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June 23, 2026

VIA ELECTRONIC FILING

Matthew Homsher, Secretary
Pennsylvania Public Utility
Commission Commonwealth
Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

**Re: PECO Energy Company's 2019-2028 Universal Service and Energy
Conservation Plan
Docket No. M-2018-3005795**

Dear Secretary Homsher:

In accordance with the Commission's June 16, 2022 Order issued in the above-captioned docket (the "Order"), PECO Energy Company ("PECO" or the "Company") hereby submits data regarding program arrears payment arrangements for Customer Assistance Program ("CAP") customers, which are available under the following circumstances:

- Upon CAP reenrollment if off of CAP for more than 12 months;
- Upon receipt of a LIHEAP Crisis Grant;
- For accounts identified as PFA (Protection from Abuse);
- As part of a budget billing settlement¹; or
- As part of a reduced restoration agreement (but only if one or fewer broken payment arrangements).²

PECO's Customer Care & Billing ("CC&B") system does not track the specific reasons for establishing a payment arrangement.³ To identify data regarding CAP customer payment arrangements, the Company performed an analysis of CC&B customer account activity that occurred within approximately 30 days of establishment of a payment arrangement.

¹ PECO notes that as per the terms of its CAP Percentage of Income Payment Program (PIPP), CAP customers are no longer eligible to participate in budget billing.

² See June 16 Order at 48-55.

³ In February 2024, PECO transitioned from its Customer Information and Management System (CIMS) to CC&B.

Based on this analysis, PECO inferred the following:

Payment Arrangements issued to PECO CAP Customers in 2025:

<u>Reason Description</u>	<u>Count</u>
- Upon CAP reenrollment if off of CAP for more than 12 months	379
- Upon receipt of a LIHEAP Cash Grant	986
- Upon receipt of a LIHEAP Crisis Grant	190
- For accounts identified as PFA	4
- As part of a budget billing settlement	336
- As part of a reduced restoration agreement	12,161
- Other*	3,744
Total	17,800
<i>*Other includes, but is not limited to, receiving a PUC agreement, Pennsylvania Homeowner Assistance Fund (PAHAF) grants, and Emergency Rental Assistance Program (ERAP) grants</i>	

This information will be discussed at the Company's next Universal Service Advisory Committee meeting.

Should you have any questions regarding this filing, please do not hesitate to contact me at Catherine.Nguyen@exeloncorp.com.

Very truly yours,



Catherine Nguyen, Esquire
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cc:

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**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

PECO ENERGY COMPANY'S 2019-	:	
2028 UNIVERSAL SERVICE AND	:	
ENERGY CONSERVATION PLAN	:	Docket No. M-2018-3005795

CERTIFICATE OF SERVICE

I hereby certify and affirm that I have this day served a copy of **PECO Energy Company's CAP Payment Arrangement Data** on the persons listed below, in the manner specified in accordance with the requirements of 52 Pa. Code § 1.54:

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