

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

|                                       |   |                |
|---------------------------------------|---|----------------|
| Office of Small Business Advocate and | : |                |
| Office of Consumer Advocate           | : |                |
|                                       | : | C-2025-3058757 |
| v.                                    | : | C-2025-3058865 |
|                                       | : |                |
| Veolia Water Pennsylvania, Inc.       | : |                |

**ORDER**  
**GRANTING STAY OF PROCEEDINGS**

Procedural History

On or about November 19, 2025, the Office of Small Business Advocate (“OSBA”) filed a Formal Complaint (“OSBA complaint”) against Veolia Water Company, Inc. (“Veolia”) at Docket No. C-2025-3058757. The OSBA complaint asserts that Veolia has or may have violated its obligations to furnish and maintain adequate, efficient, safe and reasonable services and facilities in compliance with Section 1501 of the Public Utility Code (“Code”), 66 Pa.C.S. § 1501.

On November 25, 2025, the Office of Consumer Advocate (“OCA”) filed a Notice of Intervention in the matter at Docket No. C-2025-3058757.

On November 25, 2025, OCA filed a Formal Complaint (“OCA complaint”) against Veolia at Docket No. C-2025-3058865. The OCA complaint asserts that Veolia did not adequately maintain its system to avoid operational issues and/or did not adequately respond to the quality-of-service issues as required by Section 1501 of the Code, 66 Pa.C.S. § 1501.

On December 11, 2025, Veolia filed its Answer and New Matter to the OSBA complaint denying the material averments of the OSBA complaint. Also, on December 11, 2025, Veolia filed a Preliminary Objection (“PO”) to the OSBA complaint.

On December 16, 2025, Veolia filed its Answer and New Matter to the OCA complaint. Also, on December 16, 2025, Veolia filed a Motion for Consolidation of matters at Docket Nos. C-2025-3058757 and C-2025-3058865.

On December 16, 2025, OSBA filed its Answer to Veolia’s PO.

Veolia, OSBA and OCA (collectively referred to as “the Parties”) agreed to extend the deadline for OSBA and OCA to reply to Veolia’s New Matter. Extensions were subsequently granted for OSBA and OCA to respond to the New Matter.

On January 13, 2026, an order was issued consolidating the matters at Docket Nos. C-2025-3058757 and C-2025-3058865 and granting Veolia’s PO in part. Specifically, OSBA’s request for reimbursement for damages was stricken and summarily dismissed from the OSBA complaint.

On January 21, 2026, OSBA and OCA filed replies to Veolia’s New Matter.

A Prehearing Conference was held as scheduled on April 14, 2026 with the Parties in attendance.

On June 25, 2026, a Prehearing Order was entered memorializing the procedural matters decided from the Prehearing Conference, including a litigation schedule. The litigation scheduled was as follows:

|                                    |                  |
|------------------------------------|------------------|
| Public Input Hearings              | July 28-29, 2026 |
| Direct Testimony from OSBA and OCA | August 31, 2026  |

|                                       |                    |
|---------------------------------------|--------------------|
| Direct Testimony from Veolia          | September 25, 2026 |
| Rebuttal Testimony from OSBA and OCA\ | October 19, 2026   |
| Surrebuttal Testimony from Veolia     | November 2, 2026   |
| Written Outline of Oral Rejoinder     | November 9, 2026   |
| In-Person Hearing                     | December 2-3, 2026 |
| Main Briefs                           | December 23, 2026  |
| Reply Briefs                          | January 14, 2027   |

On June 29, 2026, Veolia filed an uncontested Petition for a Protective Order.

On July 7, 2026, Veolia filed a Motion in Limine (“Motion”) seeking to establish limits to the scope of the public input hearings.

On July 15, 2026, OCA filed its Answer opposing the Motion.

On July 20, 2026, an Interim Order was issued granting Veolia’s Petition for a Protective Order and a Protective Order was issued.

On July 20, 2026, OSBA filed its Answer opposing the Motion.

On July 21, 2026, the Motion was denied.

On July 28, 2026 and July 29, 2026, the public input hearings were held as scheduled.

On August 5, 2026, an Interim Order was issued directing the Parties to submit a status report with a modified litigation schedule due to unavailability of a hearing room on the agreed upon December 2, 2026 hearing date.

On August 10, 2026, the Parties filed a Joint Motion to Stay the Proceeding, including all pending deadlines, to allow the Parties to engage in focused settlement discussion.

Considering the Parties' representations that they are working toward a potential settlement of this matter, as well as the Commission's policy of encouraging settlements in contested proceedings, I will grant the Joint Motion to Stay the Proceeding as ordered below.

THEREFORE,

IT IS ORDERED:

1. That the Joint Motion to Stay the Proceeding in the consolidated matters of Office of Small Business Advocate v. Veolia Water Pennsylvania, Inc. at Docket No. C-2025-3058757 and Office of Consumer Advocate v. Veolia Water Pennsylvania, Inc. at Docket No. C-2025-3058865 is granted.

2. That the proceedings in the consolidated matters of Office of Small Business Advocate v. Veolia Water Pennsylvania, Inc. at Docket No. C-2025-3058757 and Office of Consumer Advocate v. Veolia Water Pennsylvania, Inc. at Docket No. C-2025-3058865, including all deadlines, are stayed pending further order.

3. That the Parties shall file status updates every thirty (30) days beginning on September 14, 2026.

Date: August 14, 2026

/s/  
Chad L. Allensworth  
Administrative Law Judge

**C-2025-3058757 - OFFICE OF SMALL BUSINESS ADVOCATE v. VEOLIA WATER PENNSYLVANIA INC**

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