



NRG Energy Inc.
804 Carnegie Center
Princeton, NJ 08540

April 29, 2026

Mr. Matthew Homsher, Commission Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

M-2026-3059581

Re: Retail Electricity Choice Activity Report of Direct Energy Services, LLC (Docket No. A-110164)

Dear Secretary Homsher:

Pursuant to 52 Pa. Code Sections 54.203(a) and (b), enclosed please find the 2025 Retail Electricity Choice Activity Report for Direct Energy Services, LLC ("DES").

DES understands that the Commission will treat the total amount of customers as proprietary information that will not be released to the public. DES has marked the attached reports "CONFIDENTIAL" and request that the Commission grant the entirety of the DES's Retail Electricity Choice Activity Reports confidential and proprietary treatment. The data provided in these reports is commercially sensitive information that DES does not make public in any of our corporate reporting. Enclosed herein, as required by the rules are copies of the redacted version of the reports and copies of the "CONFIDENTIAL", un-redacted version of the reports.

Please feel free to contact me at 301.509.1508 or via email at NERetailRegulatory@nrg.com if you have any questions or require additional information.

Sincerely,

Leah Gibbons

Senior Director Regulatory Affairs

DATE OF DEPOSIT

APR 29 2026

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DATE OF DEPOSIT

APR 29 2026

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**Form 4. Pennsylvania Retail Electricity Choice Activity Report: Electric Generation Supplier (EGS) Survey
Reported on a Statewide Basis: Residential**

EGS Name: Direct Energy Services, LLC

Reporting Period Date: January 1, 2025 - December 31, 2025

| Data from EGS | Residential Totals |
|--|--------------------|
| 1. Total Number of Customer Accounts Served §54.203 (a)(4)(i) | |
| 2. Number of Customer Accounts- Flat Rate* §54.203 (a)(4)(ii) | |
| 3. Number of Customer Accounts- Seasonal Rates* §54.203 (a)(4)(iii) | |
| Seasonal rates differ in summer/non-summer. | |
| 4. Number of Customer Accounts- Time of Use Rates* §54.203 (a)(4)(iv) | |
| A retail customer account that is charged a rate that changes at different times of the day or night, or at different times during a 24 hr frequently as each hour to reflect the costs of serving the customer during different time periods. | |
| 5. Number of Customer Accounts-Hybrid Rate Schedule* §54.203 (a)(4)(v) | |
| Includes any pricing arrangement which incorporates hourly rates and block rates. | |
| 6. Number of Customer Accounts-Other Categories* | |
| (Do not include Customers in #2-5 or #8.) Please Specify: | |
| 7a. Number of Customer Accounts in #2-6 on 1 year fixed term contract §54.203 (a)(4)(vi) | |
| 7b. Number of Customer Accounts in #2-6 on 2 year fixed term contract | |
| 7c. Number of Customer Accounts in #2-6 on 3 year fixed term contract | |
| 8. Number of Customer Accounts- Hourly/Real Time Rates* §54.203 (a)(4)(xi) | |
| Includes any pricing arrangement based on hourly or daily energy prices. Example: LMP based rate or rate based on prior-day announcement. | |
| 9a. Number of Customer Accounts-Mandatory Curtailable §54.203 (a)(4)(viii) | |
| 9b. Number of Customer Accounts-Voluntary Curtailable §54.203 (a)(4)(ix) | |
| 10. Number of Customer Accounts- Green Power §54.203 (a)(4)(vii) | |
| Defined as electric supply that has been promoted as having greater than required renewable content & exceeds existing minimum requirements for retail power. Products offered to customer when customer requests specialized service. | |
| 11. Number of Customer Accounts-Supplier Billing §54.203 (a)(4)(x) | |
| Includes all customers who are not billed by the utility for the supplier's services. Includes customers billed by a billing service other than the utility. | |
| 12. Number of Customer Accounts- Auto Payment §54.203 (a)(4)(x) | |
| Includes customers indicated in #11 who are billed automatically on credit cards or other automatic payment arrangement. (i.e. bank draft). | |
| 13. Number of Customer Accounts- Budget Billing §54.203 (a)(4)(x) | |

* Do Not Include A Customer Under More Than 1 Rate Schedule in #2-6 & 8.

Note: Items # 7a,b,c-- Number of fixed term customer accounts by length of the original primary contract, specifying length in number of years.

**Form 5. Pennsylvania Retail Electricity Choice Activity Report: Electric Generation Supplier (EGS) Survey
Reported on a Statewide Basis: Small, Medium & Large Non-Residential Classifications**

EGS Name: Direct Energy Services, LLC

Reporting Period Date: January 1, 2025 - December 31, 2025

| <i>Data from EGS: Confidential</i> | Small | Medium | Large | Total |
|---|-----------------|-----------------|-----------------|-------|
| | Non-Residential | Non-Residential | Non-Residential | |
| 1. Total Number of Customer Accounts Served §54.203 (a)(4)(i) | | | | |
| 2. Number of Customer Accounts- Flat Rate* §54.203 (a)(4)(ii) | | | | |
| 3. Number of Customer Accounts- Seasonal Rates* §54.203 (a)(4)(iii) | | | | |
| Seasonal rates differ in summer/non-summer. | | | | |
| 4. Number of Customer Accounts- Time of Use Rates* §54.203 (a)(4)(iv) | | | | |
| A retail customer account that is charged a rate that changes at different times of the day or night, or at different times frequently as each hour to reflect the costs of serving the customer during different time periods. | | | | |
| 5. Number of Customer Accounts-Hybrid Rate Schedule* §54.203 (a)(4)(v) | | | | |
| Includes any pricing arrangement which incorporates hourly rates and block rates. | | | | |
| 6. Number of Customer Accounts-Other Categories* | | | | |
| (Do not include Customers in #2-5 or #8.) Please Specify: | | | | |
| 7a. Number of Customer Accounts in #2-6 on 1 year fixed term contract | | | | |
| 7b. Number of Customer Accounts in #2-6 on 2 year fixed term contract | | | | |
| 7c. Number of Customer Accounts in #2-6 on 3 year fixed term contract | | | | |
| 8. Number of Customer Accounts- Hourly/Real Time Rates* §54.203 (a)(4)(xi) | | | | |
| Includes any pricing arrangement based on hourly or daily energy prices. Example: LMP based rate or real time pricing. | | | | |
| 9a. Number of Customer Accounts-Mandatory Curtailable §54.203 (a)(4)(viii) | | | | |
| 9b. Number of Customer Accounts-Voluntary Curtailable §54.203 (a)(4)(ix) | | | | |
| 10. Number of Customer Accounts- Green Power §54.203 (a)(4)(vii) | | | | |
| Defined as electric supply that has been promoted as having greater than required renewable content & energy efficiency requirements for retail power. Products offered to customer when customer requests specialized service. | | | | |
| 11. Number of Customer Accounts-Supplier Billing §54.203 (a)(4)(x) | | | | |
| Includes all customers who are not billed by the utility for the supplier's services. Includes customers billed by the utility. | | | | |
| 12. Number of Customer Accounts- Auto Payment §54.203 (a)(4)(x) | | | | |
| Includes customers indicated in #11 who are billed automatically on credit cards or other automatic payment methods. | | | | |
| 13. Number of Customer Accounts- Budget Billing §54.203 (a)(4)(x) | | | | |

* Do Not Include A Customer Under More Than 1 Rate Schedule in #2-6 & 8.

Note: Items # 7a,b,c-- Number of fixed term customer accounts by length of the original primary contract, specifying length in number of years.

DATE OF DEPOSIT

APR 29 2026

PA PUBLIC UTILITIES COMMISSION
SECRETARY'S OFFICE