

Incident Command (ICS) for Energy Emergencies

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Overview of ICS

- ◆ Communication
- ◆ Cooperation
- ◆ Coordination
- ◆ “Never have conflicting Hose Streams!!!”

Incident Management System

NIMS is a standardized approach to incident management developed to facilitate coordination between all responders (government with public, private, and nongovernmental organizations)

Incident Command System

ICS is the management system that directs all *operations* at the incident scene.



Incident Command System (ICS) for Energy Emergencies

Who Benefits Most From ICS?

- ◆ YOU
- ◆ Me – Incident Commander
- ◆ WE - Unified Command in some cases provides guidelines to enable agencies with different legal, geographic, or functional responsibilities to coordinate, plan, and interact effectively to resolve the emergency



Incident Command System (ICS) for Energy Emergencies

The real reason for incident command...

- ◆ You can't do it all yourself
- ◆ You must be able to:
 - ◆ Recognize the incident is escalating and you are aware that your resources are not enough for the problem
 - ◆ Know when and how to call for help be it resources or a personnel
 - ◆ And if you don't need them you can always send them back



Remember without an IC other problems arise...

- ◆ What's the worst decision in an emergency?
- ◆ No Decision!
- ◆ Whose in Charge? Be careful you may not like the answer!
 - ◆ “In the absence of any command, someone will take charge!”
- ◆ NIMS and ICS are designed so the right people are in control and in command with enough knowledge, resources and assets to do the job



Incident Command System (ICS) for Energy Emergencies

Our Goals

- ◆ Enable all emergency responders to manage energy emergencies more effectively
 - ◆ Communicate clearly at the scene
 - ◆ Cooperate in a positive constructive manner
 - ◆ Coordinating all resources and assets effectively
- ◆ Finally, Improve the most important thing we all want - Employee and Public Safety!



Compliant And Competent

- ◆ NIMS Compliant

“... Initiate the Incident Management System”

- ◆ ICS Competent

Know what to do?

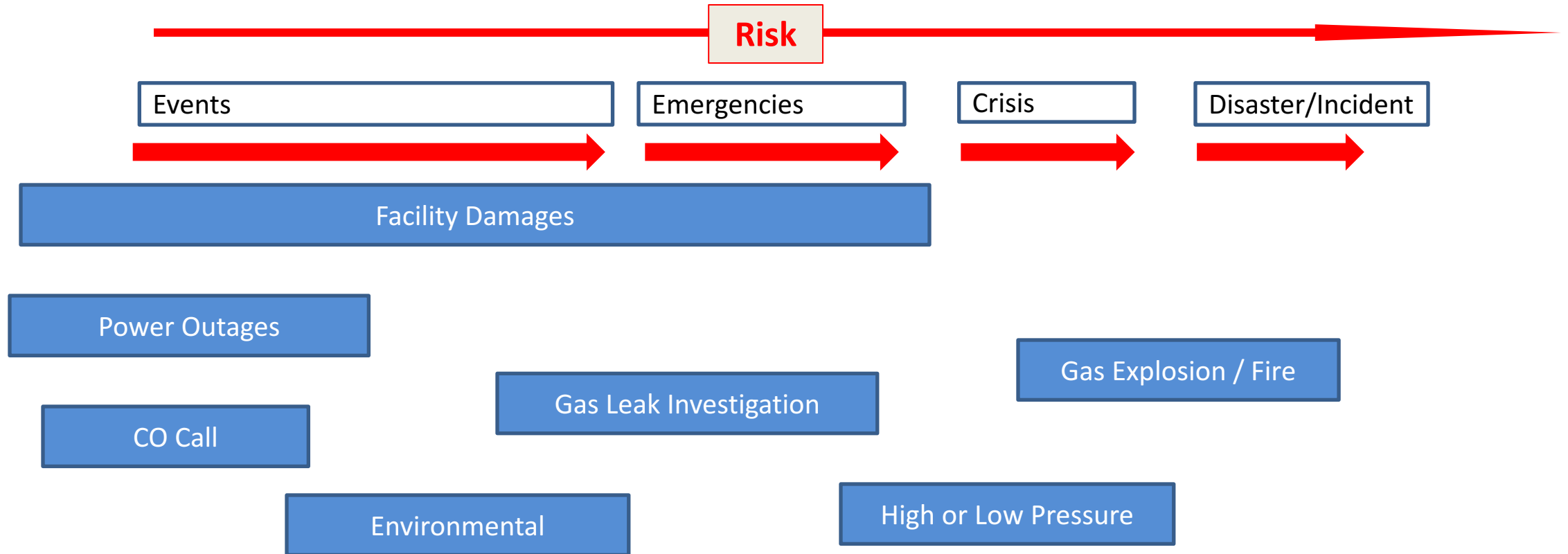


*Great Job!!
You Get It!*



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Emergency Risk Index



Types of Emergencies

- 33,000+ initial evaluations
- 1,500+ grade 1 & 2 leaks
- 275+ carbon monoxide
- 7 elevated emergencies
- No major events



Levels of Emergencies

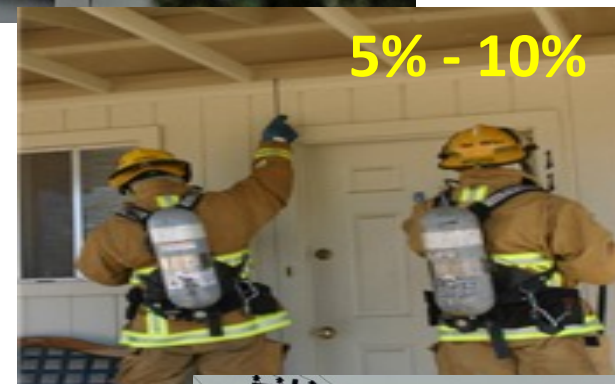
◆ Event - “Something is not right”

- Non Hazardous 50%
- Hazardous
(Elevated Risk)

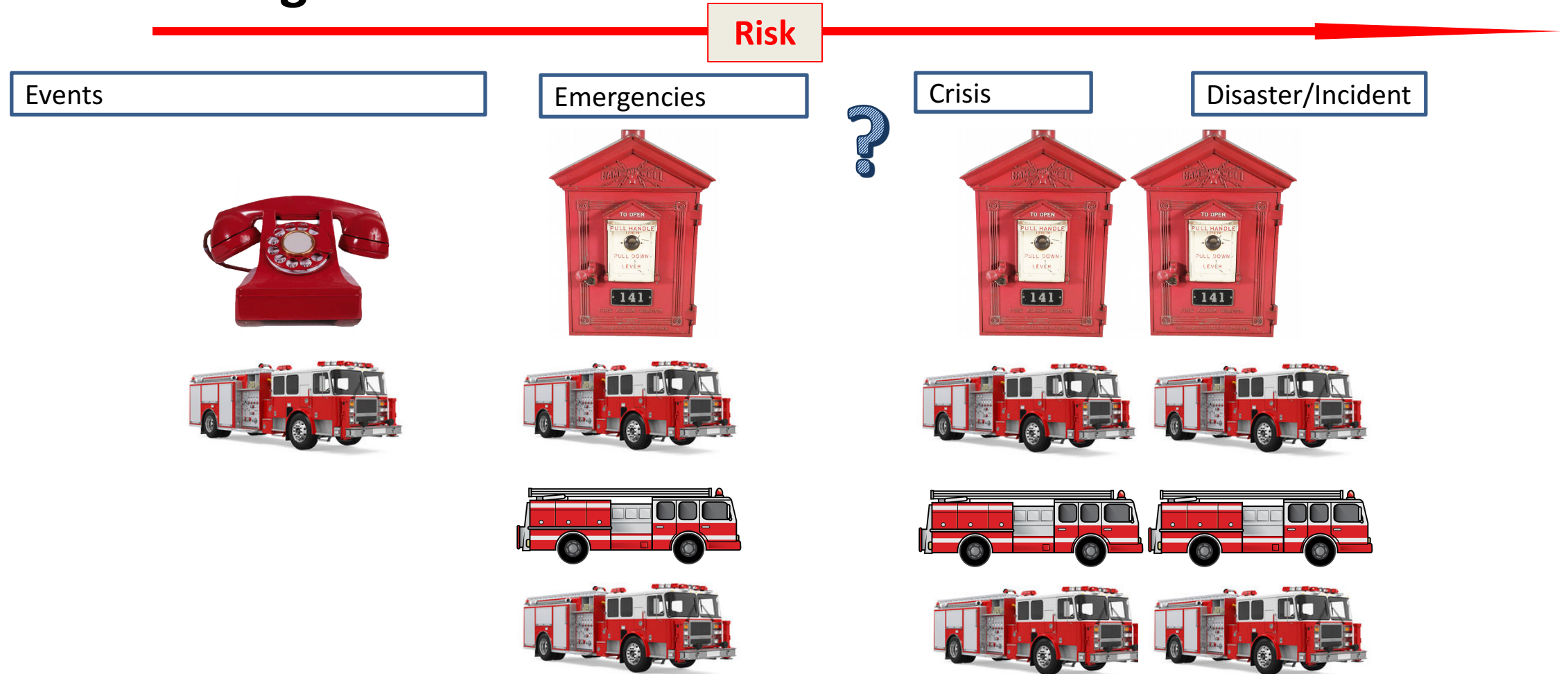
◆ Emergency

◆ Crisis

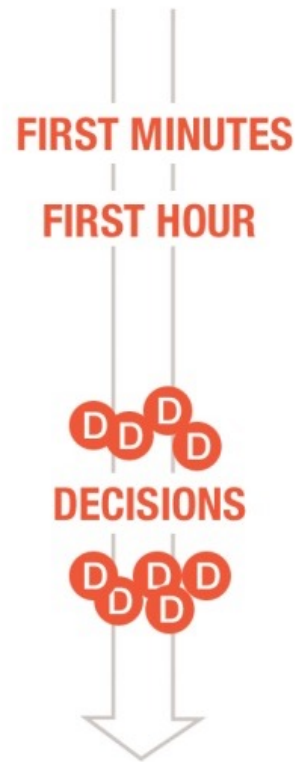
◆ Incident



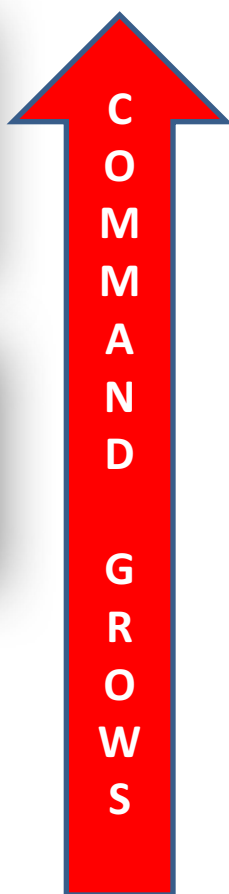
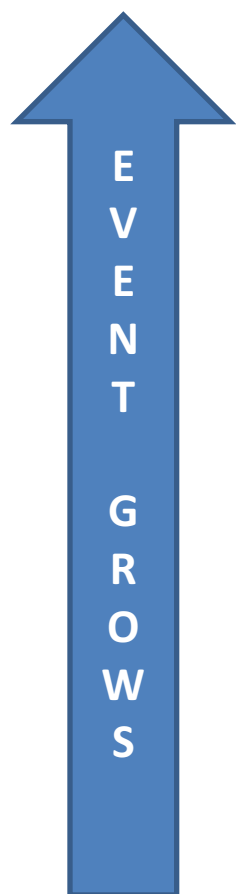
Levels of Emergencies



Organize Chaos



Incident Command Structure - Conditions Drives Command and Control



Incident Commander

- ◆ Recognized Supervisor
- ◆ Incident Commander on Scene
- ◆ Usually the “Super...Something” in the Utility Incident Command System

Operational “incident” Command

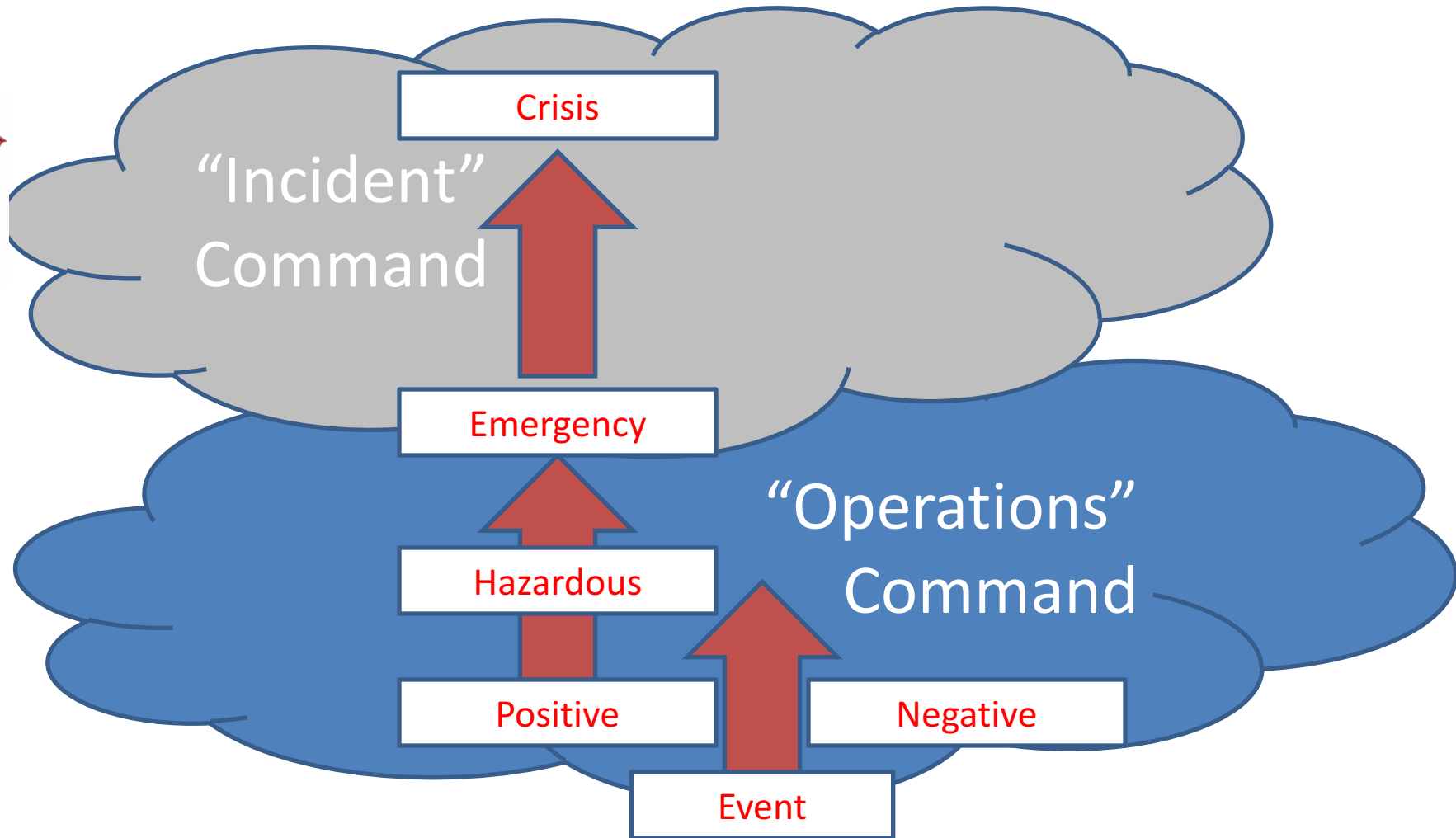
- ◆ “Hazardous” condition exists
- ◆ Communicate and request support
- ◆ Assistance needed
- ◆ Possible Protective Actions

First Responder -“Operations”

- ◆ First on the scene
- ◆ Assess the situation
- ◆ Utility Representative
- ◆ OSHA defined “Senior Employee”

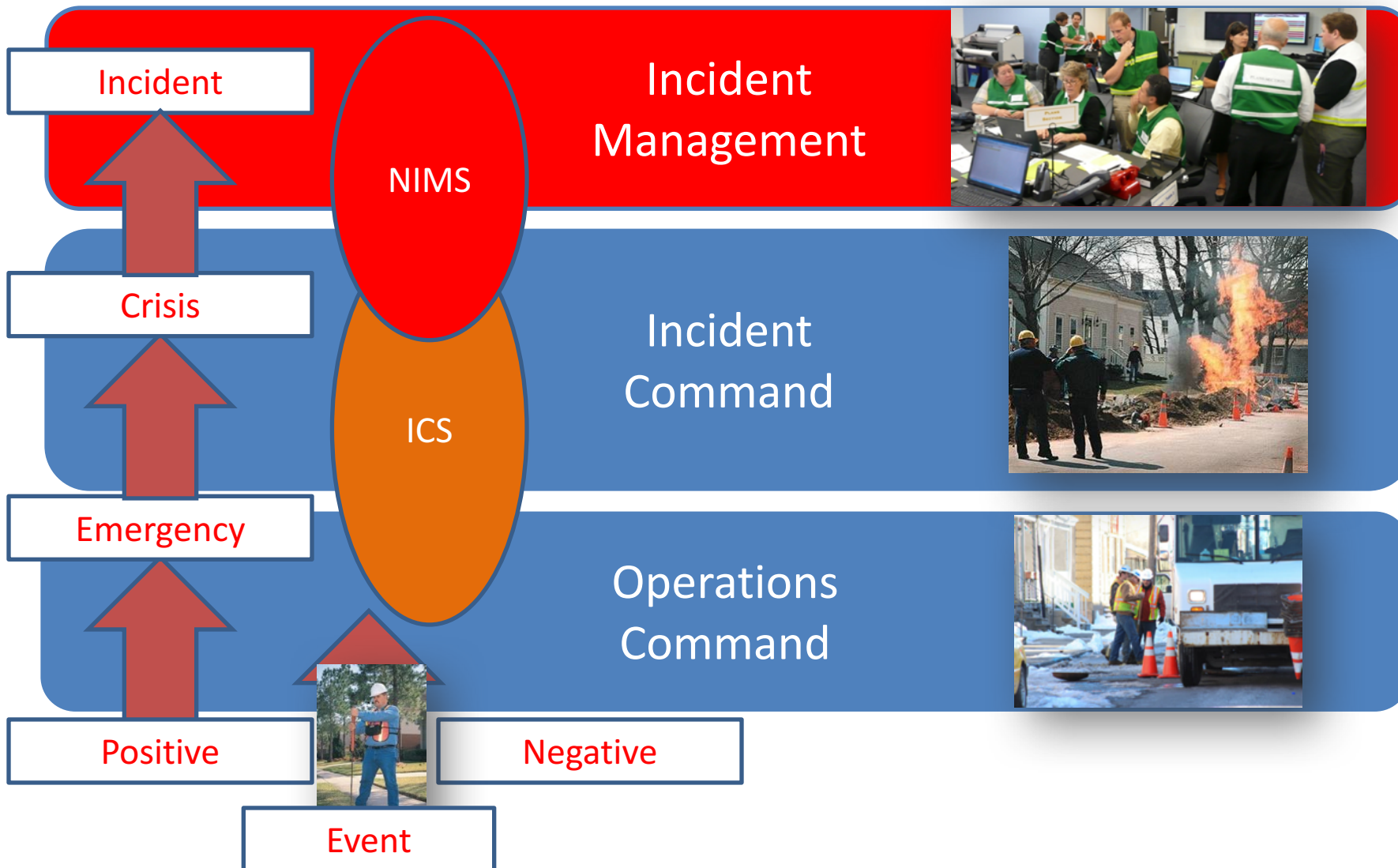
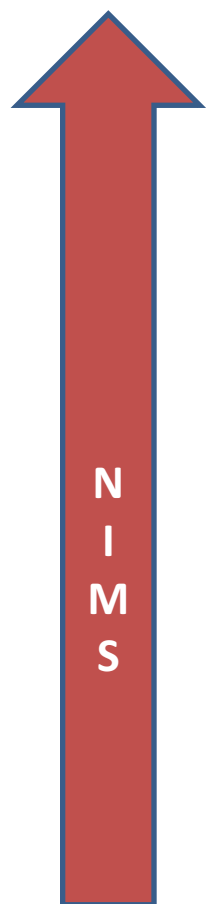
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ICS



Incident Command System (ICS) for Energy Emergencies

ICS Grows
into NIMS



Incident Command System (ICS) for Energy Emergencies

What level of command?

- ☐ Utility Operations
- ☐ Incident Command
- ☐ Incident Management



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Incident Command Truths ...

- ◆ All incidents /Emergencies **must** have an incident commander (someone in charge)
- ◆ The first on the scene is generally in charge
- ◆ In most emergencies control and command is by single individual
- ◆ If it's _____ take charge and initial decisions **must** focus on the three major priorities
 - ◆ Life safety
 - ◆ Stabilizing the incident
 - ◆ Finally, protecting property or the environment
- ◆ And the system starts off in the right direction



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and
Competent



Great Job!!

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