

Certificate No. A-6427806
Docket No. A-2025-3053956
Docket No. A-2025-3058581

Paratransit Pa PUC No. 2

OFFICIAL FILED TARIFF

ARK LIFE SERVICES LIMITED LIABILITY COMPANY

Tariff Naming Rates, and Rules and Regulations Governing the
Transportation of Persons in Paratransit Service Between Points in Pennsylvania

Docket No. A-2025-3053956

*To transport, as a common carrier, by motor vehicle, persons in paratransit service,
From points in the County of Delaware and the City and County of Philadelphia,
to points in Pennsylvania, and return.*

Docket No. A-2025-3058581

*To transport, as a common carrier, by motor vehicle, persons in Paratransit Service,
from points in Montgomery County, to points in Pennsylvania, and return.*

Issued: June 1, 2026

Effective: June 2, 2026

Issued Under authority of 52 PA Code Section 23.42

RECEIVED

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By: Ark Life Services, Limited Liability Company
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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RULES & REGULATIONS

1. Advance reservations are required and must be made thirty (30) minutes prior to service being rendered. Any reservation made less than thirty (30) minutes to travel time will be charged an additional fee.
2. Rates for mileage are determined by the odometer of the vehicle in use and begin when the vehicle leaves the passenger's premises. The final mileage reading is determined upon drop-off of the passenger.
3. Additional expenses necessitated by or incurred at the request of the passengers, including but not limited to, highway tolls, bridge tolls, entrance fees and parking, shall be added to the charge of the trip. Expenses for driver's lodging and meals while on trips out of town which are in excess of ten (10) hours will be added to the basic charge.
4. If any trip requires the vehicle and driver to remain at a destination overnight, or at any point en route to a destination overnight, the patron will be responsible for providing carrier's driver with accommodations at an overnight facility (motel, hotel) being utilized by the patron, and all meals required by the carrier's driver. Expenses for driver's lodging and meals while on trips out of town which are in excess of ten (10) hours will be added to the basic charge.
5. Trips on the following Holidays are subject to Additional fees as listed in RATES:
 - New Year's Eve and New Year's Day
 - Memorial Day
 - Independence Day
 - Labor Day
 - Thanksgiving Day and Black Friday (Day after Thanksgiving)
 - Christmas Eve and Christmas Day
6. **CONTRACT SERVICES**

Contract services will be for a term of not less than 30 days for pre-qualified persons under a federal, state, county or municipal government agency contract. Rates for the services will be specified in the respective contracts, copies of which, including any amendments thereto, are to be filed with the Commission as executed to become effective on one day's notice.

SCHEDULE OF RATES

(Per Person)

Flat Rates – For all loaded miles from the point of pickup to point of drop-off (one way)

Standard Hours: 5:00 AM to 6:00 PM

Ambulatory: \$ 50.00

Wheelchair Van: \$ 98.00

Evening Hours: 6:00 PM to 4:59 AM

Ambulatory: \$ 55.00

Wheelchair Van: \$110.00

Weekend Standard Hours: Saturday 5:00 AM to Saturday 6:PM

Ambulatory: \$ 50.00

Wheelchair Van: \$ 98.00

Weekend Evening Hours: Saturday 6:00 PM to Monday 4:59 AM

Ambulatory: \$ 60.00

Wheelchair Van: \$110.00

Holidays: 12:01 AM to 11:59 PM

Ambulatory: \$30.00 Surcharge Will Be Added To
Standard, Evening and Weekend Hours
Rates

Wheelchair Van: \$50.00 Surcharge Will Be Added To
Standard, Evening and Weekend Hours
Rates

Mileage rate (ambulatory): \$3.50 per mile, or any fraction thereof, applies in addition to the Flat Rate stated above on all loaded miles from the point of pick-up to the final destination.

Mileage rate (wheelchair): \$4.00 per mile, or any fraction thereof, applies in addition to the Flat Rate stated above on all loaded miles from the point of pick-up to the final destination.

Reservations: Any Reservation made less than thirty (30) minutes before travel time will be charged an additional \$25.00 fee.

Waiting Time At Origin: After the first ten (10) minutes of free time the passenger will be charged at the rate of \$5.00 for every five (5) minute increment, or any fraction thereof.

Waiting Time During Trip: If the driver is requested to wait for a customer at the destination or during a trip, there will be an additional waiting time charge of \$15.00 for every fifteen (15) minute increment, or any fraction thereof.

Stopping During Trip: There shall be an additional charge of \$20.00 per stop at 15 minute increments if a passenger requests a stop during the trip.

Trip Cancellation: If a passenger does not cancel a trip at least 24 hours before the time reserved for the trip, the passenger shall be subject to a charge equal to 25% of the cost of the trip reserved.

No Show/No Cancel: If a passenger does not show up and does not call to cancel, the passenger shall be subject to a charge equal to 50% of the cost of the trip reserved.

New Rider Discount: There shall be a 10% discount for a new passenger who requests a discount at the time of booking a reservation for the first time.

Referral Discount: There shall be a 10% discount for a passenger who requests a discount for referring another passenger.

Review Discount: There shall be a 10% discount for a passenger who requests a discount on a trip after completing a review of the services of Ark Life Services Limited Liability Company.