



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET, HARRISBURG, PA 17120

BUREAU OF
INVESTIGATION
&
ENFORCEMENT

June 16, 2026

Via Electronic Filing

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Pennsylvania Public Utility Commission,
Bureau of Investigation and Enforcement v.
Keystone Custom Decks
Docket No. C-2026-
I&E Formal Complaint (Damage Prevention)

Dear Secretary Homsher:

Enclosed for electronic filing please find the Formal Complaint of the Bureau of Investigation and Enforcement of the Pennsylvania Public Utility Commission in the above-referenced matter.

Copies are being served on the parties of record in accordance with the attached Certificate of Service.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in blue ink, appearing to read 'G. Rosul', is written over a light blue horizontal line.

Grant Rosul
Prosecutor
Bureau of Investigation and Enforcement
PA Attorney ID No. 318204
(717) 783-5243
grosul@pa.gov

GR/nb
Enclosures

cc: Jalen Edwards Prosecutor, I&E-Enf (*via email* – jaledwards@pa.gov)
Stephanie M. Wimer, Deputy Chief Prosecutor, I&E-Enf (*via email* – stwimer@pa.gov)
Robert Horensky, Manager, Safety Division (*via email* – rhorensky@pa.gov)
As per Certificate of Service

NOTICE

A. You must file an Answer within twenty (20) days of the date of service of this Complaint. The date of service is the date as indicated at the top of the Secretarial Letter. *See* 52 Pa. Code § 1.56(a). The Answer must raise all factual and legal arguments that you wish to claim in your defense, include the docket number of this Complaint, and be verified.

In addition to filing your Answer with the Commission’s Secretary, please electronically serve a copy on:

Grant Rosul, Prosecutor
Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
grosul@pa.gov

B. If you fail to answer this Complaint within twenty (20) days, the Bureau of Investigation and Enforcement will request that the Commission issue an Order imposing the administrative penalty and other requested relief.

C. You may elect not to contest this Complaint by paying the administrative penalty within twenty (20) days and performing the corrective actions, if any, set forth in the requested relief. A certified check, cashier’s check or money order should be payable to the “Commonwealth of Pennsylvania” and mailed to:

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Your payment is an admission that you committed the alleged violations and an agreement to cease and desist from committing further violations. Upon receipt of your payment, the Complaint proceeding shall be closed.

D. If you file an Answer, which either admits or fails to deny the allegations of the Complaint, the Bureau of Investigation and Enforcement will request the Commission to issue an Order imposing the administrative penalty and granting the requested relief as set forth in the Complaint.

E. If you file an Answer which contests the Complaint, the matter will proceed before the assigned presiding Administrative Law Judge for hearing and decision. The Judge is not bound by the penalty set forth in the Complaint and may impose additional and/or alternative penalties as appropriate.

F. If you are a corporation, you must be represented by legal counsel. 52 Pa. Code § 1.21.

G. Alternative formats of this material are available for persons with disabilities by contacting the Commission’s ADA Coordinator at (717) 787-8714.

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission,	:	
Bureau of Investigation and Enforcement,	:	
Complainant	:	
	:	
v.	:	Docket No.C-2026-
	:	
Keystone Custom Decks,	:	
Respondent	:	

FORMAL COMPLAINT

NOW COMES the Bureau of Investigation and Enforcement (“I&E”) of the Pennsylvania Public Utility Commission, by its prosecuting attorneys, pursuant to Section 182 of the Underground Utility Line Protection Law (“UULPL” or “PA One Call Law”), Act of October 29, 2024, P.L. 1106, No. 127, 73 P.S. § 182.8(c)(2), and files this Formal Complaint (“Complaint”) against Keystone Custom Decks (“Keystone Decks” or “Respondent”) alleging violations of the PA One Call Law in connection with a strike on an electric line owned or operated by FirstEnergy Pennsylvania Electric Company, f/k/a/ Metropolitan Edison Company (“FirstEnergy”) on April 29, 2025, in Cumru Township, Berks County, Pennsylvania. In support of its Complaint, I&E respectfully avers as follows:

I. COMMISSION JURISDICTION AND AUTHORITY

1. The Pennsylvania Public Utility Commission (“Commission” or “PUC”), with a mailing address of the Commonwealth Keystone Building, 400 North Street, Harrisburg, PA 17120, is a duly constituted agency of the Commonwealth of Pennsylvania empowered to regulate, *inter alia*, excavators, within the Commonwealth pursuant to the PA One Call Law, Act of October 29, 2024, P.L. 1106, No. 127, 73 P.S. §§ 176 *et seq.*

2. Complainant is the Commission's Bureau of Investigation and Enforcement, which is the bureau established to take enforcement actions against public utilities and other entities subject to the Commission's jurisdiction pursuant to 66 Pa.C.S. § 308.2(a)(11). *See also Implementation of Act 129 of 2008; Organization of Bureaus and Offices*, Docket No. M-2008-2071852 (August 11, 2011) (delegating authority to initiate proceedings that are prosecutory in nature to I&E).

3. Complainant's prosecuting attorney is as follows:

Grant Rosul
Prosecutor
Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120
grosul@pa.gov
(717) 783-5243

4. Respondent is Keystone Custom Decks, with a main mailing address of 158 Toddy Drive, East Earl, PA 17519.

5. Keystone Custom Decks meets the definition of an "excavator" pursuant to Section 176 of the PA One Call Law, 73 P.S. § 176.¹

6. A "line" or "facility" is defined in pertinent part as an "underground conductor...used in providing electric or communication service...to one or more...consumers or customers of such a service and the appurtenances thereto...." 73 P.S. § 176.

7. Section 180 of the PA One Call Law, 73 P.S. § 180, imposes duties on excavators.

¹ "Excavator" is defined as "any person who or which performs excavation or demolition work for himself or for another person." 73 P.S. § 176. "Excavation work" is defined as "the use of powered equipment or explosives in the movement of earth, rock or other material, and includes, but is not limited to, anchoring, augering, backfilling, blasting, boring, digging, ditching, drilling, driving-in, grading, plowing-in, pulling-in, ripping, scraping, trenching and tunneling." *Id.* "Powered equipment" is defined as "any equipment energized by an engine or motor and used in excavation or demolition work." *Id.*

8. Specifically, Section 180(4) of the PA One Call Law, 73 P.S. § 180(4), requires excavators “to exercise due care and to take all reasonable steps necessary to avoid injury to or otherwise interfere with all lines where positions have been provided to the excavator by the facility owners...” and further requires that “within the tolerance zone the excavator shall employ prudent techniques, which may include hand-dug test holes, vacuum excavation or similar devices to ascertain the precise position of such facilities.” 73 P.S. § 180(4).

9. Section 180(7) of the PA One Call Law, 73 P.S. § 180(7), requires excavators to “report immediately to the facility owner any break or leak on its lines, or any dent, gouge, groove or other damage to such lines or to their coating or cathodic protection, made or discovered in the course of the excavation or demolition work.” 73 P.S. § 180(7).

10. Section 180(16) of the PA One Call Law, 73 P.S. § 180(16), requires excavators to “submit a report of alleged violation to the commission through the One Call System not more than thirty days after striking or damaging a facility owner's line during excavation or demolition work activities....” 73 P.S. § 180(16).

11. Respondent, as an excavator, is subject to the power and authority of this Commission pursuant to Section 182.10 of the PA One Call Law, which requires excavators to comply with the PA One Call Law. 73 P.S. § 182.10.

12. Section 182.8(c)-(d) and Section 182.10 of the PA One Call Law, 73 P.S. §§ 182.8(c)-(d) and 182.10, authorize the Commission to, *inter alia*, hear and determine complaints against excavators for violations of the PA One Call Law and to enforce the provisions of the PA One Call Law. 73 P.S. §§ 182.8(c)-(d) and 182.10.

13. Section 182.8(c)(2) of the PA One Call Law, 73 P.S. § 182.8(c)(2), authorizes the Commission’s prosecutorial staff to bring a formal complaint against entities subject to the PA One Call Law. 73 P.S. § 182.8(c)(2).

14. Section 182.10 of the PA One Call Law, 73 P.S. § 182.10(b)(1)(i)-(ii), authorizes the Commission to impose administrative penalties on any person or corporation, subject to the PA One Call Law, who violates any provisions of the PA One Call Law or any regulation or order issued thereunder governing underground utility lines, of up to \$2,500 per violation or if the violation results in injury, death, or property damage of \$25,000 dollars or more an administrative penalty not to exceed \$50,000. 73 P.S. § 182.10(b)(1)(i)-(ii).

15. Pursuant to the provisions of the applicable Commonwealth statutes and regulations, the Commission has jurisdiction over the subject matter of this Complaint and the actions of Respondent related thereto.

II. FACTUAL BACKGROUND

16. On April 29, 2025, Respondent was excavating using a powered auger to install a new patio and deck at 2 Sylvan Lane, Cumru Township, Berks County, Pennsylvania, when it struck and damaged an underground electric service line owned and operated by FirstEnergy Pennsylvania Electric Company, f/k/a/ Metropolitan Edison Company (“FirstEnergy”).

17. The electric line struck by Respondent is a “line” or “facility” as defined in the PA One Call Law.

18. Respondent was excavating pursuant to a valid routine excavation ticket, submitted on April 22, 2025, serial number of 20251120486 (“April 22 Ticket”). A copy of the April 22 Ticket is attached hereto as I&E Exhibit 1.

19. After striking the line, Respondent did not contact FirstEnergy to inform the facility owner that its electric line was struck.

20. FirstEnergy became aware of the line strike on April 29, 2025, when its customer at 2 Sylvan Lane reported having no power.

21. FirstEnergy dispatched a work crew, who discovered the damaged underground electric line.

22. FirstEnergy submitted an Alleged Violation Report (“AVR”), alerting the Commission of the line strike at 2 Sylvan Lane, in accordance with its duties under the PA One Call Law. A copy of the FirstEnergy AVR is attached hereto as I&E Exhibit 2.

23. A photograph taken before the excavation shows painted marks, indicating the location of underground lines, on the bare dirt and grass at the corner of a patio at 2 Sylvan Lane. This photograph is attached hereto as I&E Exhibit 3.

24. A photograph taken from the same angle after the installation of a wooden deck shows that one of the posts supporting the deck was placed in the ground nearly directly over top of the paint marks indicating the location of buried lines. This photograph is attached hereto as I&E Exhibit 4.

25. Because it struck a line while excavating, Respondent was obligated to notify the Commission of the line strike by submitting an AVR² to the Pennsylvania One Call System (“POCS”).

26. However, an AVR was never submitted by Respondent to POCS to alert the Commission of the line strike.

² The purpose of an AVR is to report to the Commission through POCS an alleged violation of the PA One Call Law. 73 P.S. §§ 176 and 180(16).

27. On August 13, 2025, a copy of the report prepared by the Damage Prevention Investigator (“DPI”) from the Commission’s Bureau of Investigation and Enforcement, Damage Prevention Section (“DPS”), was mailed to Keystone Decks informing Respondent that it was in violation of the PA One Call Law by failing to exercise due care and employ prudent excavation techniques, failing to immediately report to the facility owner any break or leak in its lines, or any dent, gouge, groove, or other damage to such lines or to their coating or cathodic protection, and failing to submit an AVR within 30 days after a line strike or violation. The letter further informed Respondent that it could either accept the findings in the DPI’s report or reject them and present its case to the Damage Prevention Committee (“DPC”).

28. Respondent neither accepted nor rejected the findings in the DPI report, as requested in the August 13, 2025, letter. On September 10, 2025, the DPS mailed Respondent a letter informing it that its case would be reviewed and voted upon at the October 15, 2025, DPC meeting.

29. On October 16, 2025, a copy of the DPC’s Informal Determination accepting the DPI’s report and proposed penalty was mailed to Keystone Decks, informing Respondent that it could either accept the DPC’s Informal Determination or reject it in writing within thirty (30) days of the date of the notification letter.

30. On October 17, 2025, Keystone Decks rejected the DPC’s Informal Determination via an email to the DPI.

III. VIOLATIONS

31. Paragraphs 1-30 are incorporated herein as if stated in their entirety.

Count 1

32. Respondent failed to exercise due care and employ prudent excavation techniques while excavating within the tolerance zone of a marked line.

If proven, this is a violation of Section 180(4) of the PA One Call Law, 73 P.S. § 180(4). Photographs of the excavation area show clearly marked underground utility lines at the corner of the patio of the residence followed by a support beam for a deck in the exact location of the marks. Excavating directly over top of a marked underground utility line constitutes a failure to exercise due care and employ prudent excavation techniques.

The Bureau of Investigation and Enforcement's proposed administrative penalty for this violation is \$1,000.

Count 2

33. Respondent failed to submit an AVR to the Commission not more than thirty (30) days after striking the underground electric service line at 2 Sylvan Lane.

If proven, this is a violation of Section 180(16) of the PA One Call Law, 73 P.S. § 180(16). As an excavator, Respondent was obligated to submit a report of a line strike or an alleged violation to the Commission through the PA One Call System not more than thirty (30) days after striking or damaging a facility owner's line during excavation or demolition work activities.

Here, the line strike by Respondent occurred on April 29, 2025. Pursuant to this provision of the One Call Law, Respondent's AVR was due to be provided to the Commission no later than May 29, 2025. However, Respondent did not submit an AVR at all.

The Bureau of Investigation and Enforcement's proposed administrative penalty for this violation is \$2,000.

Count 3

34. Respondent failed to report immediately to the facility owner any break or leak on its lines, or any dent, gouge, groove or other damage to such lines or to their coating or cathodic protection, made or discovered in the course of the excavation or demolition work.

If proven, this is a violation of Section 180(7) of the PA One Call Law, 73 P.S. § 180(7). Respondent struck a marked electric line owned or operated by FirstEnergy while using powered equipment to install a support beam for a deck but did not report the line strike to the utility. FirstEnergy did not find out about the line strike until the resident at the home at 2 Sylvan Lane reported an electrical outage.

The Bureau of Investigation and Enforcement's proposed administrative penalty for this violation is \$2,000.

WHEREFORE, for all the foregoing reasons, the Pennsylvania Public Utility Commission's Bureau of Investigation and Enforcement respectfully requests that the Commission:

- (1) Find Keystone Custom Decks to be in violation of the PA One Call Law at 73 P.S. §§ 180(4), 180(7), and 180(16);
- (2) Impose an administrative penalty upon Keystone Custom Decks in the amount of \$5,000, to be paid within 30 days of the date of a Commission Final Order;
- (3) Order Keystone Custom Decks to attend the Excavator educational program and provide proof of compliance to the Commission within 30 days of the entry of a Final Commission Order;
- (4) Order such other remedies as the Commission may deem appropriate; and

- (5) Refer this matter to the Pennsylvania Office of Attorney General for appropriate action should Respondent fail to pay the civil penalty upon Order of the Commission.

Respectfully submitted,



Grant Rosul
Prosecutor
PA Attorney ID No. 318204

Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120
(717) 783-5243
grosul@pa.gov

Date: June 16, 2026

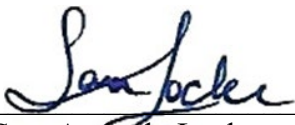
**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission,	:	
Bureau of Investigation and Enforcement,	:	
Complainant	:	
	:	
v.	:	Docket No. C-2026-
	:	
Keystone Custom Decks,	:	
Respondent	:	

VERIFICATION

I, Sara Andrade-Locke, Damage Prevention Supervisor, Damage Prevention Section, Bureau of Investigation and Enforcement, hereby state that the facts above set forth are true and correct to the best of my knowledge, information, and belief and that I expect that the Bureau of Investigation and Enforcement will be able to prove the same at any hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 relating to unsworn falsification to authorities.

Date: June 16, 2026



Sara Andrade-Locke
Damage Prevention Supervisor
Damage Prevention Section
Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

I&E Exhibit 1

CDC 00000 POCS MM/DD/YY TT:TT:TT 20251120486-000 NEW XCAV RTN

=====PENNSYLVANIA UNDERGROUND UTILITY LINE PROTECTION REQUEST=====

Serial Number--[20251120486]-[000] Channel#--[0757AWSA][0263][2019-08]
Message Type--[NEW][EXCAVATION][ROUTINE]

County--[BERKS] Municipality--[CUMRU TWP]

Work Site--[2 SYLVAN LN]

Nearest Intersection--[OREGAN RD]

Second Intersection--[LEDGE ROCK RD]

At Intersection--[N] Between Intersections--[N] Site Marked in White--[N]

Subdivision--[]

Location Information--

[MOHNTON, PA 19540.]

Caller Lat/Lon--[]

Mapped Type--[C] Mapped Lat/Lon--

[]

Attachments--[http://www.pa811.org/attachments/20251120486]

Type of Work--[ONSITE TO INSTALL NEW PATIO] Depth--[36IN]

Extent of Excavation--[] Method of Excavation--[POWER EQUIP]

Equip Type--[AUGER]

Street--[] Sidewalk--[] Pub Prop--[] Pvt Prop--[X] Other--[]

Private Front--[X] Rear--[X] Left--[X] Right--[X]

Lawful Start Dates--[25-Apr-25] thru [06-May-25] Response Due Date--[24-Apr-25]

Scheduled Excavation Date--[25-Apr-25] Dig Time--[0700] Duration--[30 DAYS]

Caller--[ARIANA SENSENIG]

Caller Phone--[717-355-0592]

Excavator--[KEYSTONE CUSTOM DECKS]

Address--[158 TODDY DR]

City--[EAST EARL]

State--[PA] Zip--[17519]

FAX--[]

Caller Type--[B]

Email--[ariana@keystonecustomdecks.com]

Work For--[CHERYL ROWE]

Onsite Contact--[ARIANA SENSENIG]

Onsite Contact Phone--[717-355-0592]

Best Time to Call--[0800-1600]

Onsite Contact Email--[ariana@keystonecustomdecks.com]

Job Number--[006650]

Prepared--[22-Apr-25] at [0801] by [ARIANAS]

Remarks--

[]

ME 0 ME =MET ED QG10 QG1=CUMRU TWP WWD SVC0 SVC=SVC ELEC BDSBR

Serial Number--[20251120486]-[000]

===== Copyright (c) 2025 by Pennsylvania One Call System, Inc. =====

RESPONSES for S/N: 20251120486:

Ver	CDC	Name	Response	Time	Respondent
0	SVC	SERVICE ELECTRIC CABLEVISION INC	SVC-FIELD MARKED	4/23/2025 5:07:58 PM	CLS-WEBSVC
0	QG1	CUMRU TOWNSHIP WASTEWATER DEPT	QG1-CLEAR. NO FACILITIES OR FACIL NOT INVOLVED	4/22/2025 9:58:40 AM	RM-WEB
0	ME	METROPOLITAN EDISON CO/FIRSTENERGY	ME-FIELD MARKED	4/23/2025 5:08:38 PM	MBR-WEBSVC

DELIVERIES for S/N: 20251120486:

Ver	CDC	Name	To	Time	Seq	Type
0	WEBCFM	WEB CONFIRMATION QUEUE	WEBCFM	4/22/2025 8:01:58 AM	0	MAIL
0	SVC	SERVICE ELECTRIC CABLEVISION INC	SVC	4/22/2025 8:01:52 AM	17	MAIL
0	QG1	CUMRU TOWNSHIP WASTEWATER DEPT	QG1	4/22/2025 8:01:52 AM	9	MAIL
0	ME	METROPOLITAN EDISON CO/FIRSTENERGY	ME	4/22/2025 8:01:50 AM	84	MAIL

NOTIFICATIONS for S/N: 20251120486:

Ver	CDC	To	Dlvr	Show	Place+	Rule+	Renot+	InAct-	Map-	Rule-	OOG-	Renot-	Forced+
0	YI		0	0	1	0	0	0	1	0	0	0	0
0	WEBCFM	WEBCFM	1	1	0	0	0	0	0	0	0	0	0
0	UK		0	0	1	0	0	0	1	0	0	0	0
0	UC		0	0	1	0	0	0	1	0	0	0	0
0	SVC	SVC	1	1	1	0	0	0	0	0	0	0	0
0	SP		0	0	1	0	0	0	1	0	0	0	0
0	SHL		0	0	1	0	0	0	1	0	0	0	0
0	RWA		0	0	1	0	0	0	1	0	0	0	0
0	RCW		0	0	1	0	0	0	1	0	0	0	0
0	QG1	QG1	1	1	1	0	0	0	0	0	0	0	0
0	PQ		0	0	1	0	0	0	1	0	0	0	0
0	PLL		0	0	1	0	0	0	1	0	0	0	0
0	PEG		0	0	1	0	0	0	1	0	0	0	0
0	MI		0	0	1	0	0	0	1	0	0	0	0
0	LX		0	0	1	0	0	0	1	0	0	0	0
0	ME	ME	1	1	1	0	0	0	0	0	0	0	0
0	ION		0	0	1	0	0	0	1	0	0	0	0
0	AH		0	0	1	0	0	0	1	0	0	0	0
0	BW1		0	0	1	0	0	0	1	0	0	0	0
0	LKC		0	0	1	0	0	0	1	0	0	0	0
0	CUC		0	0	1	0	0	0	1	0	0	0	0
0	EL		0	0	1	0	0	0	1	0	0	0	0
0	BX		0	0	1	0	0	0	1	0	0	0	0
0	GML		0	0	1	0	0	0	1	0	0	0	0
0	HGR		0	0	1	0	0	0	1	0	0	0	0
0	HS		0	0	1	0	0	0	1	0	0	0	0
0	IA		0	0	1	0	0	0	1	0	0	0	0
0	FBF		0	0	1	0	0	0	1	0	0	0	0

ATTACHMENT for S/N: 20251120486 (20251120486-0.gif):



I&E Exhibit 2



Alleged Violation Report

PA Act 287, as amended 73 P. S. § 176 et. seq.
Powered by Pennsylvania One Call System, Inc.

AVR Number AVR2025JUN240014

First Name CAROL **Last Name** CALTAGIRONE

Company Name METROPOLITAN EDISON CO/FIRSTENERGY

Address 76 S MAIN ST

City AKRON

State OH

Zip Code 44308

Email* cerb@firstenergycorp.com

Phone 6109216986

Ext

Role

Submitter Role(s)* (?)

- | | |
|--|---|
| <input checked="" type="checkbox"/> Facility Owner | <input type="checkbox"/> Designer |
| <input type="checkbox"/> Excavator | <input type="checkbox"/> Project Owner |
| <input type="checkbox"/> Locator | <input type="checkbox"/> Enforcement Agency |
| <input type="checkbox"/> Other | |

Are you representing a company other than your own? Yes No

Alleged Violation Information

PUC Case Number (if known)

Related AVR Number (?)

Type of Alleged Violation (?) Excavator Issue

Reason Failed to use prudent techniques in the tolerance zone §5(4)

When did the alleged violation occur?* 04/29/2025
(?) 07:00:00 AM

Was the One Call System notified?* Yes No

Zip

Email

Phone

Event Impact



Did Violation result in underground damage or near miss event? Damage

OSHA Report Filed? Yes No

Was 911 called? Yes No

Did the incident cause any injuries? Yes

Did the incident cause any deaths? Yes

Was there an evacuation? Yes No

Traffic Stopped? Yes No

Service Interrupted? Yes No

Duration of Service Interruption? 1 - < 6 hrs

Approximately how many customers were affected? 1

Cost of Damaged Line Repair?

Was other property damaged? Yes No

Locator/Locate Information



Who was the facility line locator? Contract Locator

Locator Company USIC LLC

Contact First Name Last Name

Address 9045 N RIVER RD, SUITE 300

City INDIANAPOLIS

State IN

Zip 46240

Email Phone 317-575-7800

Was the line marked? Accurately Inaccurately/Incompletely Not Marked
 Unknown

Were facilities marked according to APWA/CGA temporary marking color code (ANSI standard Z535.1)? Yes No Unknown

What types of marks were present? Paint
 Flags
 Stakes
 Other

Were offset markings used? Yes No Unknown

Condition of Marks Not Visible

Was the line marked by the response due date or within the agreed upon locate schedule? (?) Yes No Unknown

Was the excavation within the tolerance zone? (?) Yes No Unknown

Was there an indication of underground facilities (clear evidence) in the excavation area? Yes No Unknown

What method(s) were used to locate the facility? Electronic Records
 Visual Exposed

Additional Locate Comments If this incident involved any locating/marketing errors, please include all records related to the locator's training and qualification (including training to meet UULPL standards as well as Operator Qualification).

Summary and Attachments

Provide a summary of the event On April 22, 2025, Keystone Custom Decks, Excavator, submitted PA One Call Routine ticket 20251120486 to install a new patio at 2 Sylvan Lane, Cumru Township, Berks County, PA. On April 29, 2025, the customer at the location reported no power. Met-Ed's crew investigated and located a damaged underground secondary cable. Met-Ed's Contract Locator, USIC, investigated and determined that the Excavator failed to take due care while digging in the tolerance zone and damaged Met-Ed's underground secondary cable.

If more space is needed, attach additional pages or documents.

Attachments	File Name	Size
	EventReport-1736727.pdf	226.74KB
	POCS ROUTINE TICKET 20251120486-000.pdf	1.89KB
	POCS ROUTINE TICKET 20251120486-RESPONSE.pdf	29.29KB
	USIC Ticket Details Report.pdf	4.78MB

Attach pictures and additional documents

I&E Exhibit 3



I&E Exhibit 4



**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission,	:	
Bureau of Investigation and Enforcement,	:	
Complainant	:	
	:	
v.	:	Docket No. C-2026-
	:	
Keystone Custom Decks,	:	
Respondent	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

Service by Certified Mail

Keystone Custom Decks
Attn: Elvin King
158 Toddy Drive
East Earl, PA 17519



Grant Rosul
Prosecutor
Bureau of Investigation and Enforcement
PA Attorney ID No. 318204
(717) 783-5243
grosul@pa.gov

Dated: June 16, 2026