



**EIGHTH COMBINED STATUS REPORT TO THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

VENANGO WATER COMPANY,
SUGAR CREEK WATER COMPANY,
WEST HICKORY WATER COMPANY,
PLUMER WATER COMPANY,
FRYBURG WATER COMPANY, AND
COOPERSTOWN WATER COMPANY

AQUA PENNSYLVANIA, INC., AS RECEIVER

AND

BLANE E. RHODES SEWER COMPANY

AQUA PENNSYLVANIA WASTEWATER, INC., AS RECEIVER

DOCKET NO. M-2023-3042180

DOCKET NO. I-2023-3042312

DOCKET NO. P-2024-3045205

Dated: September 28, 2026

A. BACKGROUND

On August 11, 2023, the Pennsylvania Public Utility Commission (“PUC” or the “Commission”) issued an Ex Parte Emergency Order at Docket No. M-2023-3042180 (“VWC Receivership Order”) naming Aqua Pennsylvania, Inc. (“AP”) as Receiver for the Venango Water Company (“VWC”).¹ The VWC system serves approximately 215 customers and is comprised of two spring sources (Bellows and Shaffer Springs), one storage tank, and approximately 7 miles of mains. The VWC Receivership Order was ratified by the Commission through its Ratification Order entered on August 24, 2023 (“Venango 529 Proceeding”).² AP was directed to assume its Receivership role on August 12, 2023.

AP was informed by the Rhodes family that they intended to cease providing operations service to the remaining systems owned by the Blaine Edwin Rhodes Estate effective December 31, 2023.³ AP was subsequently informed that the Rhodes family intended to continue its current operations until a resolution can be reached. On January 3, 2024, the Commission’s Bureau of Investigation and Enforcement (“I&E”) filed a Petition requesting the Commission open a 529 proceeding regarding the Rhodes Utilities.⁴ On February 15, 2024, I&E filed a Petition to Consolidate the Venango 529 Proceeding with the Rhodes Utilities 529 Proceeding. On March 20, 2024, Deputy Chief Administrative Law Judge (“ALJ”) Mark J. Hoyer issued the First Interim Order Amending Caption and Consolidating the Section 529 Investigations Of Venango Water Company, Sugar Creek Water Company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, Cooperstown Water Company, And Blane E. Rhodes Sewer Company, And Ordering Notice To Be Provided To All Customers Of These Utilities Of The Initiation Of A Section 529 Investigation Proceeding In The Same Manner As A Proposed General Rate Increase And Ordering These Utilities To Preserve Records.⁵ ALJ Hoyer’s First Interim Order consolidated the Venango 529 Proceeding and the Venango 529 Proceeding and the Rhodes Utilities 529 Proceeding.

In accordance with the First Interim Order, AP provided notice of the Venango 529 Proceeding and the Rhodes Utilities 529 Proceeding in VWC customer bills that were sent on March 29, 2024.

On September 11, 2024, AP filed a Motion to Suspend the Procedural Schedule or Alternatively Grant an Extension of the Procedural Schedule (“Aqua Motion”) due to the Petition

¹ In re: Venango Water Company, Docket No. M-2023-3042180, Ex Parte Emergency Order, Ordering Paragraph No. 4 (August 11, 2023) (hereinafter “VWC Receivership Order”).

² Id., Order (August 24, 2023).

³ In addition to VWC, systems owned by the Blaine Edwin Rhodes Estate include Sugarcreek Water Company (“SWC”), West Hickory Water Company (“WHWC”), Plumer Water Company (“PWC”), Fryburg Water Company (“FWC”), Cooperstown Water Company (“CWC”), and Blaine E. Rhodes Sewer Company (“BERSC”) (together with VWC, the “Rhodes Utilities”).

⁴ See Pa. Pub. Util. Comm’n v. The Blaine Edwin Rhodes Estate, Docket No. P-2024-3045205 (Jan. 3, 2024) (hereinafter “Rhodes Utilities 529 Proceeding”).

⁵ Venango Water Company – Ex Parte Emergency Order Naming Aqua Pennsylvania, Inc. as Receiver; Section 529 Investigation of Venango Water Company; Section 529 Investigation of Sugarcreek Water company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, Cooperstown Water Company and Blaine E. Rhodes Sewer Company, Docket Nos. M-2023-3042180, I-2023-3042312, and P-2024-3045205 (March 20, 2024). (hereinafter “First Interim Order”).

filed to remove the executrix of the Estate of Blaine Edwin Rhodes, which could interfere with any discussions regarding the transfer of the Rhodes Utilities.

By email to the parties to this proceeding on September 23, 2024, Deputy Chief ALJ Hoyer stated that an interim order would be issued suspending the rebuttal and surrebuttal testimony dates, but keeping the hearing dates for a further prehearing conference.

On September 26, 2024, counsel for the Blaine Edwin Rhodes Estate transmitted a letter dated September 25, 2024, received from counsel for the officers and employees of the Rhodes Utilities which indicated that the Petition to remove the executrix was withdrawn and that the officers and employees would be resigning their positions in the Rhodes Utilities effective October 31, 2024. A further Prehearing Conference was held on October 7, 2024, where discussion was held on AP's Motion and how the September 25, 2024 letter would impact the proceedings and operations.

On October 8, 2024, the Office of Consumer Advocate and I&E filed a Joint Petition for Issuance of an Interim Emergency Order On An Expedited Basis requesting that because the Rhodes Utilities would not have an operator as of October 31, 2024, that AP should be named as Receiver for remaining Rhodes Utilities ("Emergency Petition"). On October 11, 2024, AP and Aqua Pennsylvania Wastewater, Inc. ("APW") (together AP and APW shall be referred to as "Aqua" or the "Company"), filed an Answer to the Emergency Petition agreeing to act as Receiver for the remaining Rhodes Utilities.

Deputy Chief ALJ Hoyer convened an evidentiary hearing on October 15, 2024 whereby the parties entered a Joint Stipulation of Facts which included certain statements of direct testimony previously filed in the proceeding. Deputy Chief ALJ Hoyer thereafter issued an Order Granting Petition for Issuance of an Interim Emergency Order on an Expedited Basis and Certifying Material Question to the Commission which certified the question that AP be named as Receiver of Sugarcreek Water Company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, and Cooperstown Water Company, and named APW as Receiver for Blaine E. Rhodes Sewer Company ("Rhodes Utilities Receivership Order"). The Commission then entered an Opinion and Order on October 30, 2024 which, among other things, concluded that the question certified by Deputy Chief ALJ Hoyer was properly before the Commission, the Commission answered the material question in the affirmative naming AP and APW as Receiver, and for AP and APW to begin their Receivership duties for the remaining Rhodes Utilities on October 31, 2024. On March 13, 2025, Deputy Chief ALJ Hoyer issued a Second Interim Order re-establishing a litigation schedule for the Rhodes Utilities 529 Proceeding.

Included within the Commission's VWC Receivership Order, AP was directed to "[s]ubmit an initial status report to the Commission within 60 days of assuming operations and then quarterly thereafter to detail any relevant updates pursuant to duties and responsibilities assigned through receivership."⁶ AP submitted its Initial Status Report on October 11, 2023. AP submitted its Second Status Report on January 9, 2024. Aqua submitted its Third Status Report on April 8, 2024. AP submitted its Fourth Status Report on July 8, 2024. AP submitted its Fifth Status Report on October 7, 2024.

⁶ Id. Ordering Paragraph No. 4, Appendix A, Paragraph 1.o.

In the Rhodes Utilities Receivership Order, AP and APW were directed to “[s]ubmit an initial status report to the Commission within 60 days of assuming operations and then quarterly thereafter to detail any relevant updates.”⁷

As the timing of the Rhodes Utilities Initial Status Report and Sixth Status Report on VWC were to be submitted close in time, AP and APW submitted a First Combined Status Report on the Rhodes Utilities, which includes Venango Water Company, Sugarcreek Water Company, West Hickory Water Company, Plumer Water Company, Fryburg Water Company, Cooperstown Water Company, and Blaine E. Rhodes Sewer Company on December 30, 2024. Aqua submitted its Second Combined Status Report on March 31, 2025. Aqua submitted its Third Combined Status Report on June 30, 2025. Aqua submitted its Fourth Combined Status Report on September 30, 2025. Aqua submitted its Fifth Combined Status Report on February 2, 2026. Aqua submitted its Sixth Combined Status Report on March 30, 2026. Aqua submitted its Seventh Combined Status Report on June 29, 2026.

Aqua now submits its Eighth Combined Status Report (“Status Report”) for the Rhodes Utilities.

B. EIGHTH COMBINED STATUS REPORT

1. Financial

a. Venango Water Company

The VWC Receivership Order directed AP to establish the financial position of VWC at the time AP assumed its Receivership role.⁸ AP is working to establish the financial position of VWC as of the start of Aqua’s Receivership. VWC has previously submitted Class C Annual Reports to the Commission which include financial and operational data available on the Commission’s website.⁹ AP will continue to track expenses and capital improvements related to the VWC system through deferred accounting treatment via establishment of a regulatory asset in accordance with AP’s Receivership duties.¹⁰

AP and the Pennsylvania Infrastructure Investment Authority (“PENNVEST”) have discussed funding opportunities for construction of a pipeline that would deliver finished water from the City of Franklin, Venango County, construction of a new water storage tank and other ancillary system components. PENNVEST provided options for this project including an AP loan, a Venango loan or a White Knight Program loan. PENNVEST indicated that a grant would not likely be offered due to the higher median income of Sugarcreek Borough. The White Knight program would afford an opportunity for low-interest loan, but AP would have to commit at least \$650,000 and produce a letter of intent to own the VWC’s assets. Ownership of the VWC system will ultimately be determined by the Commission through this Venango 529 Proceeding.

In November 2023, AP met with the City of Franklin’s Council to discuss options concerning a bulk water agreement. The City Council indicated it would decide on availability of

⁷ Rhodes Utilities Receivership Order, Ordering Paragraph 3 and 4, Appendix A, Paragraph 1.o.

⁸ VWC Receivership Order, Ordering Paragraph 4, Appendix A, Paragraph 1.r.

⁹ See <https://www.puc.pa.gov/pdocs/1791853.pdf>.

¹⁰ VWC Receivership Order, Ordering Paragraph 4, Appendix A, Paragraphs 1.s and 2.b.

water and present its terms after January 1, 2024. Based upon the cost to connect to the City of Franklin that was presented to AP, AP is currently exploring additional options for supplementing the existing source, including developing a new well site, or rehabilitating the existing Bellows Spring.

b. Other Rhodes Utilities

The Rhodes Utilities Receivership Order directed Aqua to establish the financial position of the Rhodes Utilities at the time Aqua assumed its Receivership role.¹¹ Aqua is working to establish the financial position of the Rhodes Utilities as of the start of Aqua's Receivership. The Rhodes Utilities have previously submitted Class C Annual Reports to the Commission which include financial and operational data available on the Commission's website.¹² Aqua will continue to track expenses and capital improvements related to the Other Rhodes Utilities systems through deferred accounting treatment via establishment of a regulatory asset in accordance with Aqua's Receivership duties.¹³

2. Operations and Capital Expenditures

To support the operations of these seven receiverships, Aqua has employed four new positions in the Western PA Area. Aqua has created, and promoted to fill, the role of Operations Team Leader to supervise the operations of these systems as a unit in our operations. Aqua has also staffed this team with two facility operators and an administrative assistant. Aqua provided projected capital improvements for the Rhodes Utilities in its Third Combined Status Report.

a. Venango Water Company

On August 12, 2023, AP began its Receivership duties for the VWC system. Since the prior status report, AP has completed the following operational issues and improvements to the VWC system:

- (i) A main break on July 24, 2026 required repair.
- (ii) Installing a new test well that will potentially become a new source for the system
- (iii) Completing design and construction of a treatment plant for the refurbished Well 1R, which was an existing but unpermitted well in the system.
- (iv) Completing design and construction of a treatment plant for the Bellows spring.

b. Cooperstown Water Company

¹¹ Rhodes Utilities Receivership Order, Ordering Paragraph 3 and 4, Appendix A, Paragraph 1.r.

¹² See Cooperstown Water Company <https://www.puc.pa.gov/pcdocs/1791797.pdf>, Fryburg Water Company <https://www.puc.pa.gov/pcdocs/1791835.pdf>, Plumber Water Company <https://www.puc.pa.gov/pcdocs/1791798.pdf>, Sugarcreek Water Company <https://www.puc.pa.gov/pcdocs/1791854.pdf>, West Hickory Water Company <https://www.puc.pa.gov/pcdocs/1791816.pdf>, and Blaine E. Rhodes Sewer Company <https://www.puc.pa.gov/pcdocs/1791799.pdf>.

¹³ Rhodes Utilities Receivership Order, Ordering Paragraph 3 and 4, Appendix A, Paragraphs 1.s. and 2.b.

On October 31, 2024 AP assumed operational responsibility for CWC under its Receivership duties. Since the prior status report, AP is reporting on the following operational issues and improvements:

- (i) Inadequate tank levels resulted in a service outage affecting a group of customers for approximately three days. As a result, a Boil Water Advisory (“BWA”) was declared and remained in effect from September 16, 2026 through September 21, 2026. Please see **Attachment A** included with this Status Report.
- (ii) Repaired multiple leaks across the CWC system in the search for the tank draining leak:
 - Repaired a leak under the road on Highland Park Drive
 - Repaired a leak at the bottom of the fill line at the forest edge.
 - Repaired a leak at the fill line at 110 Highland Park Drive.
 - Repaired a leak behind 194 Maple Lane Drive. This leak was the cause of the system failure. After this repair, the tank could be filled.
- (iii) Hired leak detection service to evaluate CWC.
- (iv) Bottled water was provided to the customers out of water.
- (v) Aqua’s contractor fabricated a way to fill the tank without the fill line, using hauled water. This backup was introduced shortly before the problem repair was made.
- (vi) Replaced the booster station pump. This corrected a DEP violation for the system which was using a non-NSF rated water pump
- (vii) The hydropneumatic tank serving the boosted portion of the system was replaced.
- (viii) Received the inspection report from the DEP inspection in Q2 2026. Please see **Attachment B** included with this Status Report. Deficiency for not inspecting the tanks was noted. A deficiency for missing paperwork was resolved.

c. Fryburg Water Company

On October 31, 2024, AP assumed operational responsibility for FWC under its Receivership duties. Since the prior status report, AP is reporting on the following operational issues and improvements:

- (i) The trailer located at the FWC site was purchased and subsequently removed.
- (ii) The salt storage tank was removed, and the area was backfilled and restored.
- (iii) Well No. 1 is scheduled for replacement. Crews are scheduled to begin drilling the replacement well on September 28, 2026.
- (iv) DEP requested additional information regarding the modified treatment process at the FWC treatment plant, which was provided to DEP.
- (v) A SCADA control failure resulted in an extended interruption of chlorine feed. In response, the system was placed under a BWA on August 6, 2026. The advisory was lifted on August 10, 2026. Please see **Attachment C** to this Status Report.
- (vi) A water main failure on September 9, 2026 resulted in a system outage. The break was caused by a failed union at a tee fitting on the transmission line supplying the storage tank. The resulting loss of water caused the tank to drain completely, and a BWA was issued. The advisory remained in effect from September 9, 2026 through September 11, 2026. Please see **Attachment D** to this Status Report.
- (vii) A water main break on Marble Road was repaired on September 25, 2026.

d. Plumer Water Company

On October 31, 2024, AP assumed operational responsibility for PWC under its Receivership duties. Since the prior status report, AP is reporting on the following operational issues and improvements:

- (i) The Plumer system remains under a BWA due to Rouseville's failure to complete repairs to the baffling system at its water treatment plant. As a result, a recurring BWA notification is issued to customers on or about the 15th of each month. Please see **Attachment E** to this Status Report.

e. Sugarcreek Water Company

On October 31, 2024, AP assumed operational responsibility for SWC under its Receivership duties. Since the prior status report, AP is reporting on the following operational issues and improvements:

- (i) DEP completed its routine inspection of the system. A follow-up inspection was subsequently conducted in response to a phosphate feed pump failure.
- (ii) The follow-up inspection cleared the previously identified violations at Sugarcreek. Please see **Attachment F** and **Attachment G** included with this Status Report.

f. West Hickory Water Company

On October 31, 2024, AP assumed operational responsibility for WHWC under its Receivership duties. Since the prior status report, AP is reporting on the following operational issues and improvements:

- (i) A water main break at 248 Crestmont Drive was repaired on July 3, 2026.
- (ii) A section of water main on Cemetery Road with three leaks was repaired on September 5, 2026.

g. Blaine E. Rhodes Sewer Company

On October 31, 2024, APW assumed operational responsibility for BERSC under its Receivership duties. Since the prior status report, APW is reporting on the following operational issues and improvements:

- (i) The drying beds are being rehabilitated. Existing sludge has been removed and properly disposed of, and the beds are being restored with fresh sand.
- (ii) SCADA is being installed at the wastewater treatment plant.
- (iii) A Sanitary Sewer Overflow event occurred on August 11, 2026 when the sewer line serving the headworks of the treatment plant was damaged. Please see **Attachment H** to this Status Report.

- (iv) The sewer line from the wet well to the treatment plant was relocated at the request of facility management.

3. Settlement Update

On August 1, 2025, Aqua notified the ALJ that Aqua and the Rhodes Estate/Randall & Kevin Rhodes (collectively, “Rhodes Parties”) had reached as settlement in principle whereby the Rhodes Parties had agreed to a purchase price for transfer of the Rhodes Utilities to Aqua. Aqua continues to work diligently with the parties to finalize the sale-related documents, along with the settlement documents, for filing with the Commission.

C. CONCLUSION

Aqua will continue to investigate and report on the Rhodes Utilities systems’ operations and financial status and will make necessary improvements to operate the Rhodes Utilities systems to ensure quality service to the Rhodes Utilities customers for the period of its Receivership duties during the Venango 529 Proceeding and Rhodes Utilities 529 Proceeding. Aqua will provide an update to this Status Report on or before December 28, 2026.

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

The Honorable Mark A. Hoyer, Presiding

Venango Water Company – Ex Parte	:	
Emergency Order Naming Aqua	:	Docket No. M-2023-3042180
Pennsylvania, Inc. as Receiver	:	
	:	
Section 529 Investigation of	:	Docket No. I-2023-3042312
Venango Water Company	:	
	:	
Section 529 Investigation of Sugarcreek	:	Docket No. P-2024-3045205
Water Company, West Hickory Water	:	
Company, Plumer Water Company,	:	
Fryburg Water Company, Cooperstown	:	
Water Company and Blaine E. Rhodes	:	
Sewer Company	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this 28th day of September, 2026, served a true and correct copy of the Third Combined Status Report to the Pennsylvania Public Utility Commission, upon the persons and in the manner set forth below:

Via E-File

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
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Harrisburg, PA 17105

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PA Public Utility Commission
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Courtney L. Schultz

ATTACHMENT A



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Cooperstown Water Company PWSID Number: PA6610017

Date of Violation/Situation: 9/16/2026

Description of Violation/Situation: Aqua issued a boil water advisory to customers on Sawmill Rd and Highland Park Dr due to a water main break which resulted in a loss of positive pressure in the distribution system.

Notified DEP (or CHD) within 1 hour

Date or NA: 9/16/2026

Consulted with DEP within 24 hours

Date or NA: 9/16/2026

PN Level: ☒ Tier 1 ☐ Tier 2 ☐ Tier 3

Type of notice addressed by this certification: ☒ Initial ☐ Repeat

Methods and date of public notice deliveries to customers:

Method: Called, emailed, and texted customers Date: 09/16/2026

Method: Posted to website Date: 09/16/2026

Method: Problem corrected notice Date: 09/21/2026

Method: Called, emailed, texted customers, posted to website Date: 09/21/2026

☒ The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

☒ A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature:

Date: 09/21/2026

Print Name and Title: David Rustay – Director of Water Quality and Compliance

Phone Number: 215.593.5789

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

For DEP use only. Checked by: _____ **Date:** _____

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Cooperstown Water Company (PWSID# PA6610017)

BOIL YOUR WATER BEFORE CONSUMPTION*

HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACIÓN MUY IMPORTANTE SOBRE SU AGUA POTABLE.

TRADÚZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN

September 16th, 2026: Aqua Pennsylvania, Inc. (Aqua) has issued a boil water advisory for customers on **Highland Park Drive and Sawmill Road** in Cooperstown Water Company due to a loss of positive water pressure in that portion of the distribution system. Affected customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- ***Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.***
- The symptoms above are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you might want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

What happened? What is being done? When will the problem be corrected?

On September 16, 2026, there was a loss of positive pressure affecting customers on **Highland Park Drive and Sawmill Road**. As a precaution, Aqua Pennsylvania has issued a boil water advisory for the affected customers. **Other portions of the water system are not affected.** Samples are being collected in the system for bacteriological testing. Until satisfactory test results are received from the laboratory, customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. If you have any questions, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zachary Tallmadge, Area Manager	System Name Cooperstown Water Company	Address (Street) 665 S. Dock St.
Phone Number 877-987-2782	System PWSID# PA6610017	Address (City, State, Zip) Sharon, PA 16146

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*

Cooperstown Water Company (PWSID# PA6610017)

BOIL WATER NOTICE LIFTED

HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.
TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

The Boil Water Notice issued on September 16, 2026 for Cooperstown Water Company has been lifted effective today, September 21, 2026.

Aqua Pennsylvania **has lifted the Boil Water Advisory** for ALL its customers in the Cooperstown service area including Highland Park Drive and Sawmill Road. A boil water advisory was issued for customers in the Cooperstown Water Company due to a water main break which caused a loss of positive water pressure in the distribution system. Repairs were completed and two consecutive days of water samples have been collected from the distribution system and tested for total coliform bacteria. The results for both sets of testing showed the absence of bacteria, allowing Aqua to lift the boil advisory.

It is no longer necessary to use boiled water or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation.

Aqua is committed to providing quality water and service to its customers. We apologize for the inconvenience and thank you for your patience. Although this matter has been resolved, if you have any questions or concerns, please contact Aqua's Customer Service at 877.987.2782 or visit www.aquawater.com/rhodes

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Zachary Tallmadge, Area Manager	System Name Cooperstown Water Company	Address (Street) 665 S. Dock Street
Phone Number 877.987.2782	System PWSID# PA6610017	Address (City, State, Zip) Sharon PA, 16146

Date Notice Distributed: September 16, 2026

Date Notice Lifted: September 21, 2026

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

Greenville Water Authority

44 Clinton Street
Greenville, PA 16125

REPORT TO:Name: Aqua-PA David PaulAddress: 644 N Water Ave
Sharon PA 16142PWSID: 6610017**CHAIN OF CUSTODY**

LAB ID: 43-076

phone: 724 588-4340

BILL TO: (If different from Report to)

Phone: _____

Report bacteria results to DEP? Yes ☒ NoReport chlorine residual to DEP? Yes ☐ No

Location Identification and/or Location Code	Sample Type D=Distribution C= Check S= Special R=Raw	Date Collected	Time Collected	Name of Sample Collector	Chlorine Residual (Free or Total)
#1 803-Highland Park	S	9-19-26	0900	David Paul	2.08
#2 803-Highland Park	S	9-20-26	0830	David Paul	3.0
#3					
#4					

ANALYSIS

Test Procedure – Colilert SM 9223

Test Performed – Presence/Absence

Samples received within holding time? ☒ Yes ☐ No Chlorine Residual Check: ☒Date/Time Received: 9/20/26 0931 Sample Acceptance by: CBPlaced in Incubator (Date/Time /Analyst): 9/20/26 0933 CBRemoved from Incubator (Date/Time /Analyst): 9/21/26 0933 CB**Total Coliform****TEST RESULTS****E. Coli**

#1 Present ☒ Absent / #2 Present ☒ Absent / #1 Present ☒ Absent / #2 Present ☒ Absent
#3 Present Absent / #4 Present Absent / #3 Present Absent / #4 Present Absent

APPROVED BY: _____

Julie Swartzbeck, Laboratory Supervisor

ATTACHMENT B

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF ENVIRONMENTAL PROTECTION
BUREAU OF SAFE DRINKING WATER

WATER SUPPLY INSPECTION REPORT

Facility Name COOPERSTOWN WATER COMPANY	PWSID No 6610017	Inspection Date 2026-06-24
Facility Location 310 MAPLE LANE DR COOPERSTOWN, PA 16317-1240	County Venango	Municipality Cooperstown Borough
Responsible Officials Name GLENN E WYKOFF	Telephone: (724) 877-0579	
	System Type: Community	Population: 360
Certified Operator name PAUL DAVID A	Field Order Number:	
	Issue Date (mm/dd/yy):	

Person(s) Interviewed

Name: David Paul	Title: Operator
Name: Tara Wallace	Title: Production Specialist

eFACTS info

Inspection ID: 4225181	Inspection Type: RTNC
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Violations

C2B - 25 PA Code, §109.304(a)

6 - MONITORING AND REPORTING

DS - 001 - COOPERSTOWN BOROUGH

METHOD 334.0

There is no documentation to demonstrate that each individual that conducts analysis of chlorine for compliance monitoring or comparison grab samples at the water system has completed the analyst IDC in accordance with EPA Method 334.0.

Remarks: The PWS lacks EPA Method 334 documentation for an IDC for Josh Cooks.

The Department recommends that the IDC be conducted and paperwork forwarded to the Department for review.

C4A - 25 PA Code, §109.4

4 - WATER STORAGE

ST - 008 - HIGHLAND PS TANK #1

STORAGE STRUCTURE

The water system does not inspect the interior of the storage tank. AWWA Standard M42 recommends that storage tanks are cleaned and inspected no less than once every five years.

Remarks: According to the operator, it is unknown if the storage tanks have been internally inspected in the past five years.

The Department recommends that the PWS investigate the interior of the storage tanks and provide information to the Department.

C4A - 25 PA Code, §109.4

4 - WATER STORAGE

ST - 009 - HIGHLAND PS TANK #2

STORAGE STRUCTURE

The water system does not inspect the interior of the storage tank. AWWA Standard M42 recommends that storage tanks are cleaned and inspected no less than once every five years.

Remarks: According to the operator, it is unknown if the storage tanks have been internally inspected in the past five years.

The Department recommends that the PWS investigate the interior of the storage tanks and provide information to the Department.

Minor Deficiency

1A- GROUNDWATER AND GUDI SOURCES

WELLHEAD

SRC-003-WELL #4

The static and pumping water levels are not measured and recorded.

Remarks:The operator noted that pressure transducers have been installed, but are not operational at this time.

2A- TREATMENT PLANT AND GENERAL CHEMICAL ADDITION

GENERAL INFORMATION

WTP-300-TREATMENT PLT LOW

There is no SOP for process control decisions if the SCADA or PLC system is inoperable.

Remarks:Currently the low pressure zone would have issues running manually. It is recommended that the PWS prepare a SOP in order to operate each EP under manual operations.

2A- TREATMENT PLANT AND GENERAL CHEMICAL ADDITION

CHEMICALS AND EQUIPMENT

WTP-300-TREATMENT PLT LOW

Calibration cylinders are not provided and/or used to ensure accurate chemical feed pump operation.

Remarks:The Department recommends that the PWS obtains and uses calibration cylinders to ensure proper chemical feed rates.

2A- TREATMENT PLANT AND GENERAL CHEMICAL ADDITION

CHEMICALS AND EQUIPMENT

WTP-302-TREATMENT PLT HIGH

Calibration cylinders are not provided and/or used to ensure accurate chemical feed pump operation.

Remarks:The Department recommends that the PWS obtains and uses calibration cylinders to ensure proper chemical feed rates.

2J- CHLORINE DISINFECTION

PROBLEMS IDENTIFIED

WTP-300-TREATMENT PLT LOW

There have been interruptions in continuous disinfection within the past 3 years.

Remarks:There have been multiple boil water advisories, including loss of chlorine and loss of positive

pressure.

2J- CHLORINE DISINFECTION

PROBLEMS IDENTIFIED

WTP-302-TREATMENT PLT HIGH

There have been interruptions in continuous disinfection within the past 3 years.

Remarks:There have been multiple boil water advisories, including loss of chlorine and loss of positive pressure.

3- DISTRIBUTION SYSTEM

PLANNED SERVICE INTERRUPTIONS AND MAIN BREAKS

DS-001-COOPERSTOWN BOROUGH

The water system lost pressure in a portion of the distribution system in the last 3 years for a reason other than a main break.

Remarks:The PWS noted that pressure was lost in the distribution due to main breaks and loss of power. The generator has since been replaced.

4- WATER STORAGE

STORAGE OPERATION

ST-008-HIGHLAND PS TANK #1

The Storage tank does not have the ability to be isolated without the loss of distribution system pressure which would require a public notice if the tank was taken out of service. This does not meet the design standards set forth in the Public Water Supply Manual.

Remarks:Under current operations the storage tanks cannot be isolated without loss of pressure to the distribution. It is recommended that redundancy be established in order for maintenance to tanks.

4- WATER STORAGE

STORAGE OPERATION

ST-008-HIGHLAND PS TANK #1

The storage tank operating levels are not monitored and recorded which limits the water system's ability to manage storage volume and water age.

Remarks:The operator noted that the storage tanks levels are monitored; however, not recorded.

4- WATER STORAGE

STORAGE OPERATION

ST-009-HIGHLAND PS TANK #2

The Storage tank does not have the ability to be isolated without the loss of distribution system pressure which would require a public notice if the tank was taken out of service. This does not meet the design standards set forth in the Public Water Supply Manual.

Remarks: Under current operations the storage tanks cannot be isolated without loss of pressure to the distribution. It is recommended that redundancy be established in order for maintenance to tanks.

4- WATER STORAGE

STORAGE OPERATION

ST-009-HIGHLAND PS TANK #2

The storage tank operating levels are not monitored and recorded which limits the water system's ability to manage storage volume and water age.

Remarks: The operator noted that the storage tanks levels are monitored; however, not recorded.

5- PUMPS AND CONTROLS

PUMPING EQUIPMENT

PST-001-HIGHLAND PS

The pumping station does not have multiple pumps, which does not meet the design standards set forth in the Public Water Supply Manual.

Remarks: The pumping station lacks redundancy. It is recommended that the PWS adds a secondary pump for redundancy purposes.

5- PUMPS AND CONTROLS

CONTROLS AND ALARMS

PST-001-HIGHLAND PS

A pump failure alarm system is not present, which does not meet the design standards set forth in the Public Water Supply Manual.

Remarks: Currently the PWS lacks a pump failure alarm. It is recommend that the PWS installs a pump failure alarm.

8- SYSTEM MANAGEMENT

FINANCIAL & ASSET MANAGEMENT

DS-001-COOPERSTOWN BOROUGH

In the most recent fiscal year, system operating costs exceeded revenues.

Remarks:In the most recent fiscal year, system operating costs exceeded revenues.

Outstanding Violations Returned to Compliance

C7 - 25 PA Code, §109.703(a) - Corrected/Abated

Remarks: The water system has no flow restriction in place except for the pumping capacity of the well pumps. Flow through the disinfection segment for the High Service portion is required to be restricted to 20gpm to fulfill 4log requirements. The water system is not complying with all special permit conditions relating to chlorine disinfection.

C7 - 25 PA Code, §109.703(a) - Corrected/Abated

Remarks: The water system has no flow restriction in place except for the pumping capacity of the well pumps. Flow through the disinfection segment for the Low Service portion is required to be restricted to 50 gpm to fulfill 4log requirements. The water system is not complying with all special permit conditions relating to chlorine disinfection.

General Comments

Met onsite with David Paul (operator) and Tara Wallace (Production Specialist) for a routine full inspection of the water system. During the inspection the well and treatment plant were viewed, photos were documented, paperwork was reviewed, good practices were discussed, field analysis was conducted, and Bureau of Lab samples were collected for SOC's (results pending).

Since the last inspection there have been several updates, like for like, to the water system in the past two years including: two new submersible pumps and updated VFDs; updated SCADA system; two new pressure tank; chemical feed pumps; meters; and generator. In addition, the PWS had a construction Permit No. 6188503-MA3 issued on September 16, 2025, for the replacement of HACH CL17s to Depolox 3 Plus amperometric continuous analyzers for Entry Points 134 & 135. The construction permit also notes the replacement of a 1 HP booster pump which has yet to be installed. The online analyzers have been installed and EPA Method 334 Paperwork was received in April 2025. Once the booster pump has been installed it is recommended that the PWS submits the Certificate of Construction and associated fee within 10-days for issuance of the operation permit.

Notes:

The violations for flow restriction for EP 134 & 135 were closed as the PWS has installed VFDs on well pumps which include shutdown/alarms for exceeding flow noted in the GWR Permit No. 6188503-MA2 notes the flow at EP 134 as 50 gpm and EP 135 as 20 gpm.

The continuous analyzers are installed prior to the end of the contact segment as noted in GWR Permit No.6188503-MA2 due to Degradation Study conducted in 2012. During the inspection the chlorine residuals were noted well above the thresholds, EP 134 is to maintain a free chlorine residual of 0.67 mg/L and EP 135 is to maintain a free chlorine residual of 0.40 mg/L.

The Department received updated copies of the RTCR, DRR, LCR, CMP, and Stage 2 DBP plans with the updated Responsible Official.

Violations:

The PWS/operator failed to conduct EPA Method 334 IDC paperwork for Josh Cook and was noted as conducting compliance monitoring in the distribution. The Department recommends that the PWS/operators complete the required paperwork and submit copy to the Department.

The PWS is under receivership by Aqua PA and took over operations in late 2025. The operators are not aware if the underground storage tanks were ever internally inspected. It is recommended that the PWS investigates the tank and conduct an internal inspection and provide the Department with a report of the inspection once addressed.

Recommendations and Reminders:

1. Address the Method 334 paperwork and submit for review.
2. Inspect the interior of the storage tanks, provide documentation/report for review.
3. Develop SOPs for manual operations (if SCADA was down)
4. Obtain and use calibration cylinders.
5. Redundancy is recommended for sources (wells), pumps, and tanks.
6. Monitor and record storage tank volume.
7. Submit the Certificate of Construction and associated fee once pump has been installed.
8. If changes are proposed to the water system, it is recommended that the PWS contacts the Department, as an application may be required.

Field Samples			
SubFacility: EP-134-LOW SERVICE ZONE			
Location Description: treated water			
Sample Number		Parameter Result	Chlorine, Free (mg/l): 1.8
Date Time	06/25/2026 10:52:00 AM	SAC#/Suite/Description	

SubFacility: EP-134-LOW SERVICE ZONE			
Location Description: treated water			
Sample Number		Parameter Result	Chlorine, Total (mg/l): 2.57
Date Time	06/25/2026 10:52:00 AM	SAC#/Suite/Description	

SubFacility: EP-134-LOW SERVICE ZONE			
Location Description: treated water			
Sample Number		Parameter Result	Iron (mg/l): 0.02
Date Time	06/25/2026 10:52:00 AM	SAC#/Suite/Description	

SubFacility: EP-134-LOW SERVICE ZONE			
Location Description: treated water			
Sample Number		Parameter Result	Manganese (mg/l): 0.01
Date Time	06/25/2026 10:52:00 AM	SAC#/Suite/Description	

SubFacility: EP-135-HIGH SERVICE ZONE			
Location Description: treated water			
Sample Number		Parameter Result	Chlorine, Free (mg/l): 2.32
Date Time	06/25/2026 11:00:00 AM	SAC#/Suite/Description	

SubFacility: EP-135-HIGH SERVICE ZONE			
Location Description: treated water			
Sample Number		Parameter Result	Chlorine, Total (mg/l): 2.26
Date Time	06/25/2026 11:00:00 AM	SAC#/Suite/Description	

SubFacility: EP-135-HIGH SERVICE ZONE			
Location Description: treated water			
Sample Number		Parameter Result	Iron (mg/l): 0.05
Date Time	06/25/2026 11:00:00 AM	SAC#/Suite/Description	

SubFacility: EP-135-HIGH SERVICE ZONE			
Location Description: treated water			
Sample Number		Parameter Result	Manganese (mg/l): 0.0
Date Time	06/25/2026 11:00:00 AM	SAC#/Suite/Description	

SubFacility: SRC-003-WELL #4			
Location Description: raw water			
Sample Number		Parameter Result	Iron (mg/l): 0.0
Date Time	06/25/2026 11:18:00 AM	SAC#/Suite/Description	

SubFacility: SRC-003-WELL #4			
Location Description: raw water			
Sample Number		Parameter Result	Manganese (mg/l): 0.0
Date Time	06/25/2026 11:18:00 AM	SAC#/Suite/Description	

SubFacility: ST-009-HIGHLAND PS TANK #2

Location Description: raw water

Sample Number

Parameter Result

Chlorine, Free (mg/l): 2.31

Date Time

06/25/2026 12:22:00 PM

SAC#/Suite/Description

Signatures

Received by(Print Name):

Unable To Receive Signature:

Report completed offsite

Investigator (Print Name):

ANDREW OLESKI

ATTACHMENT C



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Fryburg Water Company PWSID Number: PA6160030

Date of Violation/Situation: 8/6/2026

Description of Violation/Situation: Aqua issued a boil water advisory due to a disinfection failure in the system.

Notified DEP (or CHD) within 1 hour

Date or NA: 8/6/2026

Consulted with DEP within 24 hours

Date or NA: 8/6/2026

PN Level: ☒ Tier 1

☐ Tier 2

☐ Tier 3

Type of notice addressed by this certification: ☒ Initial ☐ Repeat

Methods and date of public notice deliveries to customers:

Method: Called, emailed, and texted customers Date: 08/06/2026

Method: Posted to website Date: 08/06/2026

Method: Problem corrected notice Date: 08/10/2026

Method: _____ Date: _____

☒ The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

☒ A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul

Date: 08/10/2026

Print Name and Title: David Paul, Plant Manager I

Phone Number: (724) 877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

For DEP use only. Checked by: _____ Date: _____

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Fryburg Water Company (PWSID# PA6160030)

BOIL YOUR WATER BEFORE CONSUMPTION*

HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACIÓN MUY IMPORTANTE SOBRE SU AGUA POTABLE.

TRADÚZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN

Aqua Pennsylvania, Inc. (Aqua) has issued a boil water advisory for customers in Fryburg Water Company due to a loss of disinfection treatment in the system. Customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- ***Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.***
- The symptoms above are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you might want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

What happened? What is being done? When will the problem be corrected?

On August 6, 2026, disinfection treatment was interrupted affecting customers in the Fryburg Water Company. As a precaution, Aqua Pennsylvania has issued a boil water advisory for the affected customer. Samples are being collected in the system for bacteriological testing. Until satisfactory test results are received from the laboratory, customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. If you have any questions, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zachary Tallmadge, Area Manager	System Name Fryburg Water Company	Address (Street) 665 S. Dock St.
Phone Number 877-987-2782	System PWSID# PA6160030	Address (City, State, Zip) Sharon, PA 16146

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*

Fryburg Water Company (PWSID# PA6160030)

BOIL WATER NOTICE LIFTED

HIERVAN EL AGUA ANTES DE USARLA.
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.
TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

The Boil Water Notice issued on August 6th, 2026 for Cooperstown Water Company has been lifted effective today, August 10th, 2026.

Aqua Pennsylvania has lifted the boil water advisory issued on August 6th, 2026. The advisory was issued due to a loss of disinfection treatment in the system. Two consecutive days of water samples were collected from the distribution system and tested for total coliform bacteria. The results for all testing were received and showed the absence of bacteria, allowing Aqua to lift the boil advisory.

It is no longer necessary to use boiled water or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation.

Aqua is committed to providing quality water and service to its customers. We apologize for the inconvenience and thank you for your patience. Although this matter has been resolved, if you have any questions or concerns, please contact Aqua's Customer Service at 877.987.2782.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Zachary Tallmadge, Area Manager	System Name Fryburg Water Company	Address (Street) 665 S. Dock St.
Phone Number 877-987-2782	System PWSID# PA6160030	Address (City, State, Zip) Sharon, PA 16146

Date Notice Distributed: August 6, 2026

Date Notice Lifted: August 10, 2026

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

Aqua PA

PA-DEP Lab ID# 43-076

45 S. Water St, Greenville, PA 16125

724-588-5530

CHAIN OF CUSTODY**SAMPLED FROM:**

Name: <u>Aqua PA</u>
Address: _____
Phone: _____
Email: _____
PWSID: _____

BILL TO: (if different)

Name: <u>Aqua PA</u>
Address: _____
Phone: _____
Email: _____
Report Results to PA-DEP? ☒ YES ☐ NO
Report chlorine to PA-DEP? ☒ YES ☐ NO

LOCATION ID #	SAMPLE TYPE D=Distribution C=Check S=Special R=Raw	DATE COLLECTED	TIME COLLECTED	NAME OF SAMPLE COLLECTOR	CHLORINE RESIDUAL ☐ Free ☐ Total
<u>6160030 #507</u>	<u>BWA S</u>	<u>8/16/2026</u>	<u>1214</u> ☐ AM ☐ PM	<u>Josh Cook</u>	<u>F 1.74</u> <u>T 1.91</u>

All of the above must be completed or sample may be rejected. It is the sampler's responsibility to ensure accuracy of information.

PLEASE DO NOT WRITE BELOW THIS LINE

ANALYSIS

Test Procedure – Colilert SM 9223

Test Performed – Presence/Absence

SAMPLE RECEIPT	SAMPLE IN INCUBATOR	SAMPLE OUT OF INCUBATOR
Date: <u>8/17/26</u>	Date: <u>8/17/26</u>	Date: <u>8/18/26</u>
Time: <u>1358</u>	Time: <u>1359</u>	Time: <u>1359</u>
Analyst: <u>JAS</u>	Analyst: <u>JAS</u>	Analyst: <u>JS</u>
Sample Temperature OK? ☒ YES ☐ NO		
Rec'd within 24 hours? ☒ YES ☐ NO		

TEST RESULTS

Total Coliform ☐ PRESENT ☒ ABSENT	E coli ☐ PRESENT ☒ ABSENT	Approved by: _____ Laboratory Supervisor
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Aqua PA

PA-DEP Lab ID# 43-076

45 S. Water St, Greenville, PA 16125

724-588-5530

CHAIN OF CUSTODY**SAMPLED FROM:**

Name:	<u>Aqua PA</u>
Address:	
Phone:	
Email:	
PWSID:	

BILL TO: (if different)

Name:	<u>Aqua PA</u>
Address:	
Phone:	
Email:	
Report Results to PA-DEP?	☒ YES ☐ NO
Report chlorine to PA-DEP?	☒ YES ☐ NO

LOCATION ID #	SAMPLE TYPE D=Distribution C=Check S=Special R=Raw	DATE COLLECTED	TIME COLLECTED ☐ AM ☐ PM	NAME OF SAMPLE COLLECTOR	CHLORINE RESIDUAL ☐ Free ☐ Total
<u>6610030 #88</u>	<u>BWA S</u>	<u>8/17/2026</u>	<u>0819</u>	<u>Josh Cook</u>	<u>1.60</u> <u>1.68</u>

All of the above must be completed or sample may be rejected. It is the sampler's responsibility to ensure accuracy of information.

PLEASE DO NOT WRITE BELOW THIS LINE

ANALYSIS

Test Procedure – Colilert SM 9223

Test Performed – Presence/Absence

SAMPLE RECEIPT	SAMPLE IN INCUBATOR	SAMPLE OUT OF INCUBATOR
Date: <u>8/17/26</u>	Date: <u>8/17/26</u>	Date: <u>8/18/26</u>
Time: <u>1358</u>	Time: <u>1359</u>	Time: <u>1359</u>
Analyst: <u>JAS</u>	Analyst: <u>JAS</u>	Analyst: <u>JS</u>
Sample Temperature OK? ☒ YES ☐ NO		
Rec'd within <u>24</u> hours? ☒ YES ☐ NO		

TEST RESULTS

Total Coliform ☐ PRESENT ☒ ABSENT	E coli ☐ PRESENT ☒ ABSENT	Approved by: Laboratory Supervisor
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Incident Report(with Delivery Details) for Aqua Services, Inc.

Boil Water Lift
ID: 266624858805526
OPEN

Opened On: Aug 10, 2026 15:52:32 EDT - by Sofia Taboada
Last Updated On: Aug 10, 2026 15:52:32 EDT - by Sofia Taboada
Closed On: --



Notification: Aug 10, 2026 15:52:32 EDT

Title	ID	Phase	Sent By	Incident Template	Confirmed	Not Confirmed	Unreachable
Boil Water Lift	2666248588 655885	New	Sofia Taboada	Boil Water Lift Fryburg 81026	18	174	6

Message (Customized Email below)

August 10, 2026- Aqua Pennsylvania is lifting a Boil Water Advisory for all customers served by the Fryburg Water Company.
The Pennsylvania Department of Environmental Protection approved Aqua's decision to lift the advisory. All customers can resume normal use of water.

We thank customers for their patience and understanding as we worked to resolve this issue.

Customers can call Aqua Pennsylvania at 877.987.2782 if they have any questions.

Aqua Pennsylvania is currently operating the system as receiver under order from the Pennsylvania Public Utility Commission.

Customers are encouraged to visit <https://www.aquawater.com/rhodes> for more information on this receivership.

Confirmed	Contact Name	Attempt #	Attempt Time	Delivery Method	Method	Result	Group/Filter
		1	Aug 10, 2026 15:52:44 EDT	--	Primary Email	Sent	SEPA
		1	Aug 10, 2026 15:52:44 EDT	--	Primary Mobile Text	Delivered - To Handset	Call Center Supervisors
		2	Aug 10, 2026 15:55:43 EDT	--	Primary Email	Sent	Call Center Supervisors
		1	Aug 10, 2026 15:52:44 EDT	--	Primary Email	Sent	SEPA
		1	Aug 10, 2026 15:52:43 EDT	--	Primary Email	Sent	SEPA
		1	Aug 10, 2026 15:52:44 EDT	--	Primary Email	Sent	SEPA
		1	Aug 10, 2026 15:52:43 EDT	--	Primary Email	Sent	Call Center Supervisors
		1	Aug 10, 2026 15:52:43 EDT	--	Primary Email	Sent	Call Center Supervisors
		1	Aug 10, 2026 15:52:43 EDT	--	Primary Email	Sent	SEPA

ATTACHMENT D



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Fryburg Water Company PWSID Number: PA6160030

Date of Violation/Situation: 9/9/2026

Description of Violation/Situation: Aqua issued a boil water advisory for the Fryburg Water Company system due to a water main break which resulted in a loss of positive pressure in the distribution system.

Notified DEP (or CHD) within 1 hour

Date or NA: 9/9/2026

Consulted with DEP within 24 hours

Date or NA: 9/9/2026

PN Level: ☒ Tier 1 ☐ Tier 2 ☐ Tier 3

Type of notice addressed by this certification: ☒ Initial ☐ Repeat

Methods and date of public notice deliveries to customers:

Method: Called, emailed, and texted customers Date: 9/9/2026

Method: Posted to website Date: 9/9/2026

Method: Problem corrected notice Date: 9/11/2026

Method: Called, emailed, texted customers, posted to website Date: 9/11/2026

☒ The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

☒ A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: 

Date: 9-14-2026

Print Name and Title: David Rustay, Director of Water Quality and Compliance

Phone Number: 215.593.5789

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

For DEP use only. Checked by: _____ **Date:** _____

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Fryburg Water Company (PWSID# PA6160030)

BOIL YOUR WATER BEFORE CONSUMPTION*

HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACIÓN MUY IMPORTANTE SOBRE SU AGUA POTABLE.

TRADÚZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN

September 9, 2026: Aqua Pennsylvania has issued a boil water advisory for Fryburg Water Company due to a water main break which caused a loss of positive water pressure in the distribution system. Aqua customers receiving this notice are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

What happened? What is being done? When will the problem be corrected?

On September 9, 2026, a main break occurred which caused a loss of positive pressure in the Fryburg distribution system. Customers in the impacted area may experience a loss of water pressure. As a precaution, Aqua Pennsylvania has issued a boil water advisory for customers in the affected area. Samples are being collected in the system for bacteriological testing.

Until satisfactory test results are received from the laboratory, customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zachary Tallmadge, Area Manager	System Name Fryburg Water Company	Address (Street) 665 S. Dock St.
Phone Number 877-987-2782	System PWSID# PA6160030	Address (City, State, Zip) Sharon, PA 16146

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

** Please request to speak to Water Quality Services for questions regarding this public notice.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*

Fryburg Water Company (PWSID# PA6160030)

BOIL WATER NOTICE LIFTED

HIERVAN EL AGUA ANTES DE USARLA.

ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.
TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

The Boil Water Notice issued on September 9, 2026 for the Fryburg Water Company has been lifted effective today, September 11, 2026.

Aqua Pennsylvania has lifted the boil water advisory issued on September 9, 2026. A boil water advisory was issued for customers in the Fryburg Water Company due to a water main break which caused a loss of positive water pressure in the distribution system. Repairs were completed and two consecutive days of water samples have been collected from the distribution system and tested for total coliform bacteria. The results for both sets of testing showed the absence of bacteria, allowing Aqua to lift the boil advisory.

It is no longer necessary to use boiled water or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation.

Aqua is committed to providing quality water and service to its customers. We apologize for the inconvenience and thank you for your patience. Although this matter has been resolved, if you have any questions or concerns, please contact Aqua's Customer Service at 877.987.2782 or visit www.aquawater.com/rhodes

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Zachary Tallmadge, Area Manager	System Name Fryburg Water Company	Address (Street) 665 S. Dock Street
Phone Number 877.987.2782	System PWSID# PA6160030	Address (City, State, Zip) Sharon PA, 16146

Date Notice Distributed: September 9, 2026

Date Notice Lifted: September 11, 2026

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.



Laboratory Report

Aqua Fryburg

Sample Type: Day 1
Loc ID: Old Fryburg Road
Sample Time: 1604
Date Collected: 9/9/2026
Collected By: Josh Cook
Date Analyzed: 9/10/2026
Time Analyzed: 1608
Analyst: George Mueller
Lab ID: 1210
Method Used: Colilert, SM9223B

Bacteriological Results

Total Coliform	Negative
E. coli	Negative



Christopher Gordon
Laboratory Supervisor



Laboratory Report

Aqua Fryburg

Sample Type: Day 1
Loc ID: DG
Sample Time: 1611
Date Collected: 9/9/2026
Collected By: Josh Cook
Date Analyzed: 9/10/2026
Time Analyzed: 1608
Analyst: George Mueller
Lab ID: 1211
Method Used: Colilert, SM9223B

Bacteriological Results

Total Coliform	Negative
E. coli	Negative



Christopher Gordon
Laboratory Supervisor



Laboratory Report

Aqua Fryburg

Sample Type: Day 2
Loc ID: Old Fryburg Road
Sample Time: 1011
Date Collected: 9/10/2026
Collected By: Josh Cook
Date Analyzed: 9/10/2026
Time Analyzed: 1608
Analyst: George Mueller
Lab ID: 1212
Method Used: Colilert, SM9223B

Bacteriological Results

Total Coliform	Negative
E. coli	Negative



Christopher Gordon
Laboratory Supervisor



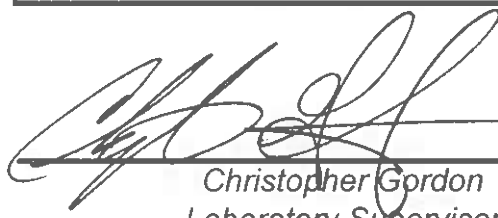
Laboratory Report

Aqua Fryburg

Sample Type: Day 2
Loc ID: DG
Sample Time: 1027
Date Collected: 9/10/2026
Collected By: Josh Cook
Date Analyzed: 9/10/2026
Time Analyzed: 1608
Analyst: George Mueller
Lab ID: 1213
Method Used: Colilert, SM9223B

Bacteriological Results

Total Coliform	Negative
E. coli	Negative



Christopher Gordon
Laboratory Supervisor

ATTACHMENT E



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Plumer Water Company PWSID Number: 6610011

Date of Violation/Situation: 11/18/2024 (Aqua's first issuance of the PN under PUC receivership)

Description of Violation/Situation: Continuation of the boil water advisory that was already in effect for Plumer Water Company.

Notified DEP (or CHD) within 1 hour

Date or NA: NA

Consulted with DEP within 24 hours

Date or NA: NA

PN Level: ☒ Tier 1

☐ Tier 2

☐ Tier 3

Type of notice addressed by this certification: ☐ Initial ☒ Repeat

Methods and date of public notice deliveries to customers:

Method: Phone calls to affected customers for boil water notice

Date: 07/16/2026

Method: Notice posted to website

Date: 07/16/2026

Method: Emails sent to affected customers for boil water notice

Date: 07/16/2026

Method: _____

Date: _____

☒ The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

☒ A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul

Date: 07/20/2026

Print Name and Title: David Paul, Plant Manager I

Phone Number: 724-877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

For DEP use only. Checked by: _____

Date: _____

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Plumer Water Company (PWSID# PA6610011)

FAILURE OF A DISINFECTION PROCESS

BOIL YOUR WATER BEFORE CONSUMPTION*

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

Aqua Pennsylvania, Inc. (Aqua) has issued a continuation of the boil water advisory that was already in effect for the Plumer Water Company water system. Customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted. There is an increased chance that the water may contain disease-causing organisms.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

What happened? What is being done? When will the problem be corrected?

On October 31st, 2024, the Pennsylvania Public Utility Commission appointed Aqua as the receiver of this water system. Aqua has now taken over the operations to provide water service to the Plumer Water Company customers. You will be notified when it's no longer necessary to boil your water. If you have any questions or wish to discuss further, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zach Tallmadge, Area Manager	System Name Plumer Water Company	Address (Street) 665 S. Dock St
Phone Number 877.987.2782	System PWSID# PA6610011	Address (City, State, Zip) Sharon, PA 16146

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

Paul, David A

From: Aqua Alerts <noreply@everbridge.net>
Sent: Thursday, July 16, 2026 3:22 PM
To: Chittester, Lisa M
Subject: [EXTERNAL] Boil Water Advisory

Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Disruption Map](#)

[Please click here to acknowledge receipt of this message](#)

Dear Aqua Customer:

This is an important notice from Aqua sent 07-16-2026 to customers in the Plumer water system.

Because of a failure with treatment process at Rouseville Wtr system on 09/11/24, you remain on a boil water advisory. You will be renotified monthly until the Rouseville Wtr system failure is corrected. As a continuation of the boil water advisory issued by Plumer Water, Aqua has issued a boil water advisory. Customers are advised to contact Aqua if they observe a leak. Low pressure could result in inadequate disinfection of the water in the system. **Aqua advises** you to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Bring water to a boil, boil it for **2** minutes and let it cool before use.

We will notify you as soon as it is no longer necessary to boil your water. We apologize for any inconvenience and thank you for your cooperation.

Please call Aqua at 877.987.2782 if you have any questions.



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Plumer Water Company PWSID Number: 6610011

Date of Violation/Situation: 11/18/2024 (Aqua's first issuance of the PN under PUC receivership)

Description of Violation/Situation: Continuation of the boil water advisory that was already in effect for Plumer Water Company.

Notified DEP (or CHD) within 1 hour

Date or NA: NA

Consulted with DEP within 24 hours

Date or NA: NA

PN Level: ☒ Tier 1

☐ Tier 2

☐ Tier 3

Type of notice addressed by this certification: ☐ Initial ☒ Repeat

Methods and date of public notice deliveries to customers:

Method: Phone calls to affected customers for boil water notice

Date: 08/14/2026

Method: Notice posted to website

Date: 08/14/2026

Method: Emails sent to affected customers for boil water notice

Date: 08/14/2026

Method: _____

Date: _____

☒ The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

☒ A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul

Date: 08/17/2026

Print Name and Title: David Paul, Plant Manager I

Phone Number: 724-877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

For DEP use only. Checked by: _____

Date: _____

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Plumer Water Company (PWSID# PA6610011)

FAILURE OF A DISINFECTION PROCESS

BOIL YOUR WATER BEFORE CONSUMPTION*

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

Aqua Pennsylvania, Inc. (Aqua) has issued a continuation of the boil water advisory that was already in effect for the Plumer Water Company water system. Customers are advised to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice. You will be notified when this advisory is lifted. There is an increased chance that the water may contain disease-causing organisms.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
- These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water.

What happened? What is being done? When will the problem be corrected?

On October 31st, 2024, the Pennsylvania Public Utility Commission appointed Aqua as the receiver of this water system. Aqua has now taken over the operations to provide water service to the Plumer Water Company customers. You will be notified when it's no longer necessary to boil your water. If you have any questions or wish to discuss further, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zach Tallmadge, Area Manager	System Name Plumer Water Company	Address (Street) 665 S. Dock St
Phone Number 877.987.2782	System PWSID# PA6610011	Address (City, State, Zip) Sharon, PA 16146

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

Paul, David A

From: Chittester, Lisa M
Sent: Friday, August 14, 2026 1:29 PM
To: Paul, David A
Subject: FW: [EXTERNAL] Boil Water Advisory

Importance: High

Plumer BWA renotification was successfully sent today at ~1:20pm.

Have a great weekend!

From: Aqua Alerts <noreply@everbridge.net>
Sent: Friday, August 14, 2026 1:20 PM
To: Chittester, Lisa M <LMChittester@AquaAmerica.com>
Subject: [EXTERNAL] Boil Water Advisory
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Disruption Map](#)

[Please click here to acknowledge receipt of this message](#)

Dear Aqua Customer:

This is an important notice from Aqua sent 08-14-2026 to customers in the Plumer water system.

Because of a failure with treatment process at Rouseville Wtr system on 09/11/24, you remain on a boil water advisory. You will be renotified monthly until the Rouseville Wtr system failure is corrected. As a continuation of the boil water advisory issued by Plumer Water, Aqua has issued a boil water advisory. Customers are advised to contact Aqua if they observe a leak. Low pressure could result in inadequate disinfection of the water in the system. **Aqua advises** you to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Bring water to a boil, boil it for **2** minutes and let it cool before use.

We will notify you as soon as it is no longer necessary to boil your water. We apologize for any inconvenience and thank you for your cooperation.

Please call Aqua at 877.987.2782 if you have any questions.



PUBLIC NOTIFICATION (PN) CERTIFICATION FORM

Public Water System Name: Plumer Water Company PWSID Number: 6610011

Date of Violation/Situation: 11/18/2024 (Aqua's first issuance of the PN under PUC receivership)

Description of Violation/Situation: Continuation of the boil water advisory that was already in effect for Plumer Water Company.

Notified DEP (or CHD) within 1 hour Date or NA: NA

Consulted with DEP within 24 hours Date or NA: NA

PN Level: ☒ Tier 1 ☐ Tier 2 ☐ Tier 3

Type of notice addressed by this certification: ☐ Initial ☒ Repeat

Methods and date of public notice deliveries to customers:

Method: Phone calls to affected customers for boil water notice Date: 09/15/2026

Method: Notice posted to website Date: 09/15/2026

Method: Emails sent to affected customers for boil water notice Date: 09/15/2026

Method: _____ Date: _____

☒ The public notice included the required elements: a description of the violation/situation; potential health effects; the population at risk; if alternate water supplies need to be used; when the violation/situation occurred; when the system will resolve the violation/situation; what is being done to correct the problem; actions consumers can take; water system contact information; and language encouraging broader distribution of the notice.

☒ A copy of each type of notice that was distributed is attached to this certification form

Certified by:

As a representative of the Public Water System (PWS) indicated above, I certify that public notification addressing the above violation/situation was distributed to all customers in accordance with the prescribed content, format, deadlines and delivery requirements outlined in Chapter 25 Pa. Code Chapter 109 Subchapter D of the Department of Environmental Protection (DEP)'s regulations.

Signature: David Paul Date: 09/22/2026

Print Name and Title: David Paul, Plant Manager I

Phone Number: 724-877-0525

Complete and submit this form to your local DEP office **within 10 days** of issuing the public notification described above. DEP District Office and County Health Department contact information can be found within DEP document number 3930-FM-BSDW0560, which can be located by searching for document number 3930-FM-BSDW0560 in DEP's eLibrary at the following link: <http://www.depgreenport.state.pa.us/elibrary/Search>.

For DEP use only. Checked by: _____ Date: _____

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Plumer Water Company (PWSID# PA6610011)

FAILURE OF A DISINFECTION PROCESS

BOIL YOUR WATER BEFORE CONSUMPTION*

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

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What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.
- *Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.*
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What happened? What is being done? When will the problem be corrected?

On October 31st, 2024, the Pennsylvania Public Utility Commission appointed Aqua as the receiver of this water system. Aqua has now taken over the operations to provide water service to the Plumer Water Company customers. You will be notified when it's no longer necessary to boil your water. If you have any questions or wish to discuss further, please contact Aqua's customer service at **1.877.987.2782**.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at **800.426.4791**.

Boil Water Advisory response information for retail, grocery, and food establishments is available here:

https://www.agriculture.pa.gov/consumer_protection/FoodSafety/Pages/Emergency-Response.aspx

For more information, please contact:

Responsible Person Zach Tallmadge, Area Manager	System Name Plumer Water Company	Address (Street) 665 S. Dock St
Phone Number 877.987.2782	System PWSID# PA6610011	Address (City, State, Zip) Sharon, PA 16146

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

* This notice contains required or recommended regulatory language, and nothing herein is, is intended as, nor should be construed as, a promise of or contract for payment or reimbursement of expenses incurred for any action you take on account of this notice.

Paul, David A

From: Chittester, Lisa M
Sent: Tuesday, September 15, 2026 2:43 PM
To: Paul, David A
Subject: FW: [EXTERNAL] Boil Water Advisory

Importance: High

Plumer notified. Chrissy doesn't have the option to send so I'm just going to keep it on my calendar to continue sending for now.

From: Aqua Alerts <noreply@everbridge.net>
Sent: Tuesday, September 15, 2026 2:14 PM
To: Chittester, Lisa M <LMChittester@AquaAmerica.com>
Subject: [EXTERNAL] Boil Water Advisory
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Disruption Map](#)

[Please click here to acknowledge receipt of this message](#)

Dear Aqua Customer:

This is an important notice from Aqua sent 09-15-2026 to customers in the Plumer water system.

Because of a failure with treatment process at Rouseville Wtr system on 09/11/24, you remain on a boil water advisory. You will be renotified monthly until the Rouseville Wtr system failure is corrected. As a continuation of the boil water advisory issued by Plumer Water, Aqua has issued a boil water advisory. Customers are advised to contact Aqua if they observe a leak. Low pressure could result in inadequate disinfection of the water in the system. **Aqua advises** you to use boiled or bottled water for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Bring water to a boil, boil it for **2** minutes and let it cool before use.

We will notify you as soon as it is no longer necessary to boil your water. We apologize for any inconvenience and thank you for your cooperation.

Please call Aqua at 877.987.2782 if you have any questions.

ATTACHMENT F

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF ENVIRONMENTAL PROTECTION
BUREAU OF SAFE DRINKING WATER

WATER SUPPLY INSPECTION REPORT

Facility Name SUGARCREEK WATER CO	PWSID No 6610029	Inspection Date 2026-06-23
Facility Location SUGARCREEK DRIVE FRANKLIN, PA 16323	County Venango	Municipality Sugarcreek Borough
Responsible Officials Name GLENN E WYKOFF	Telephone: (814) 249-3545	
	System Type: Community	Population: 205
Certified Operator name PAUL DAVID A	Field Order Number:	
	Issue Date (mm/dd/yy):	

Person(s) Interviewed

Name: David Paul	Title: Operator
Name: Tara Wallace	Title: Water Production Specialist

eFACTS info

Inspection ID: 4224249	Inspection Type: RTNC
-------------------------------	------------------------------

Violations

C2B - 25 PA Code, §109.304(a) 6 - MONITORING AND REPORTING DS - 001 - SUGARCREEK BOROUGH METHOD 334.0 There is no documentation to demonstrate that each individual that conducts analysis of chlorine for compliance monitoring or comparison grab samples at the water system has completed the analyst IDC in accordance with EPA Method 334.0. Remarks: During the inspection it was noted that the PWS lacks EPA Method 334 IDC for Josh Cooks. The Department recommends that the PWS conducts the IDC and maintains paperwork.

C4A - 25 PA Code, §109.4

2G - CHEMICAL ADDITION, CORROSION CONTROL, IRON AND MANGANESE TREATMENT AND FLUORIDATION

WTP - 329 - SUGARCREEK

CORROSION CONTROL

At the time of inspection, the entry point measurements do not show that the water quality parameters are within their designated ranges.

Remarks: During field analysis of the water it was determined that the phosphate concentration at the entry point was below the minimum threshold outlined in Permit No. 6197501-C1 and Water Quality Parameters (WQPs).

The WQPs outlined note minimum pH of 6.0 at the entry point and 5.8 in the distribution. During field analysis, the pH was measured at 6.19 by the Department and comparative sample by the PWS indicated a 6.6.

In addition, the phosphate concentration at the entry point is to be maintained at minimum 1.7 mg/L. During field analysis the phosphate concentration was noted as 0.12 mg/L at the entry point.

The Department recommends the PWS continues to monitor and adjust feed rates for soda ash and phosphate to ensure proper dosing rates.

C7 - 25 PA Code, §109.703(a)

2G - CHEMICAL ADDITION, CORROSION CONTROL, IRON AND MANGANESE TREATMENT AND FLUORIDATION

WTP - 329 - SUGARCREEK

PERMIT CONDITIONS

The water system is not complying with special permit conditions relating to chemical addition, corrosion control, iron /manganese treatment and/or fluoridation.

Remarks: It was determined through field analysis that the phosphate concentration at the entry point was not meeting the minimum threshold outlined in Permit No. 6197501-C1 dated May 13, 2004. Which outlines phosphate concentration of 1.7 mg/L is to be maintained at the entry point.

Minor Deficiency

1A- GROUNDWATER AND GUDI SOURCES

WELLHEAD

SRC-002-SUGARCREEK WELL#1

The static and pumping water levels are not measured and recorded.

Remarks:The operator noted that a transducer is installed; however, it is not monitoring or recording information yet.

2A- TREATMENT PLANT AND GENERAL CHEMICAL ADDITION

CHEMICALS AND EQUIPMENT

WTP-329-SUGARCREEK

Chemical container lids do not fit tightly, which does not meet the design standards set forth in the Public Water Supply Manual.

Remarks:Soda ash tank lacked a tight-fitting lid.

The Department recommends that the PWS ensures chemical tanks lids are tight fitting.

2A- TREATMENT PLANT AND GENERAL CHEMICAL ADDITION

CHEMICALS AND EQUIPMENT

WTP-329-SUGARCREEK

There are no written procedures for preparing chemical solutions.

Remarks:The PWS lacks written SOPs onsite for the Soda Ash day tank.

The Department recommends that the PWS/operator develop a written SOPs for mixing the Soda Ash day tank.

2A- TREATMENT PLANT AND GENERAL CHEMICAL ADDITION

CHEMICALS AND EQUIPMENT

WTP-329-SUGARCREEK

The treatment materials and/or equipment which come in contact with the water or drinking water treatment chemicals do not meet the requirements of ANSI/NSF Standard 61. This does not meet the design standards set forth in the Public Water Supply Manual.

Remarks:It is unknown if the Soda ash tank is NSF approved.

The Department recommends that the PWS replaces the day tank to ensure it is NSF certified.

2A- TREATMENT PLANT AND GENERAL CHEMICAL ADDITION

CHEMICALS AND EQUIPMENT

WTP-329-SUGARCREEK

Calibration cylinders are not provided and/or used to ensure accurate chemical feed pump operation.

Remarks:The Department recommends that the PWS obtain and use calibration cylinders to ensure

proper chemical feed rates.

4- WATER STORAGE

STORAGE STRUCTURE

ST-005-TANK 3

The water system does not inspect the interior of the storage tank. AWWA Standard M42 recommends that storage tanks are cleaned and inspected no less than once every five years.

Remarks:The operator/PWS is unaware if the storage tank has been internally inspected in the past 5-years. The Department recommends that the PWS conducts an internal inspection of the storage tank at minimum every 5-years.

4- WATER STORAGE

STORAGE OPERATION

ST-005-TANK 3

The Storage tank does not have the ability to be isolated without the loss of distribution system pressure which would require a public notice if the tank was taken out of service. This does not meet the design standards set forth in the Public Water Supply Manual.

Remarks:The PWS cannot isolate the tank without loss of distribution pressure. The Department recommends redundancy in order for maintenance to be preformed.

4- WATER STORAGE

STORAGE OPERATION

ST-005-TANK 3

The storage tank operating levels are not monitored and recorded which limits the water system's ability to manage storage volume and water age.

Remarks:The PWS does not monitor & record tank levels. The Department recommends that the PWS be able to monitor and record the levels in the tank.

6- MONITORING AND REPORTING

METHOD 334.0

DS-001-SUGARCREEK BOROUGH

There is no documentation for the most recent 12 months to demonstrate that, when available from the manufacturer, secondary standards have been used in accordance with EPA Method 334.0 to verify each handheld or benchtop instrument used for analysis of chlorine for compliance monitoring, comparison gram samples or to obtain results needed to calculate log inactivation.

Remarks:The Department recommends utilizing secondary standards, per EPA Method 334.

8- SYSTEM MANAGEMENT

FINANCIAL & ASSET MANAGEMENT

DS-001-SUGARCREEK BOROUGH

In the most recent fiscal year, system operating costs exceeded revenues.

Remarks:In the most recent fiscal year, system operating costs exceeded revenues.

Operator Certification

COMMAND AND CONTROL

There are no copies of the standard operating procedures available for review at the public water system.

Remarks:

General Comments

Met onsite with David Paul (operator) and Tara Wallace (Production Specialist) for a routine full inspection of the water system. During the inspection the well and treatment plant were viewed, photos were documented, good practices were discussed, paperwork was reviewed, and field analysis was conducted.

Notes:

Since the last inspection the PWS has been issued a construction Permit No. 36W12-MA3 dated September 16, 2025, for the replacement of the HACH CL17sc colorimetric online analyzer with a Depolox 3 Plus amperometric online analyzer. The PWS has not completed the change and will be addressing this in the near future. The permit also outlines the change from Caustic Soda to Soda Ash, which has been implemented.

The PWS is also in the process of removing the chemicals from the pit treatment plant to a shed that is located in front of the pit. The SCADA system is also being updated and controls will be moved into the shed.

Violations:

During field analysis the phosphate concentration was noted at 0.12 mg/L at the entry point. The PWS is required to maintain a minimum pH at the entry point of 6.0 and a phosphate concentration of 1.7 mg/L. The Department recommends that the PWS determines the feed rates for the soda ash and phosphate and adjusts accordingly. A discussion pertaining to the low pH and the phosphates took place and a partial inspection will be conducted to verify the pH and phosphate levels have been addressed. Onsite logs indicated the pH and phosphate data was in compliance in prior weeks.

During a review of the EPA Method 334 paperwork, the PWS lacked an Initial Demonstration of Capability (IDC) for Josh Cooks. The Department recommends that the operator conducts the IDC and forwards the paperwork for review.

Recommendations and Reminders:

1. The PWS should continue to monitor the pH and phosphate concentration to ensure permit requirements are being met.
2. The PWS should complete the IDC for all analysts that conduct compliance monitoring.
3. Once the HACH CL17sc has been replaced, submit the Certificate of Construction for the issuance of the operation permit.
4. Monitor and record pumping and static levels in the well.
5. Obtain a NSF certified day tank for soda ash and ensure lid fits properly.
6. Develop an onsite SOP for soda ash.
7. Obtain and utilize calibration cylinders for proper chemical feed rates.
8. Conduct internal inspections of the storage tank, at minimum, every 5-years.
9. It is advisable to have redundancy for sources (wells) and storage tanks.
10. Monitor and record storage tank levels.
11. Use secondary standards for verification purposes, per Method 334.
12. Submit the Certificate of Construction once online analyzers have been changed.
13. Complete the 14-day IDC for the online analyzer once installed and forward paperwork for review.
14. If changes are proposed to the water system, it is recommended that you contact the Department, as an application may be required.

Field Samples

SubFacility: SRC-002-SUGARCREEK WELL#1			
Location Description: raw water			
Sample Number		Parameter Result	Iron (mg/l): 0.06
Date Time	06/25/2026 01:25:00 PM	SAC#/Suite/Description	

SubFacility: SRC-002-SUGARCREEK WELL#1			
Location Description: raw water			
Sample Number		Parameter Result	Manganese (mg/l): 0.002
Date Time	06/25/2026 01:25:00 PM	SAC#/Suite/Description	

SubFacility: SRC-002-SUGARCREEK WELL#1			
Location Description: raw water			
Sample Number		Parameter Result	Temperature (Deg C): 17.0
Date Time	06/25/2026 01:25:00 PM	SAC#/Suite/Description	

SubFacility: SRC-002-SUGARCREEK WELL#1			
Location Description: raw water			
Sample Number		Parameter Result	pH (pH units): 6.06
Date Time	06/25/2026 01:25:00 PM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	Chlorine, Free (mg/l): 3.11
Date Time	06/25/2026 01:30:00 PM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	Chlorine, Total (mg/l): 3.15
Date Time	06/25/2026 01:30:00 PM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	Iron (mg/l): 0.03
Date Time	06/25/2026 01:30:00 PM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	Manganese (mg/l): 0.0
Date Time	06/25/2026 01:30:00 PM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	Temperature (Deg C): 12.5
Date Time	06/25/2026 01:30:00 PM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	pH (pH units): 6.19
Date Time	06/25/2026 01:30:00 PM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH

Location Description: treated water

Sample Number		Parameter Result	Chlorine, Free (mg/l): 1.67
Date Time	06/25/2026 02:45:00 PM	SAC#/Suite/Description	

Signatures

Received by(Print Name):

Unable To Receive Signature:

Report completed offsite

Investigator (Print Name):

ANDREW OLESKI

ATTACHMENT G

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF ENVIRONMENTAL PROTECTION
BUREAU OF SAFE DRINKING WATER

WATER SUPPLY INSPECTION REPORT

Facility Name SUGARCREEK WATER CO	PWSID No 6610029	Inspection Date 2026-07-29
Facility Location SUGARCREEK DRIVE FRANKLIN, PA 16323	County Venango	Municipality Sugarcreek Borough
Responsible Officials Name DAVID E PAUL	Telephone: (814) 249-3545	
	System Type: Community	Population: 205
Certified Operator name PAUL DAVID A	Field Order Number:	
	Issue Date (mm/dd/yy):	

[eFACTS info](#)

Inspection ID: 4247563	Inspection Type: RTPT
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Outstanding Violations Returned to Compliance

C2B - 25 PA Code, §109.304(a) - Corrected/Abated

Remarks: During the inspection it was noted that the PWS lacks EPA Method 334 IDC for Josh Cooks. The Department recommends that the PWS conducts the IDC and maintains paperwork. There is no documentation to demonstrate that each individual that conducts analysis of chlorine for compliance monitoring or comparison grab samples at the water system has completed the analyst IDC in accordance with EPA Method 334.0.

C7 - 25 PA Code, §109.703(a) - Corrected/Abated

Remarks: It was determined through field analysis that the phosphate concentration at the entry point was not meeting the minimum threshold outlined in Permit No. 6197501-C1 dated May 13, 2004. Which outlines phosphate concentration of 1.7 mg/L is to be maintained at the entry point. The water system is not complying with special permit conditions relating to chemical addition, corrosion control, iron /manganese treatment and/or fluoridation.

C4A - 25 PA Code, §109.4 - Corrected/Abated

Remarks: During field analysis of the water it was determined that the phosphate concentration at the entry point was below the minimum threshold outlined in Permit No. 6197501-C1 and Water Quality Parameters (WQPs).

The WQPs outlined note minimum pH of 6.0 at the entry point and 5.8 in the distribution. During field analysis, the pH was measured at 6.19 by the Department and comparative sample by the PWS indicated a 6.6.

In addition, the phosphate concentration at the entry point is to be maintained at minimum 1.7 mg/L. During field analysis the phosphate concentration was noted as 0.12 mg/L at the entry point.

The Department recommends the PWS continues to monitor and adjust feed rates for soda ash and phosphate to ensure proper dosing rates. At the time of inspection, the entry point measurements do not show that the water quality parameters are within their designated ranges.

General Comments

Met onsite with David Paul (Operator) and Stephen Stringer (Environmental Trainee) for a partial inspection of the water system. During the inspection the well and treatment plant were viewed, treatment process was discussed, and field analysis of the water was conducted.

Notes:

During the routine inspection, in June 2026, it was noted that the phosphate at the entry point failed to meet the minimum requirements of designation of water quality parameters as noted in Permit No.6197501-C1 dated May 13, 2004.

The operator noted that since the routine full inspection the chemical feed pump was replaced.

During the partial inspection the phosphate at the entry point met the minimum concentration of 1.7 mg/L; however, the sample result was 1.71 mg/L which is slightly above the minimum. The operator noted that more adjustments may be necessary to ensure proper concentration of phosphate is being met at the entry point. The Department recommends that the PWS continues to monitor the phosphate concentration and make adjustments as needed.

Violations addressed:

The PWS provided documentation regarding the Initial Demonstration of Capability for the analyst noted during the routine inspection.

The phosphate concentration at the entry point met the minimum noted in the permit.

Recommendations and Reminders:

Contact the Department once construction has been completed for the installation of amperometric on-line analyzer and submit the certification of construction and associated fee. Complete Method 334 IDC and ICV and submit for review.

Field Samples			
SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	Chlorine, Free (mg/l): 2.58
Date Time	07/30/2026 10:30:00 AM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	Chlorine, Total (mg/l): 2.27
Date Time	07/30/2026 10:30:00 AM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	Iron (mg/l): 0.0
Date Time	07/30/2026 10:30:00 AM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	Manganese (mg/l): 0.004
Date Time	07/30/2026 10:31:00 AM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	Phosphate (mg/l): 1.71
Date Time	07/30/2026 10:30:00 AM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	pH (pH units): 6.34
Date Time	07/30/2026 10:31:00 AM	SAC#/Suite/Description	

SubFacility: EP-129-SUGARCREEK			
Location Description: treated water			
Sample Number		Parameter Result	Alkalinity (mg/l): 40.0
Date Time	07/30/2026 10:44:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 801			
Sample Number		Parameter Result	Chlorine, Free (mg/l): 2.47
Date Time	07/30/2026 11:13:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 801			
Sample Number		Parameter Result	Chlorine, Total (mg/l): 2.31
Date Time	07/30/2026 11:13:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 801			
Sample Number		Parameter Result	Phosphate (mg/l): 1.59
Date Time	07/30/2026 11:13:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 801			
Sample Number		Parameter Result	Temperature (Deg C): 24.3
Date Time	07/30/2026 11:13:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 801			
Sample Number		Parameter Result	pH (pH units): 6.41
Date Time	07/30/2026 11:13:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 801			
Sample Number		Parameter Result	Alkalinity (mg/l): 47.0
Date Time	07/30/2026 11:13:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 802			
Sample Number		Parameter Result	Chlorine, Free (mg/l): 2.46
Date Time	07/30/2026 11:38:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 802			
Sample Number		Parameter Result	Chlorine, Total (mg/l): 2.23
Date Time	07/30/2026 11:38:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 802			
Sample Number		Parameter Result	Phosphate (mg/l): 1.66
Date Time	07/30/2026 11:38:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 802			
Sample Number		Parameter Result	Temperature (Deg C): 19.4
Date Time	07/30/2026 11:38:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 802			
Sample Number		Parameter Result	pH (pH units): 6.42
Date Time	07/30/2026 11:38:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 802			
Sample Number		Parameter Result	Alkalinity (mg/l): 45.0
Date Time	07/30/2026 11:38:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 803			
Sample Number		Parameter Result	Chlorine, Free (mg/l): 2.18
Date Time	07/30/2026 11:55:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 803			
Sample Number		Parameter Result	Chlorine, Total (mg/l): 2.15
Date Time	07/30/2026 11:55:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 803			
Sample Number		Parameter Result	Phosphate (mg/l): 1.44
Date Time	07/30/2026 11:55:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 803			
Sample Number		Parameter Result	Temperature (Deg C): 23.3
Date Time	07/30/2026 11:55:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 803			
Sample Number		Parameter Result	pH (pH units): 6.52
Date Time	07/30/2026 11:55:00 AM	SAC#/Suite/Description	

SubFacility: DS-001-SUGARCREEK BOROUGH			
Location Description: treated distribution water 803			
Sample Number		Parameter Result	Alkalinity (mg/l): 54.0
Date Time	07/30/2026 11:55:00 AM	SAC#/Suite/Description	

Signatures

Received by(Print Name):

Unable To Receive Signature:

Report completed offsite

Investigator (Print Name):

ANDREW OLESKI

ATTACHMENT H

Sanitary Sewer Overflow (SSO) Report to PADEP

1. Date, Name, Phone # of person completing this report	Date: 08/11/2026 Name: David Paul Phone #: (724) 877-0525 Zach Tallmadge # 814-490-5755
2. Your organization name and address ?	Aqua PA, Reno WWTP, 1399 Allegheny Blvd Reno, PA 16343
3. Date found and <u>specific</u> location of SSO ?	8/11/2026 1425 Allegheny Blvd. Above ground sewer line from Reno wet well to plant influent was broken.
4. How was SSO discovered? By who ?	Line was broken by lawn mowing company. Company informed us of issue as soon as they could.
5. Start and end time of SSO (actual or estimate?)	Estimate: 08/11/2026 14:00 - 08/11/2026 14:20 PM approx 0.3 Hrs.
6. Date, time and name of person who notified PADEP of SSO ?	08/11/2026 - 14:30 David Paul
7. Description and actual or estimated volume of SSO	Influent line from sewer lift station to treatment plant head damaged by lawn care individuals accidentally.
8. Where, <u>precisely</u> , did SSO go ? (land, roadway, basement, swale, storm sewer, creek, etc.)	SSO discharged onto ground. No flow to any drainage area.
9. What caused SSO ? How was it stopped ?	Sewer pump was shut down as soon as possible. Leak ran from 1400 to 1420
10. Describe extent of contamination and how it was cleaned up	Overflow was liquid. Affected area was treated with lime, per clean water's recommendation.
11. What actions will be taken to prevent a re-occurrence ? When ?	The sewer lift station is being replaced, but underground pumps have not yet been installed.
12. Other comments ?	