

Pennsylvania Public Utility Commission

9-1-1 Task Force

Mission Statement

The mission of the PA 911 Taskforce ("Task Force") is to address issues related to the establishment of a statewide 911 emergency access network in Pennsylvania. The Task Force will facilitate discussions related to the continued development and enhancement of the 911 system that is intended to provide Pennsylvania residents with access to statewide emergency services and a disaster preparedness network. The Task Force will propose resolutions and advise the Pennsylvania Public Utility Commission (PA PUC) and the Pennsylvania Emergency Management Agency (PEMA) on how to resolve these rapidly evolving issues regarding the establishment of a statewide 911 emergency access network in Pennsylvania. The Task Force will consist of members from the PA PUC, members of PEMA, representatives from county and city PSAPs and public safety associations, and representatives from services providers operating in Pennsylvania.

History

The Task Force was established on April 14, 2003 and its members are considered SME's (Subject Matter Experts) in all areas of emergency services. The Task Force meets quarterly to review current and new issues impacting 9-1-1 Service.

At the organizational meeting, the Task Force members elected the following Executive Board:

Chairman - M. Jay Groce, III, Chester County Emergency Services (APCO)

Vice Chairman – John Cusack, Verizon

Secretary – Cyndi Page, Public Utility Commission

Sub-Committees

Network & Triennial County Renewal Plans

- *Chair – Tim Baldwin, Lancaster County Communications*

Competitive Local Exchange Carrier (CLEC)/Incumbent Local Exchange Carrier (ILEC) Issues

- *Chair – Eloise Murphy, Verizon*

Numbering Issues/Nontraditional Services

- *Chair – Dan Tancibok, Centre County*

Service Outage and Reporting Requirements

- *Chair – Mike McGrady - NENA*

Guidelines Committee

- *Shelia Edmondson, PA State Police*

Accomplishments to Date

Under the direction of the Executive Board of Officers, the Task Force has:

- ◆ Revised documentation for submission of Supplemental Information that accompanies the County Triennial County Renewal Plans. Access to the documentation was placed on the PEMA Web site.
- ◆ Established Emergency Contact list covering 24/7 coverage for the PUC/PEMA
- ◆ Revised the 9-1-1 Fee Collection Form with access to the form via the PEMA Web Site
- ◆ Revised requirements for CLECs that include:
 - ◆ Pre-notification from CLEC to PSAPs via Certified letter when establishing service. This formalizes the method of CLEC to PSAP communications. CLECs cannot achieve certification without meeting this requirement.
 - ◆ Analysis of existing Tariffs when a CLEC is expanding into new area/territory as it pertains to 9-1-1 access. Mandate notification by Certified letter from the CLEC to any PSAPs that were not previously served by the CLEC
 - ◆ Discussion and review of the CLEC Questionnaire and testing plan for interfacing to the Public Safety Answering Point for 9-1-1 Service
 - ◆ Established Web access that lists Telephone Carriers by County to assist the PSAP in emergency situations.
- ◆ Reinforcing that all utilities in Pennsylvania are required to be members of the Pennsylvania One Call System Inc. (Before You Dig).