

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

Public Meeting held June 4, 2026

Commissioners Present:

Stephen M. DeFrank, Chairman  
Kimberly Barrow, Vice Chair  
Kathryn L. Zerfuss  
John F. Coleman, Jr.  
Ralph V. Yanora

Kelly Hannan-Chuba	:	
	:	
v.	:	C-2025-3057804
	:	
PPL Electric Utilities Corporation	:	

**ORDER**

BY THE COMMISSION:

We adopt as our action the Initial Decision of Administrative Law Judge  
Emily A. Farren dated April 6, 2026;

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaint of Kelly Hannan-Chuba filed at *Kelly Hannan-Chuba v. PPL Electric Utilities Corporation* at Docket No. C-2025-3057804 is sustained.

2. That Respondent, PPL Electric Utilities Corporation, is directed to cease and desist from further violations of Section 1501 of the Public Utility Code, 66 Pa.C.S. § 1501 by providing customers with reasonable service.

3. That PPL Electric Utilities Corporation shall pay a civil penalty of One Thousand Five Hundred Dollars (\$1,500.00) for the violations of 66 Pa.C.S. § 1501, by certified check or money order, within thirty (30) days after service of the Commission's final order, and made payable to the "Commonwealth of Pennsylvania" and shall be sent to:

Matthew L. Homsher, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

4. That a copy of the final Commission Order in this proceeding shall be served upon the Financial and Assessment Chief, Office of Administrative Services.

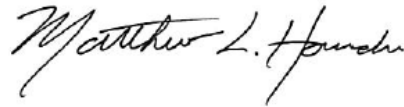
5. That the Bureau of Administrative Services, Assessment Section, shall monitor this matter for compliance with Ordering Paragraph No. 3 above.

6. That, if PPL Electric Utilities Corporation fails to make the civil penalty payment required by Ordering Paragraph No. 3, above, within thirty (30) days of the entry of a final Commission Order in this proceeding, it is further ordered that the Bureau of Administrative Services, Assessment Section, shall refer this matter to the

Pennsylvania Office of Attorney General for collection of the total set forth above and appropriate action.

7. That the Secretary shall mark Docket No. C-2025-3057804 as closed upon payment of the civil penalty in the amount of \$1,500.00, specified in Ordering Paragraph No. 3, above.

BY THE COMMISSION,



Matthew L. Homsher  
Secretary

(SEAL)

ORDER ADOPTED: June 4, 2026

ORDER ENTERED: June 4, 2026