



June 16, 2026

To: All Parties of Record at Docket No. M-2019-3008227

RE: Duquesne Light Company Second Revised 2026 Update to the Customer Education & Outreach Plan

On May 26, 2026, the Duquesne Light Company (Duquesne) filed a second revised 2026 Customer Education & Outreach Plan (CEOP)¹ update in response to a Commission Secretarial Letter issued on March 25, 2026. In the Secretarial Letter, the Commission's Bureau of Consumer Services (BCS) advised Duquesne that the first revised 2026 CEOP update² did not meet the requirements established in the Commission Order entered on April 21, 2022, at Docket Nos. M-2019-3008227, *et al.*

In the April 2022 Order, the Commission directed Duquesne to work with its Income Eligible Advisory Group (IEAG) and the Commission's Office of Communications to enhance its CEOP. April 2022 Order at 52, 96. The March 2026 Secretarial Letter directed Duquesne to meet with its IEAG and the Office of Communications to incorporate their input into its CEOP and re-file its 2026 CEOP update within 60 days. March 2026 Secretarial Letter at 1-2. Duquesne discussed the CEOP with its IEAG on April 29, 2026,³ before filing the second revised CEOP update on May 26.

BCS has determined that Duquesne's second revised 2026 CEOP update meets the requirements of the April 2022 Order. The staff determination in this Secretarial Letter has been made by BCS staff under authority delegated by the Commission. Parties have the right to seek reconsideration of this staff action. This determination relative to the review of Duquesne's second revised 2026 CEOP update will be deemed to be the final action of the Commission unless reconsideration of the determination in this Secretarial Letter is sought from the Commission within 20 days after service of this Secretarial Letter. *See* 52 Pa. Code § 5.44 (relating to petitions for appeal from actions of the staff).

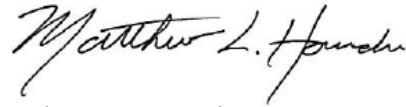
¹ Duquesne refers to its CEOP as the Customer Outreach & Education Plan.

² Duquesne's first revised 2026 CEOP update was filed on March 2, 2026.

³ Staff from both BCS and the Office of Communications attended the IEAG meeting.

Questions may be directed to Jennifer Johnson in the Commission's Bureau of Consumer Services at jennifjohn@pa.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew L. Homsher". The signature is written in a cursive style with a large initial "M".

Matthew L. Homsher
Secretary

cc: Jennifer Johnson, BCS, jennifjohn@pa.gov
Louise Fink Smith, Law Bureau, finksmith@pa.gov
Stephen M. DeFrank, Chairman
Kimberly Barrow, Vice Chair
Kathryn L. Zerfuss, Commissioner
John F. Coleman, Jr., Commissioner
Ralph V. Yanora, Commissioner