PENNSYLVANIA AMERICAN WATER

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VIA eFiling

July 21, 2026

Matthew L. Homsher, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Commonwealth Keystone Building, 2nd Floor
400 North Street
Harrisburg, PA 17120

Re: Petition of Pennsylvania-American Water Company for Approval of a Lead Service Line Replacement Program, Related Tariff Changes, and Modification of Long-Term Infrastructure Improvement Plan

Docket No. P-2024-3050263

Dear Secretary Homsher:

In response to Ordering Paragraph 2 of the Commission's Order entered July 16, 2026, in the above-referenced proceeding, enclosed is a copy of Pennsylvania-American Water Company's Tariff Supplement No. 69 to Tariff Water-PA P.U.C. No. 5, with an effective date of July 31, 2026. This tariff supplement modifies rules and regulations regarding the Company's replacement of lead service pipes.

The Tariff Supplement has been served on the parties listed on the enclosed Certificate of Service.

If you have any questions, please contact me.

Sincerely,



Erin K. Fure

Enclosures

cc: All Parties on the attached Certificate of Service

Supplement No. 69 to
Tariff Water-PA P.U.C. No. 5

PENNSYLVANIA-AMERICAN WATER COMPANY
(hereinafter referred to as the "Company")
D/B/A
Pennsylvania American Water

RATES, RULES AND REGULATIONS

GOVERNING THE DISTRIBUTION AND SALE OF

WATER SERVICE

IN CERTAIN MUNICIPALITIES AND TERRITORIES LOCATED ADJACENT THERETO IN:

ADAMS, ALLEGHENY, ARMSTRONG, BEAVER, BERKS, BUCKS,

BUTLER, CENTRE, CHESTER, CLARION, CLEARFIELD, CLINTON, COLUMBIA,

CUMBERLAND, DAUPHIN, FAYETTE, GREENE, INDIANA, JEFFERSON, LACKAWANNA,

LANCASTER, LAWRENCE, LEBANON, LUZERNE, MCKEAN, MONROE, MONTGOMERY,

NORTHAMPTON, NORTHUMBERLAND, PIKE, SCHUYLKILL, SUSQUEHANNA,

UNION, WARREN, WASHINGTON, WAYNE, WYOMING, AND YORK COUNTIES.

Issued: July 21, 2026 **Effective: July 31, 2026**

Issued by:
Justin Ladner, President
Pennsylvania American Water
852 Wesley Drive
Mechanicsburg, PA 17055

https://www.amwater.com/paaw/

NOTICE

This Tariff supplement modifies rules and regulations regarding Company replacement of lead service pipes.
(Refer to pages 1, 2, 4, 5, 43, 47.1, 47.2, 47.3 and 47.4.)

LIST OF CHANGES

This tariff supplement modifies rules and regulations regarding Company replacement of lead service pipes, as approved by the Pennsylvania Public Utility Commission at Docket No. P-2024-3050263 entered July 16, 2026.

TABLE OF CONTENTS

	Page Number		
Title Page	1	Supplement No. 69	(C)
List of Changes	2	Fifty-ninth Revised Page	(C)
List of Changes (cont'd)	3	Seventh Revised Page	
Table of Contents	4	Fifty-ninth Revised Page	(C)
Table of Contents (cont'd)	5	Fifty-third Revised Page	(C)
Table of Contents (cont'd)	6	Seventh Revised Page	
Table of Contents (cont'd)	7	Seventh Revised Page	
Reserved Page for Future Use	8	First Revised Page	
List of Territories Served	9	Tenth Revised Page	
List of Territories Served (cont'd)	10	Seventh Revised Page	
List of Territories Served (cont'd)	11	Eleventh Revised Page	
List of Territories Served (cont'd)	12	Third Revised Page	
List of Territories Served (cont'd)	13	Fourth Revised Page	
List of Territories Served (cont'd)	14	Fifth Revised Page	
Reserved Page for Future Use	15	First Revised Page	

Schedule of Rates

General Service		
Rate Zone 1 – Metered – Residential	16	Sixth Revised Page
Rate Zone 1 – Metered – Commercial, Municipal, Other Water Utilities	16.1	Seventh Revised Page
Rate Zone 1 – Metered – Industrial	16.2	Seventh Revised Page
Rate Zone 1 – Unmetered – Residential only	16.3	Seventh Revised Page
Rate Zone 2 – Metered (Valley)	16.4	Seventh Revised Page
Rate Zone 3 – Metered (Turbotville)	16.5	Seventh Revised Page
Rate Zone 4 – Metered (Farmington)	16.6	Seventh Revised Page
Rate Zone 5 – Metered (East Dunkard)	16.7	Seventh Revised Page
Rate Zone 6 – Metered and Unmetered (Audubon)	16.8	Fifth Revised Page
Rate Zone 7 – Metered (Manwalamink)	16.9	Fourth Revised Page
Rate Zone 8 – Metered (Appalachian)	16.10	Original Page
Rate Zone 9 – Metered (Corner Water)	16.11	Original Page
Rate Zone 10 – Metered (CUPA)	16.12	Original Page
Low-Income Rider – Residential	17	Seventh Revised Page
Curtailment, Standby and Demand Based Riders		
Industrial Curtailment Rate	18	First Revised Page
Industrial Curtailment Rate (cont'd)	19	First Revised Page
Industrial Standby Rate	20	Seventh Revised Page
Industrial Standby Rate (cont'd)	21	Seventh Revised Page
Industrial Standby Rate (cont'd)	22	First Revised Page
Resale and Electric Generation Standby Rate	23	Seventh Revised Page

(C) means Change

TABLE OF CONTENTS

	Page Number		
Schedule of Rates (cont'd)			
Resale and Electric Generation Standby Rate (cont'd)	24	Seventh Revised Page	
Rider DIS - Demand Based Industrial Service	25	First Revised Page	
Rider DRS - Demand Based Resale Water Service	26	First Revised Page	
Rider DGS – Demand Based Governmental Water Service	27	First Revised Page	
Rider EGS – Electric Generation Service	28	First Revised Page	
Fire Protection Service			
Private Fire Service – Unmetered	29	Fourteenth Revised Page	
Private Fire Service – Unmetered (cont'd)	30	Ninth Revised Page	
Private Fire Service – Metered	31	Nineth Revised Page	
Public Fire Service	32	Sixteenth Revised Page	
Surcharges and Fees			
State Tax Adjustment Surcharge	33	Fourth Revised Page	
PENNVEST Surcharge	34	First Revised Page	
Distribution System Improvement Charge (DSIC)	35	Thirty-fifth Revised Page	
Distribution System Improvement Charge (DSIC) (cont'd)	36	First Revised Page	
Distribution System Improvement Charge (DSIC) (cont'd)	37	Second Revised Page	
Distribution System Improvement Charge (DSIC) (cont'd)	38	First Revised Page	
Miscellaneous Fees	39	First Revised Page	
PFAS Litigation Universal Credit Rider	40	Ninth Revised Page	
Purchased Water Adjustment Clause (CUPA)	40.1	Sixth Revised Page	
Purchased Water Adjustment Clause (CUPA) (cont'd)	40.2	Original Page	
Rules and Regulations			
1. The Water Tariff	41	Second Revised Page	
2. Definitions	42	Second Revised Page	
Definitions (cont'd)	43	Fourth Revised Page	(C)
Definitions (cont'd)	44	First Revised Page	
3. Application for Service and Street Service Connection	45	Third Revised Page	
4. Service Pipes	46	Fifth Revised Page	
Service Pipes (cont'd)	47	Eighth Revised Page	
Service Pipes (cont'd)	47.1	Third Revised Page	(C)
Service Pipes (cont'd)	47.2	Third Revised Page	(C)
Service Pipes (cont'd)	47.3	Original Page	(C)
Service Pipes (cont'd)	47.4	Original Page	(C)
5. Meters and Meter Installations	48	First Revised Page	
Meters and Meter Installations (cont'd)	49	Third Revised Page	
6. Meter Tests	50	Third Revised Page	

(C) means Change

RULES AND REGULATIONS
2. Definitions (cont'd)

2.12 Remote Meter Reading Device: A device which by electrical impulse or otherwise transmits readings from a meter, usually located within a residence, to a more accessible location outside of a residence.

2.13 Residential Applicant: A natural person at least 18 years of age not currently receiving service who applies for residential service provided by the Company or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. A Residential Applicant does not include a person who, within 30 days after service termination or discontinuance of service, seeks to have another service reconnected at the same location or transferred to another location within the Company's service territory.

2.14 Residential Customer: A natural person at least 18 years of age in whose name a residential service account is listed and who is primarily responsible for payment of bills rendered for the service or any adult occupant whose name appears on the mortgage, deed or lease of the property for which the residential utility service is requested. A Residential Customer includes a person who, within 30 days after service termination or discontinuance of service, seeks to have service reconnected at the same location or transferred to another location within the Company's service territory.

2.15 Service Line: The Company-owned piping and appurtenances which run between and are connected to the Company's main and its street service connection.

2.16 Service Pipe: That portion of a water line not owned by the Company which transmits water from the Company-owned water main to the Customer's premise. The water service pipe begins at the Company-owned street service connection and continues into the structure on the premise to be supplied.

2.16a [language deleted] Lead Service Line (LSL): A service line made of lead that connects the water main to a building inlet and a lead pigtail, gooseneck or other fitting that is connected to the lead line. A galvanized service line is considered a lead service line if it ever was or is currently downstream of any lead service line or service line of unknown material. (C)

2.16b Customer-owned Lead Service Line (Customer-owned LSL): The portion of the lead service line extending from the curb, property line or the street service connection to the Company's water meter or, if the Company's meter is located outside of the structure or water is not metered by the Company, at the first shutoff valve located within the interior of the structure. (C)

2.16c Partial Lead Service Line Replacement (Partial LSLR): A lead service line replacement that does not replace both the Company-owned and customer-owned portions of a lead service line. (C)

2.17 Single Premise: A single premise is herein construed to cover a structure used by one family or occupant or where used by more than one family or occupant not adaptable to subdivision.

2.18 Street Service Connection: A street service connection is hereby understood to include a connection to the main pipe to and including the control valve and control valve box, used to carry water from the main to the curb line. The control valve and box terminates the Company's responsibility for expense of the street service connection.

2.19 Temporary Service: A water service connection which, at the time of application, is anticipated to be in service for less than a 12-month period.

2.20 Unauthorized Use of Service: Unreasonable interference or diversion of service, including meter tampering (any act which affects the proper registration of service through a meter), by-passing unmetered service that flows through a device connected between a main or service line and customer-owned facilities, unauthorized service restoration, or the otherwise taking or receiving of water service without the knowledge or approval of the Company.

RULES AND REGULATIONS

4. Service Pipes (cont'd)

4.9.1 Replacement of Lead Service Pipes (C)

4.9.1.1 **(C)**

Notwithstanding Rules 2.11, 2.12, 2.14 and 4.9, the Company shall, provided that the **property owner or** customer consents, replace **Customer-owned** Lead Service **[language deleted] Lines (LSLs)** pursuant to **[language deleted]** its Lead Service **Line** replacement plan (Replacement Plan)**. [language deleted]** The Company will replace **Customer-owned** Lead Service **[language deleted] Lines** it encounters when replacing its mains and/or Service Lines up to **3,200 Customer-owned** Lead Service **[language deleted] Line** replacements per year.**[language deleted]** The Company will replace a **Customer-owned** Lead Service **[language deleted] Line** at a Customer's request subject to the following conditions: (1) verification that the Customer has a Lead Service **[language deleted] Line**; (2) the time when the replacement occurs will be determined by the Company based on factors determined by the Company including, without limitation, the number of customer requests for **Customer-owned** Lead Service **[language deleted] Line** replacements in Company-designated geographic areas; (3) the annual cap of **3,200 Customer-owned** Lead Service **[language deleted] Line** replacements; and (4) availability of funds. **[language deleted] Customer-owned** Lead Service **[language deleted] Line** replacements performed **in conjunction with the Company's main and/or Service Line replacements [language deleted]** will have priority on the use of funds under the annual budget allotment and, therefore, in any year, funds will be used for **Customer-owned** Lead Service **[language deleted] Line** replacements **at a Customer or property owner's request [language deleted]** only to the extent that funds are available within the budget allotment and are not allocated to **[language deleted]** replacements planned **in conjunction with the Company's main and/or Service Line replacements** for that year. Portions of the annual budget allotment **[language deleted]** that are not expended on **Customer-owned** Lead Service **[language deleted] Line** replacements under **[language deleted]** the Replacement Plan in a year will roll-over to the next subsequent year, but use of the roll-over funds will still be subject to the requirement that priority be given to **[language deleted]** replacements **made in conjunction with the Company's main and/or Service Line replacements**. If the Company does not use the excess budgetary allotment in the subsequent year, the excess budgetary allotment will not carry forward into the following year, i.e. excess budgetary allotments will not carryforward on a cumulative basis, subject to the cap on the number of **Customer-owned** Lead Service **[language deleted] Line** replacements per year. **To the extent the Company is able to secure grant funding for Customer-owned Lead Service Line replacements, those services shall not count toward the cap in either funding or quantity.** The Company may, but shall not be required, to petition the Commission for approval to modify its annual budget allotment **[language deleted]** if the Company, in its sole discretion, determines that its annual budget allotment no longer meets the future needs of administering **[language deleted]** the Replacement Plan. However, no change may be made without prior Commission approval. **[language deleted]** After a **Customer-owned** Lead Service **[language deleted] Line** is replaced by the Company, the Customer shall own the Service Pipe and shall have full responsibility for the repair, replacement and maintenance of the new Service Pipe, which, upon installation, shall thereafter be subject to the terms of Rules 2.12, 2.14 and 4.9.

4.9.1.2 **(C)**

The Customer shall enter into an Agreement for Replacement of **a Customer-owned** Lead Service **[language deleted] Line**, in a form provided by the Company, prior to the initiation of any work by the Company to replace a **[language deleted] Customer-owned Lead Service Line.** The Company will provide a two-year warranty on workmanship and materials for any Customer**-owned** Lead Service **[language deleted] Line** it replaces. **The two-year warranty will also include any restoration of surfaces performed by the Company in conjunction with the Lead Service Line replacement**. **Restoration of surfaces refers to excavations that have been backfilled and grade that has been returned to level. The Company is not responsible for replacing sidewalks, stone or asphalt driveways, or landscaping outside of a right-of-way. The start date of the two-year warranty shall be when the Lead Service Line replacement is placed into service and turned over to the customer or property-owner at the completion of the Lead Service Line replacement.**

The maximum coverage under the two-year warranty shall be limited to the actual cost of repairing the Customer-owned Lead Service Line and/or water meter pit, if applicable.

The Company shall not be liable for any damages not covered by the warranty or beyond the maximum coverage of the two-year warranty as described in Section 4.9.1.2.

If a repair is required and covered under the warranty, the customer or property-owner shall ensure that the Company and/or its contractor has access to the property to complete the repair.

(C) means Change

RULES AND REGULATIONS

4. Service Pipes (cont'd)

4.9.1.3 (C)

[language deleted] Neither a Customer nor a property-owner may install a partial Lead Service Line Replacement. A partial Lead Service Pipe Replacement will result in termination of service until such time as the Company can replace the Lead Service Line.

The Company shall not connect an Applicant for water service to the Service Line at a property where a Customer or property owner previously refused or failed to accept the Company's offer of a Lead Service Line Replacement until the Applicant verifies the replacement of the Customer-owned Lead Service Line by providing a paid invoice from a licensed contractor where applicable or a verified statement from a licensed contractor attesting to the completion of the Lead Service Line Replacement.

4.9.1.4 (C)

The Company will provide a 10-cup filtered water container to **[language deleted]** Customers who **authorize** (or if the Customer occupies a rental property, the property-owner has **[language deleted]** authorized) **[language deleted]** the Company **to** replace their **LSLs [language deleted] as part of** the Company's Replacement Plan. **[language deleted]**.

4.9.1.5 (C)

If the Company, at the request of a Customer or property-owner (as applicable), visits a Customer's site and determines that the **Customer-owned Lead** Service **[language deleted] Line** has been replaced at or within one-year of the date the Company commenced a project to replace Lead Service **[language deleted] Lines** and the Customer or property-owner (as applicable) provides the Company with a **detailed estimate and** paid invoice from **a licensed contractor where applicable, verifying the replacement of the Customer-owned Lead Service Line, [language deleted]** the Company will reimburse the Customer's or property-owner's (as applicable) reasonable costs up to an amount not to exceed 125% of the **average** costs the Company would have incurred to perform the replacement of a similarly-sized **Customer-owned Lead** Service **Line** in the project area, **not to exceed actual cost**. **Instead of a detailed estimate, a verified statement from the contractor attesting to completion of a Lead Service Line Replacement may be sufficient**. **A Lead Service Line project is a Company-scheduled Lead Service Line replacement activity either in conjunction with main replacements or as part of the Company's Replacement Plan.** A Lead Service **[language deleted] Line** project will commence on the date the Company begins physical main replacement work in the project area that includes the Customer's site or when the Company deploys a contractor crew to the geographic area of **[language deleted] service replacement projects** to perform grouped work activity, whichever is sooner. **A Lead Service Line project area is the area encompassing the Company's scheduled Lead Service Line Replacement activities, which includes the area within a 1-mile radius of a Lead Service Line project if served by the Company**. **Reimbursements will be provided to customers or property owners through check mailed to the customer or property owner within thirty days after the Company approves the request of the Customer or property owner for reimbursement. Customers or property owners that (1) do not provide the required documentation, (2) are outside of the Lead Service Line project area, or (3) seek reimbursement for a replacement that occurred more than one year before or after the Company commenced the Lead Service Line project will be ineligible for reimbursement.**

Notwithstanding the annual cap in Section 4.9.1.1, the Company shall provide reimbursement to an eligible Customer or property owner within thirty days after the Company approves the request for reimbursement. If the reimbursement would cause the Company to exceed its annual cap in Section 4.9.1.1, the Company must increase its annual cap by the amount of the reimbursement and decrease its next annual cap by this amount.

PENNSYLVANIA-AMERICAN WATER COMPANY

RULES AND REGULATIONS

4. Service Pipes (cont'd)

4.9.1.6 (C)

Where a Customer or property owner elects to replace the Customer-owned Lead Service Line, the Customer or property-owner shall replace the Customer-owned Lead Service Line concurrent with the Company replacing the Lead Service Line, subject to the Customer or property owner providing the Company at least 90 days' notice prior to replacing the Customer-owned Lead Service Line.

4.9.1.7 (C)

Through the Replacement Plan, the Company will perfect any ownership discrepancies regarding the Company-owned Service Line and the Customer-owned Lead Service Line, so that the Customer will own the Service Pipe and the Company will own the Service Line. This will occur by the Customer and the Company executing a Lead Water Service Line Replacement consent agreement which establishes the Customer's and Company's respective ownership and responsibilities regarding the Service Pipe and Service Line.

4.9.1.8 (C)

If a shutoff valve is not located along a specific length of pipe within a structure, the Company may, at its discretion, install a shutoff valve to serve as a point of demarcation between the property's service line and the property's interior water distribution piping.

4.9.1.9 (C)

A. Step In Rights Defined. In reference to 52 Pa. Code § 65.58(c)(3), Step In Rights means the right of the Company to avoid termination of service when a property owner who is not the customer is nonresponsive to the Company's offer to replace a Customer-owned Lead Service Line which can no longer be used pursuant to Section 4.1.

The Company can utilize Step In Rights in the following circumstances:

1.The Company has attempted to contact the property owner with an offer to replace the Customer-owned Lead Service Line in accordance with the Company's Replacement Plan.

2.The Customer or the occupier of the property is not the property owner, or the property is vacant or unoccupied.

3. The Company has attempted to get authorization from the property owner to replace the Customer-owned Lead Service Line and (1) the property owner cannot be identified, or (2) the property owner has not responded to the Company's offer to replace the Customer-owned Lead Service Line.

PENNSYLVANIA-AMERICAN WATER COMPANY

RULES AND REGULATIONS

4. Service Pipes (cont'd)

4.9.1.9 Step In Rights (Cont'd) (C)

B. Circumstances Where the Company Must Use Step-In Rights.

1. The Company shall use Step In Rights to replace a Customer-owned Lead Service Line when the Customer or occupant of the property provides a medical certification signed by a licensed physician, nurse practitioner or physician's assistant to the Company by fax, email or mail (providing the contact information).

2. The Company shall use Step In Rights to replace a Customer-owned Lead Service Line when the Customer provides to the Company a Final Protection From Abuse (PFA) order.

3. The Company shall use Step In Rights to avoid the termination of water service to the Customer or the occupier of the property in the situations listed above except where in the Company's reasonable judgement replacement would place its workers or utility property at a safety risk and in such instance, the Company may use Step In Rights at its discretion.

C. When Step In Rights are used by the Company, after the replacement is complete, the Company will restore roadways and public sidewalks, backfill any trenches excavated as part of the replacement process and will fill and seal any wall or floor penetrations in the private home ("Company Restoration Work"). No other restoration will be conducted for the private side replacement. The Company will not replace any landscaping, interior finishes, paving, seeding, or walkways ("Private Side Restoration Work"), and all restoration costs for such Private Side Restoration Work shall be borne by the property owner.

D. When the Company exercises Step In Rights, the Company's liability shall be limited to the amount in Section 15 for any action brought against the Company, its officers, directors, employees and agents for damages arising from any and all liability, including liability to third parties and the property owner, for personal injury, including death, property damage, or other actions, damages, fines, penalties, claims, demands, judgments, losses, costs, expenses, suits and actions (including reasonable attorney's fees), for personal injury, including death, property damage or other injury, to the extent caused by or arising out of the work performed by the Company or its agents in replacing the Customer-owned Lead Service Line and/or the Company Restoration Work that the Company is responsible for under subsection 4.9.1.9 (C) above.

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Petition of Pennsylvania-American Water Company for Approval of a Lead Service Line Replacement Program, Related Tariff Changes, and Modification of Long-Term Infrastructure Improvement Plan	:	Docket No. P-2024-3050263

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Pennsylvania-American Water Company's Tariff Supplement No. 69 to Tariff Water-PA P.U.C. No. 5, upon the persons and in the manner indicated below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

VIA Electronic Delivery

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Dated: July 21, 2026



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