period of service. If a Customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the Customer has met the minimum period of service obligations.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new Customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new Customer if the new Customer agrees in writing to accept them. The new Customer will be billed only for services rendered and any bill will be pro-rated to reflect only charges for services rendered.

- B. Customers may be required to enter into written Service Orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. Service may be terminated upon written notice to the Customer if:
1. the Customer is using the service in violation of this tariff; or
 2. the Customer is using the service in violation of the law.

REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6 of this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities.
- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- C. The Company shall not be liable for any damages or losses due to the failure or malfunction of Customer- provided equipment or facilities.
- D. The Customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the company harmless against claims, loss, damages, expenses for libel, slander, or infringement of copyright arising from the material transmitted over the lines of its underlying carrier; against claims for infringement of patents arising from combining with, or use in connection with, equipment and systems of the Customer; and against all other claims arising out of any act or omission of the customer in connection with services provided by the Company or equipment provided by the Customer.

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REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

H. Customer- Provided Equipment

The services furnished by the Company are subject to the following limitations: The Company shall not be liable for damages arising out of mistakes, omissions, interruptions, delay, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the underlying carrier of the Company caused by customer-provided equipment or premises wire.

I. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

J. The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible

REGULATIONS (CONT'D)

2.2 Universal Emergency Telephone Number Service (911, E911)

2.2.1 General

2.2.1.1 Enhanced Emergency Number Service (E911) allows the Customer to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 911 provider for display at the Public Safety Answering Point (PSAP).

2.2.1.2 This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

2.2.1.3 Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

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REGULATIONS (CONT'D)

2.2 Universal Emergency Telephone Number Service (911, E911) (Cont'd)

2.2.2 Terms

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 911 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/Master Street Address Guide (MSAG) data used for providing 911 service.

Content: The data elements of the MSAG including but not necessarily limited to the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Service Provider: A telecommunications public utility regulated by the Commission and which has or requests access to the county/municipality 911 system or connection to the serving selective router, including but not limited to local exchange carriers and competitive local exchange carriers.

REGULATIONS (CONT'D)

2.2 Universal Emergency Telephone Number Service (911, E911) (Cont'd)

2.2.2 Terms (Cont'd)

Telephone Company System: Reference to a service provider's own facilities- based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the telephone company for provision of service.

2.2.3 Regulations

The Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

The Company is indemnified under the Pennsylvania Act 12 of 2015.

The Company's liability is fully stated in Sections 2.2.1.2 and 2.2.1.3 of this Tariff and in Section 2 of this Tariff.

Cases of service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

The Host Telephone Company will install the county's/municipality's MSAG in "read/write" format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 911 service.

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REGULATIONS (CONT'D)

2.2 Universal Emergency Telephone Number Service (911, E911) (Cont'd)

2.2.3 Surcharge

A Customer shall pay a surcharge of \$1.65 for each 911 communications service or prepaid wireless device for which that Customer is billed by the Company.

2.2.4 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

REGULATIONS (CONT'D)

2.2 Universal Emergency Telephone Number Service (911, E911) (Cont'd)

2.2.5 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Charges for special construction will be developed on an individual case basis (ICB). ICB contracts will be filed with the Commission upon request. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; and/or
- H. in advance of its normal construction.

2.2.6 Ownership of Facilities

- A. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code.
- B. Title to all facilities utilized by the Company to provide service under the provisions of this tariff shall remain with the Company, its partners, agents, contractors or suppliers. Such facilities shall be returned to the Company, its partners, agents, contractors or suppliers by the Customer, whenever requested, within a reasonable period following the request in original condition, reasonable wear and tear expected.

REGULATIONS (CONT'D)

2.3 Pennsylvania Telecommunications Relay Service

2.3.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned- telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the TRS Provider, in accordance with Commission's Order entered on February 4, 2000 in Docket No. M-00900239.

2.3.2 Surcharge

In addition to the charges provided in this Tariff, a surcharge will apply to all business access lines served by the Company. This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Commission. The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year. The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever

REGULATIONS (CONT'D)

2.3 Pennsylvania Telecommunications Relay Service

2.3.2 Surcharge (Cont'd)

the Commission calculates a new surcharge amount and notifies the Company. The following surcharge rates apply to all customer bills issued after the effective date of this Tariff:

Per business access line, per month: \$0.00.

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

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REGULATIONS (CONT'D)

2.3 Pennsylvania Telecommunications Relay Service

2.3.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the Customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

REGULATIONS (CONT'D)

2.4 Obligations of the Customer

2.4.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer, or the noncompliance by the Customer, with these regulations, or by fire or theft or other casualty on the Customer Premises, unless caused by the gross negligence or intentional misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the point where the cable enters the building or crosses the property line to the location of the equipment space described in 2.4.1.C. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work;

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REGULATIONS (CONT'D)

2.4 Obligations of the Customer (Cont'd)

2.4.1 General (Cont'd)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.4.1.D; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, such agreement not to be reasonably withheld or denied. No allowance will be made for the period during which service is interrupted for such purposes.

2.4.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses for:

- A. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer.

REGULATIONS (CONT'D)

2.5 Customer Equipment and Channels

2.5.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not represent that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.5.2 Station Equipment

- A. Terminal equipment on the User's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company point of connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense

REGULATIONS (CONT'D)

2.5 Customer Equipment and Channels (Cont'd)

2.5.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission, and all User-provided wiring shall be installed and maintained in compliance with applicable regulations.

2.5.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth herein for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company- owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

REGULATIONS (CONT'D)

2.6 Payment Arrangements

2.6.1 Payment for Services

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

E911 – Pursuant to applicable Pennsylvania rules and regulations, the Company shall mandate a monthly surcharge to be levied upon each business telephone line or trunk in the state including PBX trunks and Centrex equivalent trunks and each line or trunk serving and upon each user interface number or extension number or similarly identifiable line, trunk, or path to or from a digital network (such as, but not exclusive of, integrated services digital network (ISDN), Flexpath or comparable digital PBX, or connecting to or from a customer-based or dedicated telephone switch site (such as but not exclusive of, a PBX), or connecting to or from a Customer-based or dedicated central office.

Sales and Use Tax – All state and local taxes (i.e., sales tax) are listed as separate line items and are not included in the rates quoted in the Rate Schedules,

2.6.2 Billing and Collection of Charges

Charges for service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If the Company does not receive objection within three (3) months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an objection may be considered, or if the Customer has in their possession such Company records. If objection results in a refund to the Customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the Customer was billed. Interest will be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly,

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REGULATIONS (CONT'D)

2.6 Payment Arrangements

2.6.2 Billing and Collection of Charges (Cont'd)

until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on Customer overpayments that are refunded within thirty (30) days after the Company receives the overpayment.

Where an objection to a bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the Customer if the Company does not receive objection within two (2) months after such bill is rendered.

REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd)

2.6.3 Billing and Collection of Charges (Cont'd)

A. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

2.6.4 Late Payment Charges

A. Customer bills for telephone service are due on the due date specified on the bill. If a bill is paid by mail, the date of the postmark shall be considered the date of payment. A Customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by a Customer's next billing date, a late payment charge of 1.25% will be applied to all amounts previously billed under this Tariff, excluding one (1) month's local service charge.

B. For Business Customers, all amounts outstanding twenty-five (25) days or more from the date on which the bill for such amounts is mailed are subject to a late payment charge. If a bill is paid by mail, the date of the postmark shall be considered the date of payment. The late payment charge will be calculated at an annual rate of interest, which is equivalent of the rate paid on two-year United States Treasury notes for the preceding twelve (12) months ending December 31st of any year, plus ten percent (10%).

C. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill as disputed amounts are subject to late payment charges if unpaid and carried forward to the next bill.

D. Late payment charges do not apply to final accounts.

REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd)

2.6.4 Late Payment Charges

- E. Late payment charges do not apply to all agencies of the Commonwealth, including constitutional offices, the legislature, and the judiciary. Cities, towns, municipalities, counties, and other political subdivisions of the Commonwealth, including schools and other service districts also are exempt. Authorities, commissions, and institutions of higher learning of the Commonwealth, as well as quasi-public agencies for the benefit of the citizens of the Commonwealth, also are exempt.
- F. If service is disconnected by the Company in accordance with Section 2.6.3 and later reinstalled, service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, service will be subject to all applicable restoration charges.

2.6.5 Returned Check Charge

When a check which has been presented to the Company by a Customer in payment for charges is returned by the bank, the Customer shall be responsible for the payment of a Returned Check Charge of \$40.00.

2.6.6 Advance Payments

For Customers whom the Company determines an advance payment is necessary, that advanced payment may be required for construction of facilities, furnishing special equipment, or temporary service for short term use. The Company reserves the right to collect an amount not to exceed two (2) months estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary.

REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd)

2.6.7 Deposits

A. General

Except as provided in Section 2.6.7.B below, the Company may require a deposit from a Customer who is applying for service: (1) if the Customer's financial condition is unknown or unacceptable to the Company, (2) if the Customer has had service terminated for nonpayment once within the preceding six-month period, or (3) if the Customer is delinquent in payment of \$25.00 or more. A Customer is also considered delinquent in payment if their account for telephone service remains unpaid for at least thirty (30) days after receipt of a bill prepared and delivered in accordance with this Tariff. A Customer is not considered delinquent if an amount in dispute is not paid before the dispute is resolved.

A new Customer is an applicant for service who has not been a Customer of the Company within twelve (12) months of making the request for service. A new Customer shall not be required to post a security deposit as a condition of receiving telephone service.

An existing Customer is an applicant for service who was a Customer of the Company within twelve (12) months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within ten (10) days of such termination for nonpayment. Applicants for service and existing Customers are permitted to pay deposits in installments over a period not to exceed six (6) months.

A seasonal Customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year, or at other regular intervals scheduled at the time of application. A seasonal Customer may be required to post a deposit.

REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd)

2.6.7 Deposits (Cont'd)

At the time of making a deposit, each Customer shall receive a written receipt containing at least the following information: name of Customer, place of payment, date of payment, amount of payment, identifiable name and signature of the Company employee receiving the payment, and statement of the terms and conditions governing the receipt, retention and return of deposit funds. A Customer's failure to produce a receipt shall not deprive that Customer of the right to the refund to which the Customer is otherwise entitled.

B. Customer Exempt from Deposits

The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income, or additional state payments to post a deposit.

C. Recent Payment History

A Customer who has a recent payment history (within the preceding twelve (12) months) with the Company is entitled to service without payment of a deposit unless their records indicate a delinquency in payment or a termination of service for nonpayment. A Customer who still owes money to the Company for service on a prior account shall be offered a deferred payment plan, provided that the Customer had service for three (3) months and was not terminated for nonpayment during that period.

New deposits from a Customer are reviewed after the first six (6) months of service and each additional month thereafter. Any excess deposit will be returned. The Company may request an additional amount in the event of any deposit shortfall. The entire deposit will be returned to a Customer after one (1) year, unless the Customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the Customer.

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REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd)

2.6.7 Deposits (Cont'd)

D. Interest on Deposits

The amount of the deposit shall be sufficient to provide security to cover two- twelfths (2/12s) of the estimated charges for the ensuing twelve (12) months. Estimated charges for services in determining deposits shall not include the estimate of charges of any interexchange carrier or any entity other than the Company. Interest at the rate of six percent (6%) annually shall be payable on all deposits without deduction for any taxes on such deposits. Interest shall be credited annually to the Customer's account or paid with the return of the deposit, whichever occurs first.

E. Inadequate Deposits

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.

F. Return of Deposits

When a deposit is to be returned, the Customer may request that the full amount of the deposit be issued by check. If the Customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the Customer by check.

2.6.8 Suspension and Termination of Service

1. Upon nonpayment of any amounts owing to the Company, the Company may suspend service by giving ten (10) days prior written notice to the Customer. In the event payment is not received within ten (10) days of the suspension of service, the Company may terminate service without incurring any liability.

REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd)

2.6.8 Suspension and Termination of Service (Cont'd)

2. Upon violation of any of the other material term or condition for furnishing service the Company may, by giving ten (10) days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
3. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
4. Upon a Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability and shall provide notice to the Customer.
5. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability and shall provide notice to a Customer as set forth by applicable regulations.
6. In the event of fraudulent use of the Company's network, the Company will discontinue service without notice this provision.
7. Upon the Company's discontinuance of service to a Customer under Section 2.6.1 or 2.6.2, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services otherwise would have been provided to the Customer, to be immediately due and payable.

REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd)

2.6.9 Cancellation of Application for Service

Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, charges will be imposed as described herein.

- A. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge as specified in Section 4 for the minimum period of services ordered, including installation charges, and all charges others levied against the Company that would have been chargeable to the Customer had service commenced.
8. In addition to those charges specified in Section 4, where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
9. The special charges described herein will be calculated and applied on a case-by- case basis.

2.6.10 Changes in Service Requested

Trouble Isolation Charge: When a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd)

2.6.11 Duplicate Invoice Charges

A Duplicate Invoice Charge of \$25.00 will be applied on a per invoice basis to a Customer who requests a copy of a bill that has already been issued to such Customer, unless the Customer informs the Company, within 15 days of the issuance of the bill, that the original bill was not received. If a Customer or the Customer's representative, thereafter, requests additional copies of bills, a charge will apply for each requested bill.

2.7 Adjustments and Allowances for Interruptions

Interruptions in service will be credited to the Customer as set forth in this Tariff. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

2.7.1 Limitation on Allowances

No credit allowance will be made for interruptions due to the failure or malfunction of non-Company equipment or services, including service connected to Customer-provided electric power

REGULATIONS (CONT'D)

2.7 Adjustments and Allowances for Interruptions (Cont'd)

2.7.1 Limitation on Allowances (Cont'd)

- A. Interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- B. Interruptions of service during any period in which the Customer continues to use the service on an impaired basis;
- C. Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- D. Interruption of service due to circumstances or causes beyond the control of the Company. When service is interrupted for a period of at least twenty-four (24) hours due to such factors as storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the Company rendered inoperative to the extent of being useless shall apply for each full twenty-four (24) hours during which the interruption continues after notice by the Customer to the Company.

REGULATIONS (CONT'D)

2.8 Cancellation of Service

If a Customer terminates services before the completion of the term commitment for any reason whatsoever other than a service interruption (as defined in Section 2.7 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.6.

Customer's termination liability for cancellation of service shall be equal to:

2.8.1 all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer; plus

2.8.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer; plus

2.8.3 all Recurring Charges specified in the applicable Service Order for the balance of the then- current term commitment;

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

2.9.1 to any subsidiary, parent company or affiliate of the Company; or

2.9.2 pursuant to any sale or transfer of substantially all the assets of the Company; or

2.9.3 pursuant to any financing, merger or reorganization of the Company.

REGULATIONS (CONT'D)

2.10 Notice and Communications

- 2.10.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.10.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.11 Taxes, Surcharges and Fees

- 2.11.1 E911 – Pursuant to applicable Pennsylvania rules and regulations, the Company shall mandate a monthly surcharge to be levied upon each business telephone line or trunk in the state including PBX trunks and Centrex equivalent trunks and each line or trunk serving and upon each user interface number or extension number or similarly identifiable line, trunk, or path to or from a digital network (such as, but not exclusive of, integrated services digital network (ISDN), Flexpath or comparable digital PBX, or connecting to or from a customer-based or dedicated telephone switch site (such as but not exclusive of, a PBX), or connecting to or from a Customer-based or dedicated central office.

Sales and Use Tax – All state and local taxes (i.e., sales tax) are listed as separate line items and are not included in the rates quoted in the Rate Schedules.

REGULATIONS (CONT'D)

2.11 Taxes, Surcharges and Fees (Cont'd)

2.11.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs

2.12 Disputed Bills

If any matter relating to a bill or deposit is disputed by a Customer, a thorough investigation shall be made by the Company. The results of the investigation shall be given to the Customer and every reasonable effort will be made to resolve the complaint. If the Customer is not satisfied, the Customer may file a complaint with the Commission's Bureau of Consumer Services. The Bureau can be contacted at:

Public Utilities Commission
Bureau of Consumer Services
P.O. Box 3265
Harrisburg, PA 17105-3265
(800) 692-7380

2.13 Tests, Pilots, and Contests

The Company may conduct special tests or pilot programs at its discretion to demonstrate the ease of use and quality of service. The Company may also waive a portion of or all processing fees or installation fees for winners of contests sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer.

2.14 Construction Charges and Other Special Charges

2.14.1 General

Construction charges, where applicable, are in addition to the established nonrecurring charges and monthly rates for the furnishing of service to the Customer.

REGULATIONS (CONT'D)

2.14 Construction Charges and Other Special Charges (Cont'd)

2.14.2 Construction on Public Highways or Other Easements

The normal method of constructing distribution facilities, i.e., aerial or underground, will be determined by the Company or its underlying carrier according to the conditions in each case, except as provided for under "Extensions to Serve New Customers" in 2.13.4(A) following.

The ownership of poles used in the provision of telephone service is vested either in the Company, its underlying carrier, or in some other company with which the Company or its underlying carrier has a joint use agreement.

Normally, no charges apply for extending telephone plant along public roads, highways, rights-of-way or easements, except for Conditions Involving Special Consideration.

2.14.3 Construction on Private Property

A. Service Entrance Facilities

1. Charge Treatment for Construction Required for Changes to Existing Service Entrance Facilities
 - a. Change in Aerial Service Connection

Where it is necessary to remove or relocate the pole at which an aerial service connection terminates, the service connection will be re-established by the Company by the most practicable method, i.e., aerial or underground or a combination of both. Charges based on cost may apply for the work to be done except in those cases where the reason for change is beyond the control of the Customer and the service connection is re-established by the most practicable method. In this event, the service connection is normally re-established at no charge to the Customer.

REGULATIONS (CONT'D)

2.14 Construction Charges and Other Special Charges (Cont'd)

2.14.3 Construction on Private Property (Cont'd)

b. Change in Underground Service Connection

Where it is necessary to remove or relocate the manhole at which an underground service connection terminates, the service connection will be re-established by the Company by the most practicable method, i.e., aerial or underground or a combination of both. Charges based on cost may apply for the work to be done except in those cases where the reason for the change is beyond the control of the Customer and the service connection is re-established by the most practicable method. In this event, the service connection is normally re-established at no charge to the Customer.

c. Change from Aerial to Underground or Underground to Aerial
Construction at the Customer's request.

The charge treatment is based on cost plus, in all cases, the charge applicable to a new service connection of the facilities.

REGULATIONS (CONT'D)

2.14 Construction Charges and Other Special Charges (Cont'd)

2.14.3 Construction on Private Property (Cont'd)

B. Construction Required for Service to An Additional Termination Point (ATP)

1. General

- a. A Customer's main telephone billing number must terminate at the Customer's Rate Demarcation Point (RDP). A Customer's RDP and ATP must be located on the same property. Only supplemental services, billed to the main billing number or billed separately to the same Customer at the same address, may be terminated at an ATP.
- b. A Customer may request multiple ATPs on the same or different floors in a single or multi-tenant building, or in the same or different buildings on a single or multi-tenant campus.
- c. If a Customer desires to have services terminated at an ATP, it is the Customer's responsibility to inform the Company that the service is to be terminated at the ATP. If the Customer fails to fulfill this responsibility, the requested installations of the network services will be terminated at the Customer's RDP.
- d. Eighty-five (85) percent of the cable capacity used to establish an ATP will be available for assignment of network facilities.
- e. The minimum size cable installed to provide service to an ATP will have a capacity of 100 pairs.
- f. A subsequent Customer, other than the Customer charged for the construction of the ATP at a location where an ATP exists, and choosing to have network services assigned to the ATP, will be charged an ICB charge.

REGULATIONS (CONT'D)

2.14 Construction Charges and Other Special Charges (Cont'd)

2.14.3 Construction on Private Property (Cont'd)

B. Construction Required for Service to An Additional Termination Point (ATP)
(Cont'd)

2. Charge Treatment for Construction Required for Service to an ATP
 - a. Construction of an ATP will be on an ICB basis.
 - b. Charges based on cost apply to the construction of an ATP and are developed on the individual circumstances in each case.
 - c. The cost of an ATP includes Company-provided maintenance, up to and including the NI.
 - d. Reinforcement of ATP facilities will be at the Customer's expense.
 - e. Charges for changes in aerial or underground service connections to an ATP are in accordance with this Section.

REGULATIONS (CONT'D)

2.14 Construction Charges and Other Special Charges (Cont'd)

2.14.3 Construction on Private Property (Cont'd)

C. Maintenance and Repair

Circuits on private property, up to and including the RDP, are maintained and replaced at the expense of the Company except that:

1. Where repair or replacements are made necessary by damages caused by the Customer, his/her employees or representatives, or by water freezing in improperly drained conduit, or by any other circumstances over which the Customer has control, he/she will be required to bear the expense of the repairs or replacement, or if he/she desires, service will be established by means of the normal method of construction at the normal construction charge treatment. In the latter event, the charge applicable to a new service connection of the facilities also applies.
2. Where wire is buried in a trench provided by the Customer, and the Customer renders access to the circuits unusually expensive, e.g., lays a concrete walk or driveway over the circuits or places expensive shrubbery over them, he/she will be required to bear the unusual expense incurred in opening and closing the trench in connection with maintenance of the circuits, or if he/she desires, the Company will establish service by means of the normal method of construction at the normal method of construction at the normal construction charge treatment. In the latter event, the charge applicable to a new service connection of facilities also applies.
3. In connection with wire buried by the Company, where repairs or replacements are made necessary under circumstances similar to those in the preceding paragraph, such repairs or replacements will be made by the most practicable method, i.e., buried or aerial, as the case may be. If the most practicable method is aerial and the Customer desires underground, he/she must open and close the trench. Except where the customer opens and closes the trench, the charge applicable to a new service connection of the facilities also applies.

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DESCRIPTION OF SERVICE

3.1 General

The Connection Charge is a nonrecurring charge which applies to:

- A. the installation of a new service;
 - B. the transfer of an existing service to a different location;
 - C. a change from one class of service to another at the same or a different location;
and
 - D. restoral of service after suspension or termination for nonpayment.
- Connection Charges are listed with each service to which they apply.

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company. The Customer will be assessed a charge for any move, add, or change of a Company service.

Move, Add, and Change are defined as follows:

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: A change to any service, including rearrangement or reclassification, of existing service at the same location.

See Rates and Charges.

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DESCRIPTION OF SERVICE (CONT'D)

3.2 Exchange Service Areas- Verizon Pennsylvania LLC- Philadelphia Exchange Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i>
Philadelphia Zone 1	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4
Philadelphia Zone 2	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24
Philadelphia Zone 3	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34
Philadelphia Zone 4	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41

3.3 Verizon Pennsylvania LLC – Philadelphia Suburban Exchange Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i>
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon – DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon – DE)
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon – DE), Media, Swarthmore

DESCRIPTION OF SERVICE (CONT'D)

3.3 Verizon Pennsylvania LLC – Philadelphia Suburban Exchange Areas (Cont'd)

Media (Phil. Suburban Zone 12)	Broomall-Newton Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newton Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newton Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Broomall-Newton Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newton Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newton Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3

DESCRIPTION OF SERVICE (CONT'D)

3.3 Verizon Pennsylvania LLC – Philadelphia Suburban Exchange Areas (Cont'd)

Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

DESCRIPTION OF SERVICE (CONT'D)

3.4 Verizon Pennsylvania LLC – Pittsburgh Exchange Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i>
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

DESCRIPTION OF SERVICE (CONT'D)

3.5 Verizon Pennsylvania LLC – Pittsburgh Suburban Exchange Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i>
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

DESCRIPTION OF SERVICE (CONT'D)

3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i>
Alexandria	Alexandria, Huntingdon, McConnellstown (Embarq)
Aliquippa	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
Allentown	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Emmaus (Verizon North), Hellertown, Ironton (Ironton Tel. Co.), Kutztown, Nazareth, New Smithville (Verizon North), New Tripoli (Verizon North), Northampton, Riegelsville, Slatington, Springtown, Topton (Conestoga Tel. & Tel. Co.)
Altoona	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
Ambridge	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
Annville	Annville, Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Palmyra
Ashland	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
Austin	Austin, Coudersport
Avella	Avella, Burgettstown, Washington
Avis	Avis, Jersey Shore, Lock Haven, Woolrich
Avondale	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon – DE), Wilmington, DE. (Verizon – DE)
Baden	Aliquippa, Ambridge, Baden, Rochester
Barnesboro	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
Bath	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington
Beaver Falls	Beaver Falls, Darlington (Windstream), Ellwood City, Enon Valley (Windstream), Hookstown, Midland, Rochester, Wampum, Zelienople
Bedminster	Bedminster, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Perkasio, Plumsteadville, Quakertown
Bellefonte	Bellefonte, Boalsburg, Centre Hall, Howard (Embarq), Snow Shoe, Spring Mills, State College, Zion (Embarq)
Belle Vernon	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton
Bellwood	Altoona, Bellwood, Tyrone
Berwick	Berwick, Bloomsburg, Shickshinny (Commonwealth Tel.), Wapwallopen (Commonwealth Tel.)
Bessemer	Bessemer, New Castle

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DESCRIPTION OF SERVICE (CONT'D)

3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

Bethlehem	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Big Run	Big Run, Punxsutawney
Black Lick	Black Lick, Blairsville, Homer City, Indiana
Blairsville	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
Bloomsburg	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville (Commonwealth Tel.), Washingtonville
Boalsburg	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College
Bolivar	Blairsville, Bolivar, New Florence
Bradford	Bradford, Duke Center (Armstrong North), Eldred, Mount Jewett, Rew, Smethport, Limestone, NY (Verizon – NY)
Brownsville	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
Buckingham	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe
Burgettstown	Avella, Burgettstown, McDonald, Midway (Windstream), Murdocksville (Armstrong), Paris
Bushkill	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
California	Belle Vernon, Brownsville, California, Charleroi, Fayette City
Canonsburg	Canonsburg, Hickory (Hickory Tel. Co.), McDonald, McMurray, Pitb. Subn. Zone 13, Washington
Carbondale	Carbondale, Chapman Lake (Verizon North), Clifford (The North-Eastern Pa. Tel. Co.), Forest City (The North-Eastern Pa. Tel. Co.), Jermyn, Olyphant, Scranton, Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
Carversville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Catawissa	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
Center Point	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
Centre Hall	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Charleroi	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
Cherry Tree	Barnesboro, Cherry Tree, Clymer, Glen Campbell
Chester Springs	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
Clairton	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11

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DESCRIPTION OF SERVICE (CONT'D)

3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

Clarion	Clarion, Knox (Windstream), Leeper, Shippenville (Windstream), Sligo (Windstream), Strattanville (Windstream)
Claysville	Claysville, Washington, West Alexander
Clearfield	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Clymer	Clymer, Indiana
Coatesville	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Collegeville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
Connellsville	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
Coudersport	Austin, Coudersport, Roulette, Ulysses
Cresco	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Cresson	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
Curwensville	Clearfield, Curwensville, Mahaffey
Danville	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville
Dauphin	Dauphin, Halifax, Harrisburg Zone 1
Dawson	Connellsville, Dawson, Perryopolis, Scottdale
Derry	Blairsville, Derry, Greensburg, Latrobe
Donora	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
Downingtown	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Doylestown	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
Dublin	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasio, Plumsteadville, Quakertown, Souderton
DuBois	Brockway (Windstream), DuBois, Luthersburg (Windstream), Penfield (Windstream), Reynoldsville, Sykesville
Eagle	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester
Easton	Allentown, Bethlehem, Bloomsbury, NJ (Verizon – NJ), Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
East Palestine	East Palestine, Pa., East Palestine, O. (AMERITECH, O.), New Waterford, O. (AMERITECH, O.), Rogers, O. (AMERITECH, O.)
Ebensburg	Carrolltown, Colver (Windstream), Cresson, Ebensburg, Nanty-Glo (Verizon North), Johnstown (Verizon North)

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DESCRIPTION OF SERVICE (CONT'D)

3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

Eldred	Bradford, Duke Center (Armstrong North), Eldred, Port Allegheny, Rew, Smethport
Elizabeth	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Ellwood City	Beaver Falls, Ellwood City, New Castle, Portersville (Embarq), Wampum, Zelenople
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
Endeavor	Endeavor, Tidioute, Tionesta
Exton	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Fairchance	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Farmington	Farmington, Uniontown
Fayette City	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
Finleyville	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
Fleetwood	Fleetwood, Kutztown, Leesport (Commonwealth Tel.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Topton (The Conestoga Tel. and Tel. Co.)
Frackville	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah
Freeland	Freeland, Hazleton, McAdoo, Weatherly, White Haven
Frenchville	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
Galeton	Galeton
Girardville	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah
Glen Campbell	Barnesboro, Cherry Tree, Glen Campbell
Glenmoore	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills (The Conestoga Tel. and Tel. Co.), Glenmoore, Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg, Pughtown, West Chester
Glenwillard	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
Green Lane	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton, Sassamansville (The Conestoga Tel. and Tel. Co.)
Greensburg	Delmont (Windstream), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood
Greenville	Greenville, Sharpsville, Sheakleyville (Windstream), Transfer (The Pymatuning Ind. Tel. Co.)

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DESCRIPTION OF SERVICE (CONT'D)

3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

Grove City	Blacktown (Embarq), Grove City, Harrisville (Embarq), Mercer, Wesley (Verizon North)
Halifax	Dauphin, Elizabethville (Commonwealth Tel.), Halifax, Harrisburg Zone 1, Millersburg (Commonwealth Tel.)
Hamburg	Hamburg, Kempton (Verizon North), Leesport (Commonwealth Tel.), Reading
Hamlin	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
Harleysville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton
Harrisburg – Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Lewisberry (Commonwealth Tel.), Marysville (Embarq), Mechanicsburg, Middletown, Shellsville (Verizon North)
Harrisburg – Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Hastings	Barnesboro, Carrolltown, Hastings, Patton
Hawley	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
Hazleton	Conyngham-Drums (Commonwealth Tel.), Freeland, Hazleton, McAdoo, Nuremburg (Commonwealth Tel.), Weatherly, White Haven
Hellertown	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
Herminie	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
Hollidaysburg	Altoona, Cresson, Hollidaysburg
Homer City	Black Lick, Blairsville, Homer City, Indiana
Honesdale	Beach Lake (Verizon North), Galilee (Verizon North), Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (The North-Eastern Pa. Tel.Co.), South Canaan (The South Canaan Tel.Co.), Wallenpaupack, Waymart (The South Canaan Tel. Co.)
Honey Brook	Coatesville, Downingtown, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg
Hookstown	Aliquippa, Beaver Falls, Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
Houtzdale	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Hummelstown	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown, Palmyra, Shellsville (Verizon North)
Huntingdon	Alexandria, Huntingdon, Marklesburg (Embarq), McConnellstown (Embarq), Mount Union
Imperial	Imperial, McDonald, Murdocksville (Armstrong), Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15

DESCRIPTION OF SERVICE (CONT'D)

3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

Indiana	Black Lick, Blairsville, Clymer, Elderton (Windstream), Homer City, Indiana, Marion Center, Parkwood
Jeannette	Greensburg, Harrison City (Windstream), Herminie, Jeannette, Pitb. Subn. Zone 23
Jermyn	Carbondale, Chapman Lake (Verizon North), Jermyn, Olyphant, Scranton
Jersey Shore	Avis, Jersey Shore, Lock Haven, Oval (Pennsylvania Tel. Co.), Williamsport, Woolrich
Jim Thorpe	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven
Kane	Kane, Ludlow, Mount Jewett
Kemblesville	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE)
Kennett Square	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
Kingston	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Kulpmont	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Kutztown	Allentown, Fleetwood, Kempton (Verizon North), Kutztown, Reading, Topton (The Conestoga Tel. and Tel. Co.)
Lake Ariel	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan (The South Canaan Tel. Co.), Wallenpaupack, Waymart (The South Canaan Tel.Co.)
Lake Como	Lake Como
Lancaster	Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Leola (Frontier Comm. Of PA), Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (Embarq), Mountville (Embarq), New Holland (Frontier Comm. Of PA), Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
Landisville	Lancaster, Landisville, Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (Embarq), Mountville (Embarq), Strasburg

DESCRIPTION OF SERVICE (CONT'D)

3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

Lansdale	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
Latrobe	Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, Ligonier, New Alexandria (Windstream)
Lebanon	Annville, Frystown (Verizon North), Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Myerstown (Verizon North), Palmyra, Schaefferstown (Verizon North)
Leeper	Clarion, Leeper, Marienville
Lehighton	Jim Thorpe, Lehighton, Nesquehoning, Palmerton (Palmerton Tel. Co.)
Lenape	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown
Lewistown	Bellefonte (Embarq), Lewistown, McVeytown, Mifflintown (Embarq), Port Royal (Embarq), Reedsville (Embarq)
Ligonier	Latrobe, Ligonier, Stahlstown (Laurel Highland Tel. Co.)
Line Lexington	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasio, Phila. Subn. Zone 45, Souderton
Lock Haven	Avis, Beech Creek (Embarq), Jersey Shore, Lock Haven, Mill Hall (Embarq), Woolrich
Lords Valley	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
Lowellville	Bessemer, Hubbard, O. (AMERITECH, O.), Lowellville, Lowellville, O. (AMERITECH, O.), New Castle, North Lima, O. (AMERITECH, O.), Youngstown, O. (AMERITECH, O.)
Ludlow	Kane, Ludlow
Mahaffey	Mahaffey, Curwensville
Mahanoy City	Frackville, Girardville, Lakewood (Frontier Comm. – Lakewood), Mahanoy City, Shenandoah, Tamaqua
Marchand	Marchand, Punxsutawney
Marienville	Leeper, Marienville
Marion Center	Indiana, Marion Center
Masontown	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
McAdoo	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
McClellandtown	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
McDonald	Burgettstown, Canonsburg, Imperial, McDonald, Midway (Windstream), Oakdale, Pitb. Subn. Zone 13
McMurray	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
McVeytown	Lewistown, McVeytown
Mechanicsburg	Dillsburg (Verizon North), Harrisburg Zone 1, Lewisberry (Commonwealth Tel.), Mechanicsburg

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3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

Mendenhall	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
Mercer	Blacktown (Embarq), Fredonia (Windstream), Grove City, Mercer, Sharon, Sharpsville, Wesley (Verizon North)
Middletown	Elizabethtown (Embarq), Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Midland	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
Millersville	Lancaster, Landisville, Millersville, Mountville (Embarq), Strasburg
Millheim	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Millville	Bloomsburg, Millville, Washingtonville
Milton	Lewisburg (Buffalo Valley Tel. Co.), Mifflinburg (Buffalo Valley Tel. Co.), Milton, Northumberland, Sunbury, Washingtonville, Watsontown (Windstream)
Minersville	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont (Commonwealth Tel.)
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela
Monongahela	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
Moosic	Moosic, Pittston, Scranton, Taylor, Wyoming
Morrisville	Ewing, NJ (Verizon – NJ), Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Yardley
Mortonville	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Moscow	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
Mountaintop	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Mount Carmel	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Mount Gretna	Annaville, Lebanon, Mount Gretna, Palmyra
Mount Jewett	Bradford, Mount Jewett, Kane
Mount Pleasant	Connellsville, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Mount Pleasant, Scottdale, Youngwood
Mount Pocono	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Mount Union	Huntingdon, McConnellstown (Embarq), Mount Union
Nanticoke	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Nazareth	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
Nesquehoning	Jim Thorpe, Lansford (Windstream), Lehighon, Nesquehoning
New Castle	Bessemer, Ellwood City, New Bedford (Verizon North), New Castle, New Wilmington (Verizon North), Plain Grove (Embarq), Princeton (Verizon North), Volant (Embarq), Wampum
New Florence	Bolivar, Johnstown, New Florence, Seward

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3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

Newfoundland	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
New Hope	Buckingham, Carversville, Doylestown, Lambertville, NJ (Verizon – NJ), New Hope, Newtown, Plumsteadville, Wycombe, Yardley
New Kensington	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
New Philadelphia	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
New Salem	Brownsville, New Salem, Republic, Uniontown
Newtown	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), Northampton, Slatington
Northumberland	Danville, Milton, Northumberland, Sunbury
North Wales	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
Numidia	Bloomsburg, Catawissa, Elysburg, Numidia
Oakdale	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
Olyphant	Carbondale, Chapman Lake (Verizon North), Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
Orwigsburg	Auburn (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Osceola Mills	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Oxford	Avondale, Kemblesville, Kirkwood (Commonwealth Tel.), Landenberg, Oxford, West Grove
Palmyra	Annaville, Harrisburg Zone 1, Hershey (Verizon North), Hummelstown, Lebanon, Mount Gretna, Palmyra
Paris	Burgettstown, Paris, Weirton, W. Va. (Verizon – W. Va.)
Parkesburg	Atglen (Commonwealth Tel.), Coatesville, Gap (Commonwealth Tel.), Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove
Parkwood	Indiana, Parkwood
Patton	Altoona, Barnesboro, Carrolltown, Hastings, Patton
Pennsburg	Bally (The Conestoga Tel. and Tel. Co.), Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville (The Conestoga Tel. and Tel. Co.), Souderton
Perkasie	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton
Perryopolis	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
Philipsburg	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
Phoenixville	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford

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3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

Pittston	Harding (Commonwealth Tel.), Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Plumsteadville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Line Lexington, New Hope, Perkasio, Plumsteadville, Quakertown
Plymouth	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
Point Marion	Cheat Lake (Verizon – W. Va.), Fairchance, Masontown, Point Marion, Morgantown, W. Va. (Verizon – W. Va.), Smithfield, Uniontown
Portage	Cresson, Ebensburg, Johnston, Portage, Southfork
Port Allegany	Eldred, Port Allegany, Roulette, Smethport
Pottstown	Boyertown (The Conestoga Tel. and Tel. Co.), Collegeville, Douglassville (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville
Pottsville	Auburn (Verizon North), Frackville, Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
Pughtown	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Morgantown (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford
Punxsutawney	Big Run, Marchand, Punxsutawney
Quakertown	Bedminster, Dublin, Ferndale (Commonwealth Tel.), Green Lane, Pennsburg, Perkasio, Plumsteadville, Quakertown, Souderton, Springtown
Reading	Adamstown (Denver & Ephrata Tel. and Tel. Co.), Bernville (Verizon North), Birdsboro (The Conestoga Tel. and Tel. Co.), Fleetwood, Green Hills (The Conestoga Tel. and Tel. Co.), Hamburg, Kutztown, Leesport (Commonwealth Tel.), Morgantown (The Conestoga Tel. and Tel. Co.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Robesonia (Verizon North), Topton (The Conestoga Tel. and Tel. Co.), Womelsdorf (Verizon North), Yellow House (The Conestoga Tel. and Tel. Co.)
Renovo	Renovo
Republic	Brownsville, New Salem, Republic, Uniontown
Rew	Bradford, Duke Center (Armstrong North), Eldred, Limestone, NY (Verizon – NY), Rew, Smethport
Reynoldsville	DuBois, Reynoldsville, Sykesville
Riegelsville	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
Rochester	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
Roulette	Coudersport, Port Allegany, Roulette
Royersford	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
Russell	Russell, Sugar Grove, Warren, Youngsville

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3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

Saint Clair	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Saxton	Hopewell (Embarq), Saxton
Schuylkill Haven	Auburn (Verizon North), Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Schwenksville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville, Souderton
Scottdale	Connellsville, Dawson, Mount Pleasant, Scottdale
Scranton	Clarks Summit (Commonwealth Tel.), Dalton (Commonwealth Tel.), Factoryville (Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Commonwealth Tel.), Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
Shamokin	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton (TDS – Mahanoy and Mahantango Tel. Co.)
Sharon	Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Sharpsville	Greenville, Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Shenandoah	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown (Commonwealth Tel.), Shenandoah
Slatington	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), New Tripoli (Verizon North), Northampton, Slatington
Smethport	Bradford, Eldred, Port Allegany, Rew, Smethport
Smithfield	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Smiths Ferry	Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
Smock	Brownsville, Smock, Uniontown
Snow Shoe	Bellefonte, Frenchville, Snow Shoe
Souderton	Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton
Springdale	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
Spring Mills	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Springtown	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Quakertown, Riegelsville, Springtown, Upper Black Eddy
State College	Bellefonte, Boalsburg, Centre Hall, Port Matilda (Windstream), Spring Mills, State College

DESCRIPTION OF SERVICE (CONT'D)

3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

Strasburg	Gap (Commonwealth Tel.), Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Millersville, Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
Stroudsburg	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg (Commonwealth Tel.), Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
Sugar Grove	Russell, Sugar Grove, Warren, Youngsville
Sunbury	Danville, Elysburg, Milton, Northumberland, Selinsgrove (Verizon North), Shamokin, Sunbury
Sykesville	DuBois, Luthersburg (Windstream), Reynoldsville, Sykesville
Tamaqua	Lakewood (Frontier Comm. – Lakewood), Lansford (Windstream), Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua
Tarentum	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
Taylor	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
Tidioute	Endeavor, Tidioute, Tionesta, Warren
Tyrone	Altoona, Bellwood, Tyrone, Warriors Mark (Windstream)
Tionesta	Endeavor, Tidioute, Tionesta
Ulysses	Coudersport, Ulysses
Uniontown	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown
Unionville	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown
Upper Black Eddy	Easton, Ferndale (Commonwealth Tel.), Frenchtown, NJ (Verizon – NJ), Milford, NJ (Verizon – NJ), Riegelsville, Springtown, Uhlerstown (Commonwealth Tel.), Upper Black Eddy
Wallenpaupack	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
Wampum	Beaver Falls, Ellwood City, New Castle, Wampum
Warren	Russell, Sheffield (Windstream), Sugar Grove, Tidioute, Warren, Youngsville
Washington	Avella, Buffalo (Verizon North), Canonsburg, Claysville, Hickory (Hickory Tel. Co.), McMurray, Taylorstown (Verizon North), Washington, West Alexander
Washingtonville	Bloomsburg, Danville, Millville, Milton, Turbotville (Windstream), Washingtonville
Weatherly	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven
West Alexander	Claysville, Washington, West Alexander
West Chester	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
West Grove	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE)
West Middlesex	Sharon, Sharon, O. (AMERITECH, O.), Sharpsville, West Middlesex

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3.6 Verizon Pennsylvania LLC – Local Exchange Service Areas (Cont'd)

West Newton	Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel. Co.)
Westtown	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
White Haven	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
Wilkes-Barre	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Williamsport	Jersey Shore, Loyalsock (Verizon North), Oval (Pennsylvania Tel. Co.), Trout Run (Verizon North), Williamsport
Winburne	Clearfield, Frenchville, Philipsburg, Winburne
Woolrich	Avis, Jersey Shore, Lock Haven, Woolrich
Wycombe	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
Wyoming	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Yardley	Ewing, NJ (Verizon – NJ), Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Wycombe, Yardley
Youngsville	Russell, Sugar Grove, Warren, Youngsville
Youngwood	Greensburg, Mount Pleasant, Youngwood
Zelienople	Beaver Falls, Criders Corners (North Pitt. Tel. Co.), Ellwood City, Evans City (Embarq), Zelienople

DESCRIPTION OF SERVICE (CONT'D)

3.7 Verizon North LLC – Local Exchange Service Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i>
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo (Windstream), Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Berville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown (Windstream)
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit (Commonwealth Telephone Co.), Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md. (Verizon – Md.)
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Milford/Log Tavern, Montague, NJ (Embarq)
East Berlin	Dover, Hanover (Embarq), New Oxford (Embarq), York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville (Commonwealth Telephone Co.), Westfield
Emmaus	Allentown, Bethlehem, Ironton (Ironton Telephone Co.)
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md. (Verizon – Md.)
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Berville, Jonestown, Myerstown, Lebanon

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3.7 Verizon North LLC – Local Exchange Service Areas (Cont'd)

Galilee	Beach Lake, Callicoon (Verizon – NY), Honesdale, Narrowsburg, NY (Citizens Tel.)
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown (Embarq), Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover (Embarq), Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnton	Union City, Spartansburg, Townville (Windstream)
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY (Verizon – NY), Milford/Log Tavern, Montague, NJ (Embarq), Port Jervis, NY (Verizon – NY)
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg (Buffalo Valley Tel. Co.), Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY (Verizon – NY), Dingman’s Ferry, Matamoras, Montague, NJ (Embarq), Port Jervis, NY (Verizon – NY)
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton (Ironton Telephone Co.), Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant (Embarq)
North East	Erie, South Ripley, NY (Verizon – NY), Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont (Commonwealth Telephone Co.)
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville (Embarq), Ellwood City
Red Lion	Brogue, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading

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3.7 Verizon North LLC – Local Exchange Service Areas (Cont'd)

Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md. (Verizon – Md.)
Saltsburg	Avonmore
Sayre	Waverly, NY (Verizon – NY)
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY (Verizon – NY), Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville (Windstream)
Spring Grove	Hanover (Embarq), Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg
Vandergrift	Apollo (Windstream), Avonmore, Leechburg (Windstream)
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md. (Verizon – Md.), Meyersdale, Hyndman (Embarq)
Wesley	Clintonville, Harrisville (Embarq), Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia (Embarq)
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

DESCRIPTION OF SERVICE (CONT'D)

3.8 Brightspeed of Pennsylvania, LLC Exchange Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i>
Allensville	Allensville, Belleville, Huntingdon (Verizon Pa.), Lewistown (Verizon Pa.)
Bedford	Bedford, Charlesville, Everett, Fishertown, Osterburg, Schellsburg
Bedford Valley	Bedford, Bedford Valley, Hyndman
Beech Creek	Beech Creek, Howard, Lock Haven (Verizon Pa.), Mill Hall
Belleville	Allensville, Belleville, Lewistown (Verizon Pa.), Reedsville
Biglerville	Biglerville, Gettysburg, York Springs
Blacktown	Blacktown, Plain Grove, Volant, Grove City (Verizon Pa.), Mercer (Verizon Pa.)
Blain	Blain, East Waterford, Loysville
Blue Ridge Summit	Blue Ridge Summit, Highfield, MD (C & P Tel. Co. of Md.), Waynesboro
Bruin	Bruin, Chicora, North Washington, Parker, Petrolia
Butler	Butler, Chicora, Connoquenessing, Meridian, Nixon, Prospect, West Sunbury
Carlisle	Carlisle, Mount Holly Springs, Newville
Chambersburg	Chambersburg, Fayetteville, Marion, Saint Thomas
Charlesville	Bedford, Charlesville, Everett
Chicora	Bruin, Butler, Chicora, North Washington, Petrolia
Claysburg	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Osterburg, Roaring Spring
Clearville	Bedford, Clearville, Everett
Columbia	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta, Mount Joy, Mountville, Wrightsville (Verizon Pa.)
Connoquenessing	Butler, Connoquenessing, Evans City, Meridian, Nixon, Prospect
Dry Run	Chambersburg, Dry Run
Duncannon	Duncannon, Harrisburg Zone 1, Marysville, New Bloomfield, Newport
East Waterford	Blain, East Waterford, Mifflintown, Port Royal
Eau Claire	Eau Claire, Emlenton, Foxburg, North Washington, Parker
Elizabethtown	Elizabethtown, Columbia, Hershey (Verizon North), Lancaster (Verizon Pa.), Marietta, Mount Joy, Middletown (Verizon Pa.)
Emlenton	Eau Claire, Emlenton, Foxburg, Parker, Rockland (Windstream)

DESCRIPTION OF SERVICE (CONT'D)

3.8 Brightspeed of Pennsylvania, LLC Exchange Areas (Cont'd)

Evans City	Butler, Connoquenessing, Criders Corners (North Pittsburgh Tel. Co.), Evans City, Nixon, Zelienople (Verizon Pa.)
Everett	Bedford, Breezewood (Breezewood Tel. Co.), Clearville, Everett
Fairfield	Emmitsburg, MD (C & P Tel. Co. of Md.), Fairfield, Gettysburg
Fayetteville	Chambersburg, Fayetteville
Fishertown	Bedford, Fishertown, Osterburg, Schellsburg
Foxburg	Eau Claire, Emlenton, Foxburg, Parker
Gettysburg	Biglerville, Fairfield, Gettysburg
Greencastle	Chambersburg, Greencastle, Marion, Waynesboro
Hanover	Hanover, Jefferson (Verizon North), Littlestown, New Oxford
Harrisville	Grove City (Verizon Pa.), Harrisville, Plain Grove, Portersville, Slippery Rock, Volant, Wesley (Verizon North), West Sunbury
Hewitt	Cumberland, MD (Verizon MD), Flintstone, MD (Verizon MD), Hewitt, Oldtown, MD (Verizon, MD), Ridgeley, WV (Verizon WV), State Line
Hopewell	Everett, Hopewell, Saxton (Verizon Pa.)
Howard	Beech Creek, Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion
Hyndman	Bedford, Bedford Valley, Hyndman
Ickesburg	Ickesburg, Loysville, Millerstown, New Bloomfield, Newport, Port Royal
Littlestown	Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, MD (C & P Tel. Co. of Md.)
Liverpool	Liverpool, Millerstown, Newport
Loysburg	Loysburg, Martinsburg, Roaring Spring
Loysville	Blain, Ickesburg, Loysville, New Bloomfield
Marietta	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta, Mount Joy, Mountville
Marion	Chambersburg, Greencastle, Marion
Marklesburg	Huntingdon (Verizon Pa.), Marklesburg, McConnellstown
Martinsburg	Altoona (Verizon Pa.), Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring, Williamsburg
Marysville	Duncannon, Harrisburg Zone 1 (Verizon Pa.), Marysville
McAlisterville	McAlisterville, Mifflintown, Port Royal, Richfield, Thompsontown
McConnellstown	Alexandria (Verizon Pa.), Huntingdon (Verizon Pa.), Marklesburg, McConnellstown, Mount Union (Verizon Pa.),
McConnellsburg	McConnellsburg
Mercersburg	Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas
Meridian	Butler, Connoquenessing, Meridian, Nixon, Prospect
Mifflintown	East Waterford, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown

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3.8 Brightspeed of Pennsylvania, LLC Exchange Areas (Cont'd)

Millerstown	Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thompsontown
Mill Hall	Beech Creek, Lock Haven (Verizon Pa.), Mill Hall
Mount Joy	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Landisville (Verizon Pa.), Manheim (Denver & Ephrata Tel. Co.), Marietta, Mount Joy, Mountville
Mountville	Columbia, Lancaster (Verizon Pa.), Landisville (Verizon Pa.), Marietta, Millersville (Verizon Pa.), Mount Joy, Mountville
Mt. Holly Springs	Carlisle, Mt. Holly Springs
New Bloomfield	Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport
Newburg	Chambersburg, Newburg, Newville, Shippensburg
New Oxford	East Berlin (Verizon North), Gettysburg, Hanover, Littlestown, New Oxford
Newport	Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport
Newville	Carlisle, Newburg, Newville
Nixon	Butler, Connoquenessing, Evans City, Meridian, Nixon, Saxonburg (North Pittsburgh Tel. Co.)
North Washington	Bruin, Butler, Chicora, Eau Claire, North Washington, Petrolia, West Sunbury
Orbisonia	Mt. Union (Verizon Pa.), Orbisonia, Shade Gap, Three Springs
Osterburg	Bedford, Claysburg, Fishertown, Osterburg
Parker	Bruin, Callensburg (Brookville Tel. Co.), Eau Claire, Emlenton, Foxburg, Parker, Petrolia
Petrolia	Bruin, Butler, Chicora, North Washington, Parker, Petrolia
Plain Grove	Blacktown, Grove City (Verizon Pa.), Harrisville, Plain Grove, Portersville, Slippery Rock, Volant
Portersville	Butler, Elwood City (Verizon Pa.), Harrisville, Plain Grove, Princeton (Verizon North), Portersville, Prospect, Slippery Rock, Volant, Zelenople (Verizon Pa.)
Port Royal	East Waterford, Ickesburg, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown
Prospect	Butler, Connoquenessing, Meridian, Portersville, Prospect
Reedsville	Belleville, Lewistown (Verizon Pa.), Reedsville
Richfield	McAlisterville, Mt. Pleasant Mills (Verizon North), Richfield
Roaring Spring	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring
Saint Thomas	Chambersburg, Mercersburg, Saint Thomas
Schellsburg	Bedford, Fishertown, Schellsburg
Shade Gap	Orbisonia, Shade Gap, Three Springs

DESCRIPTION OF SERVICE (CONT'D)

3.8 Brightspeed of Pennsylvania, LLC Exchange Areas (Cont'd)

Shippensburg	Chambersburg, Newburg, Shippensburg
Slippery Rock	Butler, Harrisville, Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury
State Line	Cumberland, MD (Verizon MD), Flintstone, MD (Verizon, MD), Hewitt, Oldtown, MD (Verizon MD), Ridgeley, WV (Verizon WV), State Line
Thompsontown	McAlisterville, Mifflintown, Millerstown, Port Royal, Thompsontown
Three Springs	Huntingdon (Verizon Pa.), Orbisonia, Shade Gap, Three Springs
Volant	Blacktown, Harrisville, New Castle (Verizon Pa.), New Wilmington (Verizon North), Plain Grove, Portersville, Slippery Rock, Volant
Waynesboro	Blue Ridge Summit, Chambersburg, Greencastle, Highfield, MD (C & P Tel Co. of Md.), Waynesboro
West Sunbury	Butler, Harrisville, North Washington, Slippery Rock, West Sunbury
Williamsburg	Altoona, Hollidaysburg (Verizon Pa.), Martinsburg, Williamsburg
York Springs	Biglerville, Gettysburg, York Springs
Zion	Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion

3.9

Consolidated Communications of Pennsylvania Company, LLC d/b/a Consolidated Communications - CC d/b/a Fidium

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i>
Cooperstown	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Butler, Nixon
Criders Corners	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Perrysville, Zelenople
Curtisville	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Tarentum
Freeport	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Tarentum
Gibsonia	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Glenshaw
Mars	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Perrysville
Saxonburg	Butler, Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Tarentum
Wexford	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Perrysville, Wexford

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3.10 Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company Exchange Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i>
Atglen	Atglen, Gap, Parkesburg
Bangor	Bangor, Belvidere, Easton, Pen Argyl, Portland, Saylorsburg
Belvidere	Bangor, Belvidere, Belvidere, NJ, Easton, Hope, NJ, Oxford, NJ, Pen Argyl
Benton	Benton, Huntington Mills. Orangeville
Blossburg	Blossburg, Covington, Liberty, Mansfield, Wellsboro
Brooklyn	Brooklyn, Montrose, Nicholson, Springville
Center Moreland	Dushore Center Moreland, Dallas, Harding, Harveys Lake, Kingston, Lake Winola, Noxen, Pittston, Trucksville, Tunkhannock, Wilkes-Barre, Wyoming
Clarks Summit	Clarks Summit, Dalton, Factoryville, Lake Winola, Scranton
Conyngam-Drums	Conyngam, Hazleton, Nuremberg, Wapwallopen
Coopersburg	Allentown, Bethlehem, Coopersburg, Emmaus, Quakertown
Covington	Blossburg, Covington, Liberty, Mansfield, Wellsboro
Dallas	Center Moreland, Dallas, Harding, Harveys Lake, Kingston, Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Dalton	Clarks Summit, Dalton, Factoryville, Lake Winola, Nicholson, Scranton
Dushore	Dushore, Estella, Laporte, New Albany
Eagles Mere	Eagles Mere, Estella, Laporte, Muncy Valley
Estella	Dushore, Eagles Mere, Estella, Laporte
Elizabethville	Elizabethville, Gratz, Halifax, Lykens, Millersburg
Factoryville	Clarks Summit, Clifford, Dalton, Factoryville, Lake Winola, Nicholson, Scranton, Tunkhannock

DESCRIPTION OF SERVICE (CONT'D)

3.10 Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company Exchange Areas (Cont'd)

Ferndale	Bedminster, Doylestown, Ferndale, Milford, NJ, Plumsteadville, Quakertown, Reigelsville, Springtown, Uhlerstown, Upper Black Eddy
Gap	Atglen, Gap, Intercourse, Kirkwood, Parkesburg, Quarryville, Strasburg, Lancaster
Gratz	Elizabethville, Gratz, Lykens, Tower City, Valley View
Hallstead	Hallstead, Lawsville, New Milford, Susquehanna
Harding	Center Moreland, Clarks Summit, Dallas, Harding, Pittston, Scranton, Trucksville, Tunkhannock, Wilkes-Barre
Harveys Lake	Center Moreland, Dallas, Harveys Lake, Kingston Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Hensel	Hensel, Kirkwood, Lancaster, Quarryville, Rawlinsville
Huntington Mills	Benton, Huntington Mills, Muhlenburg, Shickshinny
Kirkwood	Gap, Hensel, Kirkwood, Lancaster, Oxford, Quarryville
Laceyville	Laceyville, Mehoopany, Tunkhannock, Wyalusing
Lake Winola	Center Moreland, Clarks Summit, Dalton, Factoryville, Winola, Nicholson, Scranton, Tunkhannock
Laporte	Dushore, Eagles Mere, Estella, Laporte, Muncy Valley, New Albany
Lawrenceville	Elkland, Lawrenceville, Tioga
Lawsville	Hallstead, Lawsville, Montrose, Rush, St. Joseph
Leesport	Fleetwood, Hamburg, Leesport, Reading
LeRaysville	LeRaysville, Rome, Rush, Towanda, Warren Center
Lewisberry	Harrisburg (Zone1) Lewisberry, Mechanicsburg
Liberty	Blossburg, Liberty, Morris
Lykens	Elizabethville, Gratz, Lykens, Tower City, Valley View
Mansfield	Blossburg, Covington, Mansfield, Roseville, Tioga, Wellsboro
Mehoopany	Laceyville, Mehoopany, Tunkhannock
Middlebury Center	Middlebury Center, Tioga, Wellsboro
Millersburg	Elizabethville, Halifax, Millersburg
Montrose	Brooklyn, Lawsville, Montrose, Rush, St. Joseph, Springville
Morris	Liberty, Morris, Wellsboro
Muhlenburg	Huntingdon Mills, Muhlenburg, Nanticoke, Shickshinny, Sweet Valley, Wilkes-Barre
Muncy Valley	Eagles Mere, Hughesville, Laporte, Muncy Valley
New Albany	Dushore, Laporte, New Albany, Towanda, Wyalusing
Nicholson	Brooklyn, Dalton, Factoryville, Lake Winola, Nicholson, Springville, Tunkhannock
Noxen	Center Moreland, Dallas, Harveys Lake, Noxen, Sweet Valley, Trucksville, Tunkhannock
Nuangola	Mountaintop, Nanticoke, Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre
Nuremberg	Conyngham, Hazleton, Nuremberg, Ringtown

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3.10 Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company Exchange Areas (Cont'd)

Orangeville	Benton, Berwick, Bloomsburg, Orangeville
Pen Argyl	Bangor, Belvidere, Easton, Nazareth, Pen Argyl, Saylorsburg
Pocono Lake	Mount Pocono, Pocono Lake, Stroudsburg, White Haven
Portland	Bangor, Columbia, NJ, Portland, Stroudsburg
Quarryville	Gap, Hensel, Kirkwood, Lancaster, Quarryville, Rawlinsville, Strasburg
Rawlinsville	Hensel, Lancaster, Millersville, Quarryville, Rawlinsville, Strasburg
Ringtown	Nuremberg, Ringtown, Shenandoah
Rome	LeRaysville, Nichols, NY, Rome, Sayre, Towanda, Ulster, Warren Center
Rush	Lawsville, LeRaysville, Montrose, Rush, Springville, St. Joseph
St. Joseph	Lawsville, Montrose, Rush, St. Joseph, Warren Center
Saylorsburg	Bangor, Pen Argyl, Saylorsburg, Stroudsburg
Shickshinny	Berwick, Huntington Mills, Muhlenburg, Nanticoke, Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre
Springville	Brooklyn, Montrose, Nicholson, Rush, Springville, Tunkhannock
Susquehanna	Hallstead, Jackson, Susquehanna, Thompson
Sweet Valley	Dallas, Harveys Lake, Kingston, Muhlenburg, Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Tioga	Lawrenceville, Mansfield, Middlebury Center, Tioga, Wellsboro
Towanda	LeRaysville, Leroy, New Albany, Rome, Towanda, Troy, Ulster, Wyalusing
Tower City	Gratz, Lykens, Tower City, Tremont, Valley View
Tremont	Minersville, Pine Grove, Pottsville, Tower City, Tremont, Valley View
Troy	Canton, Leroy, Towanda, Troy
Trucksville	Center Moreland, Dallas, Harding, Harveys Lake, Kingston, Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Tunkhannock	Center Moreland, Factoryville, Lake Winola, Mehoopany, Noxen, Tunkhannock
Uhlerstown	Doylestown, Ferndale, Frenchtown, NJ, Plumsteadville, Uhlerstown, Upper Black Eddy
Ulster	Rome, Sayre, Towanda, Ulster
Valley View	Gratz, Lykens, Tower City, Tremont, Valley View
Wapwallopen	Berwick, Conyngham, Nuangola, Shickshinny, Wapwallopen
Warren Center	LeRaysville, Nichols, NY, Rome, St. Joseph, Warren Center
Wellsboro	Mansfield, Middlebury Center, Morris, Wellsboro
Wyalusing	Laceyville, New Albany, Towanda, Wyalusing

DESCRIPTION OF SERVICE (CONT'D)

3.11 Windstream Pennsylvania, Inc. Exchange Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed</i>
Albion	Albion, Fairview, Erie, Girard, West Springfield
Apollo	Apollo, Leechburg, Vandergrift
Bobtown	Bobtown, Carmichaels, Greensboro, Mt. Morris, Mt. Morris, WV
Brave	Brave, Rogersville, Spraggs, Waynesburg, New Freeport, Graysville, Blacksville, WV
Brockway	Brockway, DuBois, Falls Creek
Brookville	Brookville, Corsica, Hazen, Sigel, Summerville
Callensburg	Callensburg, Clarion, Knox, Parker, Rimersburg, Sligo
Carmichaels	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Rices Landing, Mt. Morris, WV, and Waynesburg
Coalport	Coalport, Glasgow, Altoona, Houtzdale
Cochranton	Cochranton, Conneaut Lake, Conneautville, Fredonia, Guys Mills, Linesville, Meadville, Sandy Lake, Saegertown, Sheakleyville, Townville
Colver	Colver, Barnesboro, Carrolltown, Ebensburg, Johnstown, Nanty Glo, South Fork
Conneaut Lake	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Townville
Conneautville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Townville
Corsica	Corsica, Brookville, Clarion, Hazen, Sigel, Strattanville, Summerville
Darlington	Darlington, Beaver Falls, Enon Valley, Rochester
Dayton	Dayton, Timblin, Kittanning, Rural Valley
Delmont	Delmont, Export, Harrison City, Greensburg, New Alexandria
Driftwood	Driftwood, Emporium
East Brady	East Brady, Kittanning, Petrolia, Rimersburg
Elderton	Elderton, Kittanning and Indiana
Emporium	Emporium, Driftwood
Enon Valley	Enon Valley, Beaver Falls, Darlington, New Castle, Rochester
Export	Export, Harrison City, and Delmont,; Pittsburgh Suburban Zone 21 (Penn Hills), Pittsburgh Suburban Zone 22A (Turtle Creek), and Pittsburgh Suburban Zone 22B (Monroeville)
Ford City	Ford City, Kittanning, Worthington
Fredericktown	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, Marianna
Fredonia	Cochranton, Fredonia, Greenville, Sandy Lake, Sheakleyville, Mercer

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3.11 Windstream Pennsylvania, Inc. Exchange Areas (Cont'd)

Glasgow	Coalport, Glasgow, Altoona
Graysville	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville, WV
Greensboro	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Mt. Morris WV, Rices Landing, Waynesburg
Guys Mills	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Townville
Harrison City	Export, Harrison City, Delmont, Irwin, Jeannette, Pittsburgh Suburban Zone 22B (Monroeville)
Hawthorn	Hawthorn, New Bethlehem, Summerville
Hazen	Hazen, Brockway, Brookville, Corsica, Dubois, Sigel, Summerville
Hughesville	Hughesville, Muncy, Williamsport
Jamestown	Jamestown, Conneaut Lake, Linesville, Meadville, Westford, Greenville
Jefferson	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, Waynesburg
Johnsonburg	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox
Kersey	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox
Kittanning	East Brady, Elderton, Ford City, Kittanning, Rural Valley, Templeton, Worthington, Dayton
Knox	Knox, Callensburg, Clarion, Rockland, Shippenville, Venus
Lansford	Lansford, Nesquehoning, Tamaqua
Leechburg	Apollo, Leechburg, New Kensington, Vandergrift
Linesville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Townville
Luthersburg	Luthersburg, Dubois, Sykesville
Meadville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Meadville, Saegertown, Linesville, Townville, Cambridge Springs
Midway	Midway, Burgettstown, McDonald
Montgomery	Montgomery, Muncy, Watsontown, Williamsport
Mt. Morris	Bobtown, Carmichaels, Greensboro, Core, Mt. Morris, Mt. Morris, WV, Waynesburg
Muncy	Hughesville, Montgomery, Muncy, Williamsport
New Alexandria	Delmont, Greensburg, Latrobe, New Alexandria
New Bethlehem	New Bethlehem, Sligo, Hawthorn
New Freeport	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville WV, Hundred, WV
Penfield	Penfield, Weedville, DuBois
Port Matilda	Port Matilda, Warriors Mark, Bellefonte, State College
Rices Landing	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing

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3.11 Windstream Pennsylvania, Inc. Exchange Areas (Cont'd)

Richeyville	Bentleyville, Marianna, Scenery Hill, Richeyville, Brownsville, California, Fredericktown, Washington
Ridgway	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox
Rimersburg	Rimersburg, Callensburg, Clarion, East Brady, Sligo
Rockland	Rockland, Emlenton, Franklin, Knox, Oil City
Rogersville	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville, WV
Rural Valley	Dayton, Kittanning, Rural Valley
Saegertown	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Townville, Cambridge Springs, Saegertown
Saint Marys	Johnsonburg, Kersey, Ridgway, Saint Marys, Weedville, Wilcox
Sandy Lake	Cochranton, Fredonia, Sandy Lake, Sheakleyville
Sheakleyville	Cochranton, Fredonia, Sandy Lake, Sheakleyville, Greenville
Sheffield	Sheffield, Warren
Shippenville	Shippenville, Clarion, Knox, Venus
Sigel	Sigel, Brookville, Corsica, Hazen, Summerville
Spraggs	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville, WV
Strattanville	Strattanville, Clarion, Corsica
Summerville	Summerville, Brookville, Corsica, Hawthorn, Hazen, Sigel
Templeton	Kittanning, Templeton
Timblin	Timblin, Dayton, Hawthorn, New Bethlehem, Punxsutawney
Townville	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Spartansburg, Townville, Lincolnville, Titusville
Turbotville	Turbotville, Watsontown, Washingtonville
Warriors Mark	Warriors Mark, Port Matilda, Tyrone, State College
Watsontown	Montgomery, Turbotville; Milton, Lewisburg, Watsontown
Waynesburg	Brave, Carmichaels, Graysville, Mount Morris, New Freeport, Rogersville, Spraggs, Blacksville, WV, Waynesburg
Weedville	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox, Penfield
Westford	Conneaut Lake, Jamestown, Linesville, Meadville, Westford
West Springfield	West Springfield, Albion, Erie, Fairview, Girard
Wilcox	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox
Worthington	Butler, Ford City, Kittanning, Worthington

DESCRIPTION OF SERVICE (CONT'D)

3.12 Basic Local Service Offerings

3.12.1 Reserved for Future Use

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DESCRIPTION OF SERVICE (CONT'D)

3.12 Basic Local Service Offerings (Cont'd)

3.12.2 Basic Business Line Service

A. General

Basic Business Line Service provides a Customer with one or more analog, voicegrade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multifrequency (DTMF)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

B. Flat Rate Basic Business Line Service

1. Description

Service to points within the local calling area is included in the charge for Flat Rate Service. Local calling areas are as specified in Section 4 of this Tariff.

2. Recurring and Nonrecurring Charges

In addition to applicable nonrecurring charges, service order charges apply as described in Section 4 of this Tariff

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DESCRIPTION OF SERVICE (CONT'D)

3.12 Basic Local Service Offerings (Cont'd)

3.12.2 Basic Business Line Service (Cont'd)

C. Message Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 4 of this Tariff.

2. Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period. In addition to applicable nonrecurring charges, service order charges apply as described in Section 4 of this Tariff.

DESCRIPTION OF SERVICE (CONT'D)

3.12 Basic Local Service Offerings (Cont'd)

3.12.3 PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group.

PBX Trunks are available as Inward, Outward or Two-Way combination trunks where services and facilities permit.

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges.

Recurring charges for PBX Trunk Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

DESCRIPTION OF SERVICE (CONT'D)

3.12 Basic Local Service Offerings (Cont'd)

3.12.4 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

DESCRIPTION OF SERVICE (CONT'D)

3.13 Optional Calling Features

3.13.1 General

The features in this section are made available on an individual basis. All features are provided subject to availability. Features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

3.13.2 Feature Descriptions

A. Three- Way Calling/ Call Hold

The Three-Way Calling feature allows a Customer to add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the station group and must terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding – Busy automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding – Don't Answer automatically reroutes an incoming call to a Customer-predesignated number when the called number does not answer within the number of rings programmed by the Company.

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DESCRIPTION OF SERVICE (CONT'D)

3.13 Optional Calling Features

3.13.2 Feature Descriptions

Call Forwarding – Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Waiting/ Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It also will permit the Customer to place the first call on hold, answer the second call, and then alternate between both callers.

Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

D. Distinctive Ringing

This feature enables a user to determine the destination telephone number of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.

E. Regular Multiline Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group. This feature is not available everywhere.

F. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

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DESCRIPTION OF SERVICE (CONT'D)

3.13 Optional Calling Features

3.13.3 Rates and Charges

A. Monthly Rates

Maximum and minimum rates for this service are in Section 4, Rates and Charges.

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more custom calling features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises. See Rates and Charges.

DESCRIPTION OF SERVICE (CONT'D)

3.14 Class Services

3.14.1 General

The features in this section are made available on an individual basis. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

3.14.2 Description of Feature

- A. Call Block: Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- B. Repeat Dialing: allows a Customer to activate a code to automatically redial the last number dialed. The network periodically tests the busy/free status of the called line for up to thirty (30) minutes until both lines are found free and then redials the call for the Customer. The Repeat Dialing feature also allows Customers, having reached a busy number, to dial a code before hanging up. Repeat Dialing then continues to try the busy number for up to thirty (30) minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

Repeat Dialing (Cont'd)

The following types of calls cannot be Repeat Dialed:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls to 931 Service Numbers
- Calls preceded by an interexchange carrier access code
- Calls made on an International Direct Distance Dialed basis
- Calls to Directory Assistance Service

- Calls to Universal Emergency Service (911)

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DESCRIPTION OF SERVICE (CONT'D)

3.14 Class Services (Cont'd)

3.14.2 Description of Feature (Cont'd)

- C. Star Sixty- Nine (*69): function, dependent upon a Customer's serving Central Office, either automatically redials the telephone number of the most recent incoming call or delivers an audible announcement of the telephone number, date and time of the last incoming call and provides the Customer the option of automatically returning the call. If the telephone number is busy, the line of the most recent incoming call is monitored for a maximum of thirty (30) minutes. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be returned:

- Calls from PBX station lines
- Calls from DID station lines
- Calls from lines equipped with Line Blocking
- Calls from lines which have activated Per Call Blocking

- D. Customer Originated Trace: allows a Customer to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the Company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the Company, the Customer may use this application to combat nuisance calls.

3.14.3 Rates and Charges

- A. Monthly Rates

Maximum and minimum rates for this service are located in Section 4, Rates and Charges

- B. Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises. See Section 4, Rates and Charges.

DESCRIPTION OF SERVICE (CONT'D)

3.14 Optional Calling Features (Cont'd)

3.14.4 Caller ID Blocking

A. General

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking also will prevent call completion through the use of *69 Service. Customers have two blocking options as follows:

Per-Call Blocking – To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all Customers in the Company's serving territory.

Per-Line Blocking – Per-Line Blocking must be added to a Customer's line by contacting the Company's business office and having a service order issued. All calls are automatically blocked when a Customer subscribes to Per-Line Blocking unless the blocking feature is deactivated. If a Customer subscribes to Per-Line Blocking, they can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only. As facilities permit, a Per-Line Blocking Customer will be provided with a separate code to deactivate blocking, which is different from the per call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate Per-Line Blocking will be the same. Per-Line Blocking is available to all Customers in the Company's serving territory. Per-Line Blocking is provided without charge, except as discussed below.

DESCRIPTION OF SERVICE (CONT'D)

3.14 Optional Calling Features (Cont'd)

3.14.4 Caller ID Blocking (Cont'd)

Per-Line Blocking will be available to all customers in the Company's serving area and can only be added or removed from a Customer's line by placing a service order with the Company. Initial requests for Per-Line Blocking will be provided at no charge. Subsequent requests for Perline Blocking for the same Customer and telephone number at the same address may be charged the applicable non-recurring charge(s), which will be waived for Customers who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency services personnel while performing their jobs.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID subscribers who have activated the Anonymous Call Rejection feature (ACR) of Caller ID services. If a Customer using call blocking calls a Caller ID subscriber who has activated Anonymous Call Rejection, they will hear an announcement that the Caller ID subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID subscriber who has activated ACR: (1) place the call through an operator; (2) place the call on the Company's network using a Company telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call. However, the live operator surcharge will be waived for Customers who are victims of domestic violence, the staffs of domestic violence program and agencies, and emergency service personnel while performing their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods. Blocked calls routed to the ACR announcement will not be rated as completed calls

DESCRIPTION OF SERVICE (CONT'D)

3.14 Optional Calling Features (Cont'd)

3.14.4 Caller ID Blocking (Cont'd)

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID subscribers who have activated the Anonymous Call Rejection feature (ACR) of Caller ID services. If a customer using blocking calls a Caller ID subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call on the Company's network using a Company's telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call. However, the live operator surcharge will be waived for the Company's customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency service personnel, while in the performance of their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods. Blocked calls routed to the Anonymous Call Rejection (ACR) announcement will not be rated as completed calls.

Caller ID blocking will not prevent the delivery of telephone numbers to 911 emergency service providers. Caller ID blocking currently will not work for callers who place calls to 8xx, 900, and/or other information and message services carrying a specific charge billed to a caller by a local telephone company.

DESCRIPTION OF SERVICE (CONT'D)

3.14 Optional Calling Features (Cont'd)

3.14.5 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.

3.14.6 Rates and Charges

Blocking Service is provided at no cost to the Customer.

DESCRIPTION OF SERVICE (CONT'D)

3.15 Directory Assistance and Listing Services

3.15.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer also may receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

3.15.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

DESCRIPTION OF SERVICE (CONT'D)

3.16 Local Operator Services

3.16.1 Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station-to-station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), the usage charge is \$0.00.

In addition to usage charges, an operator assistance charge applies to each call.

3.16.2 Rates

See Rates and Charges

DESCRIPTION OF SERVICE (CONT'D)

3.16 Local Operator Services (Cont'd)

3.16.3 Available Billing Arrangements

- A. Bill to Line - A billing arrangement whereby the originating caller may bill the charges for a call to the Company-provided local exchange line from which the call is placed. The terms and conditions of the Company apply to payment arrangements.
- B. Calling Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved LEC-issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.
- C. Collect Billing - A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
- D. Commercial Credit Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.
- E. Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

DESCRIPTION OF SERVICE (CONT'D)

3.16 Local Operator Services (Cont'd)

3.16.4 Busy Line Verification and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

3.16.5 Rate Application

A. A verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress; or
2. The operator verifies that the line is available for incoming calls.

B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

3.16.6 Rates

See Rates and Charges

DESCRIPTION OF SERVICE (CONT'D)

3.17 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Subscriber loop to support a wide variety of services via the public switched network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and one 64 Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64 Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Subscriber control of the 24 individual channels. PRI supports 1+, 0+, 7 digit and 10 digit IntraLATA and InterLATA services, as well as 01+ and 011+ international calling. PRI allows Subscribers to direct InterLATA voice, data and video over the Public Switched Telephone Network to the pre-subscribed IXC carrier of their choice, as well as 10XXX casual dialing. PRI also allows access to Public Switched Network services, such as Two-Way, Incoming Only, Outgoing Only and DID.

Multiple PRI interfaces can be combined to function as one group. Utilizing a Backup D Channel arrangement, Subscribers are able to link up 20 DS-1s together, providing a maximum of 479 64Kbps B Channels controlled by a single D (signaling) channel.

RATES

4.1 Application of Rates and Charges

All services offered in this tariff are subject to Service Order, Nonrecurring, Monthly Recurring, and Usage Charges.

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RATES (Cont'd)

4.2 Service Charges and Surcharges

4.2.1 Adds and Changes

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company. The Customer will be assessed a charge for any move, add, or change of a Company service.

Move, Add, and Change are defined as follows:

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: A change to any service, including rearrangement or reclassification, of existing service at the same location.

	<u>Business</u>
Connect new or additional access lines	\$58.56
For moves, changes or additions	\$20.19
Record type change	\$16.15
Change of existing CO access line	\$6.06

4.2.2 Maintenance Visit Charges

Trouble Isolation Charge: When a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

	<u>Business</u>
Per Premises Visit	\$19.18

RATES (Cont'd)

4.2.3 Restoration of Service

Service will be restored during business hours of the day on which payment is received or arrangements made, or not later than the first working day thereafter. If an emergency exists, service will be restored the same day the Company is notified of such emergency. The restoral charge will be billed in the billing period following the restoral.

	<u>Business</u>
Per Occasion	\$19.18

RATES (Cont'd)

4.3 Basic Local Service Rates

4.3.1

4.3.2 Business Local Exchange Service Lines

A. General

Basic Business Line Service provides a Customer with one or more analog, voicegrade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machine

Each Basic Business Line has the following characteristics: Terminal Interface: 2-wire
Signaling Type: Loop start
Pulse Types: Dual Tone Multifrequency (DTMF)
Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

B. Flat Rate Basic Business Line Service

1. Description

Service to points within the local calling area is included in the charge for Flat Rate Service. Local calling areas are as specified in Section 4 of this Tariff.

2. Recurring and Noncurring Chargers

In addition to applicable nonrecurring charges, service order charges apply as described in Rates and Charges Section of this Tariff

RATES (Cont'd)

4.3 Basic Local Service Rates (Cont'd)

4.3.2 Business Local Exchange Service Lines (Cont'd)

C. Message Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 3 of this Tariff.

2. Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period. In addition to applicable nonrecurring charges, service order charges apply as described in this section.

4.3.3 PBX Trunk Service

A. Trunk Charges

The following charges apply to PBX Trunk Service lines per month. The rates and charges below apply to service provided on a month-to-month basis. Customers receive unlimited calling within their local calling area.

Local Service	<u>Monthly</u> \$50.00
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RATES (Cont'd)

4.3 Basic Local Service Rates (Cont'd)

4.3.3 PBX Trunk Service (Cont'd)

B. Direct Inward Dialing (DID) Service

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks as shown in this tariff. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide		
1st Block of 20 DID Numbers	\$400.00	\$20.00
Each Additional Block of 20 DID Numbers	\$20.19	\$20.00

RATES (Cont'd)

4.4 Optional Calling Features

4.4.1 Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Custom Calling Features	Residential	Business
Three Way Calling	\$0.75	\$0.75
Calling Return	\$0.75	\$0.75
Repeat Dialing	\$0.75	\$0.75
Call Tracing (Per successful trace; nonsubscription)	\$1.00	\$1.00
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

RATES (Cont'd)

4.4 Optional Calling Features (Cont'd)

4.4.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

Optional Calling Features (Group 1)	Business	Residential
Call Waiting	\$7.65	\$4.59
Call Forwarding Variable	\$2.69	\$2.30
Three Way Calling	\$2.66	\$2.30
Speed Calling (8-code)	\$2.69	\$2.30
Speed Calling (30-code)	\$3.84	\$3.43
Call Forwarding Busy Line	\$2.60	\$2.00
Call Forwarding Don't Answer	\$2.60	\$2.00
Call Block	\$6.06	\$4.04
Call Return	\$6.00	\$4.00
Repeat Dialing	\$6.00	\$2.00
Preferred Call Forwarding	\$6.06	\$4.04
Remote Access-Call Forwarding Variable	\$7.00	\$5.00
Multiple Directory Number Distinctive Ringing - First	\$6.50	\$4.50
Multiple Directory Number Distinctive Ringing - Two	\$6.50	\$4.50
Caller ID - Basic	\$8.50	\$6.55
Caller ID - Deluxe (with ACR)	\$9.50	\$7.50
Remote Call Forwarding ¹	\$15.59	\$14.66

¹ NRC for Remote Call Forwarding is \$20.19 and \$16.00 for business and residential accounts, respectively.

RATES (Cont'd)

4.5 Directory Assistance and Listing Services

4.5.1 Directory Assistance Service

	Residential	Business
Each Directory Assistance Call	\$1.25	\$0.50
Calling Return	\$0.50	\$0.50

4.5.1 Directory Listing

A. Additional Listings

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for herein. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

	<u>Business</u>	<u>Residential</u>
Each Additional Listing	\$1.05	\$0.56

B. Nonpublished Service

There is a monthly charge for each nonpublished service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

	<u>Business</u>	<u>Residential</u>
Nonpublished Service charge, per month:	\$1.05	\$0.56

RATES (Cont'd)

4.5 Directory Assistance and Listing Services

4.5.1 Directory Listing (Cont'd)

C. Nonlisted Service

There is a monthly charge for each nonlisted service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

	<u>Business</u>	<u>Residential</u>
Nonlisted service charge, per month:	\$0.85	\$0.85

RATES (Cont'd)

4.6 Local Operator Assisted Services

The per call charges below are in addition to any other applicable usage charges identified in this tariff.

Customer Dialed Calling/Credit Card	\$0.95
Operator Dialed Calling/Credit Card	\$2.50
Operator Station	
Billed Collect	\$2.50
Billed to Third Party	\$2.50
Billed to Line	\$2.50
Person-to-Person	\$4.50
Busy Line Verification and Line Interrupt Service:	
Per Busy Line Verification, Per Call	\$2.50
Per Line Interruption, Per Call	\$5.00

4.7 ISDN PRI Service

	<u>Monthly</u> <u>Recurring</u> <u>Charge</u>	<u>Nonrecurring</u> <u>Installation</u> <u>Charge</u>
Per ISDN Basic Exchange		
Service Line	\$25.00	\$25.00
Circuit Switched Voice	\$25.00	\$25.00
Circuit Switched Data Only	\$25.00	\$15.00
High Speed Packet Switched	\$25.00	\$25.00
Low Speed Packet Switched	\$15.00	\$15.00

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RATES (Cont'd)

4.8 Toll Presubscription

4.8.1 Toll Presubscription is a procedure whereby a Customer designates to the Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the Customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a Customer who has presubscribed to a toll carrier from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis

Each carrier will have one or more access codes assigned to it for various types of service. When a Customer selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the Customer without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the telephone company. IXCs must submit an Access Service Request (ASR) to the telephone company.

Selection of toll presubscription provider by a Customer is subject to the terms and conditions following.

At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the Customer. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in Section 4.8.2 below.

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VP, Operations
416 N. Main Street, Suite 601
Peoria, IL 61602**

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RATES (Cont'd)

4.8 Toll Presubscription (Cont'd)

4.8.2 Presubscription Charge Application

A. End user choices for toll presubscription:

Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.

Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs

B. If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

C. If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

D. An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

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RATES (Cont'd)

4.8 Toll Presubscription (Cont'd)

4.8.3 End User Charge Discrepancy

- A. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:
- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
 - When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
 - If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.
- B. Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures

RATES (Cont'd)

4.8 Toll Presubscription (Cont'd)

4.8.4 PIC Switchback Option-Business

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

RATES (Cont'd)

4.8 Toll Presubscription (Cont'd)

4.8.5 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 4.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

	Per business <u>Line, trunk, or port</u>
Initial Line, Trunk, or Port	\$5.00
Additional Line, Trunk, or Port	\$5.00

SPECIAL ARRANGEMENTS

5.1 Contract Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this Tariff. Contract Service rates will be offered to the Customer in writing and on a non-discriminatory basis.

5.2 Special Assembly Arrangements

Arrangements will be developed on an Individual Case Basis (“ICB”) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

SPECIAL ARRANGEMENTS

5.3 Promotional Programs

5.3.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the Customer, and will file such programs with the Commission as a tariff supplement. Promotional service offerings will not have a duration period of longer than six (6) months in any rolling 12-month period which commences as of the effective date of the filed promotion.

5.3.2 Regulations

- A. Appropriate notification of a trial will be made to all eligible Customers and to the Commission. The Company will notify the Commission in writing at least ten (10) days before the start of any service or promotional trials. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact, or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.

SPECIAL ARRANGEMENTS

5.3 Promotional Programs (Cont'd)

5.3.2 Regulations (Cont'd)

- D. Customers may subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- E. The Company may offer new services, not otherwise tariffed, from time to time on a trial basis. Such trials are limited to a 6-month in rolling 12 month periods,. At the Company's option, and if permitted by Commission rules, a tariff supplement will be filed with the Commission outlining details of the promotion.

APPENDIX A

Stratus Networks, Inc. listing of corrected Tariff deficiencies noted per Appendix A CLEC Tariff (A-2024-3051366), Tariff No. 1

1. Tariff number: Revise Tariff number to Tariff #2, due to previously using the number for IXC Tariff.

All pages updated.

2. Correct the Title to read:

COMPANY NAME
COMPETITIVE LOCAL EXCHANGE CARRIER
Regulations and Schedule of Charges

See Title Page

3. Title Page: Add tariff numbers of all ILEC territories.

See Title Page.

4. Title Page and where applicable: Change Consolidated Communications of Pennsylvania to Consolidated Communications of Pennsylvania Company, LLC d/b/a Consolidated Communications - CC d/b/a Fidium.

See Title Page

5. All Pages: Enter issued and effective dates as per ordering paragraph.

All pages updated.

6. All Pages: Header and body should read as “Competitive Local Exchange Carrier”.

All pages updated.

7. Definitions: Define all words not in common use and remove all definitions that are not used in the tariff.

See Pages 9-11.

8. Explanation of Symbols: The only permissible symbols are (I), (D) and (C). Please correct.

See Page 6.

9. Section 2 Original Page 15 Section 2.1.4: The limitations of liability tariff provisions should be generally consistent with the Commission’s relevant Policy Statement at 52 Pa. Code § 69.87 and the Commission Order under Docket No. M-00981209.

See Pages 14-15.

10. Section 2.1.11: Correct TRS surcharge to the current rate of \$0.00.

See Page 22.

11. Section 2.2.3, Page 21: Revise language to accurately reflect Pennsylvania Act 12 of 2015.

See Page 18.

12. Section 2 Original Pages 28-29 Section 2.3.2: The limitations of liability tariff provisions should be generally consistent with the Commission’s relevant Policy Statement at 52 Pa. Code § 69.87 and the Commission Order under Docket No. M-00981209.

See Page 25.

13. Exchange Service Areas: Add Philadelphia Zone 1-4.

See Page 48.

14. Section 4.1.4: Please remove “Reserved for future use” section.

See Page 98.

15. Section 4.8.5: Remove reference to “Residence” due to serving only business customers.

See Page 112.

16. Section 4.8.6 (B): Remove reference to “residence” due to serving only business customers.

See Page 113.

17. Section 5.3.2. Original Pages 121 Section 5.3.2 (E): Revise to be compliant with 52 Pa. Code § 53.60

See Pages 115-116.

In addition to the changes identified in Appendix A of the Order, Stratus incorporated formatting and section numbering changes for consistency throughout the tariff.