

From: [Clouser, Amanda N](#)
To: ["Kristin.Johnson@exeloncorp.com"](mailto:Kristin.Johnson@exeloncorp.com)
Subject: Charmaine Pugh Formal Complaint
Date: Tuesday, June 30, 2026 9:23:00 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[Pugh Formal Complaint \(PFA - UNREDACTED\).pdf](#)

Good morning,

We are in receipt of the formal complaint of Charmaine Pugh against PECO Energy Co – Electric. The complaint has been processed at C-2026-3063608 and the redacted version of the formal complaint has been e-served to you. Due to Ms. Pugh having an active Protection from Abuse Order, I am e-mailing the unredacted version of the formal complaint to you. Please let me know if you have any questions. Thank you.



www.puc.pa.gov



Amanda Clouser

Legal Assistant II

Secretary's Bureau

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Consumer Hotline:

1-800-692-7380