James Astbury, v. PECO Energy Company Further Call-In Telephonic Hearing	Docket No.: F-2025-3055050

Pages 15 - 56

Judge's Chambers

State Office Building

801 Market Street

Philadelphia, PA

Friday, May 22, 2026

Commencing at 1:00 p.m.

INDEX TO EXHIBITS

Docket No. F-2025-3055050

Hearing Date: Friday, May 22, 2026

Docket No. F-2025-3055050
James Astbury v. PECO Energy Company
The Hon. Marta Guhl
Hearing Date: Friday, May 22, 2026 at 1:00 PM
Call-In Hearing No.: 866.675.3641; PIN #: 37082098

PROPOSED EXHIBITS OF PECO ENERGY COMPANY

1. Bankruptcy Docket No. 25-13153-DJB, Order Dismissing Chapter 13
2. Customer Contacts
3. Bill & Payment Statement
4. Account Financial History
5. PAR History
6. BCS Decision No. 4055575, closed 4/17/25
7. 2026 Federal Poverty Guidelines
8. Current Monthly Bill

RESPONDENT'S EXHIBIT 1

UNITED STATES BANKRUPTCY COURT
EASTERN DISTRICT OF PENNSYLVANIA

In Re: JAMES RICHARD ASTBURY Debtor	Chapter 13 Bankruptcy No. 25-13153-DJB

ORDER

AND NOW, upon consideration of the Motion to Dismiss Case filed by Kenneth E. West, Esq., Standing Trustee, and after notice and hearing, it is hereby **ORDERED** that this case is **DISMISSED** and that any wage orders previously entered are **VACATED**.

IT IS FURTHER ORDERED if the case has been confirmed and the Trustee is holding funds, any undisbursed funds held by the Chapter 13 Trustee from payments made on account of the Debtor(s)' plan shall be refunded to the Debtor(s) unless a party in interest files a Motion for Alternative Disbursement within 21 days of the entry of this Order.

Date: January 29, 2026

Honorable Derek J. Baker
Bankruptcy Judge

RESPONDENT'S EXHIBIT 2

Bill Account Nbr [redacted]

CIMs Archived Contacts

Contact Typ Desc	Contact Dt	Remarks
(PECO) Agent 511 Outage Notifications	1/23/2026 7:06:00 PM	
(PECO) Collections On Hold	1/12/2026 8:36:23 AM	Collection Exception has been created - Other Exception(s) - 2026-02-06
(EU) Supervisor Comments	1/9/2026 10:12:26 AM	The customer did file a Chapter 13 on 8/7/25 (25-13153-djb). The customer did not include PECO in the list of creditors, so we did not receive notice. There is a motion to dismiss (dated 12/12) pending [redacted](Exelon) should we process the case now, or wait a few days to see if the motion is granted? There was no filing after the motion.
(PECO) PUC Case Regulatory Contact	6/2/2025 12:35:30 PM	called customer regarding puc formal. lft msg request call back
(PECO) Collections On Hold	5/9/2025 9:18:13 AM	FORMAL PUC DOCKET #F-2025-3055050.. ASSIGNED TO [redacted]
(PECO) PUC Case Regulatory Contact	4/18/2025 4:44:44 PM	BCS 4055575 ON - PAR NEEDED (# 61) Other Related Information/Disputes: 61 - Payment Arrangement Request. The Cell Phone Number [redacted] has been allowed to be shared. The Email Address [redacted] has been allowed to be shared. Company Position: 04/14/2025 Company wants 1908.00 down to set up a payment plan or pay 40% of the balance for a hold on the account, or to pay the entire balance. Assigned to Regulatory
(EU) Regulatory - Commission	4/18/2025 4:41:36 PM	PUC DEC 2025-04-17. Level 3, BB 355.00 + 576.00 = 931.00 beginning June 2025. BCS 4055575.
(EU) Regulatory - Commission	4/17/2025 8:39:18 AM	PUC REPORT BCS# 4055575 SENT DECISION PENDING.
(PECO) Collections On Hold	4/16/2025 1:47:55 PM	Collection Exception has been created - Other Exception(s) - 2027-05-06
(EU) Credit Issues	4/11/2025 1:37:00 PM	bal due, UPdated FSMT LvL 2. offer SPA and MPO they will call us back and confirm if they wnts to set up any agreement. UR hold already placed until 04/21/25. Past due Balance of: $ 0.00, Balance Due: $6903.69, Current Charges: $453.28, Bill Due Date: 05 / 01 / 2025, NRM+05/08/25
(EU) Payment Arrangement Request Ineligibility	4/11/2025 1:23:48 PM	
(PECO) Collection Process Cancelled	4/11/2025 1:09:27 PM	Collection Exception has been created
(PECO) Collections On Hold	4/11/2025 1:09:27 PM	Collection Exception has been created - UR PECO Refused Terms Exception - 2025-04-21
(EU) Credit Self Service	4/11/2025 1:09:26 PM	
(EU) Credit Self Service	4/11/2025 1:09:24 PM	
(EU) Credit Self Service	4/11/2025 1:08:32 PM	

(PECO) Letter - Disconnect Notice - Residential	4/4/2025 12:52:21 PM	
(PECO) Agent 511 Outage Notifications	3/31/2025 6:18:27 PM	
(PECO) Agent 511 Outage Notifications	3/6/2025 12:23:05 AM	
(PECO) Agent 511 Outage Notifications	3/5/2025 6:08:40 PM	
(PECO) Canceled Collection Process due to Payment/Adjustment	2/4/2025 6:23:21 PM	The customer made a payment to Reinstate Payment Arrangement
(PECO) Letter - Disconnect Notice - Residential	1/31/2025 7:00:03 AM	DR BY US2269874 Collection Event DNTC_PCO,72HR_NT1_PCO,72HR_NT2_PCO cancelled.
(PECO) Dialer - 72 Hour Notice 1	1/13/2025 3:00:12 AM	Phone Number Called:[redacted],Call Result: UNSUCCESSFUL ,Date of Call: 2025-01-13 ,Time of Call: : ,Service Class: RES ,Record Type: 72-Hour Customer Call 1 ,Amount Due at Time of call: $4193.05 ,Service Amount Due: $4193.05 ,Total Balance: $1837.61 DR BY US2269874 Collection Event DNTC_PCO,72HR_NT1_PCO,72HR_NT2_PCO cancelled.
(PECO) PA Default Dialer Call	1/6/2025 2:05:53 PM	Phone Number Called: [redacted],Call Result: Record was not attempted ,Date of Call: 2025-01-07 ,Time of Call: : ,Service Class: RES ,Record Type: PA Default ,Amount Due at Time of call: $.0 ,Service Amount Due: $4193.05 ,Total Balance: $4193.05
(PECO) Letter - Disconnect Notice - Residential	1/6/2025 3:17:30 AM	DR BY US2269874 Collection Event DNTC_PCO,72HR_NT1_PCO,72HR_NT2_PCO cancelled.
(PECO) Letter - Winter Income Verification	12/16/2024 3:00:13 AM	
(PECO) Dialer - Proactive Call 4	12/10/2024 3:25:52 AM	Phone Number Called: [redacted],Call Result: Record was not attempted ,Date of Call: 2024-12-10 ,Time of Call: : ,Service Class: RES ,Record Type: Dialer Proactive Call 4 ,Amount Due at Time of call: $1575.76 ,Service Amount Due: $1837.61 ,Total Balance: $2426.48
(PECO) Dialer - Proactive Call 1	12/3/2024 6:27:41 AM	Phone Number Called: [redacted],Call Result: Record was not attempted ,Date of Call: 2024-12-03 ,Time of Call: : ,Service Class: RES ,Record Type: Dialer Proactive Call 1 ,Amount Due at Time of call: $1575.76 ,Service Amount Due: $1575.76 ,Total Balance: $1575.76
(PECO) Dialer - 72 Hour Notice 1	11/18/2024 7:50:37 AM	Phone Number Called:[redacted],Call Result: UNSUCCESSFUL ,Date of Call: 2024-11-18 ,Time of Call: : ,Service Class: RES ,Record Type: 72-Hour Customer Call 1 ,Amount Due at Time of call: $1279.04 ,Service Amount Due: $1279.04 ,Total Balance: $1279.04
(PECO) Letter - Disconnect Notice - Residential	11/8/2024 7:42:37 AM	
(PECO) PA Default Dialer Call	11/6/2024 2:05:47 PM	Payment Arrangement Defaulted PA Defaulted Amount : $2355.44 Installment Remaining : 4 Default Date : 2024-11-06

(EU) Customer Updated Info via Web	9/28/2024 2:02:30 AM	Payment arrangement successful
(PECO) Letter - Deferred Payment Arrangement	9/28/2024 2:02:28 AM	Payment Arrangement Type: (PECO) Deferred Payment Agreement (DPA) Agreement Amount: 3533.18 Down Payment Amount: 0.00 Number of Installments: 6 Installment Amount: 588.87 Final Installment: $588.83
(PECO) Collection Process Cancelled	9/28/2024 2:02:22 AM	Removed from Collections for Payment Arrangement. (73857412481958) under status: GRANTED
(EU) Payment Arrangement Request Ineligibility	9/28/2024 2:01:56 AM	
(PECO) Dialer - 72 Hour Notice 1	9/25/2024 5:30:23 AM	Phone Number Called: [redacted] ,Call Result: UNSUCCESSFUL ,Date of Call: 2024-09-25 ,Time of Call: : ,Service Class: RES ,Record Type: 72-Hour Customer Call 1 ,Amount Due at Time of call: $3259.70 ,Service Amount Due: $3259.70 ,Total Balance: $3259.70
(PECO) Letter - Disconnect Notice - Residential	9/18/2024 3:39:12 AM	
(PECO) Dialer - 72 Hour Notice 1	8/23/2024 2:52:51 AM	Phone Number Called: [redacted] ,Call Result: UNSUCCESSFUL ,Date of Call: 2024-08-27 ,Time of Call: : ,Service Class: RES ,Record Type: 72-Hour Customer Call 1 ,Amount Due at Time of call: $2931.13 ,Service Amount Due: $2931.13 ,Total Balance: $2931.13
(PECO) Letter - Disconnect Notice - Residential	8/16/2024 4:16:35 AM	
(PECO) Dialer - 72 Hour Notice 1	7/24/2024 8:35:53 AM	Phone Number Called: [redacted] ,Call Result: UNSUCCESSFUL ,Date of Call: 2024-07-25 ,Time of Call: : ,Service Class: RES ,Record Type: 72-Hour Customer Call 1 ,Amount Due at Time of call: $2603.22 ,Service Amount Due: $2603.22 ,Total Balance: $2603.22
(PECO) Letter - Disconnect Notice - Residential	7/17/2024 3:18:52 AM	
(PECO) Dialer - Proactive Call 4	7/11/2024 5:19:27 AM	Phone Number Called: [redacted] ,Call Result: Record was not attempted ,Date of Call: 2024-07-12 ,Time of Call: : ,Service Class: RES ,Record Type: Dialer Proactive Call 4 ,Amount Due at Time of call: $2603.22 ,Service Amount Due: $2931.13 ,Total Balance: $2977.78
(PECO) Dialer - Proactive Call 1	7/3/2024 1:22:10 AM	Phone Number Called: [redacted] ,Call Result: Record was not attempted ,Date of Call: 2024-07-05 ,Time of Call: : ,Service Class: RES ,Record Type: Dialer Proactive Call 1 ,Amount Due at Time of call: $2649.87 ,Service Amount Due: $2649.87 ,Total Balance: $2649.87
(EU) Miscellaneous	2/19/2024 12:00:00 AM	Notified Public Power TP 8215 that CIMS E Account Number [redacted] was changed to CCB Service Agreement/Choice ID [redacted]

(PECO) Dialer - Proactive Call 1	1/24/2024 3:45:23 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $696.10 SERVICE AMOUNT DUE: $696.10 TOTAL BALANCE: $1,381.24 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Successful Planned Outage Mobile App Push	1/23/2024 11:41:43 PM	A Short Notice Outage msg was sent to the PECO mobile app on 01/23/2024 11:21:27 to address Reliability. Outage to occur between 03:30 PM and 07:30 PM January 23, 2024. INTERNAL USE ONLY:Requested by [redacted] at [redacted] for C&M BucksMont
(PECO) Successful Planned Outage Mobile App Push	1/23/2024 10:30:53 AM	A Short Notice Outage msg was sent to the PECO mobile app on 01/23/2024 11:21:27 to address Reliability. Outage to occur between 03:30 PM and 07:30 PM January 23, 2024. INTERNAL USE ONLY:Requested by [redacted] at [redacted] for C&M BucksMont
(PECO) Dialer - Proactive Call 1	1/19/2024 3:45:22 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $696.10 SERVICE AMOUNT DUE: $696.10 TOTAL BALANCE: $1,127.94 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	1/17/2024 3:46:08 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $696.10 SERVICE AMOUNT DUE: $696.10 TOTAL BALANCE: $1,127.94 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	1/12/2024 3:45:24 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $696.10 SERVICE AMOUNT DUE: $696.10 TOTAL BALANCE: $1,127.94 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	1/10/2024 3:45:20 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $696.10 SERVICE AMOUNT DUE: $696.10 TOTAL BALANCE: $1,127.94 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(EU) Outage Status Update Callout	1/10/2024 2:05:24 AM	ERT displayed by eCustomer Time: 01/11/2024 23:00 Outage ID: B24010900118 PROBABLE CAUSE: 14
(PECO) Dialer - Proactive Call 1	1/7/2024 10:18:35 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $696.10 SERVICE AMOUNT DUE: $696.10 TOTAL BALANCE: $706.30 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO

(PECO) Dialer - Proactive Call 1	1/4/2024 3:45:25 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $696.10 SERVICE AMOUNT DUE: $696.10 TOTAL BALANCE: $696.10 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	12/30/2023 3:45:35 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $696.10 SERVICE AMOUNT DUE: $696.10 TOTAL BALANCE: $696.10 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	12/28/2023 3:45:23 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $411.27 SERVICE AMOUNT DUE: $411.27 TOTAL BALANCE: $696.10 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	12/22/2023 3:45:22 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $411.27 SERVICE AMOUNT DUE: $411.27 TOTAL BALANCE: $696.10 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	12/20/2023 3:45:29 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $411.27 SERVICE AMOUNT DUE: $411.27 TOTAL BALANCE: $696.10 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	12/14/2023 3:55:53 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $411.27 SERVICE AMOUNT DUE: $411.27 TOTAL BALANCE: $696.10 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	12/12/2023 3:45:40 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $411.27 SERVICE AMOUNT DUE: $411.27 TOTAL BALANCE: $696.10 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	12/8/2023 3:45:19 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $411.27 SERVICE AMOUNT DUE: $411.27 TOTAL BALANCE: $696.10 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	12/6/2023 3:45:23 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $411.27 SERVICE AMOUNT DUE: $411.27 TOTAL BALANCE: $696.10 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Deposit Warning	12/5/2023 3:46:57 AM	Deposit Warning

(PECO) Dialer - Proactive Call 1	11/30/2023 3:45:25 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 3 AMOUNT DUE AT TIME OF CALL: $411.27 SERVICE AMOUNT DUE: $411.27 TOTAL BALANCE: $411.27 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Letter - Non-Friendly Notice Letter	11/14/2023 12:49:19 AM	Non Friendly Notice
(PECO) Dialer - Proactive Call 1	11/9/2023 3:45:24 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 2 AMOUNT DUE AT TIME OF CALL: $240.90 SERVICE AMOUNT DUE: $240.90 TOTAL BALANCE: $411.27 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	11/3/2023 3:45:23 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Customer Call AMOUNT DUE AT TIME OF CALL: $240.90 SERVICE AMOUNT DUE: $240.90 TOTAL BALANCE: $411.27 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(EU) Payment Memo	10/8/2023 9:27:19 PM	A $489.65 plus $1.75 FEE CREDIT/DEBIT CARD PAYMENT USING CARD NUMBER ENDING IN [redacted] HAS BEEN MADE ONMon Oct 09 2023 03:26:06 GMT+0000 (Coordinated Universal Time)
(EU) Payment Processing	10/8/2023 9:27:13 PM	User ID: [redacted]; Name: JAMES R ASTBURY ; CREDIT/DEBIT CARD ENDING IN [redacted] HAS BEEN STORED UNDER MYACCOUNT PROFILE
(PECO) Dialer - Proactive Call 1	9/28/2023 3:45:28 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $489.65 SERVICE AMOUNT DUE: $489.65 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/27/2023 3:45:19 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Letter - Disconnect Notice - Residential	9/26/2023 11:48:14 PM	TEN DAY NOTICE RESIDENTIAL Service may be terminated on or after: 10/10/2023 Termination Amount: $489.65 which is subject to change
(PECO) Dialer - Proactive Call 1	9/26/2023 4:21:18 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/23/2023 3:45:21 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO

(PECO) Dialer - Proactive Call 1	9/22/2023 3:45:32 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/21/2023 3:45:21 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/20/2023 3:45:32 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/19/2023 3:45:20 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/16/2023 3:45:21 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/15/2023 3:45:22 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/14/2023 3:45:21 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/13/2023 3:45:22 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/12/2023 3:45:42 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/9/2023 3:45:17 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO

(PECO) Dialer - Proactive Call 1	9/8/2023 3:45:19 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	9/7/2023 3:45:21 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $258.43 SERVICE AMOUNT DUE: $258.43 TOTAL BALANCE: $489.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	8/4/2023 3:45:17 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 4 AMOUNT DUE AT TIME OF CALL: $302.25 SERVICE AMOUNT DUE: $302.25 TOTAL BALANCE: $306.65 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(EU) Payment Memo	8/3/2023 10:00:13 AM	A $306.65 plus $1.75 FEE CREDIT/DEBIT CARD PAYMENT USING CARD NUMBER ENDING IN [redacted] HAS BEEN MADE ONThu Aug 03 2023 15:58:20 GMT+0000 (Coordinated Universal Time)
(EU) Payment Processing	8/3/2023 9:59:57 AM	User ID: [redacted]; Name: JAMES R ASTBURY ; CREDIT/DEBIT CARD ENDING IN [redacted] HAS BEEN STORED UNDER MYACCOUNT PROFILE
(PECO) Dialer - Proactive Call 1	7/29/2023 3:45:24 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 3 AMOUNT DUE AT TIME OF CALL: $302.25 SERVICE AMOUNT DUE: $302.25 TOTAL BALANCE: $302.25 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	7/25/2023 4:31:24 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 2 AMOUNT DUE AT TIME OF CALL: $124.22 SERVICE AMOUNT DUE: $124.22 TOTAL BALANCE: $302.25 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Letter - Non-Friendly Notice Letter	7/11/2023 12:04:49 AM	Non Friendly Notice
(EU) Payment Memo	7/8/2023 7:32:06 AM	A $300.00 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN [redacted] HAS BEEN SCHEDULED FOR 07/08/2023
Collections Field Notice Maintained	7/7/2023 5:00:36 PM	FO MAINTAINED
Collections Field Notice Maintained	7/6/2023 5:00:35 PM	FO MAINTAINED
Collections Field Notice Issued	7/6/2023 1:50:28 AM	72 HOURS NOTICE 2
(PECO) Dialer - 72 Hour Notice 1	7/4/2023 3:56:11 AM	[redacted] CALL RESULT: UNSUCCESSFUL TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: 72 Hour Notice 1 AMOUNT DUE AT TIME OF CALL: $424.22 SERVICE AMOUNT DUE: $298.59 TOTAL BALANCE: $298.59 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: OSI

(PECO) Letter - Disconnect Notice - Residential	6/24/2023 12:26:15 AM	TEN DAY NOTICE RESIDENTIAL Service may be terminated on or after: 07/10/2023 Termination Amount: $298.59 which is subject to change
(PECO) Dialer - Proactive Call 1	6/21/2023 12:55:50 PM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 3 AMOUNT DUE AT TIME OF CALL: $298.59 SERVICE AMOUNT DUE: $298.59 TOTAL BALANCE: $424.22 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Letter - Non-Friendly Notice Letter	6/7/2023 1:30:59 AM	Non Friendly Notice
(PECO) Dialer - Proactive Call 1	6/2/2023 3:45:19 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Call 2 AMOUNT DUE AT TIME OF CALL: $298.59 SERVICE AMOUNT DUE: $298.59 TOTAL BALANCE: $303.02 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(PECO) Dialer - Proactive Call 1	5/26/2023 3:45:22 AM	[redacted] CALL RESULT: Call was not attempted TIME OF CALL: : SERVICE CLASS: RES RECORD TYPE: Proactive Customer Call AMOUNT DUE AT TIME OF CALL: $175.00 SERVICE AMOUNT DUE: $175.00 TOTAL BALANCE: $298.59 PHN NBR UPDATED: NO EFT: Customer does not want to enroll in EFT. VENDOR: NCO
(EU) Payment Memo	3/24/2023 2:22:34 AM	A $508.27 plus $1.75 FEE CREDIT/DEBIT CARD PAYMENT USING CARD NUMBER ENDING IN [redacted] HAS BEEN MADE ONFri Mar 24 2023 08:22:24 GMT+0000 (Coordinated Universal Time)
(ComEd) Customer Maintained	2/11/2023 12:30:17 AM	Tariff changed from Electric Residential Service to Supplier Electric Residential Service
(ComEd) Customer Maintained	2/4/2023 8:44:49 PM	
(ComEd) Customer Maintained	2/4/2023 8:44:48 PM	THE CUSTOMER ROI WAS CHANGED FROM All Information TO No Information
(EU) Payment Memo	2/4/2023 8:33:47 PM	A $355.00 ECHECK PAYMENT USING BANK ACCOUNT ENDING IN [redacted] HAS BEEN SCHEDULED FOR 02/05/2023

RESPONDENT'S EXHIBIT 3

Bills & Payment Statement

Account Information

Account Number:	[redacted]
Customer Name:	Astbury,James R
Meter Bill Group:	Monthly - Cycle 05
Account Status:	Active
Service Address:	[redacted] Orangewood Dr, Levittown, PA 19057
Billing Address:	[redacted] Orangewood Dr, Levittown, PA 19057
Requested By:	

Account Balances

Current Bill:	792.00
Bill Prior:	792.00
Deposit Requested:	435.00
Deposit On-Hand:	-435.00
CAP Pre-program	0.00
Payment Agreement	5,725.99
Account Balance:	12,548.69

Rate Schedule

Rate Schedule:	PECO Electric Supplier Residential
	PECO Electric Residential Supplier Sub-
	PECO Electric Residential Supplier Sub-
	PECO Electric Residential Supplier Sub-

Account Activity

Row	Transaction Date	Transaction Type	Billing Period	Reading Type	Meter #	Usage Type	Usage Qty	Current Amount	Current Balance	Payoff Amount	Payoff Balance	Total Bill	Deferred Amt	Bill Due Dt
14	31-MAY-2026	MONTH-END BALANCE					0	0.00	12,548.69	0.00	15,000.22	0.00	2,451.53	
15	08-MAY-2026	BILL-Elec - Residential	08-APR-26 to 07-MAY-26	Regular	A119823359	KWH	1779	369.00	0.00	194.23	0.00	0.00	0.00	
16	08-MAY-2026	REGULAR BILL:	08-APR-26 to 07-MAY-26				0	792.00	12,548.69	0.00	15,000.22	792.00	2,451.53	01-JUN-26
17	30-APR-2026	MONTH-END BALANCE					0	0.00	11,756.69	0.00	14,583.79	0.00	2,827.10	
18	10-APR-2026	REGULAR BILL:	09-MAR-26 to 08-APR-26				0	792.00	11,756.69	0.00	14,583.79	792.00	2,827.10	01-MAY-26
19	09-APR-2026	BILL-Elec - Residential	09-MAR-26 to 08-APR-26	Regular	A119823359	KWH	2892	369.00	0.00	308.69	0.00	0.00	0.00	
20	31-MAR-2026	MONTH-END BALANCE					0	0.00	10,964.69	0.00	13,916.56	0.00	2,951.87	
21	10-MAR-2026	BILL-Elec - Residential	06-FEB-26 to 09-MAR-26	Regular	A119823359	KWH	6474	187.00	0.00	676.30	0.00	0.00	0.00	
22	10-MAR-2026	REGULAR BILL:	06-FEB-26 to 09-MAR-26				0	394.00	10,964.69	0.00	13,916.56	394.00	2,951.87	01-APR-26
23	28-FEB-2026	MONTH-END BALANCE					0	0.00	10,570.69	0.00	12,436.42	0.00	1,865.73	
24	10-FEB-2026	BILL-Elec - Residential	09-JAN-26 to 06-FEB-26	Regular	A119823359	KWH	6712	187.00	0.00	700.75	0.00	0.00	0.00	
25	10-FEB-2026	REGULAR BILL:	09-JAN-26 to 06-FEB-26				0	966.59	10,570.69	0.00	12,436.42	966.59	1,865.73	04-MAR-26
26	31-JAN-2026	MONTH-END BALANCE					0	0.00	9,604.10	0.00	10,897.34	0.00	1,293.24	
27	13-JAN-2026	BILL-Elec - Residential	08-DEC-25 to 09-JAN-26	Regular	A119823359	KWH	6507	187.00	0.00	650.57	0.00	0.00	0.00	
28	13-JAN-2026	REGULAR BILL:	08-DEC-25 to 09-JAN-26				0	966.60	9,604.10	0.00	10,897.34	966.60	1,293.24	04-FEB-26
29	31-DEC-2025	MONTH-END BALANCE					0	0.00	8,637.50	0.00	9,534.50	0.00	897.00	
30	10-DEC-2025	BILL-Elec - Residential	06-NOV-25 to 08-DEC-25	Regular	A119823359	KWH	3852	187.00	0.00	383.15	0.00	0.00	0.00	
31	10-DEC-2025	REGULAR BILL:	06-NOV-25 to 08-DEC-25				0	966.60	8,637.50	0.00	9,534.50	966.60	897.00	02-JAN-26
32	30-NOV-2025	MONTH-END BALANCE					0	0.00	7,670.90	0.00	8,732.95	0.00	1,062.05	
33	10-NOV-2025	BILL-Elec - Residential	08-OCT-25 to 06-NOV-25	Regular	A119823359	KWH	1501	182.00	0.00	156.22	0.00	0.00	0.00	
34	10-NOV-2025	REGULAR BILL:	08-OCT-25 to 06-NOV-25				0	927.60	7,670.90	0.00	8,732.95	927.60	1,062.05	02-DEC-25
35	31-OCT-2025	MONTH-END BALANCE					0	0.00	6,743.30	0.00	8,411.77	0.00	1,668.47	
36	10-OCT-2025	BILL-Elec - Residential	08-SEP-25 to 08-OCT-25	Regular	A119823359	KWH	1126	182.00	0.00	120.02	0.00	0.00	0.00	
37	10-OCT-2025	REGULAR BILL:	08-SEP-25 to 08-OCT-25				0	927.60	6,743.30	0.00	8,411.77	927.60	1,668.47	03-NOV-25
38	30-SEP-2025	MONTH-END BALANCE					0	0.00	5,815.70	0.00	8,170.67	0.00	2,354.97	
39	10-SEP-2025	BILL-Elec - Residential	11-AUG-25 to 08-SEP-25	Regular	A119823359	KWH	1531	182.00	0.00	159.12	0.00	0.00	0.00	
40	10-SEP-2025	REGULAR BILL:	11-AUG-25 to 08-SEP-25				0	927.60	5,815.70	0.00	8,170.67	927.60	2,354.97	02-OCT-25
41	31-AUG-2025	MONTH-END BALANCE					0	0.00	4,855.25	0.00	7,815.37	0.00	2,960.12	
42	23-AUG-2025	ADJUSTMENT: Transfer -			A119823359		0	-32.85	0.00	-32.85	0.00	0.00	0.00	
43	12-AUG-2025	BILL-Elec - Residential	09-JUL-25 to 11-AUG-25	Regular	A119823359	KWH	2394	182.00	0.00	242.44	0.00	0.00	0.00	
44	12-AUG-2025	REGULAR BILL:	09-JUL-25 to 11-AUG-25				0	927.60	4,888.10	0.00	7,848.22	927.60	2,960.12	03-SEP-25
45	31-JUL-2025	MONTH-END BALANCE					0	0.00	3,960.50	0.00	7,342.68	0.00	3,382.18	
46	10-JUL-2025	BILL-Elec - Residential	09-JUN-25 to 09-JUL-25	Regular	A119823359	KWH	1842	182.00	0.00	189.15	0.00	0.00	0.00	
47	10-JUL-2025	REGULAR BILL:	09-JUN-25 to 09-JUL-25				0	927.60	3,960.50	0.00	7,342.68	927.60	3,382.18	01-AUG-25
48	30-JUN-2025	MONTH-END BALANCE					0	0.00	3,032.90	0.00	6,956.26	0.00	3,923.36	
49	11-JUN-2025	BILL-Elec - Residential	08-MAY-25 to 09-JUN-25	Regular	A119823359	KWH	1159	182.00	0.00	123.53	0.00	0.00	0.00	

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	R	T	U	V
50	11-JUN-2025	REGULAR BILL:		08-MAY-25 to 09-JUN-25						0	927.60		3,032.90	0.00		6,956.26	927.60	3,923.36	03-JUL-25	
51	31-MAY-2025	MONTH-END BALANCE								0	0.00		2,105.30	0.00		6,705.36	0.00	4,600.06		
52	13-MAY-2025	BILL-Elec - Residential		08-APR-25 to 08-MAY-25	Regular	A119823359		KWH		1224	182.00		0.00	129.83		0.00	0.00	0.00		
53	13-MAY-2025	REGULAR BILL:		08-APR-25 to 08-MAY-25						0	927.60		2,105.30	0.00		6,705.36	927.60	4,600.06	04-JUN-25	
54	30-APR-2025	MONTH-END BALANCE								0	0.00		-4,548.29	0.00		717.52	0.00	5,265.81		
55	18-APR-2025	ADJUSTMENT: Transfer -				A119823359				0	-2,252.64		0.00	-2,252.64		0.00	0.00	0.00		
56	09-APR-2025	BILL-Elec - Residential		07-MAR-25 to 08-APR-25	Regular	A119823359		KWH		2138	218.31		0.00	218.31		0.00	0.00	0.00		
57	09-APR-2025	REGULAR BILL:		07-MAR-25 to 08-APR-25						0	453.28		6,903.69	0.00		6,443.51	453.28	-460.18	01-MAY-25	
58	31-MAR-2025	MONTH-END BALANCE								0	0.00		6,375.67	0.00		5,918.16	0.00	-457.51		
59	11-MAR-2025	BILL-Elec - Residential		05-FEB-25 to 07-MAR-25	Regular	A119823359		KWH		3550	354.04		0.00	354.04		0.00	0.00	0.00		
60	11-MAR-2025	REGULAR BILL:		05-FEB-25 to 07-MAR-25						0	1,333.02		6,375.67	0.00		5,918.16	1,333.02	-457.51	02-APR-25	
61	28-FEB-2025	MONTH-END BALANCE								0	0.00		4,979.08	0.00		5,112.90	0.00	133.82		
62	11-FEB-2025	REGULAR BILL:		06-JAN-25 to 05-FEB-25						0	1,325.83		4,979.08	0.00		5,112.90	1,325.83	133.82	04-MAR-25	
63	10-FEB-2025	BILL-Elec - Residential		06-JAN-25 to 05-FEB-25	Regular	A119823359		KWH		3515	350.66		0.00	350.66		0.00	0.00	0.00		
64	04-FEB-2025	ADJUSTMENT: Transfer -				A119823359				0	-1,177.70		0.00	-1,177.70		0.00	0.00	0.00		
65	04-FEB-2025	ADJUSTMENT				A119823359				0	1,177.70		0.00	1,177.70		0.00	0.00	0.00		
66	31-JAN-2025	MONTH-END BALANCE								0	0.00		4,778.43	0.00		4,326.09	0.00	-452.34		
67	08-JAN-2025	BILL-Elec - Residential		04-DEC-24 to 06-JAN-25	Regular	A119823359		KWH		2680	241.15		0.00	241.15		0.00	0.00	0.00		
68	08-JAN-2025	REGULAR BILL:		04-DEC-24 to 06-JAN-25						0	535.68		4,778.43	0.00		4,326.09	535.68	-452.34	30-JAN-25	
69	31-DEC-2024	MONTH-END BALANCE								0	0.00		2,426.48	0.00		3,743.65	0.00	1,317.17		
70	05-DEC-2024	BILL-Elec - Residential		04-NOV-24 to 04-DEC-24	Regular	A119823359		KWH		1585	146.30		0.00	146.30		0.00	0.00	0.00		
71	05-DEC-2024	REGULAR BILL:		04-NOV-24 to 04-DEC-24						0	850.72		2,426.48	0.00		3,743.65	850.72	1,317.17	27-DEC-24	
72	30-NOV-2024	MONTH-END BALANCE								0	0.00		1,575.76	0.00		3,487.61	0.00	1,911.85		
73	06-NOV-2024	BILL-Elec - Residential		04-OCT-24 to 04-NOV-24	Regular	A119823359		KWH		1232	116.18		0.00	116.18		0.00	0.00	0.00		
74	06-NOV-2024	REGULAR BILL:		04-OCT-24 to 04-NOV-24						0	794.86		1,575.76	0.00		3,487.61	794.86	1,911.85	02-DEC-24	
75	06-NOV-2024	ADJUSTMENT				A119823359				0	2,119.88		0.00	2,119.88		0.00	0.00	0.00		
76	06-NOV-2024	ADJUSTMENT: Transfer				A119823359				0	87.89		0.00	87.89		0.00	0.00	0.00		
77	06-NOV-2024	ADJUSTMENT: Transfer -				A119823359				0	-2,119.88		0.00	-2,119.88		0.00	0.00	0.00		
78	31-OCT-2024	MONTH-END BALANCE								0	0.00		4,311.24	0.00		3,278.78	0.00	-1,032.46		
79	09-OCT-2024	REGULAR BILL:		05-SEP-24 to 04-OCT-24						0	778.06		4,311.24	0.00		3,278.78	778.06	-1,032.46	30-OCT-24	
80	08-OCT-2024	BILL-Elec - Residential		05-SEP-24 to 04-OCT-24	Regular	A119823359		KWH		1126	107.10		0.00	107.10		0.00	0.00	0.00		
81	30-SEP-2024	MONTH-END BALANCE								0	0.00		3,533.18	0.00		3,095.22	0.00	-437.96		
82	28-SEP-2024	ADJUSTMENT				A119823359				0	1,808.71		0.00	1,808.71		0.00	0.00	0.00		
83	28-SEP-2024	ADJUSTMENT: Transfer -				A119823359				0	-1,808.71		0.00	-1,808.71		0.00	0.00	0.00		
84	09-SEP-2024	BILL-Elec - Residential		06-AUG-24 to 05-SEP-24	Regular	A119823359		KWH		1366	127.09		0.00	127.09		0.00	0.00	0.00		
85	09-SEP-2024	REGULAR BILL:		06-AUG-24 to 05-SEP-24						0	226.67		3,533.18	0.00		3,095.22	226.67	-437.96	01-OCT-24	
86	08-SEP-2024	ADJUSTMENT: Electric				A119823359				0	-2.10		0.00	-2.10		0.00	0.00	0.00		
87	31-AUG-2024	MONTH-END BALANCE								0	0.00		3,261.80	0.00		2,823.84	0.00	-437.96		
88	09-AUG-2024	REGULAR BILL:		08-JUL-24 to 06-AUG-24						0	288.19		3,261.80	0.00		2,823.84	288.19	-437.96	30-AUG-24	
89	08-AUG-2024	BILL-Elec - Residential		08-JUL-24 to 06-AUG-24	Regular	A119823359		KWH		1755	160.25		0.00	160.25		0.00	0.00	0.00		
90	08-AUG-2024	ADJUSTMENT: Elec - Late				A119823359				0	21.59		0.00	21.59		0.00	0.00	0.00		
91	31-JUL-2024	MONTH-END BALANCE								0	0.00		2,931.13	0.00		2,496.13	0.00	-435.00		
92	10-JUL-2024	BILL-Elec - Residential		06-JUN-24 to 08-JUL-24	Regular	A119823359		KWH		1765	161.10		0.00	161.10		0.00	0.00	0.00		
93	10-JUL-2024	REGULAR BILL:		06-JUN-24 to 08-JUL-24						0	289.77		2,931.13	0.00		2,496.13	289.77	-435.00	01-AUG-24	
94	10-JUL-2024	ADJUSTMENT: Elec - Late				A119823359				0	19.18		0.00	19.18		0.00	0.00	0.00		
95	05-JUL-2024	ADJUSTMENT: Transfer -				A119823359				0	-33.51		0.00	-33.51		0.00	0.00	0.00		
96	30-JUN-2024	MONTH-END BALANCE								0	0.00		2,649.87	0.00		2,173.95	0.00	-475.92		
97	10-JUN-2024	BILL-Elec - Residential		07-MAY-24 to 06-JUN-24	Regular	A119823359		KWH		1215	113.85		0.00	113.85		0.00	0.00	0.00		
98	10-JUN-2024	REGULAR BILL:		07-MAY-24 to 06-JUN-24						0	202.42		2,649.87	0.00		2,173.95	202.42	-475.92	02-JUL-24	
99	10-JUN-2024	ADJUSTMENT: Elec - Late				A119823359				0	17.97		0.00	17.97		0.00	0.00	0.00		

	A	B C	D	E	F G	H I	J	K L	M	N	O P	Q R	S T	U V
100	31-MAY-2024	MONTH-END BALANCE					0	0.00	2,411.65	0.00	1,935.73	0.00	-475.92	
101	09-MAY-2024	BILL-Elec - Residential	08-APR-24 to 07-MAY-24	Regular	A119823359	KWH	1151	108.35	0.00	108.35	0.00	0.00	0.00	
102	09-MAY-2024	REGULAR BILL:	08-APR-24 to 07-MAY-24				0	192.26	2,411.65	0.00	1,935.73	192.26	-475.92	31-MAY-24
103	30-APR-2024	MONTH-END BALANCE					0	0.00	2,219.39	0.00	1,746.43	0.00	-472.96	
104	10-APR-2024	BILL-Elec - Residential	09-MAR-24 to 08-APR-24	Regular	A119823359	KWH	1725	157.05	0.00	157.05	0.00	0.00	0.00	
105	10-APR-2024	REGULAR BILL:	09-MAR-24 to 08-APR-24				0	282.80	2,219.39	0.00	1,746.43	282.80	-472.96	02-MAY-24
106	31-MAR-2024	MONTH-END BALANCE					0	0.00	1,936.59	0.00	1,501.59	0.00	-435.00	
107	12-MAR-2024	BILL-Elec - Residential	02-FEB-24 to 09-MAR-24	Regular	A119823359	KWH	2359	212.41	0.00	212.41	0.00	0.00	0.00	
108	12-MAR-2024	REGULAR BILL:	02-FEB-24 to 09-MAR-24				0	384.38	1,936.59	0.00	1,501.59	384.38	-435.00	03-APR-24
109	29-FEB-2024	MONTH-END BALANCE					0	0.00	1,552.21	0.00	1,117.21	0.00	-435.00	
110	06-FEB-2024	BILL-Elec - Residential	20-JAN-24 to 02-FEB-24	Regular	A119823359	KWH	1056	93.99	0.00	93.99	0.00	0.00	0.00	
111	06-FEB-2024	REGULAR BILL:	20-JAN-24 to 02-FEB-24				0	170.97	1,552.21	0.00	1,117.21	170.97	-435.00	28-FEB-24
112	31-JAN-2024	MONTH-END BALANCE					0	0.00	1,381.24	0.00	946.24	0.00	-435.00	
113	22-JAN-2024	BILL-Elec - Residential	04-JAN-24 to 20-JAN-24	Regular	A119823359	KWH	1241	110.71	0.00	110.71	0.00	0.00	0.00	
114	22-JAN-2024	REGULAR BILL:	04-JAN-24 to 20-JAN-24				0	253.30	1,381.24	0.00	946.24	253.30	-435.00	13-FEB-24
115	08-JAN-2024	BILL-Elec - Residential	01-DEC-23 to 04-JAN-24	Regular	A119823359	KWH	2119	178.17	0.00	178.17	0.00	0.00	0.00	
116	08-JAN-2024	REGULAR BILL:	01-DEC-23 to 04-JAN-24				0	421.64	1,127.94	0.00	692.94	421.64	-435.00	30-JAN-24
117	03-JAN-2024	ADJUSTMENT: Elec - Late			A119823359		0	5.24	0.00	5.24	0.00	0.00	0.00	
118	31-DEC-2023	MONTH-END BALANCE					0	0.00	696.10	0.00	261.10	0.00	-435.00	
119	04-DEC-2023	BILL-Elec - Residential	31-OCT-23 to 01-DEC-23	Regular	A119823359	KWH	1672	141.87	0.00	141.87	0.00	0.00	0.00	
120	04-DEC-2023	REGULAR BILL:	31-OCT-23 to 01-DEC-23				0	278.81	696.10	0.00	261.10	278.81	-435.00	27-DEC-23
121	04-DEC-2023	ADJUSTMENT: Elec - Late			A119823359		0	3.11	0.00	3.11	0.00	0.00	0.00	
122	30-NOV-2023	MONTH-END BALANCE					0	0.00	411.27	0.00	-23.73	0.00	-435.00	
123	01-NOV-2023	BILL-Elec - Residential	02-OCT-23 to 31-OCT-23	Regular	A119823359	KWH	974	87.09	0.00	87.09	0.00	0.00	0.00	
124	01-NOV-2023	REGULAR BILL:	02-OCT-23 to 31-OCT-23				0	166.86	411.27	0.00	-23.73	166.86	-435.00	27-NOV-23
125	31-OCT-2023	ADJUSTMENT: Elec - Late			A119823359		0	1.80	0.00	1.80	0.00	0.00	0.00	
126	31-OCT-2023	MONTH-END BALANCE					0	0.00	244.41	0.00	-190.59	0.00	-435.00	
127	09-OCT-2023	PAYMENT					0	-489.65	0.00	-489.65	0.00	0.00	0.00	
128	03-OCT-2023	BILL-Elec - Residential	31-AUG-23 to 02-OCT-23	Regular	A119823359	KWH	1390	119.78	0.00	119.78	0.00	0.00	0.00	
129	03-OCT-2023	REGULAR BILL:	31-AUG-23 to 02-OCT-23				0	233.62	730.55	0.00	295.55	233.62	-435.00	25-OCT-23
130	03-OCT-2023	ADJUSTMENT: Elec - Late			A119823359		0	3.72	0.00	3.72	0.00	0.00	0.00	
131	30-SEP-2023	MONTH-END BALANCE					0	0.00	489.65	0.00	54.65	0.00	-435.00	
132	01-SEP-2023	BILL-Elec - Residential	02-AUG-23 to 31-AUG-23	Regular	A119823359	KWH	1354	116.46	0.00	116.46	0.00	0.00	0.00	
133	01-SEP-2023	REGULAR BILL:	02-AUG-23 to 31-AUG-23				0	227.35	489.65	0.00	54.65	227.35	-435.00	26-SEP-23
134	31-AUG-2023	MONTH-END BALANCE					0	0.00	262.30	0.00	-172.70	0.00	-435.00	
135	30-AUG-2023	ADJUSTMENT: Elec - Late			A119823359		0	1.97	0.00	1.97	0.00	0.00	0.00	
136	03-AUG-2023	BILL-Elec - Residential	03-JUL-23 to 02-AUG-23	Regular	A119823359	KWH	1548	131.65	0.00	131.65	0.00	0.00	0.00	
137	03-AUG-2023	REGULAR BILL:	03-JUL-23 to 02-AUG-23				0	258.43	258.43	0.00	-176.57	258.43	-435.00	25-AUG-23
138	03-AUG-2023	PAYMENT					0	-306.65	0.00	-306.65	0.00	0.00	0.00	
139	01-AUG-2023	ADJUSTMENT: Elec - Late			A119823359		0	2.30	0.00	2.30	0.00	0.00	0.00	
140	31-JUL-2023	MONTH-END BALANCE					0	0.00	302.25	0.00	-132.75	0.00	-435.00	
141	10-JUL-2023	PAYMENT					0	-300.00	0.00	-300.00	0.00	0.00	0.00	
142	05-JUL-2023	BILL-Elec - Residential	02-JUN-23 to 03-JUL-23	Regular	A119823359	KWH	1007	89.31	0.00	89.31	0.00	0.00	0.00	
143	05-JUL-2023	REGULAR BILL:	02-JUN-23 to 03-JUL-23				0	171.78	602.25	0.00	167.25	171.78	-435.00	27-JUL-23
144	05-JUL-2023	ADJUSTMENT: Elec - Late			A119823359		0	3.27	0.00	3.27	0.00	0.00	0.00	
145	30-JUN-2023	MONTH-END BALANCE					0	0.00	424.22	0.00	-10.78	0.00	-435.00	
146	05-JUN-2023	BILL-Elec - Residential	03-MAY-23 to 02-JUN-23	Regular	A119823359	KWH	696	64.20	0.00	64.20	0.00	0.00	0.00	
147	05-JUN-2023	REGULAR BILL:	03-MAY-23 to 02-JUN-23				0	121.20	424.22	0.00	-10.78	121.20	-435.00	27-JUN-23
148	31-MAY-2023	ADJUSTMENT: Elec - Late			A119823359		0	2.31	0.00	2.31	0.00	0.00	0.00	
149	31-MAY-2023	MONTH-END BALANCE					0	0.00	303.02	0.00	-131.98	0.00	-435.00	

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V
150	04-MAY-2023	BILL-Elec - Residential		04-APR-23 to 03-MAY-23	Regular	A119823359		KWH		695	64.05		0.00	64.05		0.00		0.00		0.00		
151	04-MAY-2023	REGULAR BILL:		04-APR-23 to 03-MAY-23						0	120.97		298.59	0.00		-136.41		120.97		-435.00	26-MAY-23	
152	02-MAY-2023	ADJUSTMENT: Elec - Late				A119823359				0	1.35		0.00	1.35		0.00		0.00		0.00		
153	30-APR-2023	MONTH-END BALANCE								0	0.00		175.00	0.00		-260.00		0.00		-435.00		
154	05-APR-2023	BILL-Elec - Residential		06-MAR-23 to 04-APR-23	Regular	A119823359		KWH		1035	90.23		0.00	90.23		0.00		0.00		0.00		
155	05-APR-2023	REGULAR BILL:		06-MAR-23 to 04-APR-23						0	175.00		175.00	0.00		-260.00		175.00		-435.00	27-APR-23	
156	31-MAR-2023	MONTH-END BALANCE								0	0.00		0.00	0.00		-435.00		0.00		-435.00		
157	24-MAR-2023	PAYMENT								0	-508.27		0.00	-508.27		0.00		0.00		0.00		
158	14-MAR-2023	ADJUSTMENT: Elec - Late				A119823359				0	3.55		0.00	3.55		0.00		0.00		0.00		
159	13-MAR-2023	ADJUSTMENT: Elec - Late				A119823359				0	4.66		0.00	4.66		0.00		0.00		0.00		
160	07-MAR-2023	BILL-Elec - Residential		10-FEB-23 to 06-MAR-23	Regular	A119823359		KWH		942	80.92		0.00	80.92		0.00		0.00		0.00		
161	07-MAR-2023	REGULAR BILL:		10-FEB-23 to 06-MAR-23						0	158.07		500.06	0.00		65.06		158.07		-435.00	29-MAR-23	
162	28-FEB-2023	MONTH-END BALANCE								0	0.00		341.99	0.00		-93.01		0.00		-435.00		
163	10-FEB-2023	BILL-Elec - Residential		03-FEB-23 to 10-FEB-23	Regular	A119823359		KWH		408	74.06		0.00	74.06		0.00		0.00		0.00		
164	10-FEB-2023	REGULAR BILL:		03-FEB-23 to 10-FEB-23						0	74.06		341.99	0.00		-93.01		74.06		-435.00	06-MAR-23	
165	06-FEB-2023	PAYMENT								0	-355.00		0.00	-355.00		0.00		0.00		0.00		
166	03-FEB-2023	BILL-Elec - Residential		05-JAN-23 to 03-FEB-23	Regular	A119823359		KWH		1290	236.94		0.00	236.94		0.00		0.00		0.00		
167	03-FEB-2023	REGULAR BILL:		05-JAN-23 to 03-FEB-23						0	263.19		622.93	0.00		187.93		263.19		-435.00	27-FEB-23	
168	01-FEB-2023	ADJUSTMENT: Elec - Late				A119823359				0	4.93		0.00	4.93		0.00		0.00		0.00		
169	31-JAN-2023	MONTH-END BALANCE								0	0.00		354.81	0.00		-53.94		0.00		-408.75		
170	14-JAN-2023	ADJUSTMENT: CONV -				A119823359				0	328.56		0.00	328.56		0.00		0.00		0.00		

RESPONDENT'S EXHIBIT 4

Account Financial History

Main

	ARREARS DATE	FINANCIAL TRANSACTION TYPE	CURRENT AMOUNT	CURRENT BALANCE	PAYOFF AMOUNT	PAYOFF BALANCE
1	05-08-2026	Bill Segment	$792.00	$12,548.69	$416.43	$15,000.22
2	04-09-2026	Bill Segment	$792.00	$11,756.69	$669.90	$14,583.79
3	04-07-2026	Deposit Interest	$0.00	$10,964.69	$-2.67	$13,913.89
4	03-10-2026	Bill Segment	$394.00	$10,964.69	$1,484.90	$13,916.56
5	03-06-2026	Deposit Interest	$0.00	$10,570.69	$-4.76	$12,431.66
6	02-10-2026	Bill Segment	$966.59	$10,570.69	$1,539.08	$12,436.42
7	01-13-2026	Bill Segment	$966.60	$9,604.10	$1,365.69	$10,897.34
8	01-08-2026	Deposit Interest	$0.00	$8,637.50	$-2.85	$9,531.65
9	12-10-2025	Bill Segment	$966.60	$8,637.50	$806.48	$9,534.50
10	12-05-2025	Deposit Interest	$0.00	$7,670.90	$-4.93	$8,728.02
11	11-10-2025	Bill Segment	$927.60	$7,670.90	$321.18	$8,732.95
12	10-10-2025	Bill Segment	$927.60	$6,743.30	$243.77	$8,411.77
13	10-07-2025	Deposit Interest	$0.00	$5,815.70	$-2.67	$8,168.00
14	09-10-2025	Bill Segment	$927.60	$5,815.70	$327.38	$8,170.67
15	09-10-2025	Transfer - Payment Arrangement	$32.85	$4,888.10	$32.85	$7,843.29
16	09-05-2025	Deposit Interest	$0.00	$4,855.25	$-4.93	$7,810.44
17	08-23-2025	Transfer - Payment Arrangement	$-32.85	$4,855.25	$-32.85	$7,815.37
18	08-12-2025	Bill Segment	$927.60	$4,888.10	$505.54	$7,848.22
19	07-10-2025	Bill Segment	$927.60	$3,960.50	$391.59	$7,342.68

	ARREARS DATE	FINANCIAL TRANSACTION TYPE	CURRENT AMOUNT	CURRENT BALANCE	PAYOFF AMOUNT	PAYOFF BALANCE
20	07-10-2025	Transfer - Deposit Interest Credit	$32.85	$3,032.90	$32.85	$6,951.09
21	07-08-2025	Deposit Interest	$0.00	$3,000.05	$-5.17	$6,918.24
22	07-08-2025	Transfer - Deposit Interest Credit	$-32.85	$3,000.05	$-32.85	$6,923.41
23	06-11-2025	Bill Segment	$927.60	$3,032.90	$250.90	$6,956.26
24	05-13-2025	Bill Segment	$927.60	$2,105.30	$264.35	$6,705.36
25	05-13-2025	Transfer - Payment Arrangement	$5,725.99	$1,177.70	$5,725.99	$6,441.01
26	05-07-2025	Deposit Interest	$0.00	$-4,548.29	$-2.50	$715.02
27	04-18-2025	Set PA SA Current Balance to 0	$-5,725.99	$-4,548.29	$0.00	$717.52
28	04-18-2025	Transfer - Payment Arrangement	$-5,725.99	$1,177.70	$-5,725.99	$717.52
29	04-09-2025	Bill Segment	$453.28	$6,903.69	$453.28	$6,443.51
30	04-09-2025	Elec - Late Payment Charge	$30.51	$6,450.41	$30.51	$5,990.23
31	04-09-2025	Other - Late Payment Charge	$44.23	$6,419.90	$44.23	$5,959.72
32	04-07-2025	Deposit Interest	$0.00	$6,375.67	$-2.67	$5,915.49
33	03-11-2025	Bill Segment	$1,333.02	$6,375.67	$744.19	$5,918.16
34	03-11-2025	Elec - Late Payment Charge	$25.20	$5,042.65	$25.20	$5,173.97
35	03-11-2025	Other - Late Payment Charge	$38.37	$5,017.45	$38.37	$5,148.77
36	03-06-2025	Deposit Interest	$0.00	$4,979.08	$-2.50	$5,110.40
37	02-10-2025	Bill Segment	$1,325.83	$4,979.08	$736.96	$5,112.90
38	02-10-2025	Elec - Late Payment Charge	$19.94	$3,653.25	$19.94	$4,375.94

	ARREARS DATE	FINANCIAL TRANSACTION TYPE	CURRENT AMOUNT	CURRENT BALANCE	PAYOFF AMOUNT	PAYOFF BALANCE
39	02-10-2025	Other - Late Payment Charge	$32.58	$3,633.31	$32.58	$4,356.00
40	02-04-2025	Transfer - Payment Arrangement (Cancel)	$0.00	$3,600.73	$0.00	$4,323.42
41	02-04-2025	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	$-1,177.70	$3,600.73	$0.00	$4,323.42
42	02-04-2025	Transfer - Payment Arrangement	$0.00	$4,778.43	$0.00	$4,323.42
43	02-04-2025	Deposit Interest	$0.00	$4,778.43	$-2.67	$4,323.42
44	01-08-2025	Bill Segment	$535.68	$4,778.43	$535.68	$4,326.09
45	01-08-2025	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	$1,766.57	$4,242.75	$0.00	$3,790.41
46	01-08-2025	Elec - Late Payment Charge	$2.19	$2,476.18	$2.19	$3,790.41
47	01-08-2025	Other - Late Payment Charge	$47.51	$2,473.99	$47.51	$3,788.22
48	01-03-2025	Deposit Interest	$0.00	$2,426.48	$-2.94	$3,740.71
49	12-05-2024	Bill Segment	$850.72	$2,426.48	$261.85	$3,743.65
50	12-03-2024	Deposit Interest	$0.00	$1,575.76	$-5.81	$3,481.80
51	11-06-2024	Transfer - Payment Arrangement (Cancel)	$0.00	$1,575.76	$0.00	$3,487.61
52	11-06-2024	Transfer Excess Credit	$0.00	$1,575.76	$0.00	$3,487.61
53	11-06-2024	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	$-3,533.18	$1,575.76	$0.00	$3,487.61
54	11-06-2024	Transfer - Payment Arrangement	$0.00	$5,108.94	$0.00	$3,487.61
55	11-06-2024	Bill Segment	$794.86	$5,108.94	$205.99	$3,487.61
56	11-06-2024	Elec - Late Payment Charge	$1.61	$4,314.08	$1.61	$3,281.62
57	11-06-2024	Other - Late Payment Charge	$1.23	$4,312.47	$1.23	$3,280.01

	ARREARS DATE	FINANCIAL TRANSACTION TYPE	CURRENT AMOUNT	CURRENT BALANCE	PAYOFF AMOUNT	PAYOFF BALANCE
58	10-08-2024	Transfer - Payment Arrangement (Cancel)	$-3,533.18	$4,311.24	$-3,533.18	$3,278.78
59	10-08-2024	Bill Segment	$778.06	$7,844.42	$189.19	$6,811.96
60	10-08-2024	Transfer - Payment Arrangement	$3,533.18	$7,066.36	$3,533.18	$6,622.77
61	10-03-2024	Deposit Interest	$0.00	$3,533.18	$-5.63	$3,089.59
62	09-28-2024	Set PA SA Current Balance to 0 (Cancel)	$3,533.18	$3,533.18	$0.00	$3,095.22
63	09-28-2024	Transfer - Payment Arrangement (Cancel)	$3,533.18	$0.00	$3,533.18	$3,095.22
64	09-28-2024	Set PA SA Current Balance to 0	$-3,533.18	$-3,533.18	$0.00	$-437.96
65	09-28-2024	Transfer - Payment Arrangement	$-3,533.18	$0.00	$-3,533.18	$-437.96
66	09-09-2024	Bill Segment	$226.67	$3,533.18	$226.67	$3,095.22
67	09-09-2024	Elec - Late Payment Charge	$24.00	$3,306.51	$24.00	$2,868.55
68	09-09-2024	Other - Late Payment Charge	$22.81	$3,282.51	$22.81	$2,844.55
69	09-08-2024	Electric Customer Charge Adjustment - Supplier Rate	$-2.10	$3,259.70	$-2.10	$2,821.74
70	08-08-2024	Bill Segment	$288.19	$3,261.80	$288.19	$2,823.84
71	08-08-2024	Elec - Late Payment Charge	$21.59	$2,973.61	$21.59	$2,535.65
72	08-08-2024	Other - Late Payment Charge	$20.89	$2,952.02	$20.89	$2,514.06
73	08-05-2024	Deposit Interest	$0.00	$2,931.13	$-2.96	$2,493.17
74	07-10-2024	Bill Segment	$289.77	$2,931.13	$289.77	$2,496.13
75	07-10-2024	Elec - Late Payment Charge	$19.18	$2,641.36	$19.18	$2,206.36
76	07-10-2024	Other - Late Payment Charge	$18.96	$2,622.18	$18.96	$2,187.18

77	07-10-2024	SYNC ONLY (Sync Current & Payoff Bal for non-BB SAs)	$-46.65	$2,603.22	$0.00	$2,168.22
78	07-10-2024	Transfer - Deposit Interest Credit	$46.65	$2,649.87	$46.65	$2,168.22
79	07-05-2024	Transfer - Deposit Interest Credit	$-46.65	$2,603.22	$-46.65	$2,121.57
80	07-05-2024	Deposit Interest	$0.00	$2,649.87	$-5.73	$2,168.22
81	06-10-2024	Bill Segment	$202.42	$2,649.87	$202.42	$2,173.95
82	06-10-2024	Elec - Late Payment Charge	$17.97	$2,447.45	$17.97	$1,971.53
83	06-10-2024	Other - Late Payment Charge	$17.83	$2,429.48	$17.83	$1,953.56
84	05-09-2024	Bill Segment	$192.26	$2,411.65	$192.26	$1,935.73
85	05-06-2024	Deposit Interest	$0.00	$2,219.39	$-2.96	$1,743.47
86	04-10-2024	Bill Segment	$282.80	$2,219.39	$282.80	$1,746.43
87	04-05-2024	Deposit Interest	$0.00	$1,936.59	$-37.96	$1,463.63
88	03-12-2024	Bill Segment	$384.38	$1,936.59	$384.38	$1,501.59
89	02-06-2024	Bill Segment	$170.97	$1,552.21	$170.97	$1,117.21
90	01-22-2024	Bill Segment	$253.30	$1,381.24	$253.30	$946.24
91	01-08-2024	Bill Segment	$421.64	$1,127.94	$421.64	$692.94
92	01-03-2024	Elec - Late Payment Charge	$5.24	$706.30	$5.24	$271.30
93	01-03-2024	Other - Late Payment Charge	$4.96	$701.06	$4.96	$266.06
94	12-04-2023	Bill Segment	$278.81	$696.10	$278.81	$261.10
95	12-04-2023	Elec - Late Payment Charge	$3.11	$417.29	$3.11	$-17.71

96	12-04-2023	Other - Late Payment Charge	$2.91	$414.18	$2.91	$-20.82
97	11-01-2023	Bill Segment	$166.86	$411.27	$166.86	$-23.73
98	10-31-2023	Elec - Late Payment Charge	$1.80	$244.41	$1.80	$-190.59
99	10-31-2023	Other - Late Payment Charge	$1.71	$242.61	$1.71	$-192.39
100	10-09-2023	Pay Segment	$-489.65	$240.90	$-489.65	$-194.10
101	10-03-2023	Bill Segment	$233.62	$730.55	$233.62	$295.55
102	10-03-2023	Elec - Late Payment Charge	$3.72	$496.93	$3.72	$61.93
103	10-03-2023	Other - Late Payment Charge	$3.56	$493.21	$3.56	$58.21
104	09-01-2023	Bill Segment	$227.35	$489.65	$227.35	$54.65
105	08-30-2023	Elec - Late Payment Charge	$1.97	$262.30	$1.97	$-172.70
106	08-30-2023	Other - Late Payment Charge	$1.90	$260.33	$1.90	$-174.67
107	08-03-2023	Pay Segment	$-306.65	$258.43	$-306.65	$-176.57
108	08-03-2023	Bill Segment	$258.43	$565.08	$258.43	$130.08
109	08-01-2023	Elec - Late Payment Charge	$2.30	$306.65	$2.30	$-128.35
110	08-01-2023	Other - Late Payment Charge	$2.10	$304.35	$2.10	$-130.65
111	07-10-2023	Pay Segment	$-300.00	$302.25	$-300.00	$-132.75
112	07-05-2023	Bill Segment	$171.78	$602.25	$171.78	$167.25

113	07-05-2023	Elec - Late Payment Charge	$3.27	$430.47	$3.27	$-4.53
114	07-05-2023	Other - Late Payment Charge	$2.98	$427.20	$2.98	$-7.80
115	06-05-2023	Bill Segment	$121.20	$424.22	$121.20	$-10.78
116	05-31-2023	Elec - Late Payment Charge	$2.31	$303.02	$2.31	$-131.98
117	05-31-2023	Other - Late Payment Charge	$2.12	$300.71	$2.12	$-134.29
118	05-04-2023	Bill Segment	$120.97	$298.59	$120.97	$-136.41
119	05-02-2023	Elec - Late Payment Charge	$1.35	$177.62	$1.35	$-257.38
120	05-02-2023	Other - Late Payment Charge	$1.27	$176.27	$1.27	$-258.73
121	04-05-2023	Bill Segment	$175.00	$175.00	$175.00	$-260.00
122	03-24-2023	Pay Segment	$-508.27	$0.00	$-508.27	$-435.00
123	03-14-2023	Elec - Late Payment Charge	$3.55	$508.27	$3.55	$73.27
124	03-13-2023	Elec - Late Payment Charge	$4.66	$504.72	$4.66	$69.72
125	03-07-2023	Bill Segment	$158.07	$500.06	$158.07	$65.06
126	02-10-2023	Bill Segment	$74.06	$341.99	$74.06	$-93.01
127	02-06-2023	Pay Segment	$-355.00	$267.93	$-355.00	$-167.07
128	02-03-2023	Bill Segment	$263.19	$622.93	$236.94	$187.93
129	02-01-2023	Elec - Late Payment Charge	$4.93	$359.74	$4.93	$-49.01
130	01-14-2023	CONV - Balance Forward	$354.81	$354.81	$-53.94	$-53.94

RESPONDENT'S EXHIBIT 5

PAYMENT AGREEMENT HISTORY

Financial Information

Current Balance $6,743.30

Payoff Balance $8,411.77

Last Payment 10-09-2023, $489.65

Last Billed 10-10-2025, $6,743.30, Due Date 11-03-2025

Previous Bill 09-10-2025, $5,815.70

Next Bill Date 11-06-2025

Main

INFORMATION	(PECO) Public Utility Commission (PUC), Astbury,James R, Granted, Create Date/Time:04-18-2025 04:42PM
ACCOUNT ID	Astbury,James R, (PECO) Residential, $6,743.30, [redacted]
PAYMENT ARRANGEMENT REQUEST TYPE	(PECO) Public Utility Commission (PUC)
STATUS	Granted
REQUEST DATE	04-18-2025
TOTAL PA AMOUNT	$5,725.99
REQUEST REASON	
REQUEST RESULT	Eligible
DOWN PAYMENT AMOUNT	$0.00
DOWN PAYMENT DUE DATE	
NUMBER OF INSTALLMENTS	10
INSTALLMENT AMOUNT	$572.60
PAYMENT ARRANGEMENT	Payment Arrangement, Active, 04-18-2025 - $3,435.60, [redacted]

Record Actions

Record Information

Main

Record Actions

Record Information

INFORMATION	(PECO) Deferred Payment Agreement (DPA), Astbury,James R, Granted, Create Date/Time:09-28-2024 02:01AM
ACCOUNT ID	Astbury,James R, (PECO) Residential, $6,743.30, [redacted]
PAYMENT ARRANGEMENT REQUEST TYPE	(PECO) Deferred Payment Agreement (DPA)
STATUS	Granted
REQUEST DATE	09-28-2024
TOTAL PA AMOUNT	$3,533.18
REQUEST REASON	
REQUEST RESULT	Eligible
DOWN PAYMENT AMOUNT	$0.00
DOWN PAYMENT DUE DATE	10-12-2024
NUMBER OF INSTALLMENTS	6
INSTALLMENT AMOUNT	$588.87
PAYMENT ARRANGEMENT	Payment Arrangement, Closed, 09-28-2024 - 11-06-2024, $0.00, [redacted]

RESPONDENT'S EXHIBIT 6

BUREAU OF CONSUMER SERVICES DECISION

Case#:	4055575
Utility Name:	PECO Energy
Utility Type:	Electric Distributor
Date Opened:	04/16/2025
Reason For Contact:	ON - PAR NEEDED (# 61)
nformation/Disputes:	61 – Payment Arrangement Request. The Cell Phone Number [redacted] has been allowed to be shared. The Email Address [redacted] has been allowed to be shared.
Company Position:	04/14/2025 Company wants 1908.00 down to set up a payment plan or pay 40% of the balance for a hold on the account, or to pay the entire balance.
Misc. Information:	

Case#:	4055575
Utility Name:	PECO Energy
Decision Issue:	Yes
Oral/Written:	W
Violation:	NO
Chapter 56/64/Other:	
Section/Rule:	
Total Balance:	$6,903.69
Closing Date:	04/17/2025
Resolution:	Level 3, BB 355.00 + 576.00 = 931.00 beginning June 2025.
Service Restored Pay(Offs):	$0.00
Account Balance Date:	04/17/2025
Keep Service on Pay(Remeds):	$0.00
By:	
Terms:Begining	June 2025 bill due date
Special Budget/Opt Payment:	$931.00
Regular Budget Amount:	$355.00
Plus Pay Toward Arrears:	$576.00
Final Monthly Pay:	$0.00
Current Monthly Pay:	$0.00
End of Month Payment:	$0.00

RESPONDENT'S EXHIBIT 7

Federal Poverty Guidelines

INCOME LEVELS BASED ON FEDERAL POVERTY INCOME GUIDELINES - 2026

Household Size		1	2	3	4	5	6	7	8	Plus One
Income Level[1]	FPIG Range	Gross Monthly Income								
Level 1	135%[2] 0-150%[3]	$1,795.50 $ - $1,995.00	$2,434.50 $ - $2,705.00	$3,073.50 $ - $3,415.00	$3,712.50 $ - $4,125.00	$4,351.50 $ - $4,835.00	$4,990.50 $ - $5,545.00	$5,629.50 $ - $6,255.00	$6,268.50 $ - $6,965.00	$639.00 $710.00
Level 2A	150.00% 200%[3]	$1,995.01 $2,660.00	$2,705.01 $3,606.67	$3,415.01 $4,553.33	$4,125.01 $5,500.00	$4,835.01 $6,446.67	$5,545.01 $7,393.33	$6,255.01 $8,340.00	$6,965.01 $9,286.67	$710.00 $946.67
Level 2B	200.00% 250%	$2,660.01 $3,325.00	$3,606.68 $4,508.33	$4,553.34 $5,691.67	$5,500.01 $6,875.00	$6,446.68 $8,058.33	$7,393.34 $9,241.67	$8,340.01 $10,425.00	$9,286.68 $11,608.33	$946.67 $1,183.33
Level 3	250.00% 300%	$3,325.01 $3,990.00	$4,508.34 $5,410.00	$5,691.68 $6,830.00	$6,875.01 $8,250.00	$8,058.34 $9,670.00	$9,241.68 $11,090.00	$10,425.01 $12,510.00	$11,608.34 $13,930.00	$1,183.33 $1,420.00
Level 4	300.00% and above	$3,990.01	$5,410.01	$6,830.01	$8,250.01	$9,670.01	$11,090.01	$12,510.01	$13,930.01	$1,420.00
LIHEAP eligibility for the 2025 - 2026 heating season	150% FPIG	$1,956.25	$2,643.75	$3,331.25	$4,018.75	$4,706.25	$5,393.75	$6,081.25	$6,768.75	$687.50

1. These levels apply to all payment arrangements depending on a customer/applicant's income level and household size.
2. PGW reinstatement threshold.
3. 150% is the maximum income for CAP eligibility with the exception of Peoples Natural Gas Company, which is 200%.

The maximum income for LIURP eligibility can range from 150%-200%. The maximum income for hardship fund eligibility can range from 150%-250%.

Effective: 01/14/2026

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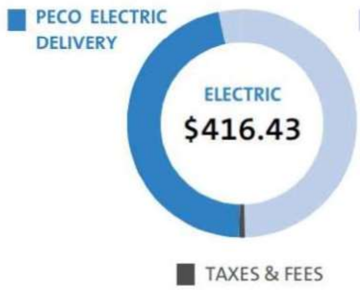
AN EXELON COMPANY

RESPONDENT'S EXHIBIT 8

Name:	JAMES R ASTBURY	**Emergency and Repair**	
Account Number:	[redacted]	**800-841-4141**	
Phone Number:	[redacted]	This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.	
Service Address:	[redacted] Orangewood Dr, Levittown		



ELECTRIC SUPPLY
Public Power
1055 WASHINGTON BOULEVARD
7TH FLOOR
Stamford, CT 06901
888-354-4415

Billing Summary

Bill Date		05/08/2026
Charges/Credits from previous bill		$11,756.69
Total Other Charges		**$11,756.69**
Current Period Charges		
Electric	$416.43	
Budget billing amount		$792.00
Total New Charges	**$416.43**	
Total Amount Due on 06/01/2026		**$12,548.69**

General Information

Next scheduled meter reading: 06/10/2026

800-494-4000

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 800-494-4000 antes de la fecha de vencimiento.

peco.com/service

Customer Self Service - Manage Your Account 24/7

Start, stop and move your service

8793-14-0104008-0001-0006003

Online: **peco.com** By Phone: **800-494-4000**

Return only this portion with your check made payable to PECO. Please write your account number on your check.

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AN EXELON COMPANY
2301 Market Street
Philadelphia, PA 19103-1380

☐ **Enroll in Automatic Payment.** *Complete form on reverse side.*

☐ **Pledge a donation to MEAF.** *Complete form on reverse side.*

Account # [redacted] 877-432-9384
Pay by phone, a convenience fee will apply.

Please pay this amount by 06/01/2026	**$12,548.69**
Payment Amount	$.

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

0104008 SP 8793 -C14-B1-P00000-I

JAMES R ASTBURY
[redacted] ORANGEWOOD DR
LEVITTOWN, PA 19057

PECO - PAYMENT PROCESSING
PO BOX 37632
PHILADELPHIA PA 19101-0629

[redacted]

peco
AN EXELON COMPANY

Account Number: [redacted]

1	Service Address [redacted] Orangewood Dr, Levittown, PA 19057	$416.43	Electric Choice ID: [redacted]

Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading Previous	Meter Reading Present	Difference	Multiplier X	Total Usage
04/08-05/07	119823359	General Service	Tot kWh	186195 **Actual**	187974 **Actual**	1779	1	1779

Total kWh Used: 1,779

ELECTRIC RESIDENTIAL SERVICE

Service Period 04/08/2026 to 05/07/2026 - 29 days

PECO ELECTRIC DELIVERY		**$194.31**
Customer Charge		11.29
Distribution Charges	1,779 kWh X 0.10276	182.81
Distribution System Improvement Charge		0.21
ELECTRIC SUPPLY		**$222.20**

PUBLIC POWER

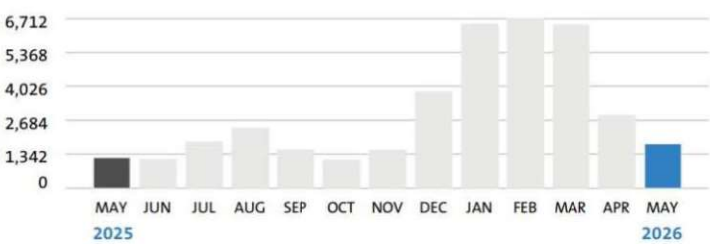
Public Power Charges (888) 354-4415

Generation & Transmission Charges 1,779.00 kWh x 0.12490	222.20
TAXES & FEES	**-$0.08**
State Tax Adjustment	-0.08
Total Current Charges	**$416.43**

Your Usage Profile

ANNUAL ELECTRIC USAGE

peco.com/WaysToSave
Save energy and money



Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,779	61.30	29	59
Last Month	2,892	96.40	30	56
Last Year	1,224	40.80	30	61

Avg kWh per Month	**3,147**
Total Annual kWh Usage	**37,769**

Shopping Information Box

When shopping for a competitive electric/natural gas supplier, please provide the following:

Electric Choice ID: [redacted]
Electric Rate: Electric Residential Service

If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

Budget Billing Deferred Balance

Last Month's Deferred Balance	$3,317.76
+ Total Current Charges	$416.43
- Current Budget Billing Amount Due	$792.00
This Month's Deferred Balance	**$2,942.19**

Message Center

From PECO:

New charges contain estimated total state tax of $12.99, including $24.57 for State Gross Receipt Tax.

Your estimated electric price to compare adder is $0.11 per kWh, which includes ancillary charges and the purchased generation adjustment but excludes energy and capacity. This may change in March, June, September and December. For more information and supplier offers visit **PAPowerSwitch.com**.

8793-14-0104008-0001-0006004

AN EXELON COMPANY

Account Number: [redacted]

8793-14-0104008-0002-0006004

Ways to Pay

Online

Visit **peco.com/paybill** where you can enroll in AutoPay, or make a one-time payment using your credit card or bank account.

Mobile App

Download **the PECO mobile app** for your Apple or Android device for the quickest and easiest way to manage your account and pay bill with one swipe of the finger.

Mail

Mail checks payable to PECO and write your account # on your check. Make sure to include the tear-off portion of your bill at the bottom of page 1.

Phone

Call **877-432-9384** to make a payment with a credit card, debit card, or your bank account.*

** Fees apply for card & phone payments.*
No fees apply when you create a PECO My Account and pay using your bank account