



**SEVENTH COMBINED STATUS REPORT TO THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

VENANGO WATER COMPANY,  
SUGAR CREEK WATER COMPANY,  
WEST HICKORY WATER COMPANY,  
PLUMER WATER COMPANY,  
FRYBURG WATER COMPANY, AND  
COOPERSTOWN WATER COMPANY

AQUA PENNSYLVANIA, INC., AS RECEIVER

AND

BLANE E. RHODES SEWER COMPANY

AQUA PENNSYLVANIA WASTEWATER, INC., AS RECEIVER

DOCKET NO. M-2023-3042180

DOCKET NO. I-2023-3042312

DOCKET NO. P-2024-3045205

**Dated: June 29, 2026**

## A. BACKGROUND

On August 11, 2023, the Pennsylvania Public Utility Commission (“PUC” or the “Commission”) issued an Ex Parte Emergency Order at Docket No. M-2023-3042180 (“VWC Receivership Order”) naming Aqua Pennsylvania, Inc. (“AP”) as Receiver for the Venango Water Company (“VWC”).<sup>1</sup> The VWC system serves approximately 215 customers and is comprised of two spring sources (Bellows and Shaffer Springs), one storage tank, and approximately 7 miles of mains. The VWC Receivership Order was ratified by the Commission through its Ratification Order entered on August 24, 2023 (“Venango 529 Proceeding”).<sup>2</sup> AP was directed to assume its Receivership role on August 12, 2023.

AP was informed by the Rhodes family that they intended to cease providing operations service to the remaining systems owned by the Blaine Edwin Rhodes Estate effective December 31, 2023.<sup>3</sup> AP was subsequently informed that the Rhodes family intended to continue its current operations until a resolution can be reached. On January 3, 2024, the Commission’s Bureau of Investigation and Enforcement (“I&E”) filed a Petition requesting the Commission open a 529 proceeding regarding the Rhodes Utilities.<sup>4</sup> On February 15, 2024, I&E filed a Petition to Consolidate the Venango 529 Proceeding with the Rhodes Utilities 529 Proceeding. On March 20, 2024, Deputy Chief Administrative Law Judge (“ALJ”) Mark J. Hoyer issued the First Interim Order Amending Caption and Consolidating the Section 529 Investigations Of Venango Water Company, Sugar Creek Water Company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, Cooperstown Water Company, And Blane E. Rhodes Sewer Company, And Ordering Notice To Be Provided To All Customers Of These Utilities Of The Initiation Of A Section 529 Investigation Proceeding In The Same Manner As A Proposed General Rate Increase And Ordering These Utilities To Preserve Records.<sup>5</sup> ALJ Hoyer’s First Interim Order consolidated the Venango 529 Proceeding and the Venango 529 Proceeding and the Rhodes Utilities 529 Proceeding.

In accordance with the First Interim Order, AP provided notice of the Venango 529 Proceeding and the Rhodes Utilities 529 Proceeding in VWC customer bills that were sent on March 29, 2024.

On September 11, 2024, AP filed a Motion to Suspend the Procedural Schedule or Alternatively Grant an Extension of the Procedural Schedule (“Aqua Motion”) due to the Petition

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<sup>1</sup> In re: Venango Water Company, Docket No. M-2023-3042180, Ex Parte Emergency Order, Ordering Paragraph No. 4 (August 11, 2023) (hereinafter “VWC Receivership Order”).

<sup>2</sup> Id., Order (August 24, 2023).

<sup>3</sup> In addition to VWC, systems owned by the Blaine Edwin Rhodes Estate include Sugar Creek Water Company (“SWC”), West Hickory Water Company (“WHWC”), Plumer Water Company (“PWC”), Fryburg Water Company (“FWC”), Cooperstown Water Company (“CWC”), and Blaine E. Rhodes Sewer Company (“BERSC”) (together with VWC, the “Rhodes Utilities”).

<sup>4</sup> See Pa. Pub. Util. Comm’n v. The Blaine Edwin Rhodes Estate, Docket No. P-2024-3045205 (Jan. 3, 2024) (hereinafter “Rhodes Utilities 529 Proceeding”).

<sup>5</sup> Venango Water Company – Ex Parte Emergency Order Naming Aqua Pennsylvania, Inc. as Receiver; Section 529 Investigation of Venango Water Company; Section 529 Investigation of Sugar Creek Water company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, Cooperstown Water Company and Blaine E. Rhodes Sewer Company, Docket Nos. M-2023-3042180, I-2023-3042312, and P-2024-3045205 (March 20, 2024). (hereinafter “First Interim Order”).

filed to remove the executrix of the Estate of Blaine Edwin Rhodes, which could interfere with any discussions regarding the transfer of the Rhodes Utilities.

By email to the parties to this proceeding on September 23, 2024, Deputy Chief ALJ Hoyer stated that an interim order would be issued suspending the rebuttal and surrebuttal testimony dates, but keeping the hearing dates for a further prehearing conference.

On September 26, 2024, counsel for the Blaine Edwin Rhodes Estate transmitted a letter dated September 25, 2024, received from counsel for the officers and employees of the Rhodes Utilities which indicated that the Petition to remove the executrix was withdrawn and that the officers and employees would be resigning their positions in the Rhodes Utilities effective October 31, 2024. A further Prehearing Conference was held on October 7, 2024, where discussion was held on AP's Motion and how the September 25, 2024 letter would impact the proceedings and operations.

On October 8, 2024, the Office of Consumer Advocate and I&E filed a Joint Petition for Issuance of an Interim Emergency Order On An Expedited Basis requesting that because the Rhodes Utilities would not have an operator as of October 31, 2024, that AP should be named as Receiver for remaining Rhodes Utilities ("Emergency Petition"). On October 11, 2024, AP and Aqua Pennsylvania Wastewater, Inc. ("APW") (together AP and APW shall be referred to as "Aqua" or the "Company"), filed an Answer to the Emergency Petition agreeing to act as Receiver for the remaining Rhodes Utilities.

Deputy Chief ALJ Hoyer convened an evidentiary hearing on October 15, 2024 whereby the parties entered a Joint Stipulation of Facts which included certain statements of direct testimony previously filed in the proceeding. Deputy Chief ALJ Hoyer thereafter issued an Order Granting Petition for Issuance of an Interim Emergency Order on an Expedited Basis and Certifying Material Question to the Commission which certified the question that AP be named as Receiver of Sugarcreek Water Company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, and Cooperstown Water Company, and named APW as Receiver for Blaine E. Rhodes Sewer Company ("Rhodes Utilities Receivership Order"). The Commission then entered an Opinion and Order on October 30, 2024 which, among other things, concluded that the question certified by Deputy Chief ALJ Hoyer was properly before the Commission, the Commission answered the material question in the affirmative naming AP and APW as Receiver, and for AP and APW to begin their Receivership duties for the remaining Rhodes Utilities on October 31, 2024. On March 13, 2025, Deputy Chief ALJ Hoyer issued a Second Interim Order re-establishing a litigation schedule for the Rhodes Utilities 529 Proceeding.

Included within the Commission's VWC Receivership Order, AP was directed to "[s]ubmit an initial status report to the Commission within 60 days of assuming operations and then quarterly thereafter to detail any relevant updates pursuant to duties and responsibilities assigned through receivership."<sup>6</sup> AP submitted its Initial Status Report on October 11, 2023. AP submitted its Second Status Report on January 9, 2024. Aqua submitted its Third Status Report on April 8, 2024. AP submitted its Fourth Status Report on July 8, 2024. AP submitted its Fifth Status Report on October 7, 2024.

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<sup>6</sup> Id. Ordering Paragraph No. 4, Appendix A, Paragraph 1.o.

In the Rhodes Utilities Receivership Order, AP and APW were directed to “[s]ubmit an initial status report to the Commission within 60 days of assuming operations and then quarterly thereafter to detail any relevant updates.”<sup>7</sup>

As the timing of the Rhodes Utilities Initial Status Report and Sixth Status Report on VWC were to be submitted close in time, AP and APW submitted a First Combined Status Report on the Rhodes Utilities, which includes Venango Water Company, Sugarcreek Water Company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, Cooperstown Water Company, and Blaine E. Rhodes Sewer Company on December 30, 2024. Aqua submitted its Second Combined Status Report on March 31, 2025. Aqua submitted its Third Combined Status Report on June 30, 2025. Aqua submitted its Fourth Combined Status Report on September 30, 2025. Aqua submitted its Fifth Combined Status Report on February 2, 2026. Aqua submitted its Sixth Combined Status Report on March 30, 2026.

Aqua now submits its Seventh Combined Status Report (“Status Report”) for the Rhodes Utilities.

## **B. SEVENTH COMBINED STATUS REPORT**

### **1. Financial**

#### **a. Venango Water Company**

The VWC Receivership Order directed AP to establish the financial position of VWC at the time AP assumed its Receivership role.<sup>8</sup> AP is working to establish the financial position of VWC as of the start of Aqua’s Receivership. VWC has previously submitted Class C Annual Reports to the Commission which include financial and operational data available on the Commission’s website.<sup>9</sup> AP will continue to track expenses and capital improvements related to the VWC system through deferred accounting treatment via establishment of a regulatory asset in accordance with AP’s Receivership duties.<sup>10</sup>

AP and the Pennsylvania Infrastructure Investment Authority (“PENNVEST”) have discussed funding opportunities for construction of a pipeline that would deliver finished water from the City of Franklin, Venango County, construction of a new water storage tank and other ancillary system components. PENNVEST provided options for this project including an AP loan, a Venango loan or a White Knight Program loan. PENNVEST indicated that a grant would not likely be offered due to the higher median income of Sugarcreek Borough. The White Knight program would afford an opportunity for low-interest loan, but AP would have to commit at least \$650,000 and produce a letter of intent to own the VWC’s assets. Ownership of the VWC system will ultimately be determined by the Commission through this Venango 529 Proceeding.

In November 2023, AP met with the City of Franklin’s Council to discuss options concerning a bulk water agreement. The City Council indicated it would decide on availability of water and present its terms after January 1, 2024. Based upon the cost to connect to the City of

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<sup>7</sup> Rhodes Utilities Receivership Order, Ordering Paragraph 3 and 4, Appendix A, Paragraph 1.o.

<sup>8</sup> VWC Receivership Order, Ordering Paragraph 4, Appendix A, Paragraph 1.r.

<sup>9</sup> See <https://www.puc.pa.gov/pdocs/1791853.pdf>.

<sup>10</sup> VWC Receivership Order, Ordering Paragraph 4, Appendix A, Paragraphs 1.s and 2.b.

Franklin that was presented to AP, AP is currently exploring additional options for supplementing the existing source, including developing a new well site, or rehabilitating the existing Bellows Spring.

## **b. Other Rhodes Utilities**

The Rhodes Utilities Receivership Order directed Aqua to establish the financial position of the Rhodes Utilities at the time Aqua assumed its Receivership role.<sup>11</sup> Aqua is working to establish the financial position of the Rhodes Utilities as of the start of Aqua's Receivership. The Rhodes Utilities have previously submitted Class C Annual Reports to the Commission which include financial and operational data available on the Commission's website.<sup>12</sup> Aqua will continue to track expenses and capital improvements related to the Other Rhodes Utilities systems through deferred accounting treatment via establishment of a regulatory asset in accordance with Aqua's Receivership duties.<sup>13</sup>

## **2. Operations and Capital Expenditures**

To support the operations of these seven receiverships, Aqua has employed four new positions in the Western PA Area. Aqua has created, and promoted to fill, the role of Operations Team Leader to supervise the operations of these systems as a unit in our operations. Aqua has also staffed this team with two facility operators and an administrative assistant. Aqua provided projected capital improvements for the Rhodes Utilities in its Third Combined Status Report.

### **a. Venango Water Company**

On August 12, 2023, AP began its Receivership duties for the VWC system. Since the prior status report, AP has completed the following operational issues and improvements to the VWC system:

- (i) The bulk water offloading station that was located at the Wanango Country Club was moved onto the property of BERSC treatment plant.
- (ii) A 4-inch cast iron section roughly 150 feet long was installed to plumb in the bulk water offloading station.
- (iii) A new building was constructed (10'X10') to house the new bulk water station. Inside the station a new bulk water pump was installed.
- (iv) Aqua has two meters in the VWC system that still requires replacement during its ongoing meter replacement project in the Rhodes Utilities.

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<sup>11</sup> Rhodes Utilities Receivership Order, Ordering Paragraph 3 and 4, Appendix A, Paragraph 1.r.

<sup>12</sup> See Cooperstown Water Company <https://www.puc.pa.gov/pcdocs/1791797.pdf>, Fryburg Water Company <https://www.puc.pa.gov/pcdocs/1791835.pdf>, Plumber Water Company <https://www.puc.pa.gov/pcdocs/1791798.pdf>, Sugarcreek Water Company <https://www.puc.pa.gov/pcdocs/1791854.pdf>, West Hickory Water Company <https://www.puc.pa.gov/pcdocs/1791816.pdf>, and Blaine E. Rhodes Sewer Company <https://www.puc.pa.gov/pcdocs/1791799.pdf>.

<sup>13</sup> Rhodes Utilities Receivership Order, Ordering Paragraph 3 and 4, Appendix A, Paragraphs 1.s. and 2.b.

## **b. Cooperstown Water Company**

On October 31, 2024 AP assumed operational responsibility for CWC under its Receivership duties. Since the prior status report, AP is reporting on the following operational issues and improvements:

- (i) The well pump for the low-pressure side was replaced. The old model was showing signs of failing.
- (ii) The well pump for the high-pressure side was replaced. The old model was showing signs of failing.
- (iii) A well depth sensor was installed in the well pit when the well pumps were replaced.
- (iv) A new SCADA integrated flow meter was installed for the low pressure zone. Logic was added to shut down flow if the flow exceeded the maximum disinfection flow rate.
- (v) A new SCADA integrated flow meter was installed for the high pressure zone. Logic was added to shut down flow if the flow exceeded the maximum disinfection flow rate.
- (vi) An NSF certified pump was purchased. This will replace the current non-certified booster pump.
- (vii) AP issued a boil water advisory on May 5, 2026, due to an interruption in disinfection treatment. The BWA was lifted on May 8, 2026. A copy of the notices are included in this Status Report as **Attachment A**.
- (viii) The DEP conducted a regular inspection of the CWC Water Treatment Plant on 6/25/2026. The results have not yet been received.
- (ix) Aqua has zero meters in the CWC system that still requires replacement during its ongoing meter replacement project in the Rhodes Utilities.

## **c. Fryburg Water Company**

On October 31, 2024, AP assumed operational responsibility for FWC under its Receivership duties. Since the prior status report, AP is reporting on the following operational issues and improvements:

- (i) On April 27, 2026, the well caps of well #1 and #3 were replaced with proper weather tight locking caps. Wiring was secured with conduit. The well caps were secured with a padlock.
- (ii) Well production was found to be failing. The reduction in flow was found to be caused by excessive buildup of iron sediment in the piping. The 1-year-old piping from well #1 to the softener units was found in need of replacement.
- (iii) The contact switch to control well #3 burnt up and needed replacement.
- (iv) FWC went through a regular DEP inspection on 5/15/2026, and a copy of the inspection report is included as **Attachment B**. During the DEP inspection, a contaminant was identified in the reservoir and an NOV was issued (please see Attachment B).
- (v) FWC was placed on a boil water advisory as a result of the identified contaminant. After regular testing and the roof was repaired, the town was taken off of the boil water. Please see **Attachment C**, included in this Status Report for the BWA information.

- (vi) The town of Marble was placed on a boil water advisory after a lateral main break caused a large outage.
- (vii) Aqua has 11 meters in the FWC system that still requires replacement during its ongoing meter replacement project in the Rhodes Utilities.

**d. Plumer Water Company**

On October 31, 2024, AP assumed operational responsibility for PWC under its Receivership duties. Since the prior status report, AP is reporting on the following operational issues and improvements:

- (i) As noted by the Aqua in the First, Second, Third, Fifth, and Sixth Combined Status Reports, due to deficiencies within the Rouseville system that supplies water to PWC, AP has continued to issue BWAs to the PWC customers due to the failure of baffles in Roseville's clearwell which does not allow Roseville to meet its chlorine contact time requirement. The BWAs were issued to PWC customers on April 14, 2026, May 15, 2026, and June 15, 2026, and are included in this Status Report as **Attachment D**.
- (ii) The PWC customers experienced a water outage, due to a distribution leak. Rouseville shut off service to the PWC system. Aqua delivered bottled water to customers in the PWC system.
- (iii) An estimated 10 gallon per minute leak was located and repaired on 4/12/2026.
- (iv) A leak was found and repaired near the sample station at the Northern section of the water system on June 24, 2026. The leak size is unknown.
- (v) Aqua has two meters in the PWC system that still requires replacement during its ongoing meter replacement project in the Rhodes Utilities.

**e. Sugarcreek Water Company**

On October 31, 2024, AP assumed operational responsibility for SWC under its Receivership duties. Since the prior status report, AP is reporting on the following operational issues and improvements:

- (i) A level transducer was added to the well.
- (ii) A SCADA integrated flow meter replaced the existing flow meter. Logic was added to shut down if flow exceeds 334 limits.
- (iii) A tree trimming company dropped a branch that impaled a section of water main by the water treatment plant. The leak could not be isolated and the system dewatered quickly. A boil water advisory was declared on May 30, 2026, and was lifted on May 31, 2026. A copy of the BWA information is included in this Status Report as **Attachment E**.
- (iv) Sugarcreek underwent a DEP inspection on June 25, 2026. AP has not yet received the inspection report.
- (v) Aqua has one meter in the SWC system that still requires replacement during its ongoing meter replacement project in the Rhodes Utilities.

**f. West Hickory Water Company**

On October 31, 2024, AP assumed operational responsibility for WHWC under its Receivership duties. Since the prior status report, AP is reporting on the following operational issues and improvements:

- (i) Both well casings were replaced with a new well casing.
- (ii) Well caps with weather tight conduit were installed.
- (iii) The unsafe access steps at the water tank were replaced with a new structure.
- (iv) The booster pump access hatch was replaced with new weather tight structure.
- (v) Aqua has 14 meters in the WHWC system that still requires replacement during its ongoing meter replacement project in the Rhodes Utilities.

**g. Blaine E. Rhodes Sewer Company**

On October 31, 2024, APW assumed operational responsibility for BERSC under its Receivership duties. Since the prior status report, APW is reporting on the following operational issues and improvements:

- (i) Aqua is working through a form 43 application to rebuild the sand filters.
- (ii) A section of above ground force main was found to have failed. This resulted in an SSO. The 300 ft of leaking main line was bypassed and replaced within 2 weeks.
- (iii) The influent pump failed. The resultant sewage back up caused three SSO events. The influent pump was bypassed with a diesel pump and the sewage is currently fed above ground to the plant.

**3. Settlement Update**

On August 1, 2025, Aqua notified the ALJ that Aqua and the Rhodes Estate/Randall & Kevin Rhodes (collectively, “Rhodes Parties”) had reached a settlement in principle whereby the Rhodes Parties had agreed to a purchase price for transfer of the Rhodes Utilities to Aqua. Aqua continues to work diligently with the parties to finalize the sale-related documents, along with the settlement documents, for filing with the Commission.

**C. CONCLUSION**

Aqua will continue to investigate and report on the Rhodes Utilities systems’ operations and financial status and will make necessary improvements to operate the Rhodes Utilities systems to ensure quality service to the Rhodes Utilities customers for the period of its Receivership duties during the Venango 529 Proceeding and Rhodes Utilities 529 Proceeding. Aqua will provide an update to this Status Report on or before September 28, 2026.

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**The Honorable Mark A. Hoyer, Presiding**

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<b>Venango Water Company – Ex Parte</b>	<b>:</b>	
<b>Emergency Order Naming Aqua</b>	<b>:</b>	<b>Docket No. M-2023-3042180</b>
<b>Pennsylvania, Inc. as Receiver</b>	<b>:</b>	
	<b>:</b>	
<b>Section 529 Investigation of</b>	<b>:</b>	<b>Docket No. I-2023-3042312</b>
<b>Venango Water Company</b>	<b>:</b>	
	<b>:</b>	
<b>Section 529 Investigation of Sugarcreek</b>	<b>:</b>	<b>Docket No. P-2024-3045205</b>
<b>Water Company, West Hickory Water</b>	<b>:</b>	
<b>Company, Plumer Water Company,</b>	<b>:</b>	
<b>Fryburg Water Company, Cooperstown</b>	<b>:</b>	
<b>Water Company and Blaine E. Rhodes</b>	<b>:</b>	
<b>Sewer Company</b>	<b>:</b>	

**CERTIFICATE OF SERVICE**

I hereby certify that I have this 29th day of June, 2026, served a true and correct copy of the Seventh Combined Status Report to the Pennsylvania Public Utility Commission, upon the persons and in the manner set forth below:

**Via E-File**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
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Harrisburg, PA 17105

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Courtney L. Schultz

# ATTACHMENT A

# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Cooperstown Water Company (PWSID# PA6610017)

### BOIL YOUR WATER BEFORE CONSUMPTION\*

**HIERVAN EL AGUA ANTES DE USARLA.**

ESTE INFORME CONTIENE INFORMACIÓN MUY IMPORTANTE SOBRE SU AGUA POTABLE.

TRADÚZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN

Aqua Pennsylvania, Inc. (Aqua) has issued a boil water advisory for customers on **Highland Park Drive and Sawmill Road** in Cooperstown Water Company due to a loss of disinfection treatment in that portion of the system. Affected customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted.

#### What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- ***Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.***
- The symptoms above are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you might want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

#### What happened? What is being done? When will the problem be corrected?

On May 5, 2026, disinfection treatment was interrupted affecting customer on **Highland Park Drive and Sawmill Road**. As a precaution, Aqua Pennsylvania has issued a boil water advisory for the affected customer. **Other portions of the water system are not affected.** Samples are being collected in the system for bacteriological testing. Until satisfactory test results are received from the laboratory, customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. If you have any questions, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

***Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.***

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

[https://www.agriculture.pa.gov/consumer\\_protection/FoodSafety/Pages/Emergency-Response.aspx](https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx)

For more information, please contact:

<b>Responsible Person</b> Zachary Tallmadge, Area Manager	<b>System Name</b> Cooperstown Water Company	<b>Address (Street)</b> 665 S. Dock St.
<b>Phone Number</b> 877-987-2782	<b>System PWSID#</b> PA6610017	<b>Address (City, State, Zip)</b> Sharon, PA 16146

\* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*

Aqua Cooperstown (PWSID# PA6610017)

## BOIL WATER NOTICE LIFTED

HIERVAN EL AGUA ANTES DE USARLA.  
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.  
TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

The Boil Water Notice issued on May 5, 2026 for Cooperstown Water Company has been lifted effective today, May 8, 2026.

Aqua Pennsylvania is **lifting a Boil Water Advisory** for ALL its customers in the Cooperstown service area including Highland Park Drive and Sawmill Road. The Pennsylvania Department of Environmental Protection approved Aqua's decision to lift the advisory. **All customers can resume normal use of water.**

Please call Aqua Pennsylvania at 877.987.2782 if you have any questions.

We thank customers for their patience and understanding as we worked to resolve this issue.

More information can be found at <https://www.aquawater.com/rhodes>.

**It is no longer necessary to use boiled water or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation.**

Aqua is committed to providing quality water and service to its customers. We apologize for the inconvenience and thank you for your patience. Although this matter has been resolved, if you have any questions or concerns, please contact Aqua's Customer Service at 877.987.2782.

***Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.***

For more information, please contact:

<b>Responsible Person</b> Zachary Tallmadge, Area Manager	<b>System Name</b> Cooperstown Water Company	<b>Address (Street)</b> 665 S. Dock St.
<b>Phone Number</b> 877-987-2782	<b>System PWSID#</b> PA6610017	<b>Address (City, State, Zip)</b> Sharon, PA 16146

**Date Notice Distributed: May 5, 2026**

**Date Notice Lifted: May 8, 2026**

\* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



### PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Cooperstown Water Company PWSID Number: PA6610017

Date of Violation/Situation: 5/5/2026

Description of Violation/Situation: Aqua issued a boil water advisory due to a disinfection failure in a portion of the system.

Notified DEP (or CHD) within 1 hour Date or NA: 5/4/2026

Consulted with DEP within 24 hours Date or NA: 5/5/2026

PN Level:  Tier 1  Tier 2  Tier 3

Type of notice addressed by this certification:  Initial  Repeat

Methods and date of public notice deliveries to customers:

Method: Called, emailed, and texted customers Date: 05/05/2026

Method: Posted to website Date: 05/05/2026

Method: Problem corrected notice Date: 05/08/2026

Method: \_\_\_\_\_ Date: \_\_\_\_\_

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

**Certified by:**

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: \_\_\_\_\_ Date: 05/08/2026

Print Name and Title: David Rustay, Director of Water Quality and Environmental Compliance

Phone Number: 215.593.5789

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search> .

**For DEP use only. Checked by:** \_\_\_\_\_ **Date:** \_\_\_\_\_



644 N. Water St.  
Sharon, PA 16146  
724-347-7418

## Laboratory Report

Aqua Cooperstown

Sample Type: Day 1  
Loc ID: Highland Park Dr. Tank Sample Station  
Sample Time: 1245  
Date Collected: 5/6/2026  
Collected By: Chase Stafford  
Date Analyzed: 5/7/2026  
Time Analyzed: 1238  
Analyst: Christopher Gordon  
Lab ID: 0580  
Method Used: Colilert, SM9223B

### Bacteriological Results

Total Coliform	Negative
E. coli	Negative

Christopher Gordon  
Laboratory Supervisor



644 N. Water St.  
Sharon, PA 16146  
724-347-7418


## Laboratory Report

Aqua Cooperstown

Sample Type: Day 2  
Loc ID: Highland Park Dr. Tank Sample Station  
Sample Time: 0715  
Date Collected: 5/7/2026  
Collected By: Chase Stafford  
Date Analyzed: 5/7/2026  
Time Analyzed: 1238  
Analyst: Christopher Gordon  
Lab ID: 0579  
Method Used: Colilert, SM9223B

### Bacteriological Results

Total Coliform	Negative
E. coli	Negative

  
\_\_\_\_\_  
Christopher Gordon  
Laboratory Supervisor

Ohio Bacteriological  
Certification Number 585

Pennsylvania Bacteriological  
Certification Number 43-075

# ATTACHMENT B

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF ENVIRONMENTAL PROTECTION  
BUREAU OF SAFE DRINKING WATER

WATER SUPPLY INSPECTION REPORT

<b>Facility Name</b> FRYBURG WATER COMPANY	<b>PWSID No</b> 6160030	<b>Inspection Date</b> 2026-05-15
<b>Facility Location</b> CLUB ALLEY LANE FRYBURG, PA 16326	<b>County</b> Clarion	<b>Municipality</b> Washington Township
<b>Responsible Officials Name</b>  ZACH TALLMADGE	<b>Telephone:</b> (724) 877-0579	
	<b>System Type:</b> Community	<b>Population:</b> 490
<b>Certified Operator name</b>  PAUL DAVID A	<b>Field Order Number:</b>	
	<b>Issue Date (mm/dd/yy):</b>	

eFACTS info

<b>Inspection ID:</b> 4187572	<b>Inspection Type:</b> RTNC
-------------------------------	------------------------------

Outstanding Violations

**B6A - 25 PA Code, §109.4**

**Remarks:** The clearwell is not baffled as indicated by the 0.3 baffling factor in the 4Log permit, Permit No. 365W12-T1-MA2. Consult with the Department regarding the 4Log permit.

Minor Deficiency

**1A- GROUNDWATER AND GUDI SOURCES**

WELLHEAD

SRC-001-WELL #1

The exposed portions of the well casing are not in good condition.

**Remarks:**The exposed portions of the well casing are not in good condition.

**1A- GROUNDWATER AND GUDI SOURCES**

WELLHEAD

SRC-002-WELL #3

The exposed portions of the well casing are not in good condition.

**Remarks:**The exposed portions of the well casing are not in good condition.

**2A- TREATMENT PLANT AND GENERAL CHEMICAL ADDITION**

CHEMICALS AND EQUIPMENT

WTP-300-FRYBURG

There is no continuous agitation provided to maintain slurries in suspension, which does not meet the design standards set forth in the Public Water Supply Manual.

**3- DISTRIBUTION SYSTEM**

PLANNED SERVICE INTERRUPTIONS AND MAIN BREAKS

DS-001-DISTRIBUTION SYSTEM 001

The water system lost pressure in a portion of the distribution system in the last 3 years for a reason other than a main break.

**3- DISTRIBUTION SYSTEM**

OPERATIONS

DS-001-DISTRIBUTION SYSTEM 001

Distribution system unaccounted for water is more than 15% of the total production.

**4- WATER STORAGE**

GENERAL GROUNDS

ST-001-UPPER RESERVOIR

The grounds surrounding the storage tank are not secure from unauthorized access. The grounds surrounding the storage tank should be secured or monitored from unauthorized access.

**4- WATER STORAGE**

STORAGE OPERATION

ST-001-UPPER RESERVOIR

The Storage tank does not have the ability to be isolated without the loss of distribution system pressure which would require a public notice if the tank was taken out of service. This does not meet the design standards set forth in the Public Water Supply Manual.

**6- MONITORING AND REPORTING**

METHOD 334.0

DS-001-DISTRIBUTION SYSTEM 001

A sample tap is not available on the influent line for on-line chlorine analyzers.

**8- SYSTEM MANAGEMENT**

FINANCIAL & ASSET MANAGEMENT

DS-001-DISTRIBUTION SYSTEM 001

In the most recent fiscal year, system operating costs exceeded revenues.

**8- SYSTEM MANAGEMENT**

PLANS, MAPS, AND REPORTS

DS-001-DISTRIBUTION SYSTEM 001

The water system does not review the Comprehensive Monitoring Plan annually and update it as necessary.

Outstanding Violations Returned to Compliance

**A1 - 25 PA Code, §109.4 - Corrected/Abated**

**Remarks:** A deceased squirrel was found floating in the finished water storage tank. Adequate preventative measures have not been implemented to ensure the safety of the finished water storage supply, as multiple potential points of entry into the storage tank were observed.

General Comments

A routine inspection of Fryburg Water Company (currently under receivership by Aqua PA) took place on May 15th, 2025, and was finished on May 29th, 2026. Present from Aqua were David Paul (Operations Team Leader), and Tara Wallace (Production Specialist). Present from the Department was Brandon Gordon (Sanitarian).

Initially, Well 1 was the only well in use; Well 3 had a potential pump failure and was in the process of being diagnosed. On the final day of the inspection, David said that they had fixed Well 3 but had found problems with Well 1 during the troubleshooting of their low well yields. The piping was caked with iron and had severely restricted the flow, so Aqua had Well 1 investigated and found a fracture in the well casing at about 60ft down, where oxygenated water was entering the well and causing the dissolved iron to come out of solution. David stated that a new well will need to be drilled next to Well 1 because the casing is too small of a diameter to repair.

The Clearwell pumps are controlled to keep the water level within the tank around the 2-foot mark as required by the current 4-log permit, but the numbers would momentarily dip below 2.00 to 1.99 or 1.98 and then rise back up. This should be corrected to ensure the level never falls below 2.00.

Upon visiting the storage tank on Day 1, it was discovered that a rodent had entered and died in the storage tank and was found floating in the water, so the inspection was halted to handle the Tier 1 BWA situation. Refer to inspection report #4200577 for further details. The contamination was removed, the concrete tank sides were patched, and the roof was fully replaced to prevent an incident like this from occurring again. Aqua utilized bulk water hauling to supply enough water to sufficiently flush the distribution system to ensure that the contamination had been completely removed. Following total coliform sampling in the distribution system with satisfactory results, the BWA was lifted.

PA Aqua has made many improvements to the treatment plant since the last inspection, but none of these improvements have been documented or approved through permitting. The ion exchange units and chemical feed pumps were changed and do not appear to be in-kind replacements. Wells 1 and 3 both are now plumbed to go through the ion exchange units, which is different than previously permitted (Well 3 bypassed the Ion Exchange units previously). The colorimetric chlorine analyzer has been changed to an amperometric analyzer and Variable Frequency Drives have been installed.

**Within 30 days (by July 12, 2026), please provide spec sheets to the Department for the following components that are being utilized at the treatment plant:**

1. The Ion Exchange units as well as the media contained within
2. Chemical Feed Pumps
3. The Amperometric On-line Chlorine Analyzer
4. The Variable Frequency Drives

Samples were taken at Raw, Entry Point, and in distribution and the results were as follows:

**Raw @ 11:38** on May 15, 2026

Iron: 11.4 mg/L using a 1:3 dilution

Manganese: 0.483 mg/L using a 1:1 dilution

Phosphate: 0.07 mg/L as orthophosphate

**Entry Point @ 11:04** on May 15, 2026

Free Cl: 2.33 mg/L

Total Cl: 2.37 mg/L

Iron: 0.16 mg/L

Manganese: 0.003 mg/L

pH: 6.90 su

Temp: 15.1 °C

Alkalinity: 64 mg/L as CaCO<sub>3</sub>

Phosphate: 0.76 mg/L as orthophosphate

**Distribution @ 09:25** on May 29, 2026

Free Cl: 1.87 mg/L

Total Cl: 1.97 mg/L

Phosphate: 1.27 mg/L as orthophosphate

## Recommendations

1. Due to inadequate cellular service, Aqua personnel were unable to produce their electronic documents needed to show compliance with Method 334.0 Please submit the following documentation to the Department within 30 days (July 12, 2026)
  - Record of Analyst Initial Demonstration of Capability
  - Record of Initial Calibration Verification for Handheld and Benchtop Analyzers
  - Record of Initial Demonstration of Capability for On-Line Chlorine Analyzers
  - Record of Comparative Grab Sample Analysis for On-Line Chlorine Analyzers
  - Record of Routine Calibration Verification for Handheld and Benchtop Analyzers
2. Consult with the Department regarding the outstanding violation regarding the 4Log permit baffling factors
3. Adjust the SCADA system so that the Clearwell water level never falls below 2 feet to ensure the depth does not fall below the required level needed to ensure 4-log disinfection under permit #365W12-T1-MA2
4. Contact the Department's Licensed Professional Geologist, Mike Valesky, to discuss the issues discovered with Well 1 and the possibility of drilling a new source.
5. Provide spec sheets to the Department for the water treatment components as listed above.
6. Install an appropriate hatch on the Clearwell so that it can routinely be inspected. There is currently no way to easily view the inside of the Clearwell to monitor for issues.
7. Submit an updated Comprehensive Monitoring Plan to the Department

**PLEASE DO NOT ADD, REMOVE, OR MODIFY TREATMENT WITHOUT DEPARTMENT APPROVAL.**

### Signatures

Received by(Print Name):

----

Unable To Receive Signature:

Report written in the office

Investigator (Print Name):

BRANDON GORDON

May 15, 2026

## **NOTICE OF VIOLATION**

ZACH TALLMADGE  
665 S DOCK ST  
SHARON, PA 16146-1835  
Violation ID #: 8274750

Re: Violations Identified During Inspection  
FRYBURG WATER COMPANY  
PWS ID No. 6160030  
Washington Township, Clarion County

Dear Water Supplier:

On May 15, 2026, an inspection of the above facility found the following violation(s):

1. Description: CIRCUMSTANCES EXIST WHICH ADVERSELY AFFECT THE QUANTITY OR QUALITY OF WATER

A deceased squirrel was found floating in the finished water storage tank. Adequate preventative measures have not been implemented to ensure the safety of the finished water storage supply, as multiple potential points of entry into the storage tank were observed.

Citation: 25 PA Code, §109.4

The Department has determined that these violation(s) meet the definition of a significant deficiency or are contributing to a significant deficiency as described in Title 25 Pa. Code § 109.1 of the Department's regulations. Regulatory requirements for responding to a significant deficiency are contained in Title 25 Pa. Code § 109.717.

In order to comply with Title 25 Pa. Code Chapter 109, it is recommended you:

- By Jun 14, 2026: Consult with the Department regarding the appropriate corrective action.
- By Jun 29, 2026: Respond in writing to significant deficiencies, indicating how and on what schedule the system will address significant deficiencies.
- By Sep 12, 2026: Correct all significant deficiencies.
- Notify the Department that a deficiency has been corrected within 30 days of completion of the corrective action.

Any violation of Title 25 Pa. Code 109 could result in further enforcement action, including civil and criminal penalties. Each day the violation continues constitutes a separate offense.

This Notice of Violation is neither an order nor any other final action of the Department of Environmental Protection. It neither imposes nor waives any enforcement action available to the Department under any of its statutes. If the Department determines that an enforcement action is appropriate, you will be notified of the action.

If you have any questions concerning this matter, please contact me at [brangordon@pa.gov](mailto:brangordon@pa.gov) or .

Sincerely,

BRANDON GORDON

# ATTACHMENT C

# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Fryburg Water Company (PWSID# PA6160030)

### BOIL YOUR WATER BEFORE CONSUMPTION\*

**HIERVAN EL AGUA ANTES DE USARLA.**

ESTE INFORME CONTIENE INFORMACIÓN MUY IMPORTANTE SOBRE SU AGUA POTABLE.

TRADÚZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN

Aqua Pennsylvania, Inc. (Aqua) has issued a boil water advisory for customers in Fryburg Water Company due to a risk of possible microbial contamination. Affected customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted.

#### What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- ***Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.***
- The symptoms above are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you might want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

#### What happened? What is being done? When will the problem be corrected?

On May 15, 2026, Aqua identified a risk of possible microbial contamination in the Fryburg Water system. As a precaution, Aqua Pennsylvania has issued a boil water advisory. Aqua staff are on site to implement repairs. Samples are being collected in the system for bacteriological testing. Until satisfactory test results are received from the laboratory, customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. If you have any questions, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

***Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.***

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

[https://www.agriculture.pa.gov/consumer\\_protection/FoodSafety/Pages/Emergency-Response.aspx](https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx)

For more information, please contact:

<b>Responsible Person</b> Zachary Tallmadge, Area Manager	<b>System Name</b> Fryburg Water Company	<b>Address (Street)</b> 665 S. Dock St.
<b>Phone Number</b> 877-987-2782	<b>System PWSID#</b> PA6160030	<b>Address (City, State, Zip)</b> Sharon, PA 16146

\* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



### PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Fryburg Water Company PWSID Number: PA6160030

Date of Violation/Situation: 05/15/2026

Description of Violation/Situation: Aqua issued a boil water advisory for customers of the Fryburg Water Company on 5/15/2026 due to a risk of possible microbial contamination.

Notified DEP (or CHD) within 1 hour Date or NA: 05/15/2026

Consulted with DEP within 24 hours Date or NA: \_\_\_\_\_

PN Level:  Tier 1  Tier 2  Tier 3

Type of notice addressed by this certification:  Initial  Repeat

Methods and date of public notice deliveries to customers:

Method: Called, emailed, and texted customers for boil water notice Date: 05/15/2026

Method: Posted boil water notice to website Date: 05/15/2026

Method: Called, emailed, and texted customers for lift notice Date: 05/22/2026

Method: Posted lift notice to website Date: 05/22/2026

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

**Certified by:**

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature:  Date: 05/22/2026

Print Name and Title: David Rustay – Director of Water Quality and Compliance

Phone Number: 215-593-5789

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search> .

**For DEP use only. Checked by:** \_\_\_\_\_ **Date:** \_\_\_\_\_

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*

Fryburg Water Company (PWSID# PA6160030)

## BOIL WATER NOTICE LIFTED

HIERVAN EL AGUA ANTES DE USARLA.  
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.  
TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

**The Boil Water Notice issued on May 15, 2026 for the Venango Water Company has been lifted effective today, May 22, 2026.**

Aqua Pennsylvania has lifted the boil water advisory issued on May 15, 2026. A boil water advisory was issued for customers in the Fryburg Water Company due to a risk of possible microbial contamination. Repairs were completed and two consecutive days of water samples have been collected from the distribution system and tested for total coliform bacteria. The results for both sets of testing showed the absence of bacteria, allowing Aqua to lift the boil advisory.

**It is no longer necessary to use boiled water or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation.**

Aqua is committed to providing quality water and service to its customers. We apologize for the inconvenience and thank you for your patience. Although this matter has been resolved, if you have any questions or concerns, please contact Aqua's Customer Service at 877.987.2782 or visit [www.aquawater.com/rhodes](http://www.aquawater.com/rhodes)

***Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.***

For more information, please contact:

<b>Responsible Person</b> Zachary Tallmadge, Area Manager	<b>System Name</b> Fryburg Water Company	<b>Address (Street)</b> 665 S. Dock Street
<b>Phone Number</b> 877.987.2782	<b>System PWSID#</b> PA6160030	<b>Address (City, State, Zip)</b> Sharon PA, 16146

**Date Notice Distributed: May 15, 2026**

**Date Notice Lifted: May 22, 2026**

\* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



644 N. Water St.  
Sharon, PA 16146  
724-347-7418

## Laboratory Report

Aqua Fryburg

Sample Type: Day 1  
Loc ID: Montana's Café  
Sample Time: 1503  
Date Collected: 5/19/2026  
Collected By: Josh Cook  
Date Analyzed: 5/20/2026  
Time Analyzed: 1537  
Analyst: George Mueller  
Lab ID: 0656  
Method Used: Colilert, SM9223B

### Bacteriological Results

Total Coliform	Negative
E. coli	Negative



---

Christopher Gordon  
Laboratory Supervisor

Ohio Bacteriological  
Certification Number 585

Pennsylvania Bacteriological  
Certification Number 43-075



644 N. Water St.  
Sharon, PA 16146  
724-347-7418

## Laboratory Report

Aqua Fryburg

Sample Type: Day 2  
Loc ID: Montana's Cafe  
Sample Time: 1145  
Date Collected: 5/20/2026  
Collected By: Chase Stafford  
Date Analyzed: 5/20/2026  
Time Analyzed: 1537  
Analyst: George Mueller  
Lab ID: 0650  
Method Used: Colilert, SM9223B

### Bacteriological Results

Total Coliform	Negative
E. coli	Negative



Christopher Gordon  
Laboratory Supervisor

Ohio Bacteriological  
Certification Number 585

Pennsylvania Bacteriological  
Certification Number 43-075



644 N. Water St.  
Sharon, PA 16146  
724-347-7418

## Laboratory Report

Aqua Fryburg

Sample Type: Day 1  
Loc ID: 5320 Old Fryburg Road  
Sample Time: 1632  
Date Collected: 5/19/2026  
Collected By: Josh Cook  
Date Analyzed: 5/20/2026  
Time Analyzed: 1537  
Analyst: George Mueller  
Lab ID: 0654  
Method Used: Collert, SM9223B

### Bacteriological Results

Total Coliform	Negative
E. coli	Negative



---

Christopher Gordon  
Laboratory Supervisor

Ohio Bacteriological  
Certification Number 585

Pennsylvania Bacteriological  
Certification Number 43-075



644 N. Water St.  
Sharon, PA 16146  
724-347-7418

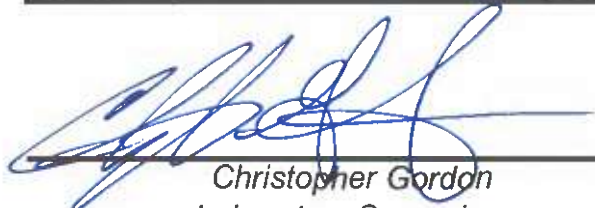
## Laboratory Report

Aqua Fryburg

Sample Type: Day 2  
Loc ID: 5320 Old Fryburg Road  
Sample Time: 1200  
Date Collected: 5/20/2026  
Collected By: Chase Stafford  
Date Analyzed: 5/20/2026  
Time Analyzed: 1537  
Analyst: George Mueller  
Lab ID: 0649  
Method Used: Colilert, SM9223B

### Bacteriological Results

Total Coliform	Negative
E. coli	Negative

  
\_\_\_\_\_  
Christopher Gordon  
Laboratory Supervisor

Ohio Bacteriological  
Certification Number 585

Pennsylvania Bacteriological  
Certification Number 43-075



644 N. Water St.  
Sharon, PA 16146  
724-347-7418

## Laboratory Report

Aqua Fryburg

Sample Type: Day 1  
Loc ID: Venus Meter Pit  
Sample Time: 1614  
Date Collected: 5/19/2026  
Collected By: Josh Cook  
Date Analyzed: 5/20/2026  
Time Analyzed: 1537  
Analyst: George Mueller  
Lab ID: 0655  
Method Used: Colilert, SM9223B

### Bacteriological Results

Total Coliform	Negative
E. coli	Negative

Christopher Gordon  
Laboratory Supervisor

Ohio Bacteriological  
Certification Number 585

Pennsylvania Bacteriological  
Certification Number 43-075



644 N. Water St.  
Sharon, PA 16146  
724-347-7418

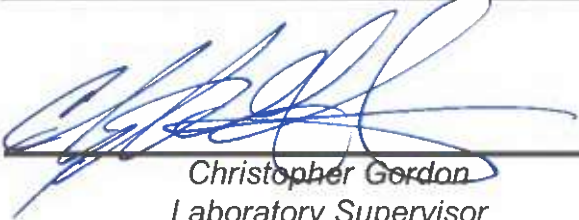
## Laboratory Report

Aqua Fryburg

Sample Type: Day 2  
Loc ID: Venus Meter Pit  
Sample Time: 1210  
Date Collected: 5/20/2026  
Collected By: Chase Stafford  
Date Analyzed: 5/20/2026  
Time Analyzed: 1537  
Analyst: George Mueller  
Lab ID: 0648  
Method Used: Colilert, SM9223B

### Bacteriological Results

Total Coliform	Negative
E. coli	Negative



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Christopher Gordon  
Laboratory Supervisor

Ohio Bacteriological  
Certification Number 585

Pennsylvania Bacteriological  
Certification Number 43-075

# ATTACHMENT D



## PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Plumer Water Company PWSID Number: 6610011

Date of Violation/Situation: 11/18/2024 (Aqua's first issuance of the PN under PUC receivership)

Description of Violation/Situation: Continuation of the boil water advisory that was already in effect for Plumer Water Company.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level:  Tier 1  Tier 2  Tier 3

Type of notice addressed by this certification:  Initial  Repeat

Methods and date of public notice deliveries to customers:

Method: Phone calls to affected customers for boil water notice Date: 04/14/2026

Method: Notice posted to website Date: 04/14/2026

Method: Emails sent to affected customers for boil water notice Date: 04/14/2026

Method: \_\_\_\_\_ Date: \_\_\_\_\_

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

**Certified by:**

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul Date: 04/20/2026

Print Name and Title: David Paul, Operations Team Leader

Phone Number: 724-877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

**For DEP use only. Checked by:** \_\_\_\_\_ **Date:** \_\_\_\_\_

# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Plumer Water Company (PWSID# PA6610011)

### FAILURE OF A DISINFECTION PROCESS

## BOIL YOUR WATER BEFORE CONSUMPTION\*

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.  
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

Aqua Pennsylvania, Inc. (Aqua) has issued a continuation of the boil water advisory that was already in effect for the Plumer Water Company water system. Customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted. There is an increased chance that the water may contain disease-causing organisms.

#### What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

#### What happened? What is being done? When will the problem be corrected?

On October 31<sup>st</sup>, 2024, the Pennsylvania Public Utility Commission appointed Aqua as the receiver of this water system. Aqua has now taken over the operations to provide water service to the Plumer Water Company customers. You will be notified when it's no longer necessary to boil your water. If you have any questions or wish to discuss further, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

[https://www.agriculture.pa.gov/consumer\\_protection/FoodSafety/Pages/Emergency-Response.aspx](https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx)

For more information, please contact:

<b>Responsible Person</b> Zach Tallmadge, Area Manager	<b>System Name</b> Plumer Water Company	<b>Address (Street)</b> 665 S. Dock St
<b>Phone Number</b> 877.987.2782	<b>System PWSID#</b> PA6610011	<b>Address (City, State, Zip)</b> Sharon, PA 16146

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.*

\* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

before use.

**We will notify you as soon as it is no longer necessary to boil your water. We apologize for any inconvenience and thank you for your cooperation.**

**Please call Aqua at 877.987.2782 if you have any questions.**

Notification: Apr 14, 2026 11:56:15 EDT

Title	ID	Phase	Sent By	Incident Template	Confirmed	Not Confirmed	Unreachable
Boil Water Advisory	2457272659 952716	Update	Lisa Chittester	PA Boil Water Advisory	1	74	1

**Message (Customized Email below)**

Sent 04-14-2026 to customers in the Plumer water system.

Because of a failure with treatment process at Rouseville Wtr system on 09/11/24, you remain on a boil water advisory. You will be renotified monthly until the Rouseville Wtr system failure is corrected. As a continuation of the boil water advisory issued by Plumer Water, Aqua has issued a boil water advisory. Aqua advises you to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Bring water to a boil, boil it for 2 minutes and let it cool before use.

We will notify you as soon as it is no longer necessary to boil your water. We apologize for any inconvenience and thank you for your cooperation.

Please call Aqua at 877.987.2782 if you have any questions.

This message will repeat once if you stay on the line.

Customized Email

**Dear Aqua Customer:**

**This is an important notice from Aqua sent 04-14-2026to customers in the Plumer water system.**

**Because of a failure with treatment process at Rouseville Wtr system on 09/11/24, you remain on a boil water advisory. You will be renotified monthly until the Rouseville Wtr system failure is corrected. As a continuation of the boil water advisory issued by Plumer Water, Aqua has issued a boil water advisory. Customers are advised to contact Aqua if they observe a leak. Low pressure could result in inadequate disinfection of the water in the system. Aqua advises you to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Bring water to a boil, boil it for 2 minutes and let it cool before use.**

**We will notify you as soon as it is no longer necessary to boil your water. We apologize for any inconvenience and thank you for your cooperation.**

**Please call Aqua at 877.987.2782 if you have any questions.**

Custom SMS Message

Essentialhas an important message

Web Page SMS Message

**Dear Aqua Customer:**

**This is an important notice from Aqua sent 04-14-2026to customers in the Plumer water system.**

Because of a failure with treatment process at Rouseville Wtr system on 09/11/24, you remain on a boil water advisory. You will be renotified monthly until the Rouseville Wtr system failure is corrected. As a continuation of the boil water advisory issued by Plumer Water, Aqua has issued a boil water advisory. **Aqua advises** you to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Bring water to a boil, boil it for **2** minutes and let it cool before use.

We will notify you as soon as it is no longer necessary to boil your water. We apologize for any inconvenience and thank you for your cooperation.

Please call Aqua at 877.987.2782 if you have any questions.



## PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Plumer Water Company PWSID Number: 6610011

Date of Violation/Situation: 11/18/2024 (Aqua's first issuance of the PN under PUC receivership)

Description of Violation/Situation: Continuation of the boil water advisory that was already in effect for Plumer Water Company.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level:  Tier 1  Tier 2  Tier 3

Type of notice addressed by this certification:  Initial  Repeat

Methods and date of public notice deliveries to customers:

Method: Phone calls to affected customers for boil water notice Date: 05/15/2026

Method: Notice posted to website Date: 05/15/2026

Method: Emails sent to affected customers for boil water notice Date: 05/15/2026

Method: \_\_\_\_\_ Date: \_\_\_\_\_

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

**Certified by:**

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul Date: 05/20/2026

Print Name and Title: David Paul, Plant Manager I

Phone Number: 724-877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

**For DEP use only. Checked by:** \_\_\_\_\_ **Date:** \_\_\_\_\_

# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Plumer Water Company (PWSID# PA6610011)

### FAILURE OF A DISINFECTION PROCESS

## BOIL YOUR WATER BEFORE CONSUMPTION\*

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.  
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

Aqua Pennsylvania, Inc. (Aqua) has issued a continuation of the boil water advisory that was already in effect for the Plumer Water Company water system. Customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted. There is an increased chance that the water may contain disease-causing organisms.

#### What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

#### What happened? What is being done? When will the problem be corrected?

On October 31<sup>st</sup>, 2024, the Pennsylvania Public Utility Commission appointed Aqua as the receiver of this water system. Aqua has now taken over the operations to provide water service to the Plumer Water Company customers. You will be notified when it's no longer necessary to boil your water. If you have any questions or wish to discuss further, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

[https://www.agriculture.pa.gov/consumer\\_protection/FoodSafety/Pages/Emergency-Response.aspx](https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx)

For more information, please contact:

<b>Responsible Person</b> Zach Tallmadge, Area Manager	<b>System Name</b> Plumer Water Company	<b>Address (Street)</b> 665 S. Dock St
<b>Phone Number</b> 877.987.2782	<b>System PWSID#</b> PA6610011	<b>Address (City, State, Zip)</b> Sharon, PA 16146

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.*

\* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

## Paul, David A

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**From:** Chittester, Lisa M  
**Sent:** Friday, May 15, 2026 3:53 PM  
**To:** Paul, David A  
**Subject:** FW: [EXTERNAL] Boil Water Advisory

**Importance:** High

This ran today.....

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**From:** Aqua Alerts <noreply@everbridge.net>  
**Sent:** Friday, May 15, 2026 2:57 PM  
**To:** Chittester, Lisa M <LMChittester@AquaAmerica.com>  
**Subject:** [EXTERNAL] Boil Water Advisory  
**Importance:** High

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Disruption Map](#)

[Please click here to acknowledge receipt of this message](#)

Dear Aqua Customer:

This is an important notice from Aqua sent 05-15-2026 to customers in the Plumer water system.

Because of a failure with treatment process at Rouseville Wtr system on 09/11/24, you remain on a boil water advisory. You will be renotified monthly until the Rouseville Wtr system failure is corrected. As a continuation of the boil water advisory issued by Plumer Water, Aqua has issued a boil water advisory. Customers are advised to contact Aqua if they observe a leak. Low pressure could result in inadequate disinfection of the water in the system. **Aqua advises** you to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Bring water to a boil, boil it for **2** minutes and let it cool before use.

We will notify you as soon as it is no longer necessary to boil your water. We apologize for any inconvenience and thank you for your cooperation.

Please call Aqua at 877.987.2782 if you have any questions.



### PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Plumer Water Company PWSID Number: 6610011

Date of Violation/Situation: 11/18/2024 (Aqua's first issuance of the PN under PUC receivership)

Description of Violation/Situation: Continuation of the boil water advisory that was already in effect for Plumer Water Company.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level:  Tier 1  Tier 2  Tier 3

Type of notice addressed by this certification:  Initial  Repeat

Methods and date of public notice deliveries to customers:

Method: Phone calls to affected customers for boil water notice Date: 06/15/2026

Method: Notice posted to website Date: 06/15/2026

Method: Emails sent to affected customers for boil water notice Date: 06/15/2026

Method: \_\_\_\_\_ Date: \_\_\_\_\_

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

**Certified by:**

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul Date: 06/15/2026

Print Name and Title: David Paul, Plant Manager I

Phone Number: 724-877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

**For DEP use only. Checked by:** \_\_\_\_\_ **Date:** \_\_\_\_\_

# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Plumer Water Company (PWSID# PA6610011)

### FAILURE OF A DISINFECTION PROCESS

## BOIL YOUR WATER BEFORE CONSUMPTION\*

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.  
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

Aqua Pennsylvania, Inc. (Aqua) has issued a continuation of the boil water advisory that was already in effect for the Plumer Water Company water system. Customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted. There is an increased chance that the water may contain disease-causing organisms.

#### What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

#### What happened? What is being done? When will the problem be corrected?

On October 31<sup>st</sup>, 2024, the Pennsylvania Public Utility Commission appointed Aqua as the receiver of this water system. Aqua has now taken over the operations to provide water service to the Plumer Water Company customers. You will be notified when it's no longer necessary to boil your water. If you have any questions or wish to discuss further, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

[https://www.agriculture.pa.gov/consumer\\_protection/FoodSafety/Pages/Emergency-Response.aspx](https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx)

For more information, please contact:

<b>Responsible Person</b> Zach Tallmadge, Area Manager	<b>System Name</b> Plumer Water Company	<b>Address (Street)</b> 665 S. Dock St
<b>Phone Number</b> 877.987.2782	<b>System PWSID#</b> PA6610011	<b>Address (City, State, Zip)</b> Sharon, PA 16146

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.*

\* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

**Paul, David A**

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**From:** Aqua Alerts <noreply@everbridge.net>  
**Sent:** Monday, June 15, 2026 3:53 PM  
**To:** Chittester, Lisa M  
**Subject:** [EXTERNAL] Boil Water Advisory

**Importance:** High

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Disruption Map](#)

[Please click here to acknowledge receipt of this message](#)

Dear Aqua Customer:

This is an important notice from Aqua sent 06-15-2026 to customers in the Plumer water system.

Because of a failure with treatment process at Rouseville Wtr system on 09/11/24, you remain on a boil water advisory. You will be renotified monthly until the Rouseville Wtr system failure is corrected. As a continuation of the boil water advisory issued by Plumer Water, Aqua has issued a boil water advisory. Customers are advised to contact Aqua if they observe a leak. Low pressure could result in inadequate disinfection of the water in the system. **Aqua advises** you to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Bring water to a boil, boil it for **2** minutes and let it cool before use.

We will notify you as soon as it is no longer necessary to boil your water. We apologize for any inconvenience and thank you for your cooperation.

Please call Aqua at 877.987.2782 if you have any questions.

# ATTACHMENT E



## PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Sugarcreek Water System PWSID Number: PA6610029

Date of Violation/Situation: 5/29/2026

Description of Violation/Situation: Aqua issued a boil water advisory due to a loss of positive pressure caused by a main break.

Notified DEP (or CHD) within 1 hour Date or NA: 5/29/2026

Consulted with DEP within 24 hours Date or NA: 5/30/2026

PN Level:  Tier 1  Tier 2  Tier 3

Type of notice addressed by this certification:  Initial  Repeat

Methods and date of public notice deliveries to customers:

Method: Called, emailed, and texted customers Date: 05/30/2026

Method: Posted to website Date: 05/30/2026

Method: Problem corrected notice Date: 06/01/2026

Method: \_\_\_\_\_ Date: \_\_\_\_\_

The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

A copy of each type of notice that was distributed is attached to this certification form

**Certified by:**

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul Date: 06/01/2026

Print Name and Title: David Paul, Plant Manager I

Phone Number: 724.877.0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

**For DEP use only. Checked by:** \_\_\_\_\_ **Date:** \_\_\_\_\_

# NOTICE TO THE PUBLIC

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Sugarcreek Water System (PWSID# PA6610029)

### BOIL YOUR WATER BEFORE CONSUMPTION\*

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.  
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

**May 29th, 2025:** Aqua Pennsylvania has issued a boil water advisory for the Sugarcreek Water system due to a main break which caused loss of positive water pressure in the distribution system. Aqua customers receiving this notice are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted.

#### What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

#### What happened? What is being done? When will the problem be corrected?

A main break on May 29<sup>th</sup>, 2026 caused a loss of pressure in the Sugarcreek Water system distribution system. Customers may have experienced a loss of water pressure. As a precaution, Aqua Pennsylvania has issued a boil water advisory for customers in the affected area. Aqua is in the process of collecting water samples for testing against drinking water standards.

Until satisfactory bacteriological sample results are received from the laboratory, Aqua customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

[https://www.agriculture.pa.gov/consumer\\_protection/FoodSafety/Pages/Emergency-Response.aspx](https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx)

For more information, please contact:

<b>Responsible Person</b> Zach Tallmadge, Area Manager	<b>System Name</b> Sugarcreek Water System	<b>Address (Street)</b> 665 S. Dock St.
<b>Phone Number</b> 877-987-2782	<b>System PWSID#</b> PA6610029	<b>Address (City, State, Zip)</b> Sharon, PA 16146

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.*

\* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER\*

Sugarcreek Water System (PWSID# PA6610029)

## BOIL WATER NOTICE LIFTED

HIERVAN EL AGUA ANTES DE USARLA.  
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.  
TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

The Boil Water Notice issued on May 30<sup>th</sup>, 2026 for the Sugarcreek Water System has been lifted effective today, Sunday May 31<sup>st</sup>, 2026.

Aqua Pennsylvania has lifted the boil water advisory issued on May 30<sup>th</sup>, 2026. The advisory was issued due to a loss of positive water pressure in the distribution system. Two consecutive days of water samples were collected from the distribution system and tested for total coliform bacteria. The results for all testing were received and showed the absence of bacteria, allowing Aqua to lift the boil advisory.

**It is no longer necessary to use boiled water or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation.**

Aqua is committed to providing quality water and service to its customers. We apologize for the inconvenience and thank you for your patience. Although this matter has been resolved, if you have any questions or concerns, please contact Aqua's Customer Service at 877.987.2782.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

For more information, please contact:

<b>Responsible Person</b> Zach Tallmadge, Area Manager	<b>System Name</b> Sugarcreek Water System	<b>Address (Street)</b> 665 S. Dock St.
<b>Phone Number</b> 877.987.2782	<b>System PWSID#</b> PA6610029	<b>Address (City, State, Zip)</b> Sharon PA, 16146

Date Notice Distributed: May 30<sup>th</sup>, 2026

Date Notice Lifted: May 31<sup>st</sup>, 2026

\* This notice contains regulatorily required or recommended language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

**Aqua PA**

PA-DEP Lab ID# 43-076  
45 S. Water St, Greenville, PA 16125  
724-588-5530

**CHAIN OF CUSTODY**

**SAMPLED FROM:**

**BILL TO: (if different)**

Aqua PA  
Sugarcreek

Please email results to  
DPaul@AquaAmerica.com  
or text (724)877-0525

Report Results to PA-DEP?  YES  NO  
Report chlorine to PA-DEP?  YES  NO

LOCATION ID #	SAMPLE TYPE <small>D=Distribution C=Check S=Special R=Raw</small>	DATE COLLECTED	TIME COLLECTED	NAME OF SAMPLE COLLECTOR	CHLORINE RESIDUAL <input checked="" type="checkbox"/> Free <input type="checkbox"/> Total
802	S	5/30/2026	1610 <small>AM</small> <small>PM</small>	David Paul	2.01

All of the above must be completed or sample may be rejected. It is the sampler's responsibility to ensure accuracy of information.

PLEASE DO NOT WRITE BELOW THIS LINE

**ANALYSIS**

Test Procedure - Colilert SM 9223  
Test Performed - Presence/Absence

**SAMPLE RECEIPT**

Date: 5/30/26

Time: 1834

Analyst: JAS

**SAMPLE IN INCUBATOR**

Date: 5/30/26

Time: 1837

Analyst: JAS

**SAMPLE OUT OF INCUBATOR**

Date: 5/31/26

Time: 1837

Analyst: JAS

Sample Temperature OK?  YES  NO

Rec'd within 24 hours?  YES  NO

**TEST RESULTS**

**Total Coliform**

PRESENT

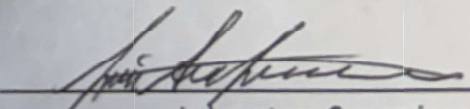
ABSENT

**E coli**

PRESENT

ABSENT

**Approved by:**

  
Laboratory Supervisor

**Aqua PA**

PA-DEP Lab ID# 43-076  
45 S. Water St, Greenville, PA 16125  
724-588-5530

**CHAIN OF CUSTODY**

**SAMPLED FROM:**

Aqua PA  
Sugarcreek  
  
Please email results to  
DPaul@AquaAmerica.com  
or text (724) 877-0525

**BILL TO: (if different)**

Report Results to PA-DEP?  YES  NO  
Report chlorine to PA-DEP?  YES  NO

LOCATION ID #	SAMPLE TYPE D=Distribution C=Check S=Special R=Raw	DATE COLLECTED	TIME COLLECTED	NAME OF SAMPLE COLLECTOR	CHLORINE RESIDUAL <input checked="" type="checkbox"/> Free <input type="checkbox"/> Total
801	S	5 12912026	2330 AM PM	Josh Cook	0.79

All of the above must be completed or sample may be rejected. It is the sampler's responsibility to ensure accuracy of information.

PLEASE DO NOT WRITE BELOW THIS LINE

**ANALYSIS**

Test Procedure - Colilert SM 9223  
Test Performed - Presence/Absence

**SAMPLE RECEIPT**

Date: 5 1 30 1 26  
Time: 1834  
Analyst: JAS

Sample Temperature OK?  YES  NO  
Rec'd within 24 hours?  YES  NO

**SAMPLE IN INCUBATOR**

Date: 5 1 30 1 26  
Time: 1837  
Analyst: JAS

**SAMPLE OUT OF INCUBATOR**

Date: 5 1 31 1 26  
Time: 1837  
Analyst: JAS

**TEST RESULTS**

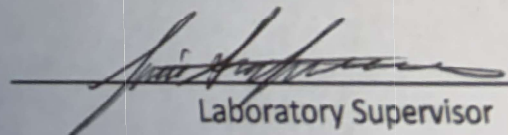
**Total Coliform**

PRESENT  
 ABSENT

**E coli**

PRESENT  
 ABSENT

**Approved by:**

  
Laboratory Supervisor

**Aqua PA**

PA-DEP Lab ID# 43-076  
45 S. Water St, Greenville, PA 16125  
724-588-5530

**CHAIN OF CUSTODY**

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Aqua PA  
Sugar Creek  
Please email results to  
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**BILL TO: (if different)**

Report Results to PA-DEP?  YES  NO  
Report chlorine to PA-DEP?  YES  NO

LOCATION ID #	SAMPLE TYPE <small>D=Distribution C=Check S=Special R=Raw</small>	DATE COLLECTED	TIME COLLECTED	NAME OF SAMPLE COLLECTOR	CHLORINE RESIDUAL <input checked="" type="checkbox"/> Free <input type="checkbox"/> Total
802	S	5 129/2026	2342 AM	Josh Cook	0.92

All of the above must be completed or sample may be rejected. It is the sampler's responsibility to ensure accuracy of information.

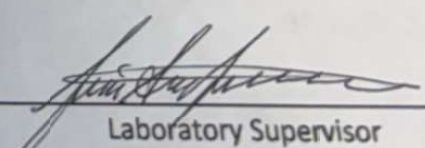
PLEASE DO NOT WRITE BELOW THIS LINE

**ANALYSIS**

Test Procedure - Colilert SM 9223  
Test Performed - Presence/Absence

SAMPLE RECEIPT	SAMPLE IN INCUBATOR	SAMPLE OUT OF INCUBATOR
Date: 5 / 30 / 26 Time: 1834 Analyst: JAS Sample Temperature OK? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO Rec'd within 24 hours? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	Date: 5 / 30 / 26 Time: 1837 Analyst: JAS	Date: 5 / 31 / 26 Time: 1837 Analyst: JAS

**TEST RESULTS**

Total Coliform <input type="checkbox"/> PRESENT <input checked="" type="checkbox"/> ABSENT	E coli <input type="checkbox"/> PRESENT <input checked="" type="checkbox"/> ABSENT	Approved by:  Laboratory Supervisor
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**Aqua PA**  
 PA-DEP Lab ID# 43-076  
 45 S. Water St, Greenville, PA 16125  
 724-588-5530

**CHAIN OF CUSTODY**

**SAMPLED FROM:**

Aqua PA  
 Sugarcreek  
 Please email results to  
 DPaul@AquaAmerica.com  
 or Text (724) 877-0525

**BILL TO: (if different)**

Report Results to PA-DEP?  YES  NO  
 Report chlorine to PA-DEP?  YES  NO

LOCATION ID #	SAMPLE TYPE D=Distribution C=Check S=Special R=Raw	DATE COLLECTED	TIME COLLECTED	NAME OF SAMPLE COLLECTOR	CHLORINE RESIDUAL <input checked="" type="checkbox"/> Free <input type="checkbox"/> Total
801	S	5 13012026	1622 AM PT	David Paul	1.93

All of the above must be completed or sample may be rejected. It is the sampler's responsibility to ensure accuracy of information.

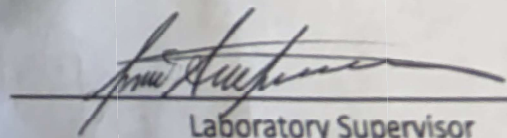
PLEASE DO NOT WRITE BELOW THIS LINE

**ANALYSIS**

Test Procedure - Colilert SM 9223  
 Test Performed - Presence/Absence

SAMPLE RECEIPT	SAMPLE IN INCUBATOR	SAMPLE OUT OF INCUBATOR
Date: 5 / 30 / 26 Time: 1834 Analyst: JAS Sample Temperature OK? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO Rec'd within 24 hours? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	Date: 5 / 30 / 26 Time: 1837 Analyst: JAS	Date: 5 / 31 / 26 Time: 1837 Analyst: JAS

**TEST RESULTS**

<b>Total Coliform</b> <input type="checkbox"/> PRESENT <input checked="" type="checkbox"/> ABSENT	<b>E coli</b> <input type="checkbox"/> PRESENT <input checked="" type="checkbox"/> ABSENT	<b>Approved by:</b>  Laboratory Supervisor
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