

TO:

Pennsylvania Public Utility Commission

Post Office Box 3265

Harrisburg, PA 17105-3265

R-2026-3064265

RE: Formal Protest Against Proposed Rate Changes by Springhouse Waterworks, Inc.

Proposed Effective Date: October 1, 2026

To the Pennsylvania Public Utility Commission,

I am writing to formally log my objection and protest against the sweeping rate increase requested by Springhouse Waterworks, Inc. As a residential utility customer directly affected by this decision, the proposed 58.9% rate increase represents an immediate, unreasonable, and excessive financial burden on my household.

Customer Information:

Name: Kimberly and Jesse Silvis

Service Address: 440 Kendora Ct, Girard, PA 16417

Mailing Address: 440 Kendora Ct, Girard, PA 16417

Phone Number: 814-981-0197

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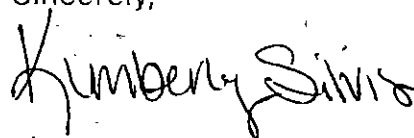
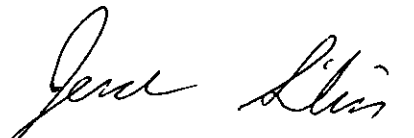
Grounds for Objection:

Excessive Hike Percentage: A single-step rate jump from \$76.93 to \$122.25 per quarter (58.9%) is punitive for a captive customer base with no alternative local water utility options.

Burden of Proof: I request that the Commission enforce a strict evidentiary investigation to compel Springhouse Waterworks, Inc. to fully justify its requested revenue increase of \$86,600 per year before any adjustments are approved. Furthermore, the company should demonstrate that this increase directly correlates to improvements in local water infrastructure, as residents have experienced issues with water pressure/mineral discoloration in the past. We also cannot safely drink our water and have to pay for bottled drinking water, or in our case, a culligan water filtration system. I have lived here for over 21 years and have replaced my washer 3 times and my hot water tank 3 times as well, not to mention replacing multiple water fixtures because of sedimentation.

Please accept this letter as a formal statement of my opposition to the rate case. I request that the PUC suspend the proposed rate changes, initiate a full public investigation, and hold formal public input hearings so local ratepayers can voice their concerns directly to an Administrative Law Judge. Thank you for your time, investigation, and oversight protecting Pennsylvania utility consumers.

Sincerely,


Kimberly Silvis

Jesse Silvis



Ms. Kimberly Silvis
440 Kendora Ct
Girard, PA 16417

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