

**BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**SARAB INDER SINGH SODHI,**

*Complainant v.*

**PECO ENERGY COMPANY,**

*Respondent* **Docket No. C-2026-3062105**

**COMPLAINANT'S SUPPLEMENTAL STATEMENT OF FACTS AND  
AMENDED PETITION FOR ENFORCEMENT AND RELIEF**

Now comes the Complainant, Sarab Inder Singh Sodhi, and respectfully submits this Supplemental Statement of Facts to the Pennsylvania Public Utility Commission (the "Commission") in the above-captioned proceeding. This filing updates the record with material evidence recently produced by the Respondent, PECO Energy Company ("PECO"), which fundamentally alters the calculation of underlying liabilities and demonstrates a continuing pattern of non-compliance and unreasonable service.

In support thereof, Complainant respectfully avers as follows:

**I. PROCEDURAL AND FACTUAL AMENDMENTS**

1. On May 18, 2026, Respondent filed a formal Answer in this matter, attempting to characterize Complainant's formal complaint as an "untimely appeal" of a Bureau of Consumer Services (BCS) directive.
2. Complainant explicitly clarifies that this action is **not** an appeal of the underlying merits of the BCS directive dated December 29, 2025 (BCS Decision No. 4096594), which sustained Complainant's informal complaint regarding systemic Time-of-Use (ToU) billing failures.
3. Rather, this formal complaint constitutes a timely enforcement action and a distinct claim under 66 Pa. C.S. § 1501 for unreasonable service, based on Respondent's flagrant failure to execute the Commission's directive within the mandated statutory timeframe or perform a legally compliant accounting.

**II. NEWLY DISCOVERED EVIDENCE: THE ADMITTED 107-DAY COMPLIANCE  
DELAY**

4. The Commission's informal directive dated December 29, 2025, ordered Respondent to cancel all incorrect flat-rate bills issued since January 2022, perform a full reconciliation, and issue an accurate billing adjustment within twenty (20) days. The statutory deadline for compliance expired on January 18, 2026.
5. In recent written communications, PECO Regulatory Assessor Ramona Milburn explicitly admitted: *"The final credit was applied 5/5/2026 in accordance with the PUC decision dated 12/24/2025 [sic]."*

6. Respondent's internal billing ledger confirms that the primary electric adjustments (-\$6,119.01 and -\$3,661.57) were completely withheld from Complainant's account until May 5, 2026 (**Exhibit A**).
7. This timeline establishes an undisputed **107-day delay** in complying with a clear Commission directive, exposing the Respondent to mandatory daily civil penalties under 66 Pa. C.S. § 3301.

### **III. NEWLY DISCOVERED EVIDENCE: OMISSION OF LEGACY ACCOUNT DATA (YEAR 2022)**

8. In attempting to justify a sudden, arbitrary reduction of Complainant's total calculated refund from an initially stated \$14,113.04 (April 29 **Exhibit D**) to \$9,780.58 (May 15 **Exhibit E**), Respondent's assessor asserted under verification that "*electric service did not start Jan 2022... the true date is 11/24/25 [sic].*" (**Exhibit E**)
9. This statement under oath is factually incorrect and directly disproven by internal records produced by Respondent's own office.
10. In a document titled "Addendum - Historical Data" provided by Respondent (**Exhibit B**), PECO explicitly logs Complainant's name and identical service address (3166 Stillwood Lane, Lot 12) under a separate, legacy account identifier: **Account ID 8978771012**.
11. This legacy ledger shows a continuous history of active electric service and utility billing spanning the entirety of the calendar year 2022, representing 17,547 kWh of energy consumption.
12. Complainant has attached the official corporate electronic correspondence from Respondent dated January 13, 2022 confirming Complainant's official enrollment in the Time-of-Use tariff (**Exhibit C**).
13. By limiting its automatic billing adjustments strictly to current Account ID 6182649000, Respondent completely expunged 12 mandatory billing periods from 2022, directly defying the Commission's directive to calculate all adjustments since January 2022.

### **IV. ADMISSION OF SYSTEMIC MALFEASANCE (CIMS GLITCHES)**

14. In Paragraph 4 of its formal Answer, Respondent states under verification that the multi-year billing failure was driven by "**technical issues associated with its Customer Information Management System (CIMS)**".
15. It is a long-standing legal precedent of this Commission that internal software errors, system migration complications, or billing system anomalies do not insulate a public utility monopoly from its strict statutory mandate under **66 Pa. C.S. § 1501** to maintain reasonable, continuous, and adequate service.

### **V. ONGOING WITHHOLDING OF MANDATORY STATUTORY INTEREST**

16. Respondent admits that its "completed" adjustment of \$9,780.58 consists purely of standard billing cancelations. It entirely omits the statutory interest mandated under **66 Pa. C.S. § 1312(a)**.
17. Regulated utilities are statutorily required to pay interest at the legal rate of 6% per annum on all overcharges from the date of each excess payment. Respondent continues to

leverage Complainant's wrongfully withheld capital as an interest-free corporate banking account to offset current utility usage.

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## **PRAYER FOR RELIEF**

WHEREFORE, the Complainant, Sarab Inder Singh Sodhi, respectfully requests that the Commission deny Respondent's request to dismiss this action, reject their incomplete accounting, and issue a Final Order directing PECO Energy Company to:

1. **Restore the 2022 Timeline:** Order a comprehensive, transparent audit of legacy Account ID 8978771012 to fully incorporate the missing 12 months of 2022 overcharges as mandated by the Commission.
2. **Apply 6% Per Annum Interest:** Calculate and credit compounding interest at the statutory rate of 6% per annum on all overcharges from January 2022 to the present, pursuant to **66 Pa. C.S. § 1312(a)**.
3. **Assess the 50% Non-Compliance Penalty:** Award Complainant a 50% statutory penalty multiplier on the total corrected refund amount due to Respondent's intentional 107-day delay in executing the Commission's directive, pursuant to **66 Pa. C.S. § 1312(b)**.
4. **Enforce Daily Civil Penalties:** Assess strict civil penalties of \$1,000 per day against the Respondent for its 107 days of un-appealed delinquency, payable to the Commonwealth of Pennsylvania general fund under **66 Pa. C.S. § 3301**.
5. **Compel Production of Smart-Meter Data:** Order Respondent to produce the raw, un-redacted 15-minute or hourly smart-meter interval consumption and generation logs (Green Button data) for both accounts spanning 2022–2025 to enable a verified mathematical evaluation of the ToU rate mapping.

Respectfully submitted,

Dated: May 19, 2026

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**Sarab Inder Singh Sodhi**



*Complainant, Pro Se* 3166 Stillwood Lane, Lot 12

Boothwyn, PA 19060

**Bills & Payment Statement**

**Account Information**

Account Number:	6182649000
Customer Name:	Sodhi,Sarab
Meter Bill Group:	Monthly - Cycle 18
Account Status:	Active
Service Address:	3166 Stillwood Ln *Lot 12 Rs-1 In/Out, Boothwyn, PA 19060
Billing Address:	
Requested By:	

**Account Balances**

Current Bill:	192.81
Bill Prior:	305.12
Deposit Requested:	0.00
Deposit On-Hand:	0.00
CAP Pre-program Arrears:	0.00
Payment Agreement Balance:	0.00
Account Balance:	-7,073.82

**Rate Schedule**

Rate Schedule:	PECO Gas Residential Heating Service PECO Electric Residential Service TOU-DSP
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**Account Activity**

Transaction Date	Transaction Type	Billing Period	Reading Type	Meter #	Usage Type	Usage Qty	Current Amount	Current Balance	Payoff Amount	Payoff Balance	Total Bill	Heating Degree Days	Deferred Amt	Bill Due Dt
05-MAY-2026	ADJUSTMENT: PUC Settlement - Electric			J589705505		0	-2,483.76	0.00	-2,483.76	0.00	0.00	0	0.00	
05-MAY-2026	ADJUSTMENT CANCELLATION			J589705505		0	2,483.76	0.00	2,483.76	0.00	0.00	0	0.00	
05-MAY-2026	ADJUSTMENT: PUC Settlement - Electric			J589705505		0	-6,119.01	0.00	-6,119.01	0.00	0.00	0	0.00	
05-MAY-2026	ADJUSTMENT: PUC Settlement - Electric			J589705505		0	-3,661.57	0.00	-3,661.57	0.00	0.00	0	0.00	
27-APR-2026	BILL Gas - Residential	02-APR-26 to 27-APR-26	Regular	Y020511322	CCF	22	46.50	0.00	46.50	0.00	0.00	0	0.00	
27-APR-2026	BILL Elec - Residential	02-APR-26 to 27-APR-26	Regular	J589705505	KWH	748.74	146.31	0.00	146.31	0.00	0.00	0	0.00	
27-APR-2026	REGULAR BILL: 618186514849	02-APR-26 to 27-APR-26				0	192.81	2,706.76	0.00	2,706.76	192.81	0	0.00	19-MAY-26
21-APR-2026	BILL Elec - Residential	25-FEB-26 to 02-APR-26	Regular	J589705505	KWH	1298.8	236.47	0.00	236.47	0.00	0.00	0	0.00	
21-APR-2026	BILL Gas - Residential	03-MAR-26 to 02-APR-26	Regular	Y020511322	CCF	38	68.65	0.00	68.65	0.00	0.00	0	0.00	
21-APR-2026	BILL Elec - Residential	27-JAN-26 to 25-FEB-26	Regular	J589705505	KWH	2158.13	390.69	0.00	390.69	0.00	0.00	0	0.00	
21-APR-2026	REGULAR BILL: 618141919261	25-FEB-26 to 02-APR-26				0	305.12	2,513.95	0.00	2,513.95	305.12	0	0.00	13-MAY-26
21-APR-2026	REGULAR BILL: 618152973915	27-JAN-26 to 25-FEB-26				0	390.69	2,513.95	0.00	2,513.95	390.69	0	0.00	13-MAY-26
21-APR-2026	ADJUSTMENT: Transfer Excess Credit			J589705505		0	-390.69	0.00	390.69	0.00	0.00	0	0.00	
21-APR-2026	ADJUSTMENT: Transfer Excess Credit			Y020511322		0	68.65	0.00	68.65	0.00	0.00	0	0.00	
21-APR-2026	ADJUSTMENT: Transfer Excess Credit			J589705505		0	-236.47	0.00	236.47	0.00	0.00	0	0.00	
17-APR-2026	BILL Elec - Residential	26-DEC-25 to 27-JAN-26	Regular	J589705505	KWH	3129.26	572.69	0.00	572.69	0.00	0.00	0	0.00	
17-APR-2026	REGULAR BILL: 618132580508	26-DEC-25 to 27-JAN-26				0	572.69	1,818.14	0.00	1,818.14	572.69	0	0.00	11-MAY-26
17-APR-2026	ADJUSTMENT: Transfer Excess Credit			J589705505		0	-572.69	0.00	572.69	0.00	0.00	0	0.00	
16-APR-2026	BILL Elec - Residential	24-NOV-25 to 26-DEC-25	Regular	J589705505	KWH	2929	621.51	0.00	621.51	0.00	0.00	0	0.00	
16-APR-2026	REGULAR BILL: 618481918406	24-NOV-25 to 26-DEC-25				0	621.51	1,245.45	0.00	1,245.45	621.51	0	0.00	08-MAY-26
16-APR-2026	ADJUSTMENT: Transfer Excess Credit			J589705505		0	-621.51	0.00	621.51	0.00	0.00	0	0.00	
15-APR-2026	BILL Elec - Residential	27-OCT-25 to 24-NOV-25	Regular	J589705505	KWH	1395	421.73	0.00	421.73	0.00	0.00	0	0.00	
15-APR-2026	REGULAR BILL: 618786979036	27-OCT-25 to 24-NOV-25				0	421.73	623.94	0.00	623.94	421.73	0	0.00	07-MAY-26
15-APR-2026	ADJUSTMENT: Transfer Excess Credit			J589705505		0	-421.73	0.00	421.73	0.00	0.00	0	0.00	
13-APR-2026	BILL Elec - Residential	25-SEP-25 to 27-OCT-25	Regular	J589705505	KWH	1514	323.80	0.00	323.80	0.00	0.00	0	0.00	
13-APR-2026	REGULAR BILL: 618290309823	25-SEP-25 to 27-OCT-25				0	323.80	202.21	0.00	202.21	323.80	0	0.00	05-MAY-26
13-APR-2026	ADJUSTMENT: Transfer Excess Credit			J589705505		0	-323.80	0.00	323.80	0.00	0.00	0	0.00	
10-APR-2026	BILL Elec - Residential	26-AUG-25 to 25-SEP-25	Regular	J589705505	KWH	1314	285.20	0.00	285.20	0.00	0.00	0	0.00	
10-APR-2026	REGULAR BILL: 618792091192	26-AUG-25 to 25-SEP-25				0	285.20	-121.59	0.00	-121.59	285.20	0	0.00	04-MAY-26
10-APR-2026	ADJUSTMENT: Transfer Excess Credit			J589705505		0	-285.20	0.00	285.20	0.00	0.00	0	0.00	
09-APR-2026	BILL Elec - Residential	28-JUL-25 to 26-AUG-25	Regular	J589705505	KWH	1245	271.70	0.00	271.70	0.00	0.00	0	0.00	
09-APR-2026	REGULAR BILL: 618294951531	28-JUL-25 to 26-AUG-25				0	271.70	-406.79	0.00	-406.79	271.70	0	0.00	01-MAY-26
09-APR-2026	ADJUSTMENT: Transfer Excess Credit			J589705505		0	-271.70	0.00	271.70	0.00	0.00	0	0.00	
08-APR-2026	BILL Elec - Residential	26-JUN-25 to 28-JUL-25	Regular	J589705505	KWH	1930	408.38	0.00	408.38	0.00	0.00	0	0.00	
08-APR-2026	REGULAR BILL: 618659318832	26-JUN-25 to 28-JUL-25				0	408.38	-478.49	0.00	-478.49	408.38	0	0.00	30-APR-26
08-APR-2026	ADJUSTMENT: Transfer Excess Credit			J589705505		0	-408.38	0.00	408.38	0.00	0.00	0	0.00	
07-APR-2026	BILL Elec - Residential	28-MAY-25 to 26-JUN-25	Regular	J589705505	KWH	1656	357.73	0.00	357.73	0.00	0.00	0	0.00	
07-APR-2026	REGULAR BILL: 61898302051	28-MAY-25 to 26-JUN-25				0	357.73	-1,086.87	0.00	-1,086.87	357.73	0	0.00	29-APR-26
07-APR-2026	ADJUSTMENT: Transfer Excess Credit			J589705505		0	-357.73	0.00	357.73	0.00	0.00	0	0.00	
06-APR-2026	BILL Elec - Residential	02-MAY-25 to 28-MAY-25	Regular	J589705505	KWH	1267.35	259.50	0.00	259.50	0.00	0.00	0	0.00	

Exhibit A: Utility Provided Bill/Statement- see bottom section for second tab, historical data. Settlement credits are at top.

**Addendum - Historical Data**

Account Number:	8978771012
Account Name:	SARAB SODHI
Account Status:	ACTIVE
Meter Bill Group:	18

Service Address:
LOT 12, RS-1 IN/OUT3166 STILLWOOD LN
BOOTHWYN, PA 19060
Mail To:
SARAB SODHI
3166 STILLWOOD LN *LOT 12
BOOTHWYN, PA 19060

Current Bill:	462.01	Account Balance:	\$0.00
Billed Prior:	0.00		
Balance Due:	0.00		
Credit Amount:	0.00	Rates:	
Deposit Requested:	0.00		GAS RESIDENTIAL HEATING SERVICE
Deposit On-Hand:	0.00		
CAP Pre-program Arrears:	0.00		
Payment Agreement Balance:	0.00		

**Account Transaction Activity**

Transaction DT	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
11-JAN-2023	End of Month Balance									0.00	0.00	0.00	0.00		422.35		0.00
14-JAN-2023	ELECTRIC SERVICE		12/21/2022-01/24/2023	18125	ACTUAL	589705505	1298	0		179.55	0.00	422.35	422.35	02/15/2023	422.35	833	0.00
14-JAN-2023	GAS SERVICE		12/21/2022-01/24/2023	2839	ACTUAL	020511322		0	176	242.80	0.00	422.35	422.35	02/15/2023	422.35	833	0.00
2-JAN-2023		PAYMENT								-376.71	0.00	0.00	0.00		0.00		0.00
10-DEC-2022	End of Month Balance									0.00	0.00	0.00	0.00		376.71		0.00
11-DEC-2022	ELECTRIC SERVICE		11/18/2022-12/21/2022	16832	ACTUAL	589705505	1242	0		160.93	0.00	376.71	376.71	01/12/2023	376.71	748	0.00
11-DEC-2022	GAS SERVICE		11/18/2022-12/21/2022	2563	ACTUAL	020511322		0	161	215.78	0.00	376.71	376.71	01/12/2023	376.71	748	0.00
2-DEC-2022		PAYMENT								-195.68	0.00	0.00	0.00		0.00		0.00
10-NOV-2022	End of Month Balance									0.00	0.00	0.00	0.00		195.68		0.00
8-NOV-2022	ELECTRIC SERVICE		10/20/2022-11/18/2022	15590	ACTUAL	589705505	1122	0		103.84	0.00	195.68	195.68	12/12/2022	195.68	250	0.00
8-NOV-2022	GAS SERVICE		10/20/2022-11/18/2022	2502	ACTUAL	020511322		0	60	91.84	0.00	195.68	195.68	12/12/2022	195.68	250	0.00
4-NOV-2022		PAYMENT								-149.14	0.00	0.00	0.00		0.00		0.00
11-OCT-2022	End of Month Balance									0.00	0.00	0.00	0.00		149.14		0.00
10-OCT-2022	ELECTRIC SERVICE		09/21/2022-10/20/2022	14468	ACTUAL	589705505	1226	0		83.33	0.00	149.14	149.14	11/14/2022	149.14	130	0.00
10-OCT-2022	GAS SERVICE		09/21/2022-10/20/2022	2442	ACTUAL	020511322		0	40	65.81	0.00	149.14	149.14	11/14/2022	149.14	130	0.00
3-OCT-2022		PAYMENT								-135.02	0.00	0.00	0.00		0.00		0.00
10-SEP-2022	End of Month Balance									0.00	0.00	0.00	0.00		135.02		0.00
11-SEP-2022	ELECTRIC SERVICE		08/22/2022-09/21/2022	13242	ACTUAL	589705505	1701	0		108.17	0.00	135.02	135.02	10/13/2022	135.02		0.00
11-SEP-2022	GAS SERVICE		08/22/2022-09/21/2022	2402	ACTUAL	020511322		0	10	26.85	0.00	135.02	135.02	10/13/2022	135.02		0.00
13-SEP-2022		PAYMENT								-191.78	0.00	0.00	0.00		0.00		0.00
11-AUG-2022	End of Month Balance									0.00	0.00	0.00	0.00		191.78		0.00
12-AUG-2022	ELECTRIC SERVICE		07/23/2022-08/22/2022	11541	ACTUAL	589705505	1262	0		166.12	0.00	191.78	191.78	09/13/2022	191.78		0.00
12-AUG-2022	GAS SERVICE		07/23/2022-08/22/2022	2392	ACTUAL	020511322		0	9	25.66	0.00	191.78	191.78	09/13/2022	191.78		0.00
5-AUG-2022		PAYMENT								-178.01	0.00	0.00	0.00		0.00		0.00
9-JUL-2022	End of Month Balance									0.00	0.00	0.00	0.00		178.01		0.00
12-JUL-2022	ELECTRIC SERVICE		06/22/2022-07/22/2022	9279	ACTUAL	589705505	2121	0		148.37	0.00	178.01	178.01	08/15/2022	178.01		0.00
12-JUL-2022	GAS SERVICE		06/22/2022-07/22/2022	2383	ACTUAL	020511322		0	12	29.64	0.00	178.01	178.01	08/15/2022	178.01		0.00
4-JUL-2022		PAYMENT								-135.31	0.00	0.00	0.00		0.00		0.00
10-JUN-2022	End of Month Balance									0.00	0.00	0.00	0.00		135.31		0.00
12-JUN-2022	ELECTRIC SERVICE		05/23/2022-06/22/2022	7158	ACTUAL	589705505	1903	0		96.06	0.00	135.31	135.31	07/14/2022	135.31		0.00
12-JUN-2022	GAS SERVICE		05/23/2022-06/22/2022	2371	ACTUAL	020511322		0	20	39.25	0.00	135.31	135.31	07/14/2022	135.31		0.00
4-JUN-2022		PAYMENT								-80.85	0.00	0.00	0.00		0.00		0.00
11-MAY-2022	End of Month Balance									0.00	0.00	0.00	0.00		80.85		0.00
13-MAY-2022	ELECTRIC SERVICE		04/22/2022-05/23/2022	5255	ACTUAL	589705505	1697	0		30.57	0.00	80.85	80.85	06/14/2022	80.85	80	0.00
13-MAY-2022	GAS SERVICE		04/22/2022-05/23/2022	2351	ACTUAL	020511322		0	35	50.28	0.00	80.85	80.85	06/14/2022	80.85	80	0.00
6-MAY-2022		PAYMENT								-89.68	0.00	0.00	0.00		0.00		0.00
19-APR-2022	End of Month Balance									0.00	0.00	0.00	0.00		89.68		0.00

Exhibit B: Second tab of "Historical Data" showing bill data from 2022.

5/18/26, 2:13 PM

Gmail - Congratulations, You're Enrolled in PECO's Time-Of-Use Pricing!



Sarab Sodhi <sarab.sodhi11@gmail.com>

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## Congratulations, You're Enrolled in PECO's Time-Of-Use Pricing!

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no-reply@peco.com <no-reply@peco.com>

Thu, Jan 13, 2022 at 11:02 AM

Reply-To: no-reply@peco.com

To: sarab.sodhi11@gmail.com



### **You Can Save With Time-Of-Use Pricing!**

Thank you for enrolling in PECO's Time-Of-Use Pricing. This exciting new rate may help you save energy and money by paying a different rate for energy supply during different parts of the day. When you shift your energy use to lower-priced, off-peak pricing, you can save on your energy bill.

By making a few changes such as charging your electric vehicle at night, adjusting your thermostat during the afternoon or using large electric appliances in the evening, you can maximize your savings.

#### **Year-Round Time-Of-Use Periods**



Exhibit C: January 2022 Enrollment Email Confirmation



**Milburn, Ramona Adele A:(PECO)** <ramona.milburn@peco-energy.com>

to me ▾

Wed, Apr 29, 2:32 PM ☆ 😊 ↶ ⋮

Sarab Inder Sing Sodhi  
3166 Stillwood Ln  
Boothwyn, PA, 19060  
ACCOUNT ID 6182649000

Good afternoon,

My name is Ramona Milburn, and I am the Regulatory Assessor at PECO Energy who is currently reviewing the formal complaint that you filed with the Pennsylvania Public Utility Commission at Docket Number C-2026-3062105. A formal hearing, if needed will be scheduled by the PUC. They will notify you of the date.

I understand how frustrating it can be to repeatedly request a refund and not receive it, especially after this issue has been ongoing for some time. We truly appreciate your continued patience while the Time-of-Use billing matter was reviewed and corrected.

A thorough review of your billing and payment history has now been completed. In keeping with your request, I am able to issue a refund check in the amount of **\$14,113.04**, which will be mailed to you. Your next scheduled meter reading date is May 29, 2026.

For reference, on December 24, 2025, the Pennsylvania Public Utility Commission issued a decision sustaining your informal complaint. The decision found that the account had not been billed correctly for Time-of-Use since January 2022 and directed that all bills issued from January 2022 through the date of the decision be cancelled. The Company was also directed to provide an accurate bill within 20 days.

At the time the decision was issued, the account was already in the process of being adjusted. However, as of January 21, 2026, the account had still not been fully brought current and reflected billing only through June 25, 2024. The credit balance shown at that time, -\$8,858.79, reflected only the cancelled bills and did not represent the full amount due back to you.

Consistent with the PUC's decision, all payments you made during the cancelled billing period were also reviewed and included in the final calculation. The refund amount of \$14,113.04 represents those payments and reflects a full reconciliation of your account for that timeframe.

We hope this resolution brings closure to this matter and addresses your concerns. Please let me know if you have any questions or if I can assist further.

**If your complaint with PECO is resolved please respond to this letter “I am satisfied.” I will note the \$14,113.04 credit on your account, issue the request for a refund check to be mailed, and notify the PUC to cancel the hearing.**

Ramona Milburn  
Regulatory Assessor  
[Ramona.Milburn@peco-energy.com](mailto:Ramona.Milburn@peco-energy.com)  
Tele 267 533-0435

Exhibit D: Email from PECO's representative, Ramona Milburn, dated April 29, informing me of a \$14,113 credit to be reflected.

Milburn, Ramona Adele A:(PECO)

Fri, May 15, 9:26 AM (4 days ago) ☆ 😊 ↶ ⋮

to me ▾

Sarab Inder Sing Sodhi  
3166 Stillwood Ln  
Boothwyn, PA, 19060  
ACCOUNT ID 6182649000

Good afternoon,

My name is Ramona Milburn, and I am the Regulatory Assessor at PECO Energy who is currently reviewing the formal complaint that you filed with the Pennsylvania Public Utility Commission at Docket Number C-2026-3062105. A formal hearing, if needed will be scheduled by the PUC. They will notify you of the date.

Your complaint indicated that you were seeking a full adjustment to your account, along with additional compensation to ensure the matter was fully resolved and that similar issues would not impact other customers.

Upon assignment of your complaint, I immediately engaged our Billing Department to conduct a comprehensive review and confirm that all applicable adjustments were completed. In an effort to resolve this matter promptly, rather than waiting for the full reconciliation to conclude, I extended a settlement offer of \$14,113.04.

After reviewing your account, this offer was presented to you; however, you declined, stating that you would not consider settlement without a detailed breakdown of the calculations. You subsequently indicated, based on your own calculations, that you were seeking a settlement of \$50,000. You also expressed concerns regarding the timeframe for receiving any potential refund.

Please be advised that the previously extended offer of \$14,113.04 was considered more than reasonable based on the findings of our review. As that offer was declined, it is no longer available.

For reference, on December 24, 2025, the Pennsylvania Public Utility Commission issued a decision sustaining your informal complaint. The decision found that the account had not been billed correctly for Time-of-Use since January 2022 and directed that all bills issued from January 2022 through the date of the decision be cancelled. The Company was also directed to provide an accurate bill within 20 days.

At the time the decision was issued, the account was already in the process of being adjusted. However, as of January 21, 2026, the account had still not been fully brought current and reflected billing only through June 25, 2024. The credit balance shown at that time, -\$8,858.79, reflected only the cancelled bills and did not represent the full amount due back to you.

The company only calculated electric charges from the start of service (12/21/22 to 11/24/25), because the issues revolved around when TOU started and the account is solar. Accurate dates were not given. Electric service did not start Jan 2022; 12/24/25 bill does not exist; the true date is 11/24/25.

The account would not be getting credits showing on the bill for TOU . It would be from Solar [kWh To Grid](#). But that kWh needs to be higher than your kWh From Grid to see a lower bill. Currently that is not the case for this account.

Your solar panels were not generating enough kWh for a credit. This shows up in the Message center on the bill. The account shows you have 0 Banked kWh Generated, which means the account is then billed on the Peco Delivered kwh (From Grid). For example see attachment C 3062105\_BILST6

As of 1/06/2026 the account needed to be billed through the PUC decision date to ensure the credit was calculated accurately, as credits may only be applied to bills that have already been generated. Because this is a solar account, billing was completed in alignment with standard billing procedures, this rebilling takes an extended amount of time to complete. I attached copies of the bill segments generated in our system for the period 12/21/2022 through 12/26/2025. The attachment, excel sheet C3062105\_MISC shows the monthly electric bills from 1/24/23 to 12/26/25

The account adjustments are now complete. The final credit was applied 5/5/2026 in accordance with the PUC decision dated 12/24/2025. Based on credits issued in January and those applied 5/5/2026, your account has received a total credit of -\$9,780.58. Less the bills since 12/26/2025 your current credit balance is \$-57,073.82. Your next scheduled meter reading date is May 29, 2026. If a new bill is generated before your refund check is issued, any current charges will be applied to the existing credit balance, and you will receive the remaining difference.

A refund request has already been submitted on your behalf. You can expect to receive your check by mail within approximately 30 days.

While the original settlement offer was declined and a significantly higher amount was requested, we remain committed to working toward a resolution. As a gesture of goodwill, the Company is prepared to offer an additional \$500 to help bring this matter to a close. With the additional \$500 the total credit balance would be \$10,280.58.

For the additional requests regarding your payments, resulting credit balance, and related details, all information is documented on the monthly bills and available online for your account. Due to the volume of attachments, they will be sent in separate emails and additionally provided via regular mail. The system does not support sending large attachments within a single email. There are over 30 bill images.

Please let me know if you have any questions.

**Exhibit E : Email from Ramona Milburn, dated May 15, sharing factual inaccuracies- namely wrong dates of service & lower credit**