

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

|                                     |   |                         |
|-------------------------------------|---|-------------------------|
| PENNSYLVANIA PUBLIC UTILITY         | : |                         |
| COMMISSION, BUREAU OF INVESTIGATION | : |                         |
| AND ENFORCEMENT                     | : |                         |
|                                     | : |                         |
| v.                                  | : | DOCKET # C-2026-3061133 |
|                                     | : |                         |
| UGI UTILITIES, INC - GAS DIVISION   | : |                         |
|                                     | : |                         |

**NOTICE  
OF MEDIATION UNIT ACCEPTANCE**

On or about March 18, 2026, PENNSYLVANIA PUBLIC UTILITY COMMISSION, BUREAU OF INVESTIGATION AND ENFORCEMENT ("Complainant"), filed a Complaint against UGI UTILITIES, INC - GAS DIVISION ("Respondent"), at the above-captioned docket number. On May 21, 2026, Respondent filed an Answer and New Matter to the Complaint. On June 9, 2026, Complainant filed a Reply to the New Matter. On August 24, 2026, Administrative Law Judge Steven K. Haas filed an Order Transferring Case to Mediation Unit.

Based upon a review of the information provided by the assigned administrative law judge, the Office of Administrative Law Judge's Mediation Unit has accepted this matter for alternative dispute resolution. The assigned mediator shall cause to be sent a *Scheduling Notice of Availability for Formal Mediation Session* to the parties providing available dates and times for the parties to attend a formal mediation session. The initial session should take place no later than two months from date of this Notice.

**Within ten (10) days following the service of the *Scheduling Notice of Availability for Formal Mediation Session*, by September 21, 2026, both parties shall file a complete list of their available dates and times with Mediator Teri-Lee Rhoades ("Mediator"), by USPS or email.**

**If it is not possible to provide a party's list of availability, they must file a report within the required 10 days providing the reason(s) the dates have not been provided and request an additional 10 days to comply from the mediator.**

The Commission encourages mediation. Mediation is an informal, non-adjudicatory process. The mediator does not give advice, represent any party, evaluate or make a decision. Instead, the mediator serves as an impartial facilitator who helps the parties resolve their disputes. In other words, mediation is a process which allows the parties to control the outcome of their dispute, as opposed to a hearing where the Administrative Law Judge and the Commission control the outcome.

Moreover, mediation is different from a settlement conference which is based on competitive negotiations. In mediation, the parties agree to work together toward a final resolution of their differences considering how any solution must address the interests of all parties.

There is no court reporter at a mediation session and discussions are **confidential**, unless otherwise provided for by law, regulation or rule. The mediation is not binding (except for an agreement reached) and any party may withdraw from the mediation at any time. Mediation is ordinarily an efficient and economical procedure compared to a hearing which is often expensive and time-consuming.

If the parties do not resolve the Complaint during formal mediation, the case shall be returned to an administrative law judge and set for hearing if appropriate. A hearing is a formal, adversarial proceeding which usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it. The Complainant must prove that the Respondent has violated the Public Utility Code, a regulation or an order of the Commission which would entitle the Complainant to the relief sought in the Complaint.

**The Commission's file will reflect that you consent to use the mediation process, unless the mediator named below hears from you to the contrary, in writing, within 10 days of the date of this Notice.**

By consenting to mediate, the Commission understands that you have made a commitment to act in good faith toward resolving the dispute in this matter (see "Good Faith Factors for

Mediation Sessions” attached). If you cannot make this commitment, you should not consent to use the mediation process.

If you have any questions, you should contact the Mediator. Her address and phone number are:

Pennsylvania Public Utility Commission  
Office of Administrative Law Judge  
Mediator Teri-Lee Rhoades  
Keystone Building 2nd Floor  
400 North Street  
Harrisburg, PA 17120  
Telephone: 717.787.5633  
Email: [terhoades@pa.gov](mailto:terhoades@pa.gov)

You will be subsequently informed by notice of the date selected by all parties for the mediation.

If you are a person with a disability, and you wish to attend the mediation session, we may be able to make arrangements for your special needs. Please call the Public Utility Commission.

- Scheduling Office: 717.787.1399
- TTY-based Telecommunications Relay Service number for people who are deaf, hard of hearing, or have a speech disability: 711
- Contact the assigned mediator for ALS or closed caption services.

Date: September 10, 2026

**C-2026-3061133 – PENNSYLVANIA PUBLIC UTILITY COMMISSION BUREAU OF  
INVESTIGATION & ENFORCEMENT v. UGI UTILITIES INC – GAS DIVISION**

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Served via eService September 10, 2026  
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## GOOD FAITH FACTORS FOR MEDIATION SESSIONS

GOOD FAITH INCLUDES, AMONG OTHER THINGS:

1. GIVING THE PARTICIPANTS, PRIOR TO THE FIRST SESSION, ALL THE INFORMATION THEY NEED TO KNOW IN ORDER TO RESOLVE THE CASE. (The Commission believes “that formal discovery procedures are not appropriate in the informal [mediation] process.” *Pa. Bul.*, Vol. 25, No. 20, May 20, 1995, p. 1996. Therefore, discoverable information should be discovered informally.)
2. BEING FULLY PREPARED WITH FULL KNOWLEDGE OF THE CASE AND WITH POSSIBLE SOLUTIONS FOR RESOLVING THE CASE.
3. BEING WILLING TO CREATE OPTIONS TO RESOLVE A MATTER, CONSIDERING HOW THE SOLUTION MUST ADDRESS THE INTERESTS OF ALL THE PARTIES, AS OPPOSED TO TAKING AN UNYIELDING POSITION.
4. HAVING THE PERSON WITH THE AUTHORITY TO APPROVE THE TERMS FOR RESOLUTION ATTEND THE MEDIATION SESSION, OR, AT LEAST, BE AVAILABLE TO CONFER WITH THE PARTY’S REPRESENTATIVE DURING THE MEDIATION REGARDING APPROVAL OF TERMS.
5. DEMONSTRATING A WILLINGNESS TO LISTEN AND TO UNDERSTAND THE PERSPECTIVES OF THE OTHER PARTIES.
6. BEING WILLING TO SPEND THE ENTIRE DAY, IF NECESSARY, AT THE SESSION.