

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Lori Waters :  
 :  
 v. : F-2025-3055358  
 :  
 Pennsylvania-American Water Company:

**PREHEARING ORDER #2**

AND NOW, this 16th day of June 2026, it is hereby ORDERED<sup>1</sup>:

1. **DATE AND TIME OF HEARING.** An initial telephonic hearing will be held in this case on:

**Monday, August 31, 2026, beginning at 10:00 AM**

To participate in the hearing, you must dial the toll-free Bridge Number listed below. You will be prompted to enter a Passcode Number, which is also listed below. You will be asked to speak your name, press the # key, and then the telephone system will connect you to the hearing. If you have any witnesses you want to have present during the hearing who are participating from a separate phone, you must provide them with the toll-free Bridge Number and Passcode Number.

**Toll-free Bridge Number: 888-387-8560**  
**Passcode Number: 69874953**

---

<sup>1</sup> Parties must also comply with the Prehearing Order issued on April 14, 2026.

2. **FAILURE TO APPEAR.** You must attend the hearing and present evidence on the issues raised in the pleadings. You may lose the case if you do not take part in this hearing and present evidence on the issues raised. Your case may be dismissed “with prejudice” which means that you will be barred from filing another complaint raising the same claim(s) and issue(s) presented in the dismissed complaint.

3. **PRESENTING EXHIBITS.** If you intend to present any documents or exhibits, including but not limited to photographs, at the hearing, you must email one (1) copy to the Presiding Officer at [efarren@pa.gov](mailto:efarren@pa.gov) and one (1) copy each must be sent to the other party. If you send multiple documents and/or exhibits, please also send an itemized list.

**If you do not have access to email, you must serve me by mail, addressed to:**

Emily A. Farren  
Administrative Law Judge  
PA Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

All copies must be received by the Presiding Officer at least five (5) business days before the hearing.

4. **BURDEN OF PROOF.** The Complainant (the one filing the Complaint) bears the burden of proof and must present evidence sufficient to demonstrate that the utility has violated the Public Utility Code, or a regulation or order of the Commission.<sup>2</sup>

5. **CONTACT INFORMATION.** If your email address or telephone number changes during the course of the proceeding, you must immediately update the Office of Administrative Law Judge by calling 717-787-1399.

6. **ACCOMMODATION.** Any party who needs an accommodation for a disability in order to participate in this hearing process may request one. Please call the Commission scheduling office at least five (5) business days prior to your hearing to submit your request.

If you require an interpreter to participate in the hearing, we will have an interpreter present. Please call the scheduling office at the Commission at least ten (10) business days prior to your hearing to submit your request.

Scheduling Office: 717-787-1399

TTY-based Telecommunications Relay Service number  
for persons with a hearing and/or speech impairment: 711

7. **SETTLEMENT.** The Commission's policy is to encourage settlements.<sup>3</sup> The utility shall contact the Complainant at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many

---

<sup>2</sup> 66 Pa.C.S. § 332(a).

<sup>3</sup> 52 Pa. Code § 5.231(a).



**F-2025-3055358 - LORI WATERS v. PENNSYLVANIA AMERICAN WATER COMPANY**  
**Revised 6/16/2026**

LORI WATERS  
330 E UNION STREET  
NANTICOKE PA 18634  
**631.672.3707**  
[aspiritofgod@gmail.com](mailto:aspiritofgod@gmail.com)  
Served via email June 16, 2026

NICHOLAS STOBBE ESQUIRE  
MICHAEL A GRUIN ESQUIRE  
STEVENS & LEE  
17 N 2ND ST 16TH FLOOR  
HARRISBURG PA 17552  
**717.255.7365**  
**717.724.3445**  
**610.988.0852**  
**610.235.4915**  
[nicholas.stobbe@stevenslee.com](mailto:nicholas.stobbe@stevenslee.com)  
[michael.gruin@stevenslee.com](mailto:michael.gruin@stevenslee.com)  
Served via eService June 16, 2026  
*(Counsel for Pennsylvania-American Water Company)*