



July 27, 2026

VIA EFILING

Dawn Kurtz Crompton

Direct Phone 302-295-2054

Direct Fax 215-525-2366

dcrompton@cozen.com

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

Re: Office of Small Business Advocate and Office of Consumer Advocate v. Veolia Water
Pennsylvania, Inc.; Docket Nos. C-2025-3058757 and C-2025-3058865

**Veolia Water Pennsylvania, Inc. Affidavit of Compliance with Public Notice
Requirements for the Public Input Hearings**

Dear Secretary Homsher:

Enclosed for filing in the above-captioned matter with the Pennsylvania Public Utility Commission is the Affidavit of Larry Finnicum Regarding Compliance with Public Notice Requirements for the Public Input Hearings on July 28 and 29, 2026. This affidavit and supporting documentation demonstrate that Veolia Water Pennsylvania, Inc. has complied with the public notice requirements set forth in the June 25, 2026 Prehearing Order issued by Administrative Law Judge Chad Allensworth.

Copies of this letter have been served as indicated on the enclosed Certificate of Service. Thank you for your attention to this matter. If you have any questions or concerns regarding this filing, please feel free to contact me.

Sincerely,

Cozen O'Connor

A handwritten signature in blue ink, appearing to read "DKC", followed by a long horizontal flourish.

By: Dawn Kurtz Crompton
Counsel for *Veolia Water Pennsylvania, Inc.*

DKC:kmg

Enclosure

cc: Administrative Law Judge Chad Allensworth
Per Certificate of Service
Phoebe Youhanna, Esq., Veolia North America
Michael Corona, Esq., Veolia North America
Larry Finnicum, Regional President, VWPA

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Office of Small Business Advocate
and Office of Consumer Advocate

v.

Veolia Water Pennsylvania, Inc.

:
:
:
:
:
:

Docket Nos.

C-2025-3058757

C-2025-3058865

CERTIFICATE OF SERVICE

I hereby certify that I have this 27th day of July, 2026 served a true copy of the foregoing **VEOLIA WATER PENNSYLVANIA, INC. AFFIDAVIT OF COMPLIANCE WITH PUBLIC NOTICE REQUIREMENTS FOR THE PUBLIC INPUT HEARINGS** upon the parties, listed below and in the manner described below in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

Via E-mail and First Class Mail

Rebecca Lyttle, Esq.
Office of Small Business Advocate
555 Walnut Street
Forum Place, 1st Floor
Harrisburg, PA 17101
E-mail: relyttle@pa.gov
Counsel for *Office of Small Business Advocate*

Christy M. Appleby, Esq.
Olivia M. Spergel, Esq.
Janna E. Williams, Esq.
Office of Consumer Advocate
555 Walnut Street
Forum Place, 5th Floor
Harrisburg, PA 17101-1923
Email: cappleby@paoca.org
Email: ospergel@paoca.org
Email: jwilliams@paoca.org
Email: OCAVeoliaComplaint@paoca.org
Counsel for *Office of Consumer Advocate*

Respectfully submitted,



Dawn Kurtz Crompton, Esq. (PA ID # 311701)
Cozen O'Connor
1201 N. Market Street, Suite 1001
Wilmington, DE
Telephone: (302) 295-2054
E-mail: dcrompton@cozen.com

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Office of Small Business Advocate
and Office of Consumer Advocate

v.

Veolia Water Pennsylvania, Inc.

Docket Nos.

C-2025-3058757

C-2025-3058865

**AFFIDAVIT OF LARRY FINNICUM
REGARDING COMPLIANCE WITH NOTICE REQUIREMENTS**

On this 27th day of July, 2026, before the undersigned^N otary Public in and for the Commonwealth of Pennsylvania and County of Dauphin, personally appeared Larry Finnicum, who, being duly sworn according to law, deposes and says that he is the Regional President of Veolia Water Pennsylvania, Inc. ("VWPA") and that:

1. On April 14, 2026, a Prehearing Conference was held in this matter.
2. On June 24, 2026, an initial Notice of Public Input Hearings was issued from the Pennsylvania Public Utility Commission ("Commission") regarding the above-referenced proceedings.
3. On June 25, 2026, a Corrected Notice of Public Input Hearings was issued from the Commission, which included updates for typographical errors.
4. On June 25, 2026, the Honorable Administrative Law Judge Chad L. Allensworth issued a Prehearing Order memorializing the agreements and rulings from the Prehearing Conference. The Public Input Hearing section of the Prehearing Order states:

Public input hearings are scheduled for July 28, 2026 and July 29, 2026. In person public input hearings will be held on July 28, 2026 at the Susquehanna Township

Administration Office - Pincus Room, 1900 Linglestown Road, Harrisburg, PA 17110 at 1:00 p.m. and 6:00 p.m. Telephonic public input hearings are scheduled for July 29, 2026. Veolia shall publish notice of the date, time and registration instructions for the public input hearings in newspapers of general circulation in Veolia's service territory, weekly, for two consecutive weeks, if possible, in consideration of necessary lead time for publication. Veolia shall file proof of publication with the Commission's Secretary's Bureau. Veolia is further ordered to publish notice of the public input hearings on its website, social media and through any other electronic means available.

Veolia shall be required to, at a minimum, generate a notice of the Public Input Hearings that contains all relevant information as to date, time, location, and phone numbers and access codes and further be required to advertise the notice: (1) in the general readership section (not legal section) of local newspapers within the service territory; (2) on its website; and (3) in social media posts which Veolia utilizes to advertise generally. The Parties involved in the proceeding shall be provided a copy of Veolia's proposed public input hearing notices/announcements prior to their publication and distribution and have input into which publications the ads are placed.

5. On June 30, 2026, VWPA provided the Office of Small Business Advocate ("OSBA") and the Office of Consumer Advocate ("OCA") with a proposed a form of notice for the social media posts, and also proposed *PennLive/The Harrisburg Patriot News* as the publication for the newspaper ads. Neither the OCA nor the OSBA provided comments or feedback.

6. On July 2, 2026, VWPA received authorization from Administrative Law Judge Allensworth to publish its form of the newspaper notice of Public Input Hearings ("Newspaper Notice"), which included additional hearing-related information as agreed upon by VWPA, the OSBA, and the OCA.

7. On July 6, 2026, VWPA provided its proposed final form of Newspaper Notice to the OCA and the OSBA. Neither the OCA nor the OSBA provided comments or feedback.

8. On July 9, 2026, VWPA approved the final Newspaper Notice for publication in the general readership section (not legal section) of *PennLive/The Harrisburg Patriot News*, a newspaper of general circulation in VWPA's service territory. *PennLive/The Harrisburg Patriot News* ran the Newspaper Notice for two consecutive weeks prior to July 28, 2026, specifically on July 14 and July 21, 2026.

9. On July 14, 2026, VWPA posted notices of the Public Input Hearings to its website, on Facebook, and on X (formerly known as Twitter) as required by the Prehearing Order.

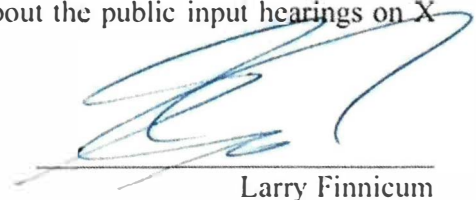
10. On July 20, 2026, another Notice of Public Input Hearings was issued from the Commission, which included the additional hearing-related information as agreed upon by VWPA, the OSBA, and the OCA.

11. **Attachment A** includes proofs of publication from the Newspaper Notice.

12. **Attachment B** is a copy of the notices of the Public Input Hearings that were posted on VWPA's website.

13. **Attachment C** is a copy of the Commission's social media post about the public input hearings, which was posted on VWPA's Facebook page.

14. **Attachment D** is a copy of VWPA's posts about the public input hearings on X (formerly known as Twitter).

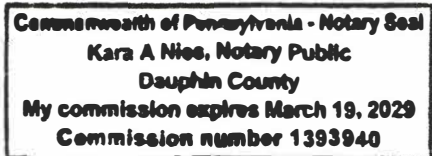


Larry Finnicum

Subscribed and sworn to
Before me this 21 day of
July, 2026

Notary Public

Kara A. Nies



ATTACHMENT A

Proofs of Publication
PennLive/The Harrisburg Patriot News

(July 14 and 21, 2026)

AD#: 0011107663

State of New Jersey,) ss
County of Hunterdon)

Maria Nunez being duly sworn, deposes that he/she is principal clerk of PA Media Group; that Patriot News is a public newspaper published in the city of Mechanicsburg, with general circulation in Cumberland and Dauphin and surrounding counties, and this notice is an accurate and true copy of this notice as printed in said newspaper, was printed and published in the regular edition and issue of said newspaper on the following date(s):

Patriot News 07/14, 07/21/2026

Maria Nunez 

Principal Clerk of the Publisher

Sworn to and subscribed before me this 21st day of July 2026

*Jeanette
Kryzmaliski*



Notary Public



Online Notary Public. Notarization
facilitated by SIGNiX®

**For the Formal Complaints of the Office of Small Business Advocate and the
Office of Consumer Advocate Regarding the Quality of Service Provided by
Veolia Water Pennsylvania, Inc., Docket Nos. C-2025-3058757; C-2025-3058865**

**PUC Announces Late-July Public Input Hearings on Formal Complaints
Regarding Veolia Water Company**

The Pennsylvania Public Utility Commission ("PUC") will conduct four Public Input Hearings concerning the complaints filed by the Office of Consumer Advocate ("OCA") and the Office of Small Business Advocate ("OSBA") regarding the service quality provided by Veolia Water Pennsylvania, Inc. ("VWPA") during the period between June 22, 2025 and September 30, 2025 in portions of Susquehanna Township, Lower Paxton Township, Swatara Township, and Marysville Borough.

These hearings are intended to receive public comment regarding the adequacy, efficiency, safety and reasonableness of service and facilities provided during the above-referenced period in the identified locations, including:

1. service interruptions, water quality concerns, and operational responses;
2. Veolia's customer service and communications; and
3. Veolia's remedial actions.

The public input hearings are intended to address only those issues raised in the complaints.

The formal complaints filed with the Commission by the Office of Consumer Advocate and the Office of Small Business Advocate launched a Commission proceeding, which has been assigned to the PUC's Office of Administrative Law Judge (OALJ). PUC Administrative Law Judge Chad L. Allensworth will preside over the upcoming hearings.

Residents and other concerned parties are welcome to participate in the public input hearings and provide their feedback. Testimony and comments shared during the hearings will be entered into the official record of this case and considered by Judge Allensworth and the Commission as part of its evaluation.

In-Person Public Input Hearings

In-person public input hearings will be held at the following location and times:

- Tuesday, July 28, 2026 – Dauphin County
Hearing #1 will begin at 1 p.m.
Hearing #2 will begin at 6 p.m.
Susquehanna Township Administration Office
Pincus Room
1900 Linglestown Road
Harrisburg, PA 17110

NOTE: While registration to speak at an in-person public input hearing is not required, the OALJ encourages pre-registration for this hearing by 4 p.m. on Monday, July 27, 2026.

Telephonic Public Input Hearings

Two telephonic public input hearings have been scheduled for Wednesday, July 29, 2026 – with the first hearing beginning at 1 p.m. and the second hearing beginning at 6 p.m.

Individuals may participate in either hearing by entering the following information:

- Toll-free Conference Number: 888-537-9826
- PIN Number: 59951562

After dialing the toll-free conference number, individuals will be prompted to enter the PIN number, speak their name, and press #. The telephone system will connect them to the hearing.

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NOTE: Pre-registration for the telephonic hearings is encouraged by 4 p.m. on Tuesday, July 28, 2026. Pre-registration is not required for individuals who wish to only listen to a public input hearing but not offer testimony.

Pre-Registering for a Telephonic Hearing

To pre-register to testify on a telephonic public input hearing, please contact the PUC Judges' Legal Assistant, Sarah Cavanaugh, by phone at 717-783-5179 or by email at sarcavanau@pa.gov and provide the following information:

- Your first and last name.
- The telephone phone number you will be using to call into the public input hearing.
- A phone number where you can be reached prior to the hearing, if needed.
- Your email address, if you have one.

Those who pre-register will be called to testify at the hearing in the order in which they pre-registered. Failure to pre-register for a telephonic public input hearing could result in you not being called to testify by the PUC Judge.

Assistance with Pre-Registration

If you need assistance pre-registering to testify, you may have someone register for you, but they will need to provide all the required information for each person intending to testify. Additionally, if more than one person in your household would like to testify, one person may pre-register for other individuals in the same household by providing the PUC Judges' Legal Assistant with the necessary information for each individual.

Requests for Interpreters

If you require an interpreter, please pre-register as soon as possible. If you register too close to the hearing date, there may not be enough time to arrange for an interpreter. If you request an interpreter, the PUC will make reasonable efforts to have one present. TTY-based Telecommunications Relay Service number for those who are deaf or hearing-impaired is 711

Hearing Exhibits

If you have any hearing exhibits to which you will refer during the hearing, please email them to the Legal Assistant at sarcavanau@pa.gov. The PUC Judge will forward your exhibits to all the parties. Exhibits for the public input hearings must be received by the Legal Assistant by Tuesday, July 28, 2026, at 10 a.m.

Questions

The Pennsylvania Office of Consumer Advocate (OCA) represents the interests of utility customers before the PUC. The Pennsylvania Office of Small Business Advocate (OSBA) represents the interests of small business utility customers before the PUC. If you have questions about the public input hearings, please contact the OCA toll free at 1-800-684-6560 or by email at consumer@paoca.org. Small businesses can contact the OSBA at 717-783-2525 or by email at osba@pa.gov.

ATTACHMENT B

Website Notices of Public Input Hearings

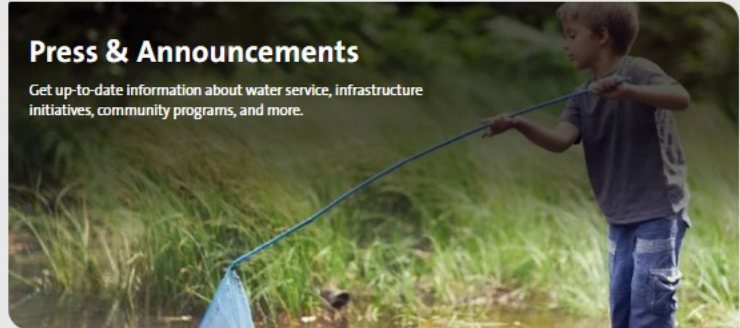


Press & Announcements

Publications

Press & Announcements

Get up-to-date information about water service, infrastructure initiatives, community programs, and more.



PA Public Utility Commission Announces Public Input Hearings Regarding Quality of Service of Veolia Water

JUL 14, 2026

For the Formal Complaints of the Office of Small Business Advocate and the Office of Consumer Advocate Regarding the Quality of Service Provided by Veolia Water Pennsylvania, Inc., Docket Nos. C-2025-3058757; C-2025-3058865...

Veolia Issues Annual Water Quality Reports

JUN 22, 2026

Veolia annual water quality reports show drinking water meets all required standards

> Reports provide detailed water quality information for individual public water...

Road Closure & Detour - Swatara Twp and Lower Paxton Twp

APR 27, 2026

ROAD CLOSURE AND DETOUR

Rutherford 2024 Watermain Replacement Project

Swatara Township & Lower Paxton Township, Dauphin County, PA – Veolia will implement a road...



MY ACCOUNT

MY WATER SERVICE

COMMUNITY & ENVIRONMENT

SUPPORT CENTER

Q SEARCH

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ATTACHMENT C

Social Media (Facebook) Notice of Public Input Hearings



Veolia - Water Pennsylvania

Published by Sprout Social · 3m ·

...

The Pennsylvania Public Utility Commission will host two in-person and two telephonic public input hearings on July 28 and July 29, respectively, to receive testimony from the public to address Veolia's alleged operational, system reliability, and quality of service issues that occurred in 2025. Learn more: [See less](#)



PUC.PA.GOV

PUC Announces Late-July Public Input Hearings on Formal Complaints Against Veolia Water Company

[See insights and ads](#)

[Boost post](#)



ATTACHMENT D

Social Media (X fka Twitter) Notice of Public Input Hearings

8:01

93

Veolia | Water Pennsyl...
1.2K posts

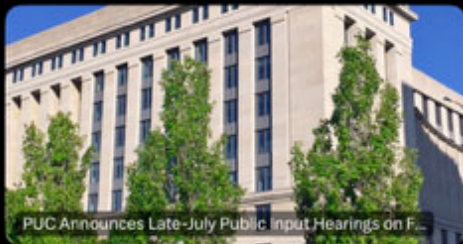
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Veolia | Water Pennsyl... · 54s

The PA PUC will host 2 in-person and 2 telephonic public input hearings on 7/28 & 7/29, to receive testimony from the public to address Veolia's alleged operational, system reliability, and quality of service issues that occurred in 2025. Learn more:



PUC Announces Late-July Public Input Hearings on F...

From puc.pa.gov

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Need assistance with your water bill? Visit our website to learn more about Veolia's Customer Assistance Program. Click here to

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